



# REGISTRATION FORM

<b>Name</b>	
<b>Title</b>	
<b>Agency</b>	
<b>Address</b>	
<b>Phone</b>	
<b>Email</b>	

Date	Session Title	'X' Your Choice(s)
March 25 at 3pm	Innovative Behaviors: What Are They and How to Promote Them	
April 13 at 2 pm	Digital Marketing That Rocks	
April 20 at 11am	Using Social Media to Your Advantage	
April 29 at 2pm	Art of Gaining Consensus	
May 12 at 1pm to 3pm	Crisis Management and Developing Your Emergency Action Plan	\$25 – Member \$30 - Non
May 27 at 11am	The Power of Praise and Positivity	
June 9 at 11 am	10 Tools to Providing Exceptional Customer Service	

<b>Payment - \$25 each session selected - \$5 discount for members!</b>			<b>Total:</b>
<b>Check</b>	<b>Visa</b>	<b>MasterCard</b>	<b>Discover</b>
<b>Name that appears on Card</b>			
<b>Credit Card Number</b>			
<b>Expiration Date</b>	<b>CVV Code</b>		
<b>Signature</b>			

**Cancellation Policy**  
 All refund requests must be made in writing. Full refunds will be made for Requests received prior to the early rate cutoff date. Requests received between the regular rate date and one week prior to the workshop date will be eligible for a 50% refund. No refunds will be available for requests made within one week of the workshop or after the workshop occurs. Refunds will not be available for weather related cancellation.

**Other Policies**  
 The Florida Recreation and Park Association recognizes the diversity that exists within our profession, our membership, and those attending FRPA events. As a participant, we want you to enjoy your time at this event. We ask that you join us in encouraging and maintaining the highest professional standards possible at all functions within this event. Attendees, presenters, vendors, and staff at FRPA events are expected to conduct themselves at all times in a courteous, professional, and respectful manner. Attendees are required to abstain from behavior that reflects poorly on their agency, the Florida Recreation and Park Association, and the membership. Such conduct includes, but is not limited to, actions disrupting the businesslike atmosphere, harassment, discrimination, inappropriate language, failing to comply with all local, state, and federal laws, and activities that endanger self and others. While we do not anticipate these challenges, we do want to be transparent regarding our commitment to assuring a safe and enjoyable environment for all event participants and let you know that misconduct will be addressed with you individually and/or with your employer. Attendees, presenters, vendors, and staff who do not comply with this code of conduct at any event may be removed from said event and barred from attending all future FRPA sponsored or co-sponsored events.

By registering for this event/activity/workshop, I give permission and consent to allow photographs and video to be taken during activities sponsored by the Florida Recreation and Park Association (FRPA). I further give permission and consent that any such media may be published and used by FRPA and its agents, to illustrate and promote the association and its programs. I understand that it is my responsibility to communicate with FRPA if I do not wish to be photographed or videoed.