

TECHNIQUES IN TRAINING STAFF - HIGH EXPECTATIONS

MONDAY AUGUST 30, 2021



LEARNING OBJECTIVES

- 1. SET EXPECTATIONS FOR YOURSELF ON HOW TO BE A BETTER TRAINER.
- 2. GIVE AT LEAST ONE EXAMPLE OF SOMETHING YOU DO WELL WHEN TRAINING STAFF.
- 3. NAME AT LEAST ONE TIP YOU CAN USE FOR YOUR NEXT STAFF TRAINING.

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On the index card in front of you...

- 1) Please put your name
 - 2) Agency
- 3) Best way to contact you (email/telephone)
- 4) Tell us one thing you do really well for staff training (ice breakers, instruction, organization, explanations)





BE THE BEST

High Expectations: I ask my staff to be the best. I expect them to be the best, the parents expect them to be the best and the kids deserve for them to be the best.





YOU HAVE TO TELL THEM HOW

- What do you want the goals of your program to be
 - How are you going to get there (objectives)
- Tell them what you want...not what you don't want...
 - Stories are great to convey a message

These items can't be a secret. If you are depending on other people to get you to the end goal. Tell them what that is.







But...I'm not an expert in that...

Do you ever feel like you should just know more before you instruct others?

- Good for you. Knowing your limits shows a lot of character
- Get someone that is knowledgeable to teach everyone, including you.
- This also shows your staff that you too want to be the best and you do what it takes to get there.







WHAT IS YOUR Why?

- If you can't identify it...that comes first
- If it is money...it will only motivate you for so long
 - Will your why motivate others?





TYPES OF TRAINING

- Observation on the job training. You notice something. You suggest different ways. Don't forget the why...
- Informal Let me show you something quickly. Always be able to demonstrate what you want. Don't just say it.
- Formal Set time, agenda, space You have to be prepared





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