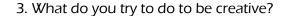


# But It Has Always Been Done This Way - Creative Problem Solving

### A. What is Creativity?

Working in small groups, answer the following three questions:

- 1. Who would you consider to be creative? Be specific.
- 2. What do these people have in common?





### **B.** Creativity Defined

- <u>Creativity</u>: Bringing into \_\_\_\_\_\_ an \_\_\_\_\_ that is new to \_\_\_\_\_\_.
- <u>Innovation</u>: The \_\_\_\_\_\_ application of the new \_\_\_\_\_.
- <u>Creative Problem Solving</u>: Using this innate talent or developing a \_\_\_\_\_set of skills and using them to solve problems.

#### C. Problems facing Leisure Service Professionals Services

In small groups, you will have seven minutes to generate a list of problems that are currently facing Recreation and Park professionals in this state. Record your "problems" below.



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## D. Creative Techniques to Use in Problem Solving

Mindmapping	
Root Cause	
Children	
Brainstorming	
Adopt a Risk Taking Attitude	
Beg, Borrow, & Steal	
Creative Poke Yoke	
Poka Yoke Traits:	
E. Poka Yoke Techniques	and Examples
	tools, files, utility flags
	ATM cards, pilot safety check, pay monthly bills
	cash, emergency gauze pads, disposable silverware
	garage signs, garbage dispensers, sim cards, computer cords
	smoke alarms, computer popup windows, car keys
	pegboards, pill boxes, cell phones
	luggage weight, sanitation trucks, postage and packaging
	coupons, surveys, e-receipts
	safety, inspections, daily, weekly, monthly routines
How are you currently usin	g poka yoke strategies in the work place?
How can you use additiona in the work place?	Il poka yokes strategies to solve problems