

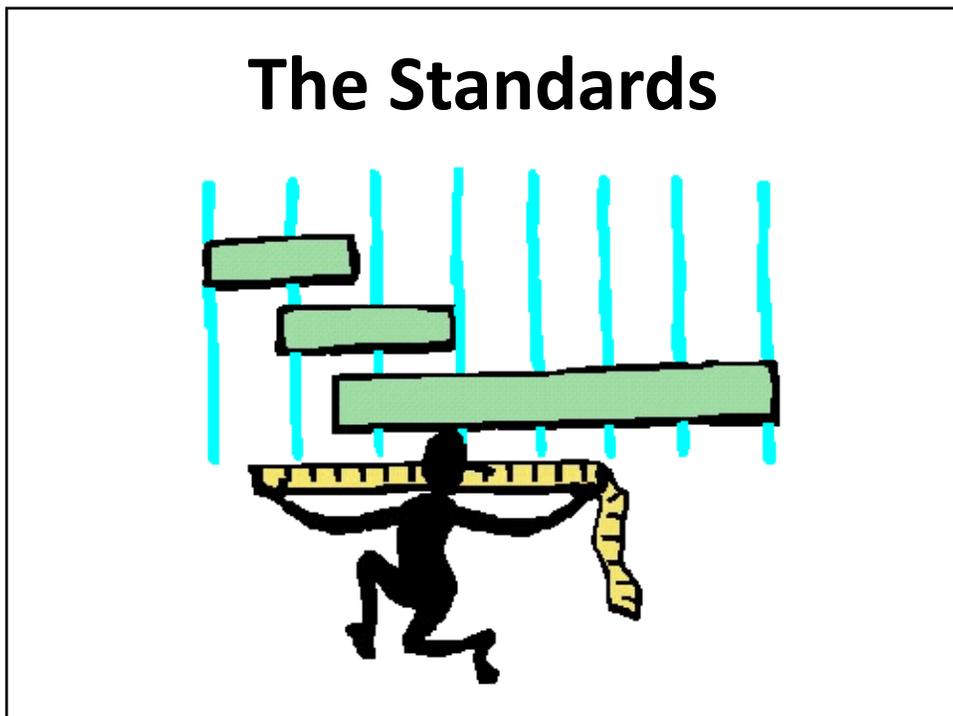


Striving for Excellence
CAPRA Accreditation
6.0 Programs & Services Management



Session Goals

- Learn the components of 6.0 Programs & Services Management
- Identify what types of documentation can be used to demonstrate each standard
- Examine ways to use standards to encourage agency excellence





6.1 Recreation Programming Plan

- Programming Plan (3-5 year plan)
 - Addresses all programs & services: including activity selection, type of activity, scope of programs, and outreach initiatives
 - Include current year implementation plan
 - Include process you use to update the plan
 - Include: Program Objectives (6.2)
 Program and Service Statistics (10.5)
 Program and Service Determinants (6.1.1)
 Recreation Leisure Trends & Analysis (10.5.1)
 Community Inventory (10.5.2)

Collier County Parks & Recreation



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Tucson Parks & Recreation



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Bellevue Parks & Community Services



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City of Henderson



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Miami-Dade

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6.1.1 Program & Service Determinants

- Show that the agency has used the following 6 determinants when deciding which programs and services the agency will offer.
 - Conceptual foundations of play, recreation and leisure
 - Agency philosophy, mission, vision, goals & objectives
 - Constituent interests & desires
 - Creation of constituent-centered culture
 - Experiences desirable for clientele
 - Community Opportunities

6.1.2 Participant Involvement

- Describe the process by which participants have involvement in programs and services through:
 - Recommending policy
 - Planning activities
 - Conducting activities
 - Sponsoring activities

6.1.5 Facilitated Programs & Services

- Describe the process by which the agency facilitates individuals or groups who want to provide recreational programs and services independent of agency.
 - This group includes independent contractors, individual and groups assisted to become independent program/service providers.
 - Documentation includes a list of Facilitated programs & services as well as examples of how the agency has provided facilitated recreation opportunities.

6.1.6 Cooperative Programming

- The agency should enter into cooperative agreements with other public, commercial, and non-profit entities to provide programming
 - Documentation includes examples of executed Memoranda of Understanding (MOU), Memoranda of Agreement (MOA), contracts, and partnerships.



6.2 Program Objectives

- Programs and services must have specific, measurable objectives the agency must show that they are periodically reviewed.
- The objectives should measure the desired outcome so that the agency can evaluate whether the objective was met.
- Objectives can be based on general program area or can be further broken down by skill level.



Lee County Parks and Recreation
Program/Service Outcome and Delivery Matrix



Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/ Intermediate/Advance</i>
Learn to Swim	Infant – Adult	Water adaptation, skills development	Leader-Directed	Small Group	Physical/Educational moderate	All
Water Exercise	Adult	Increased fitness, flexibility, general well-being	Leader-Directed	Sm/Lg Group	Physical Moderate – Intense Social	All
Open Swim	All	Exercise, Socialization, Skills development, Fun	Self-Directed	Individual – Lg Group	Physical Moderate – Intense Social	All
Competitive Swim Teams	Youth – Adult	Teamwork, Individual accomplishment, Skills development	Facilitated	Individual – Sm Group	Physical Moderate – Intense Social	Beginner – Advanced
Drown Prevention	All	Hazards awareness, Rescue techniques, Preventive measures	Leader-Directed	Individual – Lg Group	Educational Moderate	All
Junior Lifeguard	Youth – Teen	Skills development, Rescue Techniques, Greater self-esteem/confidence, Life skills, Job skills	Leader-Directed	Small Group	Physical/Educational moderate - intense	Intermediate – Advanced
Environmental Education	Youth – Adult	Environmental awareness, Conservation methods/techniques, tools for "green" lifestyles, greater understanding & appreciation of the unique & fragile SW Fl Bio Region.	Leader-Directed Self-Directed	Individual – Lg Group	Educational Moderate	All
Eco Tourism	All	Sound management practices, Scientific and factual information, Building a partnership between business and LCPRR for creative programming, Understanding the physical/mental/social benefits of recreating	Leader-Directed Self-Directed Facilitated	Individual – Lg Group	Physical/Educational moderate - intense	All

Collier County Parks & Recreation
2014-2015 Program Objectives

Classification: Child Care Programs

Description: Collier County Parks and Recreation offers a number of child care programs which are licensed by the Florida Department of Children and Families. These programs are required to meet all state guidelines as well as the program objectives detailed below.

After School Adventures:

- ▶ Program will operate as a licensed child care program for school-age children.
- ▶ Participant will interact socially with other program participants.
- ▶ Participant will be supervised in a 1/18 adult child ratio.
- ▶ Participant will have the opportunity to work on assigned homework and projects.
- ▶ Participant will receive homework assistance from trained staff when requested.
- ▶ Participant will be able to participate in variety of age appropriate activities.
- ▶ Participant will use a variety of age appropriate materials and mediums.
- ▶ Participant will use a variety of age appropriate equipment during play and exercise.
- ▶ Participant will listen and interact with guest speakers.
- ▶ Participant will have fun.

Middle School R.A.P.:

- ▶ Participant will be given opportunity to learn and practice leadership skills.
- ▶ Participant will interact socially with other program participants.
- ▶ Participant will be supervised in a 1/18 adult child ratio.
- ▶ Participant will have the opportunity to work on assigned homework and projects.
- ▶ Participants will receive homework assistance when requested.
- ▶ Participant will have the opportunity to choose extracurricular activities.
- ▶ Participant will be encouraged to express him/herself using a variety of mediums.
- ▶ Participant will listen and interact with guest speakers.
- ▶ Participant will have fun.

6.3 Scope of Program Opportunities

- Agency should demonstrate that it provides programming for various proficiency levels, socioeconomic levels, racial and ethnic backgrounds, different ages, genders, interests, and abilities (physical, mental, & social).
- Agency should provide a list or matrix of programs by field.
- Content of programs should be directly related to the stated program objectives

Economic Barriers – the inability to pay for services

- The aim of the [Summer Food Service Program](#) is to continue the free lunch program offered during the school year to children throughout the summer months. In 2014 the program served 41,600 meals at 9 qualifying sites. Site eligibility was based on 2014 Collier County School Lunch Subsidy Program.
- The Collier County Parks and Recreation Department offers [scholarships](#) for those children financially unable to afford summer camp programs. Eligibility is based on the current National Poverty Rate.
- The Guidance Program for Success or “GPS”, is an out of school initiative which funds out of school programs for 150 students in the low income rural area or Immokalee. Eligibility is determined by data from the US Census Bureau.
- The [Senior Lunch Program](#) is offered at two community centers and offers seniors free hot meals. Participants do not need to qualify.
- Bone Builders, a weight training class to protect against fractures caused by osteoporosis, is a free program offered at four of our community centers. Grant based on NCH Heathnet Osteoporosis data.

6.4 Community Education for Leisure Process

- A process to educate citizens about the benefits of recreation and leisure.
- Educational efforts should be ongoing and systematic.
- Periodically evaluate educational efforts and provide date of last review.
- Educational efforts should be done in conjunction with the community (schools, other recreation agencies, business, industry, and commercial recreation entities).

Education for Leisure

The Virginia Beach Department of Parks & Recreation makes every effort to take advantage of numerous opportunities to educate its citizens based on the inventory of varied program opportunities that are available through its service delivery. Some examples of these efforts are listed below.

Programs that Provide Leisure Education	Target Audience	Purpose of Delivery
Senior Centers and Couple Clubs	Senior citizens/married persons	To provide information and opportunities to participate in department and community programs ensuring adequate access to leisure fulfillment.
Mobile Activities Unit	Disadvantaged youth/teens with no transportation access to community recreation centers	To provide supervised passive and active activities in targeted neighborhoods.
Inclusion Program	Physically or mentally challenged populations	To ensure that all citizens are informed about recreational programming and to provide every opportunity to participate within the recreation centers.
Preschool Program	Preschool and their parents (three- to five-year olds)	To offer recreational and learning experiences to develop child's creativity, imagination, and self expression.
Water Safety Awareness Program	General population	Aquatic unit mascot used to educate the public on the importance of water safety.
Teen Council	Teen population	To provide teens with information concerning upcoming events and offer opportunities in areas of community service, fund raising, and field trips.
FaCET Families Communicating Effectively Together	Youth and families attending Juvenile Court-approved programs	To provide adolescents and their families an opportunity to enhance the communication skills between them. An alternative program for curfew violators.
R.E.A.C.H. Recreational & Educational Approach to Complete Health	Physician-referred adult participants	To develop a fitness and intervention for individuals requiring medically managed exercise.

6.4.1 Community Health/Wellness Education and Promotion

- An agency's policies, procedures, or programs that educate and promote health and wellness in the community.
- Health and wellness promotion should include but isn't limited to:
 - Physical activity
 - Healthy food and drinks
 - Nutrition
 - Substance abuse prevention
- Provide a Health/Wellness list or matrix, policies & procedures and examples of implementation.

Power 9®: Blue Zones Lessons

Shared traits of the world's longest-lived people.



1. **Move Naturally** The world's longest-lived people don't pump iron or run marathons. Instead, their environments nudge them into moving without thinking about it.
2. **Purpose** Why do you wake up in the morning? Knowing your sense of purpose is worth up to seven years of extra life expectancy.
3. **Down Shift Stress** Stress leads to chronic inflammation, associated with every major age-related disease. The world's longest-lived people have routines to shed that stress.
4. **80% Rule** "Hara hachi bu" – the Okinawans say this mantra before meals as a reminder to stop eating when their stomachs are 80 percent full.
5. **Plant Slant** The cornerstone of most centenarian diets? Beans. They typically eat meat—mostly pork—only five times per month.
6. **Wine @ 5** Moderate drinkers outlive non-drinkers, especially if they share those drinks with friends.
7. **Belong** Attending faith-based services four times per month – no matter the denomination – adds up to 14 years of life expectancy.
8. **Loved Ones First** Centenarians put their families first. They keep aging parents and grandparents nearby, commit to a life partner and invest in their children.



Collier County Public Services Department
Parks & Recreation Division
15000 Livingston Road
Naples, Florida 34109
Phone: (239) 252-4000
Fax: (239) 514-8657

October 28, 2014

Dear Youth Sports Partner

As part of the *Healthy Eating Initiative*, Collier County Parks and Recreation has evaluated the snack options currently being offered at our park facilities through site vending machines, contracted food vendors, and concession stands associated with our youth sports programs. Our agency, through partnership and collaboration, would like to include healthy snack food options (low-fat, low-sodium, and non-sugary drinks) to the current menu of foods being offered.

We are asking you to please review the items you are offering in your concession area. I would be happy to meet with you and discuss this initiative and to provide any assistance you might need to help us promote healthy eating alternatives throughout our park system.

Thank you,

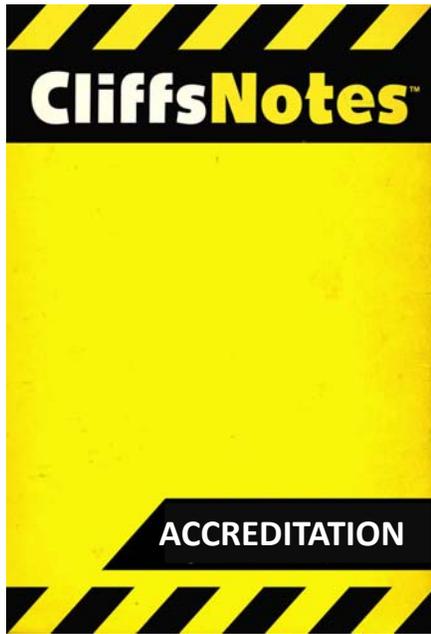
Jeanine McPherson-Hoyle
Assistant Director
Collier County Parks & Recreation Division



6.5 Participant an Spectator Code of Conduct

- Provide Code of Conduct guidelines for appropriate behavior at programs and events.
- Proactively remind program participants and spectators of the Code of Conduct.
- Describe education efforts.
- Collaborate with affiliate groups providing training for youth and coaches so that they may help you educate the community about your Code of Conduct

<div style="text-align: center;">  <p>CO-SPONSORED FACILITY USE AGREEMENT</p> </div> <p style="text-align: center;">I. CODE OF CONDUCT</p> <p>a. The Collier County Parks and Recreation Division holds that organized sports recreation plays an important role in promoting the physical, social and emotional well-being in all who participate. Organized sports recreation should occur in an environment which is positive and healthy for all. Therefore, Collier County Parks & Recreation has adopted a Sports Code of Conduct. All co-sponsored leagues/organizations are required to follow and enforce this Code of Conduct. This includes all levels of participation from organization board members, coaches, officials, volunteers, parents, and athletes to spectators. Participants include organization representatives, coaches, officials, support personnel, volunteers, parents, athletes, and spectators.</p> <ol style="list-style-type: none"> 1. Participants will treat others respectfully regardless of race, creed, color, national origin, sex, sexual orientation or ability. Bullying, harassment, or threatening behavior will not be tolerated. 2. Participants will use respectful language as well as a respectful tone of voice. Profanity, teasing, taunting, ridiculing, unkind, abusive, or discriminatory language will not be tolerated. Yelling or screaming at participants will not be tolerated. 3. Participants will treat all facilities and equipment respectfully. Vandalism and misuse of equipment and property will not be tolerated. Participants are expected to clean up after themselves and report any damage immediately. 4. Participants will be in control of themselves at all times. Violence of any sort will not be tolerated. 5. Participants will not bring, use, or be under the influence of alcohol or mind altering drugs while engaged in Collier County youth sports or on Collier County property. 6. Participants will model the Collier County Parks & Recreation Sports Code of Conduct at all times. Anyone unable to follow the Code of Conduct will not be allowed to participate in Collier County Parks & Recreation programs or programs held at Collier County facilities. <p>b. As the president/designated representative of _____ League/Organization, I acknowledge that all participants must adhere to the Collier County Parks & Recreation Sports Code of Conduct. I further acknowledge that my organization is responsible for educating all participants and enforcing all tenants of the Collier County Parks & Recreation Sports Code of Conduct. I understand that failure to abide by the Code of Conduct may result in loss of privileges.</p> <p style="text-align: right; font-size: small;">Page 1 of 1</p>	<div style="text-align: center;">  <p>Keeping youth sports POSITIVE!</p> </div> <p>About the Sports Parent Pledge</p> <p style="font-size: x-small;">Headlines and news articles are filled with examples of youth sports gone wrong, from parents kicked out of games for unruly behavior to coaches tripping young athletes from opposing teams. These incidents are occurring every week nationwide and it is evident that many adults have lost focus on what youth sports is all about: learning about teamwork and perseverance, adopting a healthy, active lifestyle, and, most importantly, having fun and making friends. But you don't have to be lumped in with these individuals ruining youth sports.</p> <p style="font-size: x-small;">In fact, you can help turn around these shocking behaviors that are becoming commonplace and representative of today's youth sports culture. Similar to how a drop of water ripples throughout a puddle, acts of positivity in youth sports can affect a team's environment and spread throughout the league – and even the whole community! It only needs one person to start. Will that person be you? Sign up for the Sports Parent Pledge for a free six-part email series packed with resources and tips you can use to be a positive change in youth sports!</p> <div style="display: flex; align-items: center;"> <div style="flex: 1;"> <p>Take the Sports Parent Pledge</p> <p style="font-size: x-small;">I pledge to promote positivity in youth sports and act as a role model to my child, as well as other participants and sports parents I meet. I will serve as an advocate for good sportsmanship and to keep fun and learning at the center of the youth sports experience. I will try to improve upon my youth sports knowledge so that I can be an automatic leader in the youth sports community.</p> <p style="text-align: right;"><input type="checkbox"/> I Agree</p> <p>First Name <input style="width: 80%;" type="text"/></p> <p>Last Name <input style="width: 80%;" type="text"/></p> <p>Email <input style="width: 80%;" type="text"/></p> <p>League Name <input style="width: 80%;" type="text"/></p> <p style="text-align: center;"><input type="button" value="Take the Pledge!"/></p> </div> <div style="flex: 1; text-align: center;">  <p>Take the pledge to KEEP YOUTH SPORTS POSITIVE!</p> </div> </div> <p style="font-size: x-small; text-align: center;">http://www.naps.org/sportsParentPledge 8/24/2015</p>
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- Follow the rules
- It's about the standards
- No more, no less
- Bring your friends!

6.0 Programs & Services Management

6.1 Recreation Programming Plan

The agency shall have a recreation programming plan covering 3-5 years that is updated periodically and a current-year implementation plan. The plan shall address all programs and services of the agency's programming functions, including activity selection, type and scope of programs and outreach initiatives

Evidence of Compliance

Provide current recreation programming plan and describe the update process. Include:

- a. Program objectives (6.2);
- b. Program and service statistics (10.5);
- c. Program and service determinants (6.1.1);
- d. Recreation and leisure trends analysis (10.5.1)
- e. Community inventory (10.5.2).

6.1.1 Program & Service Determinants

A systematic and studied approach shall be taken in determining what programs and services shall be provided by the agency.

Evidence of Compliance

Provide documentation & examples that show the following service determinants:

- a. Foundations of play, recreation, and leisure
- b. Philosophy, mission and vision, goals & objectives
- c. Constituent interests and desired needs
- d. Creation of a constituent-centered culture
- e. Experiences desirable for clientele
- f. Community opportunities

6.1.2 Participant Involvement

The development of agency programs and services shall involve participants

Evidence of Compliance

Describe the process and provide examples of participant input is obtained & used. Participants shall have involvement in:

- a. Recommending policy;
- b. Planning activities;
- c. Conducting activities; and
- d. Sponsoring activities.

6.1.3 Self-Directed Programs and Services

The agency shall offer self-directed recreation opportunities for individuals and groups to participate without leadership, under only general supervision.

Examples include picnic facilities, tennis courts, roadways in scenic areas, bridle trails, self-guiding nature trails, and open playgrounds.

Evidence of Compliance

Provide examples of how the agency provides self-directed recreation opportunities, including a list of such opportunities.

6.1.4 Leader-Directed Programs & Services

The agency shall offer leader-directed recreation opportunities that provide recreation opportunities where participant involvement is directed by a leader, including skills instruction classes. Examples include tennis, crafts, dance; synchronized swimming performance; creative dramatics for children.

Evidence of Compliance

Provide examples of how the agency provides leader-directed recreation opportunities, including a list of such opportunities.

6.1.5 - Facilitated Programs and Services

The agency shall facilitate assistance to individuals and groups of individuals that provide or want to provide recreation programs and leisure services independently from the agency. An example of facilitated programs and services is an individual or group that wishes to start a community theater organization; the agency may help initially by providing a meeting place, administrative help in publicity, and "seed money" with intent that the organization will become self-sustaining. Demonstration projects may be utilized for this purpose.

Evidence of Compliance

Provide examples of how the agency provides facilitated recreation opportunities, including a list of such opportunities.

6.1.6 Cooperative Programming

The agency shall enter into cooperative agreements with public, commercial, and nonprofit entities to provide programming.

Evidence of Compliance

Provide current examples of cooperative programming with documentation, such as Memoranda of Understanding (MOU), agreements or partnerships.

6.2 Program Objectives ★

There shall be specific objectives established for programs and services that are reviewed periodically. Objectives shall be specific and measurable as to the actual outcome or impact desired by the program or service so that progress on meeting objectives can be evaluated (see standard 10.2 Outcomes Assessment). Objectives shall be defined by program area, such as nature, dance, music, sports, fitness, special events and can be further defined by level: beginner, intermediate, & advanced.

Evidence of Compliance

Provide measurable objectives for each program and service area and the last review.

6.3 Scope of Program Opportunities

The content of agency programs shall be related directly to stated program objectives and shall provide for individual differences of interests, abilities (mental, social, physical), and backgrounds. Activities selected shall be suited to and contribute toward fulfillment of the basic physical, emotional, social, and intellectual requirements of individuals. The agency should take into consideration the total community offerings; some opportunities may be offered by other organizations, private, public, and non-profit

Evidence of Compliance

Provide a matrix or listing of programs by fields, demonstrating clearly how the agency provides opportunities for proficiency levels, socioeconomic levels, racial and ethnic backgrounds, ages, and genders.

6.3.1 Outreach to Diverse Underserved Populations ★

The agency shall proactively extend programs and services to residents who may be underserved in the community. To encourage participation in parks and recreation programs and services, agencies shall identify and address barriers that may limit access including physical, social and mental abilities and financial, geographic and cultural barriers. Financial barriers may be addressed through reduced fees and scholarships. Agencies should offer inclusionary support services to ensure access to programs and services for people of all abilities and socioeconomic status.

Evidence of Compliance

Identify underserved populations (provide methodology and data used for this analysis), describe specific barriers within the community that limit participation and provide examples of outreach programs and services offered by the agency to meet the needs of these populations and overcome barriers to access.

6.4 Community Education for Leisure Process

The agency shall have a process to educate the general citizenry about the use of leisure time and the outcomes, benefits, values, and positive impacts of leisure and recreation services. The process shall be periodically evaluated for effectiveness. Educating the public about leisure and recreation shall be ongoing and systematic and should be done in cooperation with the community, e.g., schools, other leisure agencies, business, industry, and commercial recreation establishments.

Evidence of Compliance

Provide examples of the methods utilized by the agency to educate the community on the benefits, values, and impacts of leisure and recreation services to a diverse range of participants and non-participants. Provide the last review of effectiveness.

6.4.1 Community Health/Wellness Education & Promotion

The agency shall have policies, procedures, or programs to educate and promote health and wellness in the community.

Evidence of Compliance

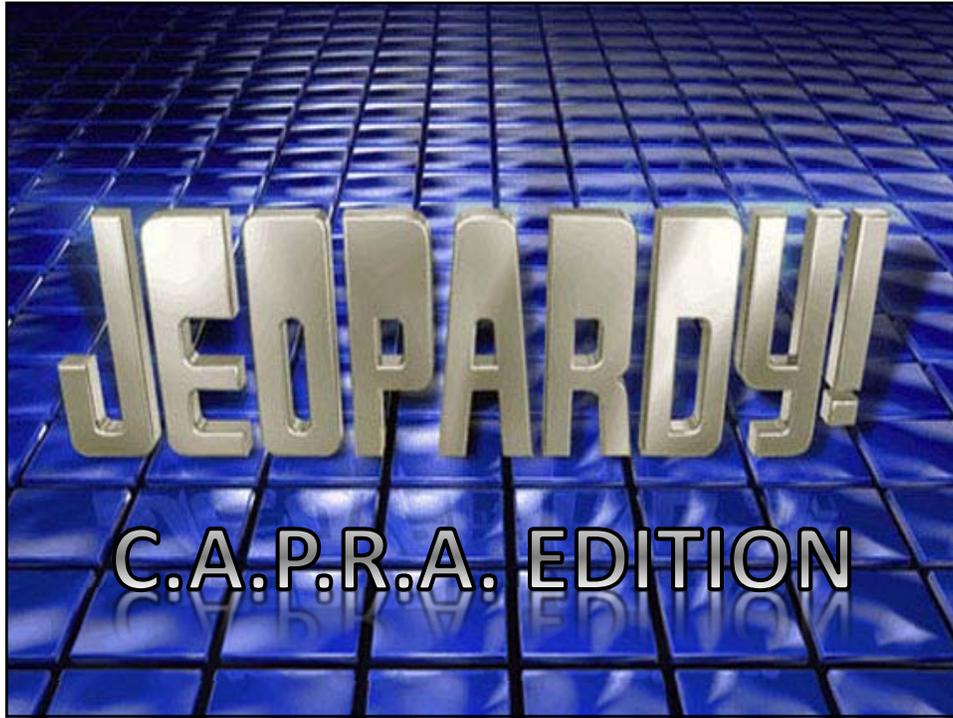
Provide the agency's policies, procedures, or programs to educate and promote health and wellness in the community such as: a. Physical activity; b. Healthy food and beverage offerings; d. Substance abuse prevention. Provide examples of implementation.

6.5 Participant & Spectator Code of Conduct

The agency shall have "code of conduct" guidelines for appropriate participant and spectator conduct at programs and events, and the agency shall proactively inform and remind staff, coaches, participants and spectators about the code of conduct.

Evidence of Compliance

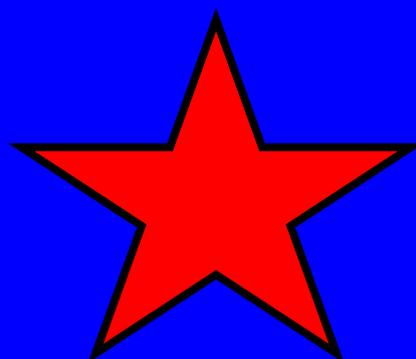
Provide the code of conduct for participants and spectators and describe how program participants, coaches, and spectators are informed of the code of conduct. The agency should collaborate with affiliate groups providing training for youth and coaches to inform and educate about the participant and spectator code of conduct.



TERMS	STANDARDS	C.A.P.R.A.	FAQ'S	AGENCY EXCELLENCE
\$300	\$300	\$300	\$300	\$300
\$600	\$600	\$600	\$600	\$600
\$900	\$900	\$900	\$900	\$900

**DOCUMENTS USE TO SUPPORT THE
SELF ASSESMENT**

**GROUP OF PEOPLE WHO MIGHT
NOT HAVE ACCESS TO PROGRAMS
AND SERVICES**



MEANING

**THE PLAN THAT INCLUDES THE
AGENCY'S PHILOSOPHY AND WAYS
IN WHICH THE AGENCY IS
MEETING THE COMMUNITY'S
NEEDS FOR LEISURE**

**AGENCIES SHOULD HAVE THIS
DOCUMENT IN PLACE TO
GUIDE PARTICIPANTS AND
SPECTATORS TOWARD
APPROPRIATE BEHAVIOR,
PROGRAMS AND EVENTS**

S.M.A.R.T.

C.A.P.R.A.

**YEAR C.A.P.R.A. WAS
ESTABLISHED**

**NUMBER OF AGENCIES
ACCREDITED WORLD WIDE
(+/-) 10**

**THERE ARE THIS MANY
STANDARDS**



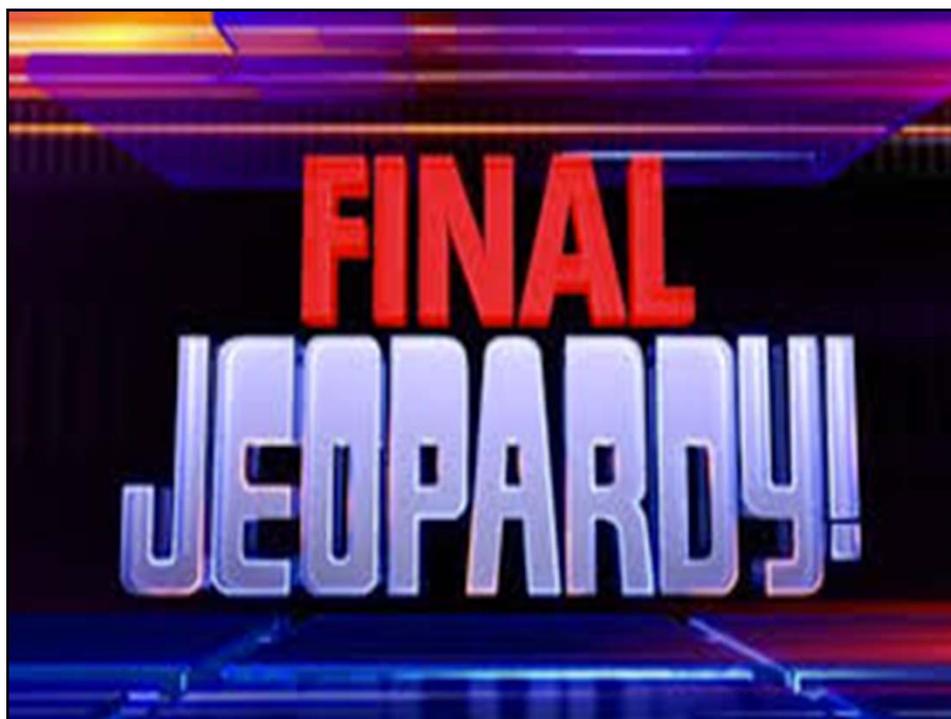
**MINIMUM NUMBERS OF
STANDARDS NEEDED TO
BECOME ACCREDITED**

**PROVIDES PUBLIC AND POLITICAL
RECOGNITION**

**HELPS AGENCIES IDENTIFY AREAS
FOR IMPROVEMENT**

INCREASES EMPLOYEE PRIDE

**THERE ARE THIS MANY
FUNDAMENTAL STANDARDS**



C.A.P.R.A.

**2 WAYS C.A.P.R.A.
ACCREDITATION IS
BENEFICIAL TO YOUR
AGENCY**

6.0 - Programs and Services Management

NOTE: Standards marked with a star (★) are fundamental standards, and are required of all agencies seeking accreditation.

A program is a means to leisure and recreation as well as a vehicle to deliver benefits to participants. High-quality programming is a dynamic process that continues as the recreation experience unfolds.

A systematic and well-researched analysis should be completed in determining what programs and services should be provided by the agency. The public park and recreation program should be coordinated with related programs of other governmental, for-profit and non-profit organizations in the community, such as schools, voluntary agencies, and churches, to provide maximum coverage with a minimum of duplication, as well as to reduce competition.

The primary responsibility of the park and recreation professional is to provide programs by which leisure and recreation experiences and environments enhance the well-being and quality of life for participants. Certain program and service determinants give direction to what is provided and assessed. These determinants are: conceptual foundations of play, recreation, and leisure; agency philosophy, goals and objectives; constituent interests and desired needs; and community opportunities for the public. Program and service objectives must be benefits-focused. Many agencies put objectives in “SMART” format (specific, measurable, achievable, realistic, and timed) to assure that objectives are measurable and they use logic modeling to focus their objectives on outcomes and impacts.

The recreation programming plan includes all elements and services of the public park and recreation agency’s programming functions, including activity selection, type and scope of programs and outreach initiatives. While related to a master or comprehensive plan, the recreation programming plan shall be an outgrowth of other strategic and program forecasting tools.

Park and recreation agencies should have a program that educates the public about the intrinsic and extrinsic benefits that leisure (time, activity, experience) and participation in self-directed and leader-directed recreation activities provide. It should include the three (3) behavior domains: psychomotor (manipulation and coordination of physical skills and abilities), affective (interests, appreciations, attitudes and values) and cognitive (intellectual skills and abilities).

A leisure education program consists of six (6) components:

1. Awareness of self in leisure;
2. Appreciation of leisure;
3. Understanding self-determination in leisure;
4. Making decisions regarding leisure participation;
5. Knowledge and use of resources for facilitating leisure; and
6. Promoting social interaction.

Examples include:

- Cooperative agreements with local schools to develop classes, workshops or events to inform children and adolescents of leisure benefits.
- Community presentations regarding leisure benefits at libraries, senior citizen centers, special recreation associations, and at business and industry meetings.

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- Distributing a “benefits” CD or website hyperlink to educate, publicize, and inform of agency programs and services through various social media outlets (Facebook, Twitter, etc.) and public cable TV channels.
- Organizing and categorizing agency publications and photos according to the benefits associated with targeted programs and services, e.g., benefits of nature walks for senior populations and benefits of outdoor play for children.
- Marketing and advertising the benefits message in agency telephone messages, employee newsletters, and policy manuals, on staff apparel, facility and vehicle signage.
- Including benefit statements in brochures and program descriptions so that prospective participants will see what they can gain from participating in programs.
- Including the question of “*How have you benefited from this program?*” in program evaluations, causing the participant to reflect on the benefits of the program.
- Including the benefits of programs and services on agency websites and in email/e-blasts, press releases and public service announcements.
- Conducting benefits-based program research studies.
- Conducting and reporting follow-up assessments and data analyses.

6.1 - Recreation Programming Plan

Standard: The agency shall have a recreation programming plan covering 3-5 years that is updated periodically and a current-year implementation plan. The plan shall address all programs and services of the agency’s programming functions, including activity selection, type and scope of programs and outreach initiatives.

Suggested Evidence of Compliance: Provide the current recreation programming plan and describe the update process. This plan shall address how the agency delivers services to persons of all ages and abilities, how it develops program offerings and it shall include the following elements:

- a. Program objectives (6.2);
- b. Program and service statistics (10.5);
- c. Program and service determinants (6.1.1);
- d. Recreation and leisure trends analysis (10.5.1); and
- e. Community inventory (10.5.2).

[Informational reference in the *Management of Park and Recreation Agencies*, \(2010\), 3rd Ed., Chapter 8 – Recreation Program Planning, pp. 137-138.](#)

Agency Evidence of Compliance:

TPRD is committed to providing programs and services to better the community. The development and implementation of a Recreation Programming Plan ([6.1-EOC1](#)) ensures five primary goals are met:

1. Provide management a chance to appraise recreation programs.
2. Solicit and afford opportunities for constituent input for program and service development.
3. Develop a comprehensive list of programs and services in eight program areas.
4. Evaluation opportunities are made available to gain critical feedback to ensure program outcomes remain consistent with program goals.
5. Long and short range planning components.

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The Recreation Programming Plan identifies the long range goals and mission of programs and services within recreation as well as the annual goals and objectives for each program or service offered. The plan includes program and service determinants, delivery, outreach to diverse underserved populations, cooperative programming, and community education. The Recreation Programming Plan was designed to be balanced, customer driven and conceptually sound. It is reviewed by the department's Management Team and updated with input from the Supervisory Team.

Agency Self Review: Met Not Met

Visitor Comments: A copy of their Recreation Programming Plan was provided as evidence of compliance. This document was recently updated and approved by the Director.

Visitor Evaluation: Met Not Met

6.1.1 - Program and Service Determinants

Standard: A systematic and studied approach shall be taken in determining what programs and services shall be provided by the agency.

Suggested Evidence of Compliance: Provide documentation and examples demonstrating that the six (6) program and service determinants are used in providing programs and services. The programs and services provided by the agency shall be based on the

- a. Conceptual foundations of play, recreation, and leisure;
- b. Organizational agency philosophy, mission and vision, and goals and objectives;
- c. Constituent interests and desired needs;
- d. Creation of a constituent-centered culture;
- e. Experiences desirable for clientele; and
- f. Community opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 155-159.

Agency Evidence of Compliance:

Conceptual Foundations of Play, Recreation, and Leisure:

TPRD offers a variety of opportunities based on the conceptual foundations of play, recreation, and leisure as noted in the Program/Service Matrix ([6.1.1-EOC1](#)). Such program opportunities are found in recreation centers, adult sports, aquatics, leisure classes, out-of-school, senior, therapeutics programs and special events ([6.1.1-EOC2](#)). Most of these programs are designed to enhance the quality of life by providing gratifying, safe, and beneficial leisure opportunities for constituents from all demographic categories as demonstrated in the Program Objectives ([6.1.1-EOC3](#)).

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Agency Mission and Vision Statements:

The TPRD mission statement defines the purpose of the department. The mission statement is reviewed annually during the department's budget preparation process to ensure that the goals and objectives of the department continue to represent the needs of the community. The statement is contained within the Parks and Recreation Ten-Year Strategic Service Plan in the Executive Summary on page i ([6.1.1-EOC4](#)). The Vision Statement supports the mission with guiding principles for programming and can be found in the Ten-Year Strategic Service Plan on page ii ([6.1.1-EOC5](#)).

Mission: To provide a park system offering high-quality facilities, programs, and services for Tucsonans of all ages and abilities.

Vision: The City of Tucson Parks and Recreation Department will provide a variety of parks, recreation facilities, and program experiences equitably throughout the community. Existing facilities will be aggressively maintained and additional facilities added as growth and demand dictate. Programs will be developed and maintained to the highest quality, ensuring a safe environment with exceptional service while developing a lifetime customer. Services will demonstrate a positive economic investment through partnerships with other service providers, both public and private, contributing to a high quality of life for Tucsonans.

Constituent Interests and Desired Needs:

Constituent interests and needs are determined in several ways. Each program service area has a variety of methods of receiving feedback including; customer satisfaction surveys ([6.1.1-EOC6](#)), program evaluations and social media. Feedback is reviewed by staff with suggestions implemented into upcoming programs. Constituent needs combined with historical demand establish our program offerings.

Creation of a constituent-centered culture:

Customer Service is a core value of TPRD. The key to great customer service is responsiveness. It is TPRD's practice to respond quickly to customer concerns, questions, and suggestions. Through trainings, coaching and orientations, staff are expected to listen, identify and anticipate customer needs, give more than expected and help customers understand processes and systems. Customer interactions provide TPRD with a better understanding of who we are serving and what their needs are.

Experiences Desirable for Clientele:

Clean, safe and accessible programs, services, and facilities are designed to promote desirable experiences for our clientele. TPRD plans from the clientele's perspective, whereby their receipt of information, registration, and program participation generate a customer for life. The Program Guide and Class Catalog ([6.1.1-EOC7](#)) published and distributed throughout the community three times a year provides a detailed review of programs and services available.

Access and inclusion for all populations is available in all program areas. Specifically, the Therapeutics Unit of TPRD offers specialized programs for individuals with disabilities ([6.1.1-EOC8](#) and [6.1.1-EOC9](#)). A full-time Recreation Program Coordinator ensures inclusion and access to all services and programs when appropriate.

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To help ensure desirable experiences for our participants, TPRD has established Standards for Behavior Management guidelines, which are found in our facilities and most of our program areas ([6.1.1-EOC10](#)).

Community Opportunities:

Greater community opportunities are found within TPRD as a result of maximizing resources and cooperating with local school districts, businesses, non-profits and other parks agencies.

- TPRD has inter-governmental agreements (IGA's) ([6.1.1-EOC11](#)) with four local school districts to share properties.
- Several local businesses and media outlets participate in supporting TPRD programs, such as; Wendy's, Secure Horizons, TOPCU, Costco and Peter Piper Pizza.
- Many non-profit youth and adult organizations have longstanding relationships with TPRD, such as; Tucson Parks Foundation (TPF), ASA (American Softball Association), PCJSL (Pima County Junior Soccer League), TWSL (Tucson Women's Soccer League), PCOA (Pima Council On Aging), Friends of Ft. Lowell, Friends of the Rose Garden, Tucson Pops Orchestra and Arizona Symphonic Winds.
- TPRD collaborates with other local municipalities to offer education, training and recreation opportunities, such as; PCPNR (Pima County Parks and Natural Resources), Oro Valley Parks and Recreation, Town of Marana Parks and Recreation, Pima Community College and the University of Arizona.
- TPRD partners with Visit Tucson on sporting and cultural events.

Agency Self Review: Met Not Met

Visitor Comments: The Recreation Programming Plan was provided in addition to several other documents as evidence of compliance. The evidence reflected a systematic approach to recreation programming.

Visitor Evaluation: Met Not Met

6.1.2 - Participant Involvement

Standard: The development of agency programs and services shall involve participants.

Suggested Evidence of Compliance: Describe the process and provide examples of how the agency obtains and utilizes participant input. Participants shall have involvement in:

- a. Recommending policy;
- b. Planning activities;
- c. Conducting activities; and
- d. Sponsoring activities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 176-177.

Agency Evidence of Compliance:

TPRD recognizes participant involvement and input as an essential function of program development and public service. The primary source of feedback is from individual participants who have opportunities to provide their feedback in a number of different ways. Adult sports leagues ([6.1.2-EOC1](#)), Aquatics ([6.1.2-EOC2](#)), Leisure Classes ([6.1.2-EOC3](#)), Out- of-School, Seniors, KIDCO ([6.1.2-EOC4](#)), and Therapeutics ([6.1.2-EOC5](#) and [6.1.2-EOC6](#)) programs circulate a participant evaluation throughout the year. Periodically specific interest areas are surveyed through on-line tools (Google Forms). Additionally, the Program Guide and Class Catalog provides excellent direction to focus one’s contribution including social media outlets. All levels of management have voice mail technology and a public email address.

TPRD representatives attend public, neighborhood association and sports user group meetings ([6.1.2-EOC7](#) and [6.1.2-EOC8](#)), foster partnership endeavors, secure adequate levels of sponsorship, collaborate with similar entities (i.e. school districts), and maintain continuous and open communication with Ward offices, Recreation Center Operation Committees, Senior Club Officers, and TPRD Commissioners. One example of this partnership was a constituent asking the Ward Office if the Leash Laws could be addressed. This sparked a series of agenda items for the Tucson Parks and Recreation Commission meetings ([6.1.2-EOC9](#) and [6.1.2-EOC10](#)).

Agency Self Review: Met Not Met

Visitor Comments: Multiple examples of participant involvement tools were provided as evidence of compliance. Results were also shown, along with examples of how they were used to directly change planning efforts or programs.

Visitor Evaluation: Met Not Met

6.1.3 - Self-Directed Programs and Services

Standard: The agency shall offer self-directed recreation opportunities for individuals and groups to participate without leadership, under only general supervision. Examples include picnic facilities, tennis courts, roadways in scenic areas, bridle trails, self-guiding nature trails, and open playgrounds.

Suggested Evidence of Compliance: Provide examples of how the agency provides self-directed recreation opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, p. 161.

Agency Evidence of Compliance:

The Tucson Parks and Recreation Department (TPRD) provides numerous opportunities for self-directed recreation, under general supervision by on-site staff, which include, but are not limited to:

- Tennis Courts
- Weight Rooms
- Open Gym - basketball, volleyball, pickleball, and badminton
- Billiard and Foosball tables
- Swimming
- Athletic Fields
- Outdoor basketball courts
- Walking trails
- Multi-use paths (e.g. [6.1.3-EOC1](#))
- Picnic facilities (ramadas)
- Playgrounds
- Ball fields
- Orienteering
- Sand Volleyball Courts
- Computer Labs
- Par Course/Outdoor Fitness Equipment
- Indoor walking tracks
- Disc Golf
- Off Leash Dog Parks ([6.1.3-EOC2](#))
- Racquetball
- Open recreation in Therapeutic Recreation ([6.1.3-EOC3](#))

These opportunities and facilities for self-directed recreation can be found in the Tucson Parks and Recreation Program Guide and Class Catalog ([6.1.3-EOC4](#)) and by finding our Parks and Facility Locations ([6.1.3-EOC5](#)) on our website.

The City of Tucson also has parks along Pima County's "The Loop" ([6.1.3-ECO6](#)) which connects metro Tucson with links to Marana, Oro Valley, and South Tucson.

Agency Self Review: Met Not Met

Visitor Comments: Program guides in addition to specific program examples were provided as evidence of compliance. Physical facility examples were also provided in addition to program evaluation summaries.

Visitor Evaluation: Met Not Met

6.1.4 - Leader-Directed Programs and Services

Standard: The agency shall offer leader-directed recreation opportunities that provide recreation opportunities where participant involvement is directed by a leader, including skills instruction classes. Examples include tennis, crafts, dance; synchronized swimming performance; creative dramatics for children.

Suggested Evidence of Compliance: Provide examples of how the agency provides leader-directed recreation opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, p. 161.

Agency Evidence of Compliance:

The Tucson Parks and Recreation Department (TPRD) provides many leader - directed programs. Excellent, qualified and trained staff plan, organize and implement programs for all ages. Staff provide leadership and direction in the following programs, most of which can be found in the Parks and Recreation Program Guide and Class Catalog ([6.1.4-EOC1](#)):

- Aquatics ([6.1.4-EOC2](#))
 - Junior Lifeguard Training
 - Swim Lessons
 - Water Fitness
 - Adaptive Aquatics programs
 - Competitive Swim Team
 - Synchronized Swimming
- Leisure Classes ([6.1.4-EOC3](#))
- Weight Room Orientation
- Therapeutic programs
- Youth and Teen ([6.1.4-EOC4](#))
 - In-betweeners Club
 - Junior Staff in Training
 - Schools Out Programs
 - KIDCO After-school
- Senior ([6.1.4-EOC5](#))
 - Senior Club
 - Senior Nutrition Program
- Special Events: Family Festival in the Park, Halloween Boo Bash, Senior Olympics, Easter EGGstravaganza ([6.1.4-EOC6](#))

Agency Self Review: Met Not Met

Visitor Comments: Program guides in addition to specific program examples were provided as evidence of compliance. Physical facility examples were also provided in addition to program evaluation summaries.

Visitor Evaluation: Met Not Met

6.1.5 - Facilitated Programs and Services

Standard: The agency shall facilitate assistance to individuals and groups of individuals that provide or want to provide recreation programs and leisure services independently from the agency. An example of facilitated programs and services is an individual or group that wishes to start a community theater organization; the agency may help initially by providing a meeting place, some administrative help in publicity, and "seed money" with the intent that the organization will become self-sustaining. Demonstration projects may be utilized for this purpose.

Suggested Evidence of Compliance: Provide examples of how the agency provides facilitated recreation opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 161-162.

Agency Evidence of Compliance:

TPRD has worked with local organizations, partners, sponsors, businesses, and individuals to provide leisure opportunities for over 50 years. TPRD was one of the first agencies in the country to partner with the YMCA to increase services to the youth of the community. At the time, TPRD had the capital resources, and the YMCA had the programming responsibilities and the operating budget. Today, three YMCAs continue to operate under the agreement ([6.1.5-EOC1](#)) and increase opportunities for the Tucson community.

TPRD builds youth sports fields and schedules them out to youth and adult organizations who then provide a variety of youth and adult sports activities, leagues and tournaments for the community as shown in the Sports Master Schedule ([6.1.5-EOC2](#)). TPRD has IGA's with Local high schools ([6.1.5-EOC3](#) and [6.1.5-EOC4](#)) that access our pools for their swim and dive seasons while private and charter schools use the indoor and outdoor facilities for physical education classes. TPRD provides facility access for social service agencies, event organizers ([6.1.5-EOC5](#)), community events, University of Arizona Athletics ([6.1.5-EOC6](#)) and the NC Dinos. Meeting space is available for neighborhood associations, community groups and non-profits to hold their monthly, quarterly and/or annual meetings.

TPRD has facilitated many leisure activities for the community. A partial listing includes:

- CALC (Computer Adult Learning Centers)
- Youth Sports leagues and tournaments (Ex. Ft. Lowell Shootout [6.1.5-EOC7](#))
- Butterfly Garden at Case Park

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- Disc Golf
- Neighborhood Associations
- Many Agency “Walks” and other Events at Reid Park, such as the Lupus Foundation, American Diabetes Association, Leukemia Society, UA Presents, Cops and Rodders
- KaBOOM Builds
- Tucson Pops Orchestra/Arizona Symphonic Winds Orchestra
- YMCA
- Chili Cook-off
- Tucson Meet Yourself
- Farmers’ Market at Jesse Owens Park
- Community Gardens at 20/30 Highland Vista Park, Mansfield Park and Davidson Elementary
- Charter School, Private School and Home School Middle School and High School physical education classes, sports practice and competition
- Youth Handball – Freedom Center, El Pueblo Center, KIDCO
- University of Arizona Intercollegiate Athletics- Baseball
- Multiple Sclerosis Support Group (TR)
- Down Syndrome Parent Support Group (TR) ([6.1.5-EOC8](#))
- American Red Cross- WSI, Water Rescue, CPR-First Aid
- Tucson Association of Realtors Shoot Out
- Ft. Lowell Historic District La Reunion
- Arizona Historical Society
- Pima Community Access Program
- Westside H.O.P.E.
- Meals for Homebound
- Planned Parenthood

Agency Self Review: Met Not Met

Visitor Comments: Multiple local partnership examples were provided as evidence of compliance, including approved agreements in various forms. The examples provided ranged from physical facility development to programs, special events and similar.

Visitor Evaluation: Met Not Met

6.1.6 - Cooperative Programming

Standard: The agency shall enter into cooperative agreements with public, commercial, and nonprofit entities to provide programming.

Suggested Evidence of Compliance: Provide current examples of cooperative programming with documentation, such as Memoranda of Understanding (MOU), Memoranda of Agreement (MOA), or partnership agreements.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 6 – Partnerships, pp. 98-102; Chapter 7 – Planning for Strategic Management, p. 159.

Agency Evidence of Compliance:

The Tucson Parks and Recreation Department coordinates with other public organizations to provide the maximum number of programs or offerings with minimum duplication. Public School and community college facilities are shared by way of Inter-government Agreements (IGA), primarily for the reciprocal use of indoor and outdoor facilities. Currently, TPRD has IGAs with four local school districts ([6.1.6-EOC1](#)) and Pima Community College ([6.1.6-EOC2](#)), use agreements with the NC Dinos ([6.1.6-EOC3](#)), St. Michaels All Angels School ([6.1.6-EOC4](#)) and BASIS Charter School, as well as an agreement with three local YMCAs ([6.1.6-EOC5](#)). TPRD also has an agreement with Pima Council On Aging (PCOA) ([6.1.6-EOC6](#)) to provide numerous programs for our senior population including; Senior Congregate Meal Program, Enhance Fitness and Matter of Balance.

Moreover, many of the neighborhood centers offer space and assistance for a variety of nonprofit organizations. An example of agencies at TPRD facilities include: Salvation Army, Community Food Bank, El Rio Health Clinic, PCC-Adult Education, Arizona Children’s Association, Emerge, Tucson Urban League, Midwife, and Planned Parenthood, Pima Council On Aging.

Agency Self Review: Met Not Met

Visitor Comments: Numerous examples of cooperative agreements were provided as evidence of compliance. On the tour of their facilities we also reviewed examples of contracted recreation services in action at their golf courses and tennis centers and spoke to several staff.

Visitor Evaluation: Met Not Met

6.2 - Program Objectives 

Standard: There shall be specific objectives established for programs and services that are reviewed periodically. Objectives shall be specific and measurable as to the actual outcome or impact desired by the program or service so that progress on meeting objectives can be evaluated (see standard 10.2 Outcomes Assessment). Objectives shall be defined by program area, such as nature, dance, music, sports, fitness, special events and they can be further defined into levels such as beginner, intermediate and advanced.

Suggested Evidence of Compliance: Provide measurable objectives for each program and service area and the last review.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed.,

Agency Evidence of Compliance:

TPRD focuses on eight program areas (Adult Sports, Aquatics, Centers, Leisure Classes, Out of School, Seniors, Special Events and Therapeutics). Program objectives are specific and targeted to outcomes in each area ([6.2-EOC1](#)). The objectives ensure program areas are consistent with the Plan Tucson Focus Area: Social Environment ([6.2-EOC2](#)) and meet the varying needs and interests of the community as described in the Program/Service Matrix ([6.2-EOC3](#)).

Objectives for each program area are reviewed annually and revised as needed based on community feedback, participation, program evaluations, budget and community local and national trends as well as individual and community benefit as identified in the Ten Year Strategic Service Plan ([6.2-EOC4](#)).

Agency Self Review: Met Not Met

Visitor Comments: Multiple examples of program objectives and their related areas were provided as evidence of compliance. Periodic review examples were also provided on site.

Visitor Evaluation: Met Not Met

6.3 - Scope of Program Opportunities

Standard: The content of agency programs shall be related directly to stated program objectives and shall provide for individual differences of interests, abilities (mental, social, physical), and backgrounds. Activities selected shall be suited to and contribute toward fulfillment of the basic physical, emotional, social, and intellectual requirements of individuals. The agency should take into consideration the total community offerings; some opportunities may be offered by other organizations, private, public, and non-profit.

Suggested Evidence of Compliance: Provide a matrix or listing of programs by fields, demonstrating clearly how the agency provides opportunities for proficiency levels, socioeconomic levels, racial and ethnic backgrounds, ages, and genders.

[Informational reference in the *Management of Park and Recreation Agencies*, \(2010\), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 163-165, 174-179.](#)

Agency Evidence of Compliance:

TPRD provides a park system that offers high-quality facilities, programs, and services for all ages and abilities as outlined in the City of Tucson Parks and Recreation Department Program Delivery Matrix ([6.3-EOC1](#)). TPRD also offers a broad spectrum of recreation, athletics, health and wellness and special events for a culturally and socio-economically diverse community that is available to all residents and non-residents. This is shown in the City of Tucson Parks and Recreation Program/Service Matrix ([6.3-EOC2](#)). With 17 recreation centers, 19 pools, 127

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parks, and 16 special interest/historical sites, the department appeals to the community at large. TPRD's Monthly Events Calendar is listed online ([6.3-EOC3](#)).

When developing programs, staff take into consideration the demographics from Kids Count Data Center ([6.3-EOC4](#)) and Parks Score Index ([6.3-EOC5](#)) websites and create offerings that are of interest. TPRD publishes three seasonal Program Guide & Class Catalogs each year ([6.3-EOC6](#)) that list all class offering and activities. Classes are offered in facilities throughout the city for all ages, special events are open to everyone and after school programs are available for working families. Programs are fee based or free of charge which is outlined in the Revenue and Pricing Policy ([6.3-EOC7](#)).

To ensure inclusion of citizens of all socioeconomic status, residents can apply for the TPRD Discount Program that enables low-income residents to pay a 50% discounted fee on selected programs and 25% for selected passes. Resident verification, household size and income are considered in the Discount Program Guidelines ([6.3-EOC8](#)).

Agency Self Review: Met Not Met

Visitor Comments: Multiple program examples were provided as evidence of compliance. Several programs were also seen first-hand in the field during site visits and tours. Not all programs are provided directly, and some examples were facilitated by outside groups through agreements.

Visitor Evaluation: Met Not Met

6.3.1 - Outreach to Diverse Underserved Populations

Standard: The agency shall proactively extend programs and services to residents who may be underserved in the community. To encourage participation in parks and recreation programs and services, agencies shall identify and address barriers that may limit access including physical, social and mental abilities and financial, geographic and cultural barriers. Financial barriers may be addressed through reduced fees and scholarships. Agencies should offer inclusionary support services to ensure access to programs and services for people of all abilities and socioeconomic status.

Suggested Evidence of Compliance: Identify underserved populations (provide methodology and data used for this analysis), describe specific barriers within the community that limit participation and provide examples of outreach programs and services offered by the agency to meet the needs of these populations and overcome barriers to access.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 8 – Recreation Program Planning, p. 139; Chapter 9 – Program Services and Event Management, p. 177.

Agency Evidence of Compliance:

Tucson Parks and Recreation Department's mission is to provide a park system offering high-quality facilities, programs, and services for Tucsonans of all ages and abilities. With 17 recreation centers, 19 pools, 129 parks, and 16 special interest/historical sites ([6.3.1-EOC1](#)), the department appeals to both residents and non-residents. The department's Fall, Winter/Spring and Summer publication, the Program Guide and Class Catalog ([6.3.1-EOC2](#)), provides a detailed listing of programs, classes, facilities, and services. The publication is available in all City of Tucson recreation centers, district offices, libraries, City Hall, Ward Offices and through the TPRD web site ([6.3.1-EOC3](#)). The document is also available to individuals with visual impairment upon request.

Data from the United States Census Bureau for the City of Tucson ([6.3.1-EOC4](#)) is used to help identify underserved populations. To ensure inclusion of citizens of all socioeconomic status, residents can apply for the TPRD Discount Program ([6.3.1-EOC5](#)) that enables low-income residents to pay a 25 - 50% discounted fee on selected programs and 25% for selected facility admission passes. Resident verification, household size and income are considered.

TPRD programs, facilities, and pools are located in all areas of the community and are accessible by City bus routes ([6.3.1-EOC6](#)). Many are located within easy walking distance of more than one neighborhood. Individuals with disabilities, including Therapeutic Recreation participants and seniors have access to the city's Sun Van services that offer low cost accessible transportation. In addition, various recreation centers offer transportation to TPRD facilities and services using city vehicles.

The Therapeutic Recreation Unit has a full-time Recreation Supervisor, Adaptive Aquatics Coordinator, Inclusion Coordinator and various support staff to assist individuals with disabilities to participate in recreation throughout the City. Inclusion services provides opportunities for youth and adults with and without disabilities to experience recreation and leisure time together, and ensures that all programs and facilities are inclusive and comply with the Americans with Disabilities Act (ADA).

The city of Tucson serves a diverse population, which includes a large Hispanic population. Therefore, many TPRD forms are available in Spanish and access to Spanish-speaking interpreters is offered as needed.

Currently there are four dedicated senior facilities within the department in addition to many programs and activities offered at most of the 19 recreation and special interest centers ([6.3.1-EOC7](#)). The programs and activities encourage older adults to stay active mentally and physically and are offered at little or no cost. Through a number of partnerships and grants, TPRD also offers nutrition services and health and wellness education.

Community outreach includes special events (Family Festival in the Park, Boo Bash, Senior Olympics, and Easter Extravaganza), cultural events such as (Shakespeare in the Park and Holiday Arts and Craft Fair), and co-sponsored events (Community Theater, Parade of Lights, Symphonic Winds concerts and Tucson Pops Orchestra concerts).

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Partnerships, intergovernmental agreements, and close relationships with neighborhood associations and user groups help identify community needs and determine programs, activities, and services provided throughout Tucson.

Agency Self Review: Met Not Met

Visitor Comments: Examples were provided as evidence of compliance that highlighted TPRD efforts to plan for recreation opportunities for all populations. Examples highlighted not only diverse programs but also thoughtful planning (transit access and similar) to include various populations.

Visitor Evaluation: Met Not Met

6.4 - Community Education for Leisure Process

Standard: The agency shall have a process to educate the general citizenry about the use of leisure time and the outcomes, benefits, values, and positive impacts of leisure and recreation services. The process shall be periodically evaluated for effectiveness. Educating the public about leisure and recreation shall be ongoing and systematic and should be done in cooperation with the community, e.g., schools, other leisure agencies, business, industry, and commercial recreation establishments.

Suggested Evidence of Compliance: Provide examples of the methods utilized by the agency to educate the community on the benefits, values, and impacts of leisure and recreation services to a diverse range of participants and non-participants. Provide the last review of effectiveness.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 172-174.

Agency Evidence of Compliance:

The Tucson Parks and Recreation Department (TPRD) educates the community about the importance of constructive leisure time and the value of parks and recreation to individuals through a variety of formal instruction and informal contacts in the community. Promoting the benefits of leisure is a goal for the 2015 Strategic Communications Plan ([6.4-EOC1](#)) that can be found on page seven. TPRD offers a multitude of programs ranging from passive to very active for all ages and abilities. These programs are facilitated by recreation professionals that emphasize the benefits of the specific activity. Leisure Class staff promote creativity in the arts; Aquatics programs teach water safety and the benefits of aquatic exercise; and Recreation staff coordinate various programs that promote cardiovascular health, weight loss, strength, and flexibility, including, but not limited to, the Senior Nutrition Program, Health and Fitness Classes, badminton and pickleball. A full list of our programs and classes can be found in the TPRD Program Guide and Class Catalog ([6.4-EOC2](#)) that is available online and in printed form at Recreation Centers, Libraries, and various other locations around the City. Program descriptions describe the benefits to participating in that leisure class or activity ([6.4-EOC3](#)) and

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benefits of leisure classes are also listed on the department website ([6.4-EOC4](#)). The department has an Education for Leisure Plan ([6.4-EOC5](#)) which highlights the programs that provide leisure education, the target audience, purpose of delivery, and the method of delivery.

Offerings also include special events that inspire interest in outdoor play and the benefits of participating in leisure class offerings. Every year, for the past 9 years, the department has hosted the Family Festival in the Park ([6.4-EOC6](#)) as a way to promote the Department and our staff, the programs and classes we offer, and the benefits of play and leisure. Over 15,000 people attended this event and based on a survey ([6.4-EOC7](#)) done at the event, 63 of the 83 people surveyed said it was their first time and many had heard about it through our various promotional efforts. This day is recognized by the Mayor with an Official Proclamation ([6.4-EOC8](#)) as the Family Festival in the Park Day. Local non-profits and businesses partner with us at this event to promote wellness and offer assistance and resources to the community they may not know about.

For the 8th year in a row, TPRD had been recognized as a KaBOOM! Playful City ([6.4-EOC9](#)). As a founding city, Tucson has shown itself to be a role model in the play movement and, as our commitment and ongoing efforts demonstrate, we will continue to implement initiatives and to be a strong advocate for policies that increase play opportunities for children.

TPRD heavily markets education for leisure through various mediums, some of which include: the web site ([6.4-EOC10](#)), Program Guide and Class Catalog, Tucson Channel 12 REC 365 ([6.4-EOC11](#)), social media (6.4-EOC12 links to social media sites): [Facebook](#), [Twitter](#), [YouTube](#), [Instagram](#) and [Flicker](#), Department special events, booths at outside organization events, Health Fairs, and trade shows ([6.4-EOC13](#)), posters/flyers ([6.4-EOC14](#)), press-releases ([6.4-EOC15](#)), e-newsletter ([6.4-EOC16](#)), newspaper and other media outlets. Each monthly Marketing Report ([6.4-EOC17](#)) will show Parks and Recreation "In the News" with links to articles about the services we provide and numbers for social media, the online program guide as well as any paid advertising done that month. Hard copies are available in the Marketing Managers office. Marketing efforts and Customer Satisfaction data are collected after multiple sessions of leisure classes. Question #9 of the Customer Satisfaction Survey asks the participant "How have you benefited from this activity?" ([6.4-EOC18](#)). Results from the survey ([6.4-EOC19](#)) of participants have been gathered and will continue to be throughout 2015.

Moreover, Tucson Parks and Recreation KIDCO applied for ([6.4-EOC20](#)) and received an Out-of-School Time Programs grant ([6.4-EOC21](#)) from the National Recreation and Parks Association (NRPA) in the amount of \$24,000. The grant period was April 1, 2014 to January 31, 2015. The grant is to implement nutrition and physical activity standards that increase access to healthier food and physical activity. KIDCO has focused more on the physical aspect of the grant by implementing physical activities into daily programming without participants realizing what they are doing other than having fun and playing with some awesome equipment that was purchased with the money from the grant. The grant was to be implemented in ten of our KIDCO sites, we however felt it was important for all participants in KIDCO to increase their physical activity; therefore, TPRD has been able to incorporate the program into all summer and school year sites. TPRD applied for and received this grant again for 2015 ([6.4-EOC22](#)).

Agency Self Review: Met Not Met

Visitor Comments: Multiple examples of community education for leisure were provided as evidence of compliance. Evaluation tools were also provided to show study of the effectiveness of the communication mechanisms.

Visitor Evaluation: Met Not Met

6.4.1 - Community Health and Wellness Education and Promotion

Standard: The agency shall have policies, procedures, or programs to educate and promote health and wellness in the community.

Suggested Evidence of Compliance: Provide the agency's policies, procedures, or programs to educate and promote health and wellness in the community such as:

- a. Physical activity;
- b. Healthy food and beverage offerings;
- c. Nutrition education;
- d. Substance abuse prevention.

Also provide examples of implementation.

Agency Evidence of Compliance:

TPRD offers a variety of programs and leisure opportunities that promote and encourage health and wellness in the community. Leisure classes and out of school programming provide safe and structured opportunities for youth and families to gain education about nutrition and fitness while participating in activities to improve their over-all health. Additionally TPRD provides citizens with opportunities to improve, maintain and enhance their health and wellness by maintaining and making available, athletic, fitness and open space facilities at little or no cost. TPRD makes health and wellness a priority by actively pursuing funding and partnerships that focus on education and activities that improve the quality of life for Tucsonans.

Leisure Classes

TPRD offers a variety of Leisure Classes designed to address health and wellness. Programs provide participants opportunities to improve fitness, improve mobility and flexibility, advance performance, mind body, rehab. Classes are offered for youth, adults and seniors in the following categories; Adaptive Aquatics, Aquatics, Dance, Gymnastics, Health and Fitness. These classes can be found in the Parks and Recreation Program Guide and Class Catalog ([6.4.1-EOC1](#)) that can be found online on the website and 20,000 copies are printed three times a year.

Out of School Program

TPRD out-of-school programs included nutrition education and fitness activity as a regular component of program planning. Partnerships with the University of Arizona, Community Food Bank, NRPA, and United Way provided funding to purchase equipment and supplies for use in fitness activities and nutrition education. Training opportunities for staff related to health and wellness topics are also provided during regular session orientations as well as throughout the year. References to this information can be found in KIDCO program planning ([6.4.1-EOC2](#)).

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Senior Nutrition Program/Congregate Meal Program (6.4.1-EOC3)

TPRD offers meal programs for participants 60 years and older at the following facilities:

- Armory Park Center
- William Clements Center
- El Pueblo Center
- El Rio Center
- Fred Archer Center
- Freedom Center
- Donna Liggins Center
- Quincie Douglas Center
- For a suggested donation attendees are provided a meal. Lunch is available at all sites. Some sites provide breakfast and dinner. In-home meal delivery is also available. Program sites establish Site Councils to help create meal plans. Details about meal programs can be found in the Senior Nutrition Grant (6.4.1-EOC4).

Senior Fitness

TPRD offers a Senior Activity Cards that provide access to card holders for use of recreation center fitness equipment and swimming pools. Programming designed to provide fitness opportunities are available at various facilities. Programs include; Enhanced Fitness, Matter of Balance. Senior Fitness Programming information can be found in The City of Tucson Parks and Recreation Program Guide and Class Catalog or on the TPRD Website (6.4.1-EOC5).

Senior Olympics (6.4.1-EOC6)

TPRD hosts the Senior Olympic Festival each year. Participants, meeting the minimum age requirement of 50 years can participate in a variety of competitive and leisure activities. All levels of fitness and ability are encouraged to participate. The Senior Olympic Brochure provides event information (6.4.1-EOC7).

Sports

TPRD provides opportunities for participants to play the following sports: Softball and Track and Field. Sports Programming information can be found in The City of Tucson Parks and Recreation Program Guide and Class Catalog and on the TPRD Sports Unit webpage (6.4.1-EOC8).

TPRD provides sports facilities for public use. Facilities include; indoor/outdoor basketball/volleyball courts, softball fields, soccer fields, baseball fields, racquetball courts, pickleball courts. The City of Tucson prohibits smoking in facilities. Details about smoking restrictions in City facilities can be found in the Arizona Revised State Statutes 36-601.01 Smoke-free Arizona act (6.4.1-EOC9).

Agency Self Review: Met Not Met

Visitor Comments: Examples were provided from each aspect of this standard as evidence of compliance. Examples ranged across various age groups and cultural/financial backgrounds.

Visitor Evaluation: Met Not Met

6.5 - Participant and Spectator Code of Conduct

Standard: The agency shall have “code of conduct” guidelines for appropriate participant and spectator conduct at programs and events, and the agency shall proactively inform and remind staff, coaches, participants and spectators about the code of conduct.

Suggested Evident of Compliance: Provide the code of conduct for participants and spectators and describe how program participants, coaches, and spectators are informed of the code of conduct. The agency should collaborate with affiliate groups providing training for youth and coaches to inform and educate about the participant and spectator code of conduct.

Agency Evidence of Compliance:

TPRD is committed to providing safe, clean and accessible programs and facilities to meet and exceed participant expectations for experiences that enhance their quality of life. Facilities and programs have behavior guidelines and/or a code of conduct.

The Participant and Spectator Youth and Adult Facility Code of Conduct ([6.5-EOC1](#)) help insure a safe environment for all. The guidelines are posted in Centers and made available upon request. Leisure Class participants are advised of the guidelines at the start of each session. The Facility Use Guidelines have associated consequences in progressive order. Center Supervisors are responsible for addressing behavior that violates the Facility Use Guidelines.

The Adult Sports Leagues are designed as recreational activities. League Coaches/Managers are responsible for the Code of Conduct ([6.5-EOC2](#)) of each player and all obvious spectators at all times before, during and after the game. Actions which violate the Code of Conduct are the responsibility of the individual and penalty administration is the Sports Unit’s duty as per established guidelines outlined in this manual. During the coaches meeting emphasis is given to the Code of Conduct. Team Managers/Coaches must sign a Sportsmanship Contract ([6.5-EOC3](#)).

All Youth and Adult user groups that are allocated City of Tucson sports fields through the Sports Unit have their own Code of Conduct for participants, coaches/managers and spectators.

KIDCO summer and after school programs have a code of conduct that can be found in the parent handbook ([6.5-EOC4](#)) which is given out before the program begins. During the afterschool program the parent/guardian and participant must read and sign the Behavior Contract before they are enrolled in KIDCO. During the Summer KIDCO program there is a

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parent/guardian meeting with staff that includes review of the Youth Behavior Agreement ([6.5-EOC5](#)). The contract must be signed prior to the program beginning.

The Junior Staff in Training Program also has a Behavior Agreement that must be signed by the participant and parent ([6.5-EOC6](#)). During the course of their training the Junior Staff in Training Coordinator will make periodic evaluations of said staff.

Agency Self Review: Met Not Met

Visitor Comments: Examples were provided regarding codes of conduct from a variety of program areas. Examples ranged from youth through adult, and across various program types as well.

Visitor Evaluation: Met Not Met

**VISITATION REPORT SUMMARY FOR
CATEGORY 6.0 – PROGRAMS AND SERVICES MANAGEMENT**

Reviewed By: *Justin Patterson*)

Unmet Standards: *None*

Provide clarification for all unmet fundamental standards  :

6.0 - Programs and Services Management

NOTE: Standards marked with a star (★) are fundamental standards, and are required of all agencies seeking accreditation.

A program is a means to leisure and recreation as well as a vehicle to deliver benefits to participants. High-quality programming is a dynamic process that continues as the recreation experience unfolds. A systematic and well-researched analysis should be completed in determining what programs and services should be provided by the agency. The public park and recreation program should be coordinated with related programs of other governmental, for-profit and non-profit organizations in the community, such as schools, voluntary agencies, and churches, to provide maximum coverage with a minimum of duplication, as well as to reduce competition.

The primary responsibility of the park and recreation professional is to provide programs by which leisure and recreation experiences and environments enhance the well-being and quality of life for participants. Certain program and service determinants give direction to what is provided and assessed. These determinants are: conceptual foundations of play, recreation, and leisure; agency philosophy, goals and objectives; constituent interests and desired needs; and community opportunities for the public. Program and service objectives must be benefits-focused. Many agencies put objectives in “SMART” format (specific, measurable, achievable, realistic, and timed) to assure that objectives are measurable and they use logic modeling to focus their objectives on outcomes and impacts.

The recreation programming plan includes all elements and services of the public park and recreation agency’s programming functions, including activity selection, type and scope of programs and outreach initiatives. While related to a master or comprehensive plan, the recreation programming plan shall be an outgrowth of other strategic and program forecasting tools.

Park and recreation agencies should have a program that educates the public about the intrinsic and extrinsic benefits that leisure (time, activity, experience) and participation in self-directed and leader-directed recreation activities provide. It should include the three (3) behavior domains: psychomotor (manipulation and coordination of physical skills and abilities), affective (interests, appreciations, attitudes and values) and cognitive (intellectual skills and abilities).

A leisure education program consists of six (6) components:

1. Awareness of self in leisure;
2. Appreciation of leisure;
3. Understanding self-determination in leisure;
4. Making decisions regarding leisure participation;
5. Knowledge and use of resources for facilitating leisure; and
6. Promoting social interaction.

Examples include:

- Cooperative agreements with local schools to develop classes, workshops or events to inform children and adolescents of leisure benefits.
- Community presentations regarding leisure benefits at libraries, senior citizen centers, special recreation associations, and at business and industry meetings.
- Distributing a “benefits” CD or website hyperlink to educate, publicize, and inform of agency programs and services through various social media outlets (Facebook, Twitter, etc.) and public cable TV channels.

- Organizing and categorizing agency publications and photos according to the benefits associated with targeted programs and services, e.g., benefits of nature walks for senior populations and benefits of outdoor play for children.
- Marketing and advertising the benefits message in agency telephone messages, employee newsletters, and policy manuals, on staff apparel, facility and vehicle signage.
- Including benefit statements in brochures and program descriptions so that prospective participants will see what they can gain from participating in programs.
- Including the question of “*How have you benefited from this program?*” in program evaluations, causing the participant to reflect on the benefits of the program.
- Including the benefits of programs and services on agency websites and in email/e-blasts, press releases and public service announcements.
- Conducting benefits-based program research studies.
- Conducting and reporting follow-up assessments and data analyses.

6.1 - Recreation Programming Plan

Standard: The agency shall have a recreation programming plan covering 3-5 years that is updated periodically and a current-year implementation plan. The plan shall address all programs and services of the agency’s programming functions, including activity selection, type and scope of programs and outreach initiatives.

Suggested Evidence of Compliance: Provide the current recreation programming plan and describe the update process. This plan shall address how the agency delivers services to persons of all ages and abilities, how it develops program offerings and it shall include the following elements:

- a. Program objectives (6.2);
- b. Program and service statistics (10.5);
- c. Program and service determinants (6.1.1);
- d. Recreation and leisure trends analysis (10.5.1); and
- e. Community inventory (10.5.2).

[Informational reference in the *Management of Park and Recreation Agencies*, \(2010\), 3rd Ed., Chapter 8 – Recreation Program Planning, pp. 137-138.](#)

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department’s Recreation 3-5 Year Programming Plan was last updated in 2014. Resources and documents used to update the plan included the master plan, community inventory, agency goals and objectives and the City’s Strategic Plan. In 2014, the Parks and Recreation Department contracted with AECOM Technical Services as part of the development of a new Parks, Recreation and Social Services Master Plan. As part of the Master Plan an assessment was conducted on Department recreation programs and services, as well as a trends analysis and community inventory. The Parks and Recreation Department’s Agency Goals and Objectives 2014, FY15 Budget, and Recreation 3-5 Year Programming Plan incorporate the community needs. The Recreation Division goals for FY15 are aligned with the City’s Strategic Plan and are also incorporated in the current year implementation plan. The Recreation 3-5 Year Programming Plan utilizes the scorecards to assist in how it develops program offerings and includes program objectives, outreach initiatives, program and service statistics, program and service determinants, recreation and leisure trends analysis and a community inventory within it.

[6.1 Recreation 3-5 Year Programming Plan](#)

[6.1 Scorecards](#)

[6.1 Parks, Recreation and Social Services Master Plan](#)

[6.1 Parks and Recreation Departments Agency Goals and Objectives 2014](#)

[6.1 FY15 Budget](#)

[6.1 City's Strategic Plan](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.1 - Program and Service Determinants

Standard: A systematic and studied approach shall be taken in determining what programs and services shall be provided by the agency.

Suggested Evidence of Compliance: Provide documentation and examples demonstrating that the six (6) program and service determinants are used in providing programs and services. The programs and services provided by the agency shall be based on the

- a. Conceptual foundations of play, recreation, and leisure;
- b. Organizational agency philosophy, mission and vision, and goals and objectives;
- c. Constituent interests and desired needs;
- d. Creation of a constituent-centered culture;
- e. Experiences desirable for clientele; and
- f. Community opportunities.

Informational reference in the [Management of Park and Recreation Agencies](#), (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 155-159.

Agency Evidence of Compliance:

The City Tamarac Parks and Recreation Department provides services to its residents based upon the conceptual foundations of play, organizational play philosophy, mission and vision, and goals and objectives, constituent interests and desired needs, experiences desirable for clientele, and community opportunities.

Conceptual foundations of play, recreation and leisure:

Programs and services that the Department offers are in part based on the conceptual foundations of play, recreation and leisure. Programs to encourage and/or promote a degree of freedom, choice or voluntary engagement in their structure or design; providing a creative experience; providing for individual growth and self enhancement are all considered when determining what programs and services should be offered. As a result, the department offers wide range of self-directed and leader-directed opportunities, as seen in the Program and Services Inventory and

Parks, Recreation and Social Services Master Plan for the public from fitness trails with exercise stations, playgrounds, multi-purpose paths for biking, and walking, multipurpose fields for open play to a comprehensive summer camp and sports program, cooking classes, yoga, support groups, dance classes, advanced swim classes, health lectures and the creative writing group.

Organizational play philosophy, mission and vision and goals and objectives:

- **Play philosophy:** The youth in the City of Tamarac envision a place to play within walking distance of every child in Tamarac. The City of Tamarac strives to achieve these outcomes by enriching life experiences through recreation and play knowing that play should not be a luxury but a tool for education and health. Play is an essential, natural part of childhood, and important in its own right. It can bring entire communities together and inspire every individual. Play aims to be fun and creative while supporting development and growth. It promotes self-expression, achievement, learning and a safe environment.
- **Mission:** We are committed to enriching the quality of life by being a leader in delivering superior and sustainable programs, facilities and services to our community.
- **Vision:** The City of Tamarac, Our Community of Choice – Leading the nation in quality of life through safe neighborhoods, a vibrant economy, exceptional customer service and recognized excellence.
- **Goals and objectives:**
Goals and objectives are based on the City's and Department's mission and vision. They are how we accomplish the mission and vision and can be viewed by accessing the Agency Goals and Objectives 2014 link. All employees understand their linkage to the organization's goals and serve as an effective representative of the organization.

Constituent interests and needs:

The Department offers services, programs and activities based on community cultural, social, physical wellness and recreational needs, as well as, being consistent with our mission. In 2014, the Parks and Recreation Department contracted AECOM Technical Services to develop a new Master Plan. As part of the master plan process a community needs assessment was done. Every two years the Community Direction Finder Survey is utilized to gather input from residents and determine needs and interests. The Department also utilizes advisory board input, community meetings and transactional surveys as tools to continually assess community needs. Current programming and capital projects are based largely on the information gathered. In addition, census and current demographic information have been used to determine the levels of programming for the different age groups. The department also takes into account input and feedback from transactional surveys and comment cards. This is evidenced by accessing the public comment-input link.

Once input from above resources is received and analyzed, programs and activities are then created and implemented based on facilities, staffing, equipment, program hours and duration, cost and publicity. Performance measures as seen in the Department's scorecards, using measurable outcomes, which relate to the Strategic Plan, and defining desired goals of

participants, describe how the activity meets public need and will be evaluated.

The Department addresses leisure trends as identified in publications such as the Parks and Recreation Parks and Rec Business, Florida Recreation and Parks Association Journal and Athletic Business to determine how those trends impact existing populations, parks and facilities. Some examples of trending programs and facilities the Department has implemented over the past year include indoor and outdoor Pickleball courts, Zumba classes, cycling class, Nature Tots and outdoor fitness equipment. This is evidenced by accessing the program and park flyer link.

Experiences desirable for clientele:

The Department's mission states "We are committed to enriching the quality of life by being a leader in delivering superior and sustainable programs, facilities and services to our community." The Recreation Division provides a variety of programs, events and services designed to make a difference and enrich the quality of life by providing fitness and wellness activities, athletic programs, youth and teen classes, educational sessions, summer camp, special events, and cultural activities.

The Department strives to create and maintain experiences desirable for clientele, through the use of transactional surveys; the conceptual foundations of play, recreation and leisure; community opportunities; and agency philosophies and goals.

Community opportunities:

The department also takes into consideration community opportunities in determining what programs and services should be provided by our agency. County services, private agencies and surrounding cities are all researched to ensure the department's services and programs are top quality. Often the department will partner with outside entities to provide programming and services currently not offered within the City. A few of these partnerships include Jewish Family Services-Caregiver Support Group, Aging and Disability Resource Center- Medicare enrollment program and the Broward Sheriff Office- Guiding Good Choices.

Agency philosophies and goals:

The Department incorporates its mission and goals along with City's mission and goals into all aspects of services and programming. Each Division of the Department is responsible for a program description which includes goals and objectives and performance measures relating to the City's and department vision, mission and goals. An example from the City's FY15 Operating Budget includes:

In support of Goal #1, Inclusive Community, the division will provide programs and services that meet the needs of an increasingly diverse community including seniors, adults, youth and families. Informational materials on our programs and services will be available in English and Spanish to meet the growing diverse cultural changes in Tamarac. Additionally, we will increase community partnerships to expand health, wellness, referral services and education events. In support of Goal #4, Clear Communication, the division will enhance visibility and encourage citizen participation by offering volunteer opportunities with local government and identifying needs, opportunities, and priorities for Tamarac residents through resident and transactional

surveys, comment cards and outreach programs.

[6.1.1 Program and Services Inventory](#)

[6.1.1 Parks, Recreation and Social Services Master Plan](#)

[6.1.1 Agency Goals and Objectives 2014](#)

[6.1.1 Community Direction Finder Survey](#)

[6.1.1 Public comment-input](#)

[6.1.1 Program and park flyer](#)

[6.1.1 Department's Scorecards](#)

[6.1.1 Jewish Family Services-Caregiver Support Group](#)

[6.1.1 Aging and Disability Resource Center-Medicare enrollment program](#)

[6.1.1 Broward Sheriff's Office-Guiding Good Choices](#)

[6.1.1 FY15 Operating Budget](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.2 - Participant Involvement

Standard: The development of agency programs and services shall involve participants.

Suggested Evidence of Compliance: Describe the process and provide examples of how the agency obtains and utilizes participant input. Participants shall have involvement in:

- a. Recommending policy;
- b. Planning activities;
- c. Conducting activities; and
- d. Sponsoring activities.

Informational reference in the [Management of Park and Recreation Agencies](#), (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 176-177.

Agency Evidence of Compliance:

Participant involvement is welcomed and expected by the City of Tamarac Parks and Recreation Department. Comment cards and transactional surveys are made available to the residents on a daily basis. These, along with ongoing program evaluations are used by supervisory staff to evaluate the quality and success of programs and activities and to assess how programs can be further enhanced or adjusted to meet the needs of participants.

The Parks and Recreation Department has two (2) Advisory Boards and the Parks and Recreation of Tamarac (P.A.R.O.T.) Foundation comprised of Tamarac residents and businesses that actively advise on program development. The two advisory boards include the Parks and

Recreation Board and the Veterans Affairs Committee. Examples of their input include the addition of a monthly shuttle for residents to the Farmers Market, Mainlands Park being an on-leash dog friendly park, a discounted rate for Veterans in the Turkey Trot 5k race as evidenced in the Board and Committee minutes link. The P.A.R.O.T. Foundation recommended and funded special needs playground equipment for the Sports Complex and Caporella Park, as well as, new playground equipment for Tephford Park. The P.A.R.O.T. Foundation also sponsors Senior Program dances/programs and provides youth program scholarships. Feedback for the development of programs and services is also sought from participant involvement in the teen council, volunteers who monitor various programs and activities, and through Public Meeting input.

The Teen Club takes an active role in department events and programs in various ways. They provide input on Department events, programs and services. The teens are also invited to public meetings to provide their input. The Club also volunteers at all City events.

Meetings are held with the community and staff to determine needs for facilities and programs and to gather input. Examples of this include the public input meetings held during the Master Planning Process and staff SWOT meetings during the Strategic Planning process.

[6.1.2 Comment cards](#)

[6.1.2 Transactional surveys](#)

[6.1.2 Board and Committee minutes](#)

[6.1.2 PAROT Foundation](#)

[6.1.2 Public Meetings](#)

[6.1.2 Teen Club](#)

[6.1.2 SWOT meetings](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.3 - Self-Directed Programs and Services

Standard: The agency shall offer self-directed recreation opportunities for individuals and groups to participate without leadership, under only general supervision. Examples include picnic facilities, tennis courts, roadways in scenic areas, bridle trails, self-guiding nature trails, and open playgrounds.

Suggested Evidence of Compliance: Provide examples of how the agency provides self-directed recreation opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed.,

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department has numerous programs, opportunities and services under general supervision. Programs are publicized in the *Discovery* portion of the Tam-A-Gram publication and with flyers and newspaper advertisements. Some of the self-directed opportunities in our Parks and Recreation facilities flyers include, but are not limited to, various picnic areas which are utilized for parties, meetings and events, fitness trail with exercise stations that have instructional signs around the course, multi-use paths for biking, walking, and general fitness, outdoor and indoor basketball courts, fishing docks with catch and release signs, four outdoor tennis courts and a skate park. We also offer baseball fields, multi-purpose softball fields, football and soccer multi-purpose fields which can also be used for Ultimate Frisbee, Cricket and Lacrosse as found in the City of Tamarac Parks Inventory link below. Some of the self-directed programs we offer include open basketball, volleyball, Pickleball and badminton which are listed in the Program and Services Inventory.

[6.1.3 Tam-A-Gram](#)

[6.1.3 Parks and Recreation Facilities flyers](#)

[6.1.3 City of Tamarac Parks Inventory](#)

[6.1.3 Program and Services Inventory](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.4 - Leader-Directed Programs and Services

Standard: The agency shall offer leader-directed recreation opportunities that provide recreation opportunities where participant involvement is directed by a leader, including skills instruction classes. Examples include tennis, crafts, dance; synchronized swimming performance; creative dramatics for children.

Suggested Evidence of Compliance: Provide examples of how the agency provides leader-directed recreation opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, p. 161.

Agency Evidence of Compliance:

There are numerous program opportunities available to the public under leader-directed recreation opportunities within the City of Tamarac Parks and Recreation Department. Some senior leader directed programming the department offers includes but is not limited to Jazzercise, Stretch & Tone classes, Zumba, arthritis water fitness classes, line dancing, and the Creative Writing Group. We also offer leader-directed programs such as level 1 & 2 ballet, swim

lessons, tap and jazz classes, hip hop, salsa, cheerleading, tumbling, Tae Kwon Do for beginners and advanced participants, Start Smart and Tiny Tots for our youth. On the adult level, participants have a variety to choose from including beginner, intermediate and advanced line dancing, mixed art, tennis lessons and over 10 different fitness classes and personal training services as evidenced in the program and services inventory, Tam-A-Gram and class flyers links.

The Department offers a comprehensive summer camp program including a winter and spring break camp during the school year for children ages 5-12 years old. These programs host a myriad of leader-directed activities including cooking, aerobics, yoga, arts & crafts, and sports clinics. Also, a year round youth sports program that instructs on the fundamentals of each sport while providing leadership and teamwork experiences if offered. The above can be accessed in the camp flyers and youth sports program flyers links.

Through the Social Services Division, the Department offers opportunities for counselor-led sessions including programs such as the positive adjustment group and caregiver support group. There is also a health lecture series, teen parenting group which is instructor-led, depression and bipolar support group, along with Juvenile Victim Empathy/Goal Setting Groups led by the Broward Sheriff Office. This is evidenced by accessing the Social Services Division Programs link.

[6.1.4 Program and Services Inventory](#)

[6.1.4 Tam-A-Gram](#)

[6.1.4 Class flyers](#)

[6.1.4 Camp flyers](#)

[6.1.4 Youth sports program flyers](#)

[6.1.4 Social Services Division Programs](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.5 - Facilitated Programs and Services

Standard: The agency shall facilitate assistance to individuals and groups of individuals that provide or want to provide recreation programs and leisure services independently from the agency. An example of facilitated programs and services is an individual or group that wishes to start a community theater organization; the agency may help initially by providing a meeting place, some administrative help in publicity, and "seed money" with the intent that the organization will become self-sustaining. Demonstration projects may be utilized for this purpose.

Suggested Evidence of Compliance: Provide examples of how the agency provides facilitated recreation

opportunities, including a list of such opportunities.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 161-162.

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department has assisted a number of organizations associated with youth and adult programs by providing facility usage and with event coordination to include The Tamarac Bulldogs (special needs group), Memorial HealthCare System and the Youth Sports Leagues (Tackle Football and Cheerleading, and Little League). The Department provides the Historical Society with office space, activity space for the Bulldog group in the gymnasium, meeting room for Memorial Health Systems youth counseling and new parent groups, and meeting rooms and event space for the Tamarac Chamber of Commerce. The Department also provides field space for the Tamarac Little League Challenger Division each year for their spring season and our park and gymnasium for their end of year picnic and trophy ceremony.

- [6.1.5 Tamarac Bulldogs](#)
- [6.1.5 Memorial Healthcare System](#)
- [6.1.5 Youth Sports Leagues](#)
- [6.1.5 Historical Society](#)
- [6.1.5 Tamarac Chamber of Commerce](#)
- [6.1.5 Tamarac Little League Challenger Division](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.1.6 - Cooperative Programming

Standard: The agency shall enter into cooperative agreements with public, commercial, and nonprofit entities to provide programming.

Suggested Evidence of Compliance: Provide current examples of cooperative programming with documentation, such as Memoranda of Understanding (MOU), Memoranda of Agreement (MOA), or partnership agreements.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 6 – Partnerships, pp. 98-102; Chapter 7 – Planning for Strategic Management, p. 159.

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department partners with a number of organizations

associated with youth and adult programs to facilitate cooperative programming to the community. Some examples include the Broward County School Board, Aging and Disability Resource Center (ADRC), Tamarac Chamber of Commerce, and Baptist Health. The Department also partners with Tamarac Youth Football League and Tamarac Little League to provide quality, fun and educational sports opportunities to the youth in the city. The leagues are run by independent corporations that have agreements with the City. The City provides funding for background screenings for all volunteers within the leagues and also coordinates the scheduling and provides the field maintenance, field lining and lighting for all the youth leagues.

The City of Tamarac Parks and Recreation Department also partners with several schools to facilitate programs and services. Some examples include Tamarac Elementary School on the Memorial Day Essay Contests, Challenger Elementary School on Earth Day Events and Challenger Elementary on Play Day.

[6.1.6 Broward County School Board](#)

[6.1.6 Aging and Disability Resource Center](#)

[6.1.6 Tamarac Chamber of Commerce](#)

[6.1.6 Baptist Health](#)

[6.1.6 Tamarac Youth Football League and Tamarac Little League](#)

[6.1.6 Tamarac Elementary School](#)

[6.1.6 Challenger Elementary School Earth Day Events](#)

[6.1.6 Challenger Elementary School on Play Day](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.2 - Program Objectives



Standard: There shall be specific objectives established for programs and services that are reviewed periodically. Objectives shall be specific and measurable as to the actual outcome or impact desired by the program or service so that progress on meeting objectives can be evaluated (see standard 10.2 Outcomes Assessment). Objectives shall be defined by program area, such as nature, dance, music, sports, fitness, special events and they can be further defined into levels such as beginner, intermediate and advanced.

Suggested Evidence of Compliance: Provide measurable objectives for each program and service area and the last review.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 165-172.

Agency Evidence of Compliance:

Each division of the Parks and Recreation Department establishes objectives for programs and services on an annual basis through supervisory meetings and management meetings as part of the annual budget process as evidenced in the Agency Goals and Objectives 2014 link. These objectives are quantifiable and are developed to provide excellent services to the community. The Recreation Division creates annual goals and objectives in accordance with the City's Strategic Plan to provide excellent services and activities to the community. The Department also establishes overall programming objectives defined by program area on the Program Objectives Document.

Aside from these overall goals and objectives, the Department offers programs with objectives on how the program or service will benefit the participants. Some of these programs include the Swim Lessons and the Start Smart programs. In the swim program, in level one (ages 5-7 years old) the participant must be comfortable in water over one's head, swim five yards unassisted, float on back, and retrieve object off bottom of pool to be able to advance to level 2 where they must be able to swim 25 yards unassisted using freestyle, perform all stroke kicks with kick board, and be familiar with all arm strokes to advance to level 3.

In the Department's Start Smart program, the participants (ages 3-5 years old) will develop basic motor skills and develop no fear of getting hurt while playing sports that include soccer, baseball, basketball and football. They will also learn skills such as kicking, throwing, running and catching.

In the Social Services Chronic Self-Management program, participants learn self-management skills for diabetes. They develop skills to handle difficult emotions, exercise safely and easily, manage symptoms, set weekly goals and also eat well. The program is facilitated by Department staff and its impact is to build confidence for managing chronic health issues, staying confident and enjoying life. Outcomes from the program are seen through the pre- and post- surveys given by the Department for the Aging and Disability Resource Center.

[6.2 Agency Goals and Objectives 2014](#)

[6.2 Program Objectives Document](#)

[6.2 Swim Lessons](#)

[6.2 Start Smart](#)

[6.2 Social Services Chronic Self Management](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.3 - Scope of Program Opportunities

Standard: The content of agency programs shall be related directly to stated program objectives and shall provide for individual differences of interests, abilities (mental, social, physical), and backgrounds. Activities selected shall be suited to and contribute toward fulfillment of the basic physical, emotional, social, and intellectual requirements of individuals. The agency should take into consideration the total community offerings; some opportunities may be offered by other organizations, private, public, and non-profit.

Suggested Evidence of Compliance: Provide a matrix or listing of programs by fields, demonstrating clearly how the agency provides opportunities for proficiency levels, socioeconomic levels, racial and ethnic backgrounds, ages, and genders.

Informational reference in the *Management of Park and Recreation Agencies*, (2010), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 163-165, 174-179.

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department provides numerous opportunities to the community in all program fields. Socio-economic levels, ethnic background, age, gender and level of proficiency have all been considered in the programs that are offered and listed in the Parks and Recreation Program Matrix. Dance, fitness and health, academics, arts and crafts, music, sports, and events are all offered within our Senior, Youth, and Adult Programs for all age levels and backgrounds.

The Department offers Tae Kwon Do for beginners, intermediate, and advanced levels and aerobics classes for all ages and proficiency levels. The Start Smart program is for youth ages 3-5 years old to develop basic athletic skills and for the more advanced and older athlete, the City partners with outside sports leagues to provide both recreational and travel youth and adult team athletics. Other examples of the levels of proficiency served would be the beginner and intermediate line dancing classes offered, as well as, Italian classes for beginner and intermediate participants, a walking club and the annual Turkey Trot 5K run. All programs are listed quarterly in the Tam-A-gram, the resident newsletter.

The City also partners with the Tamarac Bulldogs and the Challenger Baseball League to provide athletic and social opportunities to individuals with developmental disabilities. The department also programs classes and activities to envelope various ethnic backgrounds. Classes and activities include line dancing, Zumba, Healthy Living class (in Spanish), badminton, I-Imagine Art and Fashionista, Italian classes and table tennis as evidenced by the program flyers link.

[6.3 Parks and Recreation Program Matrix](#)

[6.3 Tam-A-Gram](#)

[6.3 Tamarac Bulldogs](#)

[6.3 Challenger Baseball League](#)

[6.3 Program Flyers](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.3.1 - Outreach to Diverse Underserved Populations 

Standard: The agency shall proactively extend programs and services to residents who may be underserved in the community. To encourage participation in parks and recreation programs and services, agencies shall identify and address barriers that may limit access including physical, social and mental abilities and financial, geographic and cultural barriers. Financial barriers may be addressed through reduced fees and scholarships. Agencies should offer inclusionary support services to ensure access to programs and services for people of all abilities and socioeconomic status.

Suggested Evidence of Compliance: Identify underserved populations (provide methodology and data used for this analysis), describe specific barriers within the community that limit participation and provide examples of outreach programs and services offered by the agency to meet the needs of these populations and overcome barriers to access.

[Informational reference in the *Management of Park and Recreation Agencies*, \(2010\), 3rd Ed., Chapter 8 – Recreation Program Planning, p. 139; Chapter 9 – Program Services and Event Management, p. 177.](#)

Agency Evidence of Compliance:

The City of Tamarac Parks and Recreation Department provides facilities, programs and services to all residents and visitors to the City. The City of Tamarac Park map delineating each park facility, the Tam-A-Gram (resident newsletter) and the Parks, Recreation and Social Services Master Plan show the variety of facilities, programs and services that the department has to offer. The Parks and Recreation Department offers extensive senior, youth and adult programming. The Parks and Recreation Department is cognizant of the cultural and financial needs of the community. Through data from the master planning process, the Department has identified underserved populations as having barriers that may limit access by certain populations in the community which include geographical, financial, language and cultural barriers. The ethnic shifts that the City of Tamarac has experienced suggests that the City is becoming more diverse, and the change in age distribution makes it clear the City's population is becoming younger however, the median household income is still lower than most of the other jurisdictions analyzed in the master plan. This suggests that most households may not have significant discretionary income for leisure programs and activities and may therefore rely on affordable recreation and perhaps social programs and services. To address this financial barrier the Department provides reduced fees and scholarships for programs and classes through the Social Services Division. In partnership with the P.A.R.O.T. Foundation scholarships are provided as evidenced by the Social Services fee waiver application. The Social Services Division also offers Spanish Counseling Services, Financial Counseling, and free tax assistance through Volunteer Income Tax Assistance Service (VITAS) to provide support to underserved populations.

Due to the shape of the City the east side residents of the City have access to limited recreational facilities and parks. Due the limited access this has created a barrier for resident participation and programs. In response, the Department partnered with the homeowners association in Mainlands 1 & 2 to provide outreach on the east side in March 2013 by providing free line dance classes to residents as evidenced by the line dancing flyer. In addition, the City Transportation Division is within the Parks and Recreation Department and routes were set up to include stops at the main program and event facilities. The transportation routes are accessible to all residents and the minimal fee of \$.50 will allow you to go anywhere within the City route system as evidenced in the Tamarac Transit brochure link. The transit system has provided the City's east side residents with the means to participate in the Department's programs and classes and receive services as needed. Tamarac Para-transit maximizes independence and provides access to a full range of activities: medical appointments, grocery shopping, social services, meal programs, the Tamarac Community Center, pharmacies and local banks. The service is available to seniors with no other means of transportation or to persons who are unable to use the existing City of Tamarac Transit System. Service provides special curb-to-curb service for qualified passengers living in the City of Tamarac. Our goal is to provide a special system of transportation to enhance quality of life and promote independence for disabled persons and/or those 60 years of age or older as evidenced in the Transportation Services link.

The Department also provides programming targeted toward the growing Spanish speaking population which includes partnering with the Aging and Disability Resource Center to instruct the Healthy Living class in Spanish, Zumba and counseling in Spanish classes as evidenced in the program flyers link. The Department also has many bi-lingual and tri-lingual staff to better serve the Spanish and Creole speaking populations when registering for programs and answering general questions regarding the department. These programs are evidenced in the program flyers link. The City has also set up a language report that has staff throughout the City and the languages they are willing to interpret as evidenced in the language report link.

To address additional barriers the Department also partners with Broward County to offer special populations dances, and offers several youth sports programs including Start Smart Soccer and a recreational youth soccer program as evident in the program flyers link.

[6.3.1 City of Tamarac Park Map](#)

[6.3.1 Tam-A-Gram](#)

[6.3.1 Parks, Recreation and Social Services Master Plan](#)

[6.3.1 Social Services fee waiver application](#)

[6.3.1 Financial Counseling](#)

[6.3.1 VITAS](#)

[6.3.1 Line Dancing flyer](#)

[6.3.1 Transportation Services](#)

[6.3.1 Tamarac Transit brochure](#)

[6.3.1 Program flyers](#)

[6.3.1 Language Report](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.4 - Community Education for Leisure Process

Standard: The agency shall have a process to educate the general citizenry about the use of leisure time and the outcomes, benefits, values, and positive impacts of leisure and recreation services. The process shall be periodically evaluated for effectiveness. Educating the public about leisure and recreation shall be ongoing and systematic and should be done in cooperation with the community, e.g., schools, other leisure agencies, business, industry, and commercial recreation establishments.

Suggested Evidence of Compliance: Provide examples of the methods utilized by the agency to educate the community on the benefits, values, and impacts of leisure and recreation services to a diverse range of participants and non-participants. Provide the last review of effectiveness.

[Informational reference in the *Management of Park and Recreation Agencies*, \(2010\), 3rd Ed., Chapter 9 – Program Services and Event Management, pp. 172-174.](#)

Agency Evidence of Compliance:

The City of Tamarac understands the importance of educating our residents about the value of active participation in leisure activities. Educational programming offered ranges from pre-school development to educating our seniors on a heart-healthy life style. Some examples include the Start Smart Sports development program which is designed for children ages 3-5. This program is an instructional program that prepares children for the world of organized sports through basic skill development.

The Department implemented the Let's Move and Play Together program through a school partnership. It focuses on combating the childhood obesity issue across the nation by educating youth on nutrition, fitness and wellness. The Department employees work with the local schools and the after school programs in the area of fitness and wellness. This partnership allows the staff to co-teach in the classes on fitness, wellness and nutrition topics. Activities stressed included exercise in the form of athletics, dance, fitness and play. The Let's Move and Play Together afterschool helps youth get active, have fun, and be healthy. This program encourages young people to become more physically active and adopt heart-healthy eating habits that are essential to lifelong health. Physical activity has been proven to reduce the risk of numerous chronic diseases including heart disease. It continues to be our highest priority to provide young people with life skills to maintain their health.

The Senior Program includes the Pro-Active Arthritis Water Exercise and Healthy Heart classes

which works on balance and coordination while increasing range of motion, muscle strength and cardiovascular fitness, and also the bi-monthly Senior Social which targets seniors over the age of 55 which combines a social activity with educational lectures with professionals from local hospitals. The Parks and Recreation Department works directly with a team of doctors and specialists from area medical centers to bring the participants the most up to date lectures covering such topics as diabetes, nutrition, and sleep disorders. The participants are taught that proper nutrition and exercise are a vital part of their overall wellness program.

The Department reviews its scorecards monthly to review effectiveness of the methods on educating citizens on the outcomes, benefits and positive impacts of leisure and recreation services. Examples of this include additional Pickleball days and times, Zumba classes and Cycling classes as evidenced in the scorecard excel data link below.

[6.4 Start Smart Sports Development Program](#)

[6.4 Let's Move and Play Together program](#)

[6.4 Pro-Active Arthritis Water Exercise](#)

[6.4 Healthy Heart](#)

[6.4 Senior Socials](#)

[6.4 Scorecard excel data](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.4.1 - Community Health and Wellness Education and Promotion

Standard: The agency shall have policies, procedures, or programs to educate and promote health and wellness in the community.

Suggested Evidence of Compliance: Provide the agency's policies, procedures, or programs to educate and promote health and wellness in the community such as:

- a. Physical activity;
- b. Healthy food and beverage offerings;
- c. Nutrition education;
- d. Substance abuse prevention.

Also provide examples of implementation.

Agency Evidence of Compliance:

The Department's mission statement reads, "We are committed to enriching the quality of life by being a leader in delivering superior and sustainable programs, facilities and services to our community." Through programs such as the youth sports leagues, Let's Move and Play Together and MyPlate, the Department promotes physical activity, nutrition education, and healthy food

and beverage choices. The City of Tamarac has been awarded the Playful City designation each year since 2009. The Department hosts an annual Play Day to promote play, physical activity and nutrition education to youth. The Department has incorporated the MyPlate initiative into its summer camp, afterschool and Tiny Tots programs. MyPlate illustrates the five food groups that are the building blocks for a healthy diet using a familiar image – a place setting for a meal.

The Department offers monthly Senior Socials that focus on topics such as the importance of physical activity, companionship, nutrition, finances, and several other educational topics for seniors. The Department also partners with the Broward Sheriff’s Office to host the Guiding Good Choices program which educates and informs adults about the challenges and difficulties faced by their youth including how to say no to drugs and substance abuse.

The Department also has an agreement with American Health Fitness Specialty for the Silver&Fit® Program. The Silver&Fit® program allows eligible members to access our fitness center through their health plan coverage and Medicare eligible members. Members have access to classes or amenities that do not require an extra fee. As a contracted facility with American Specialty Health (ASH) we receive the following benefits: no fees, compensation for Silver&Fit® memberships (we are reimbursed \$3.00 per each member visit), free marketing that includes a listing in network directories seen by health plan members and a listing on ASH Fitness' and its affiliated companies' websites, a chance to be part of a new initiative in the health care and wellness fields and an opportunity to attract a hard-to-reach market segment.

[6.4.1 Youth Sports Leagues](#)

[6.4.1 Let’s Move and Play Together](#)

[6.4.1 MyPlate](#)

[6.4.1 Play Day](#)

[6.4.1 Senior Social](#)

[6.4.1 Guiding Good Choices](#)

[6.4.1 American Health and Fitness Specialty for the Silver&Fit®](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

6.5 - Participant and Spectator Code of Conduct

Standard: The agency shall have “code of conduct” guidelines for appropriate participant and spectator conduct at programs and events, and the agency shall proactively inform and remind staff, coaches, participants and spectators about the code of conduct.

Suggested Evident of Compliance: Provide the code of conduct for participants and spectators and

describe how program participants, coaches, and spectators are informed of the code of conduct. The agency should collaborate with affiliate groups providing training for youth and coaches to inform and educate about the participant and spectator code of conduct.

Agency Evidence of Compliance:

The Parks and Recreation Department has “code of conduct” guidelines for appropriate participant and spectator code of conduct for programs and events including open volleyball, summer camp, skate park, Senior Program, Pickleball, volunteer coaches and sports leagues. The open volleyball, summer camp and skate park participants sign a code of conduct when they register to participate and are reminded of the code of conduct at the beginning of each year or membership renewal period.

The Athletic Site Supervisor conducts volunteer coaches training at the beginning of each season and reviews the code of conduct for players, coaches and parents. The parents and players are reminded of the code of conduct throughout the season by the Athletic Site Supervisor and Recreation Programmers.

[6.5 Participant and Spectator Code of Conduct](#)

[6.5 Open Volleyball](#)

[6.5 Summer Camp](#)

[6.5 Skate Park](#)

[6.5 Senior Program and Pickleball](#)

[6.5 Volunteer Coaches](#)

[6.5 Volunteer Coaches Training](#)

Agency Self Review: Met Not Met

Visitor Comments:

Visitor Evaluation: Met Not Met

City of Tucson Parks and Recreation

Recreation Programming Plan



Fred H. Gray

Approved by: Fred H. Gray, Jr.
3/5/15

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Vision Statement

“The City of Tucson Parks and Recreation Department will provide a variety of parks, recreation facilities and program experiences equitably throughout the community. Existing facilities will be aggressively maintained and additional facilities added as growth and demand dictate. Programs will be developed and maintained to the highest quality, ensuring a safe environment with exceptional service while developing a lifetime customer. Services will demonstrate a positive economic investment through partnerships with other service providers, both public and private, contributing to a high quality of life for Tucsonans.”

Mission Statement:

To provide a park system offering high quality facilities, programs and services for Tucsonans of all ages and abilities.

Purpose

The purpose of the Recreation Programming Plan is to identify the long range goals and mission of programs and services within recreation as well as the annual goals and objectives for each program and service offered. The plan includes program and service determinants, program objectives, program and service statistics, community relations, recreation and leisure trends analysis and community inventory. The Recreation Programming Plan was first created in 2009 and is designed to be balanced, customer driven and conceptually sound. It is reviewed annually as part of the Evaluation Master Plan by the Department’s Management Team and updated with input from the supervisory team. The review ensures the Recreation Programming Plan continues to be aligned with the Department’s Vision and Mission statements and that recreation programming standards, safety and fees are applied consistently.

Planning:

TPRD staff follow a 2-year Strategic Action Plan that identifies specific objectives the Department will address/achieve during a two year period. The document enables staff to identify the link between the City’s strategic direction and defined objectives, strategies and actions.

Staff have determined three main areas for the 2-Year Action Plan:

- Capital and Infrastructure
- Operational Improvements
- Program Improvements

Tucson Parks and Recreation at a Glance

4,000+ Total Acres
 128 Total Parks
 1 Zoo
 5 Golf Courses
 16 Special Places
 54 Youth Baseball Fields
 26 Adult Baseball Fields
 20 Handball Courts
 22 Horseshoe Pits
 53 Softball Fields
 32 Soccer Fields
 124 Tennis Courts
 90 Basketball Courts
 56 Multi-use Fields
 26 Volleyball Courts
 17 Recreation Centers
 18 City pools
 5 Skate Parks
 3 Urban Fishing

Within each of these areas, staff work to document three to six key objectives along with supporting strategies and actions. The objectives, strategies and actions are reported on quarterly. The Action Plan is considered a working document that supports and enhances TPRD's efforts in meeting the diverse needs of the Tucson community. The Plan is reviewed frequently for relevance and may change due to situation occurrences- budgeting constraints, grant funding, staff changes and new technologies. Staff see the document as a tool for leadership and managerial teams to support and direct the daily functions of the Department.

The action check list identifies current projects, activities and events. Staff assess progress and provide quarterly updates. The collection of documents provides a framework for staff to focus energy and resources while providing a tool for tracking progress and insuring accountability.

Program Determinants

The City of Tucson Parks and Recreation Department is committed to delivering program and services based on the following determinants:

- *Conceptual foundations of play, recreation, and leisure*
- *Constituent needs and interests*
- *Community opportunities*
- *Agency mission and vision statement*
- *Experiences desirable for clientele*

Conceptual Foundations of Play, Recreation and Leisure

The programs and services are in alignment with this Recreation Programming Plan and the Agency's strategic and master planning (See TPRD Program/Service Matrix Table 1). Programs are based on the Agency mission, goals and core values. Programming honors the conceptual foundations of play, recreation, and leisure philosophy. Recreational experiences are more than just a fun way to spend a few minutes or hours. A quality recreational experience will also provide opportunities for the participant to express their creativity, develop their sense of self-worth, and make choices that will enhance their overall sense of well-being, health and quality of life. Residents of all ages are given the opportunity to engage voluntarily in activities that allow for a freedom of choice, satisfy self-expression, develop creativity, encourage voluntary participation, and provide opportunities and experiences to live meaningful lives (See Program Delivery Matrix Table 2).

Many of the recreation programs have a secondary purpose which is contributing to the development of family, neighborhoods, special interest groups and the community. Bringing people together to share an enjoyable experience who would have otherwise not had the opportunity or reason to interact is one of the best ways to break down barriers, develop new friendships and create a sense of community. Helping participants connect with other people who share their interests can be the catalyst to developing life-long friendships and leisure pursuits.

Constituent Interests and Needs

TPRD recognizes participant involvement and input as an essential function of program development and public service. The primary source of feedback is from individual participants who have opportunities to provide their feedback in a variety of ways: program area participant

evaluations, specific interest areas surveyed through online tools (Monkey Survey, Google), social media, management voice mail and public email addresses and the Parks Commission. Information received is used to: recommend new programs, modify or expand existing programs and look at local and national trends.

City of Tucson Parks and Recreation Program/Service Matrix Table 1

Name of Program/Service	Brief Description	Program Determinant	Program Success and Progression
Adult Sports	For a nominal fee programs offered in clued: Slow pitch softball leagues for ages 15+, Track and Field meets and Road Races.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents’ needs and interests. • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	Leagues are offered year- round and place an emphasis on sportsmanship and following governing body rules. Track meets and Road Races are offered during the summer. Staff are continuously trained and supervised to ensure quality service delivery and safe programming. Softball participants are encouraged to attend “coaches meetings,” complete an Officials’ Rating form, and email input to staff.
Aquatics	For a nominal fee fitness classes, diving lessons, youth/adult lessons, swim and synchronized league, and open swim are available.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents needs and interests. • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	These high-in-demand programs cater to community and constituent needs while satisfying department goals. Aquatic programs can be found throughout the community. There is a heavy emphasis on prevention. Staff is highly trained and follows current trends/ techniques while instructing.
Centers	17 recreation centers are strategically located throughout our community. Through a wide variety of programs and services, these facilities help develop a close community atmosphere for neighboring citizens of all ages and interests.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents’ needs and interests • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	Centers provide opportunities for self-directed and leader directed activities. Activities offered are based on community demand. Interest levels can be high enough to require waiting in some cases. Participation numbers are tracked on a regular basis. Participant evaluations are done regularly. There is close communication with center advisory boards, user groups and individual center participants.

Leisure Classes	Structured and supervised fee classes for youth and adults in Arts and Crafts, Drawing and Painting, Theatre, Music, Jewelry, Pottery, Ceramics, Dance, Health and Fitness, Youth and Adult Sports, Motor Development, and Gymnastics are available.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents needs and interests. • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	Classes are designed to meet the needs/interests of the community while properly utilizing the given facilities. Some classes are presented in levels while others are strictly introductory. These popular classes create positive, memorable experiences while allowing for the individual to gain fundamental skills, improve health, or exercise creativity.
Out-of-School	After school and summer leisure recreation programs for youth ages 5-15 at centers and schools are available.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents needs and interests • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	These programs meet the daily needs of youth participants and some working parents. Each program provides quality and safe leisure activities, with a blend of partnership and/or educational components. The continued success of these programs is based on staff training, supervision, evaluation processes, and the focus on play, recreation, and leisure components.
Senior	Structured and leisure programming for adults ages 50+.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents needs and interests. • Community opportunities. • Agency mission and vision statement • Experiences desirable for clientele. 	Skilled staff facilitates quality, year-round age-appropriate activities focusing on social, recreational, fitness/ wellness, educational, and cultural topics. In addition to surveying, each Senior Club has monthly business meetings and provides programming input.
Special Events	Structured and supervised recreation activities for all age groups. Some events have a nominal fee for admission, but most are free	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents' needs and interests. • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele 	These programs meet the needs of youth, teens, adults, seniors and families. Each program provides quality and safe leisure activities. The continued success of these programs is based on staff resources, training, supervision, evaluation processes, and the focus on play, recreation, and leisure components. The events offer an opportunities for the youth and families of our community to experience cultural and social interaction

Therapeutics	Youth and adult programs for clients with disabilities.	<ul style="list-style-type: none"> • Conceptual foundations of play, recreation, and leisure. • Constituents’ needs and interests. • Community opportunities. • Agency mission and vision statement. • Experiences desirable for clientele. 	Programs are created to enhance lives through adaptive, aquatic, and inclusive recreation opportunities. Staff is well educated and trained. Programs are primarily based on constituent needs/interests and requests.
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Program Delivery Matrix

The Tucson Parks and Recreation Department’s mission is to provide a park system offering high quality facilities, programs and services for Tucsonans of all ages and abilities.

Leader Directed Programs

TPRD provides many leader-directed programs. Qualified staff plan, organize and implement programs for all ages.

Programs	Infant (Under 2)	Pre-School (2-4)	Youth (5-11)	Teens (12-15)	Young Adult (16-18)	Adult (19-45)	Young Senior (46-60)	Senior (61+)
ADAPTIVE AQUATICS								
Arthritis Foundation Aquatic Plus					X	X	X	X
Lives in Balance					X	X	X	X
A New Way					X	X	X	X
Preschool Swim		X						
AQUATIC FITNESS								
Aquatic Bootcamp					X	X	X	X
Aquatic Fitness-Shallow Water				X	X	X	X	X
Aquatic Fitness-Deep Water				X	X	X	X	X
Fat Buster Mini Session-Deep Cardio				X	X	X	X	X
Fat Buster Mini Session-Shallow Cardio				X	X	X	X	X
Fitness Swimming for Kids			X	X	X			
Water Walking Plus				X	X	X	X	X

Sets Education-Deep Water				X	X	X	X	X
Sets Education-Shallow Water				X	X	X	X	X
Cardio Blast Deep Water				X	X	X	X	X

AQUATICS

Swimming Playtime		X	X					
Homeschool Swim			X	X				
Water Games			X	X				
Aqualates					X	X	X	X
Swim Stroke Development					X	X	X	X
Adult Swim Lessons					X	X	X	X
Advanced Lap Swim Basics					X	X	X	X
Water T'ai Chi					X	X	X	X
Lap Swimming Basics					X	X	X	X

ARTS AND CRAFTS

Painting for Tots		X						
Sonoran Adventures		X	X					
Arty Safari		X	X					
Parent-Tot Arts and Crafts		X	X					
Yummy for the Tummy		X	X					
Gismos A Go Go		X						
Crafts for Young Children			X	X				
Parent-Tot Adventure		X						
Parent Tot LOCO Motion		X						

CERAMICS

Ceramics					X	X	X	X
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DANCE

Ballet-Beginning		-	X					
Ballet-Intermediate			X	X				
Ballet-Creative Dance		-	X					
Ballet-Tap-Beginning		-	X					
Ballet-Tap-Intermediate			X					
Creative Dance		X	X					
Folklorico		-	X	-				

Tap Dance-Tapping Tots		X	X					
Tap Dance-Beginning				X	X	X	X	X
Tap Dance-Intermediate			X	X	X	X	X	X
Tap Dance-Advance				X	X	X	X	X
Hip Hop			X	X	X			
Jazz/Ballet			X					
Ballroom Dance-Beginning				X	X	X	X	X
Line Dance				-	X	X	X	X
Belly Dance					X	X	X	X
Jazz Dance					X	X	X	X

DRAWING AND PAINTING

Cartoon Drawing			X	X				
Comic Book Production Studio			X	X	X	X	X	X
Drawing & Oil Painting Studio					X	X	X	X
Oil Painting Impressions				X	X	X	X	X
Drawing & Watercolor Painting-Beginning			X	X	X	X	X	X
Watercolor-Beginning					X	X	X	X
Watercolor-Intermediate/Advanced					X	X	X	X
Watercolor Techniques					X	X	X	X
Basic Cleaning & Restoration of Painting/Frames					X	X	X	X

GYMNASTICS

Mat Mites		X						
Pre-Gym			X					
Gymnastics I			X	-				
Gymnastics II			X	-				
Gymnastics for Guys I			X	-				
Gymnastics for Guys II			X	-				

HEALTH AND FITNESS

Aerobics Mix				X	X	X	X	X
Total Body Conditioning					X	X	X	X
Fitness							X	X
ZUMBA					X	X	X	X

Pilates					X	X	X	X
T'ai Chi Chuan-Beginning					X	X	X	X
T'ai Chi Chung-Intermediate					X	X	X	X
T'ai Chi				-	X	X	X	X
Hatha Yoga				-	X	X	X	X
EZ T'ai Chi							X	X
JEWELRY								
Lapidary-Beginning/Intermediate					X	X	X	X
Hydraulic Press Secrets					X	X	X	X
Precious Metal Clay Jewelry-Beginning/Intermediate				-	X	X	X	X
Jewelry Fabrication/Smithing-Beginning/Intermediate					X	X	X	X
Silversmithing-Beginning/Intermediate				X	X	X	X	X
Metalsmithing-Beginning					X	X	X	X
Jewelry A'la Carte-Advanced					X	X	X	X
Jewelry Casting-Beginning/Intermediate					X	X	X	X
Glass Bead Making-Beginning/Intermediate					X	X	X	X
Dichroic and Glass Fusing				X	X	X	X	X
Beadsmithing					X	X	X	X
Independent Glass Study					X	X	X	X
Holiday Independent Glass Study					X	X	X	X
Glass Open Lab					X	X	X	X
Independent Jewelry Study					X	X	X	X
Holiday Independent Jewelry Study					X	X	X	X
Jewelry Open Lab					X	X	X	X
MOTOR DEVELOPMENT								
Little Movers & Shakers	X	X						
MUSIC								
Guitar-Beginning				X	X	X	X	X
Guitar-Intermediate			X	X	X	X	X	X
Music for Tots		X	X					
Piano- Beginning-First Half		-	X	X	X	X	X	X

Piano- Beginning-Second Half			X	X				
Piano-Intermediate Study			X	X	X	X	X	X
Piano-Advanced Study			X	X	X	X	X	X
Kid's Broadway Musical			X					
Guitar for Youth			X	X				
PHOTOGRAPHY								
Independent Photography					X	X	X	X
Study								
35mm/Darkroom-Beginning				X	X	X	X	X
Photography Open Lab					X	X	X	X
Digital Photography				X	X	X	X	X
POTTERY								
Children's Pottery			X	X				
Potter's Wheel for Kids			X	X	X			
Family Pottery		X	X	X	X	X	X	X
Family Wheel			X	X	X	X	X	X
Pottery for Teens			X	X	X			
Pottery-Beginning					X	X	X	X
Pottery-Intermediate					X	X	X	X
Pottery-Advanced					X	X	X	X
Make Your Own Dinnerware					X	X	X	X
Potter's Wheel-Beginning					X	X	X	X
Handbuilding in Clay					X	X	X	X
Raku					X	X	X	X
Pottery Open Lab					X	X	X	X
SPORTS CLASSES								
Sports for Tots		X						
Just 4 Kicks		X	X					
Itty Bitty Basketball		X	X					
Potpourri Sports		X	X					
Tae Kwon Do Self-Defense			X	X				

Karate			X	X				
Instructional Badminton					X	X	X	X
THEATRE								
Musical Theatre			X					
SENIORS								
Community Health Fairs and Health Screenings							X	X
Congregate and Home Delivered Meals Program								X
Dances							X	X
Field Trips							X	X
Income Tax Assistance								X
Legal Assistance							X	X
Nutrition Workshops							X	X
Quilting/sewing							X	X
SPORTS LEAGUES								
Adult Fall Softball				X	X	X	X	X
Softball- Spring/Fall				X	X	X	X	X
Track & Field			X	X	X	X	X	X
Road Races			X	X	X	X	X	X
THERAPEUTICS								
Creative Expression					X	X	X	X
SAIL Successful Adult Independent Lifestyles					X	X	X	X
ACE Activities Creating Excellence			X	X				
Exploring the Great Outdoors					X	X	X	X
Therapeutic Social Clubs-Central Social Club					X	X	X	X
Therapeutic Social Clubs-PAL/Teen Social Club				X	X	X		
Therapeutic Bowling-TGIF Bowling-Competitive					X	X	X	X
Therapeutic Bowling-Westside Bowling League-Unified					X	X	X	X
VOLUNTEERS								
Junior Staff in Training				X	X			
WORKSHOPS								
Joan Dulla Niobium and Cold Connections					X	X	X	X

Fred Zweig Metal Surface Embellishment					X	X	X	X
Cindy Moore Kumihimo-Brading Decorative Cords					X	X	X	X
Connie Fox Charms, Dangles, Bells and Whistles					X	X	X	X
Tom McCarthy Jewelry With Moving Parts					X	X	X	X
Pat O'Malley's Chain Workshop					X	X	X	X
Holiday Glass Enamel Ornament					X	X	X	X

YOUTH PROGRAMS

Busy-Bodies Play and Learn		X	X					
Centers In-Betweeners' Club			X	X				
KIDCO			X					
Centers – SchoolzOut			X					

Self-Directed Programs

In addition to Leader-Directed programs, TPRD provides numerous opportunities for self-directed recreation. These opportunities may be under general supervision by on site staff. Open gym, weight rooms, lap swimming, computer access, tennis, volleyball, playgrounds, dog parks and picnic facilities are a few examples of the self-directed opportunities available throughout the park system.

Program Objectives

The TPRD has established program objectives for 8 major program areas:

- Aquatics
- Centers
- Leisure Classes
- Out-of-school Programs
- Senior Adult Services
- Special Events
- Sports Unit
- Therapeutic Recreation/Adaptive Aquatics

The program objectives for each area are targeted to outcomes that ensure the program areas meet the varying needs and interest of the community. Objectives are reviewed regularly and revised (if needed) based on a multitude of factors including: registration and participation statistics, program evaluations, budget and local and national trends.

Statistical information is generated through the CLASS system, participant surveys, focus groups and staff input. The information is reviewed as part of the production calendar of the Program Guide and Class Catalog by each Program Area Supervisor and drives the decisions related to program offerings and the success/failures of those programs.

Aquatics

Purpose	The City of Tucson Parks and Recreation Aquatics Unit is committed to providing Tucson's diverse community with a wide variety of instructional, competitive, and recreational aquatic programs with an emphasis on safety, customer service, and sanitation.
Vision	The vision of Tucson Parks and Recreation Aquatics is to set the standard for professionalism in the operation and programming of aquatic facilities.
At TPRD Facilities	<ul style="list-style-type: none"> • Over 700 American Red Cross Learn-to-Swim lessons are taught each year, each with an average enrollment of eight children. • Adults and children participate in a variety fitness classes. • Seasonal programming offers competitive swimming, synchronized swimming, and diving as well as an Aquathlon series (swimming and running competition), Aquatic Sports Adventure Camp, and Inner Tube Water Polo. • A Junior Lifeguarding program trains and places volunteers at various pools, and some of the volunteers later seek employment with Aquatics. • Year-round pools offer daily lap swimming lanes. • Year-round pools are utilized by area high school swim teams for practice and meets, as well as by other community groups. • American Red Cross Lifeguard Training, Water Safety Instructor, Lifeguard Instructor, and CPR classes are offered each year, providing Aquatics with virtually its entire staffing, as well as training potential staff for other aquatic programs and facilities. • Aquatics has developed the use of bromine/ozone/carbon dioxide sanitation as an alternative to gas chlorine. • Pump rooms are standardized and automated and are maintained by maintenance personnel. • Aquatics procedures for lifeguard screening, in-service training, emergency response, and record keeping have served as models for other organizations, as well as for other Tucson Parks and Recreation areas. • Aquatics conducts its own Aqua Fitness Instructor certification program.
Issues	<p>Aging infrastructure</p> <p>Budget constraints limit the number of pools open year round and during the summer months</p>
Goals and Objectives	<ul style="list-style-type: none"> • Promote water safety and recreation by continuing to offer low-cost American Red Cross • Learn-to-Swim lessons to community members aged six months and above. • Provide a balance of recreational, instructional, fitness, and competitive aquatics programming to meet community needs, promoting aquatics as a lifelong activity. • Maintain an excellent safety record by implementing and enforcing existing policy and procedure, by evaluating and modifying policy and procedure where necessary, and by maintaining facilities to the highest possible standards. • Ensure cleanliness by teaching cleaning procedures and scheduling regular cleaning duties. • Provide employment by offering opportunities for eligible youth to enroll in First Aid, CPR, Lifeguard Training, and/or Water Safety Instructor classes and encouraging these youth to seek employment with Aquatics.

	<ul style="list-style-type: none"> • Promote staff retention by providing a high-quality employment opportunity stressing professionalism and offering quality in-service training, and by encouraging staff to pursue areas of specialization such as coaching, teaching fitness classes, and pool supervision. • Respond to budgetary constraints in a manner that will have the least negative impact on facility users in the Tucson community.
Outcomes	

Centers

Purpose	Tucson Parks and Recreation provides facilities with various amenities for all ages to participate in a wide variety of programs, classes and activities including but not limited to sports, health and fitness, nutrition and social services, as well as various leisure recreation activities and special events. These activities can be self-directed or leader directed as needed. Centers also provide community gathering spaces for a variety of meetings, events and celebrations.
Vision	The vision of Tucson Parks and Recreation Centers is to provide a safe, comfortable place for people to participate in a wide variety of leisure activities and programs in close proximity to their community. We strive to be a familiar place for social gathering with family, friends or colleagues for any occasion.
At TPRD Facilities	<ul style="list-style-type: none"> • Facilities are located City wide to serve as many people as possible and encourage community connection. 12 of 17 centers have dedicated cardio and weight machine work out areas. Over seven million people visited a center in 2013. • The combined Regional Community and Recreation centers offer over 30 different self-directed activity choices. • Recreation activities provide opportunities for structured and informal recreation that can improve overall health and well-being by reducing stress, lowering obesity and developing positive self-image for all ages. • In 2013 there were \$, 268 room reservation bookings in a Regional, Community or Recreation center. • Advisory groups comprised of center participants and/or community representatives help steer the direction of activities and events planned at many of the regional, community recreation and special interest centers.
Issues:	<ul style="list-style-type: none"> • Inexperience staff can lead to repetitive programming and missed opportunity for program growth. • Finite amount of full time staff to facilitate/lead, thereby placing caps on programs • Inadequate space for programming. • Balancing an equal schedule for all activity interest demands from the community. • Competing with the private sector in terms of an inability to offer state of the art equipment and amenities.
Goals and Objectives	<ul style="list-style-type: none"> • Maintain excellent recreation programs by establishing high standards and implementing current policies and procedures, continually evaluating them for effectiveness and modifying them where necessary. • Provide a safe place for people of all ages and cultures to participate in a wide variety of recreation, educational, and leisure activities. • To provide functional space for the community to hold meetings, celebrations and social gatherings. • To promote positive interaction, and socialization among all participants. • To promote health, fitness and wellness by providing various fitness amenities such as indoor tracks, gymnasiums and weight rooms.



	<ul style="list-style-type: none"> • Opportunity to participate in popular team sports and group activities. • Opportunity for creative expression through participation in classes and programs. • Opportunities for skill development through individual activity repetition and /or staff led instruction. • To partner with community agencies to provide a variety of social services as needed. • To provide nutrition education to youth and seniors through grant funded meal programs and other programs. • To educate participants on proper use of weight /fitness equipment, rules and etiquette. • To offer programs, activities and special events that reflects the needs and wants of the surrounding community. To work closely with center advisory groups to meet community needs and interests. • Promote the field of recreation as a professional career.
Outcomes	<ul style="list-style-type: none"> • In addition to basketball and volleyball, Pickleball and Badminton are two popular team sports given priority time when scheduling open gym activities for community participation. • Through a partnership with Pima Council on Aging, six centers are congregate meals sites for seniors and four centers are Enhance Fitness class sites to educate seniors in both nutrition and fitness.

Leisure Classes

Purpose	The City of Tucson Parks and Recreation Leisure Class Unit is committed to providing a positive, creative environment in which youth and adults of a diverse background and abilities can learn, enhance, and express themselves in the areas of Visual and Performing Arts, Health and Fitness, and Sports.
Vision	The vision of Tucson Parks and Recreation Leisure Class unit is to continue the education process through quality, creative classes.
At TPRD Facilities	<ul style="list-style-type: none"> • Over 9957 students of all ages are enriched through classes each year, each with an average enrollment of 10-12 students. • Adults and children participate in a variety of family-oriented classes. • Annual Performing Arts Showcase in the areas of Dance and Music highlighted the talents of 1,060 students ranging in age from 3 years to over 90 years. The Jewelry and Pottery areas have been recognized nationally in Jewelry Arts & Lapidary Journal and Ceramic Monthly.
Issues	<ul style="list-style-type: none"> • Recent budget concerns are impacting virtually all aspects of unit operation, and threaten to do so for the foreseeable future. • Efforts to train and hire staff have been largely successful; however, full staffing has not been attained for the past few years. In addition, attrition caused by changes in family plans and school schedules, as well as by other job offers, has led to staffing shortages at some sites. • Issues over the legal implications of hiring and retaining non-permanent staff have resulted in burdensome payroll paperwork requirements and, in general, created anxiety among supervisory staff and non-permanent employees. Scheduling classes is difficult because of time and space constraints.
Goals and Objectives	<ul style="list-style-type: none"> • To provide a positive environment that promotes self-esteem, and encourages positive use of leisure time and the development of social skills. • To provide an opportunity for stress reduction through positive development of varied interests and recreational practice.

	<ul style="list-style-type: none"> • Provide the opportunity for people, in a part-time work force, to develop and enhance work skills and gain job experience while providing a useful service to the community. • Respond to budgetary capacities in a manner that will have the least negative impact on students in the Tucson community. • To offer introductory and progressive level classes in various program areas.
Outcomes	<ul style="list-style-type: none"> • TPRD provides on average <u>750</u> classes a year. Offering a wide range of classes affords Tucsonans of all ages to discover a class that fits their interest, age, abilities and time restraints. • Hiring part time instructors enables staff to continue their education, devote time to their families and invest in their own hobbies and interests. • By offering classes that consistently fill, class cancellations are down from an average 48-50% to 5-15% per session.

Out-of-School Programs

Purpose	The City of Tucson Parks and Recreation Out-of-School and summer youth and teen programs strive to provide the quality programming for the community. TPRD offers an environment in which youth and teens can grow to the best of their abilities by; tapping into their creativity, teaching them to use their strengths, coaching them in building human relationships, providing a safe environment, introducing health and nutrition, promoting physical activity, and redirecting negative and harmful behaviors. Guiding youth and teens to be responsible and productive members of our community is the priority.
Vision	The vision of the City of Tucson Parks and Recreation Out-of-School programs is to provide outstanding quality programming for youth and teens that promotes positive use of leisure time and encourages personal growth and the ability to function as a healthy adult.
At TPRD Facilities	<ul style="list-style-type: none"> • Over 6,500 youth and teens participate in the school year and summer Out-of-School programs. • Program participants take part in a variety of activities that include, but are not limited to, arts and crafts, games, sports, homework help, fitness and nutrition, performing arts, community service, and special events. • Some school districts provide a free snack program during the school year. A free breakfast and lunch program is provided to qualifying centers and school sites during the summer. • Enhancement programming provided for participants includes, but is not limited to, finance education, Girls Scouts, 4-H, reading, and bike safety. • Field trips are offered periodically. Discounted group rates make it affordable for low- income families. • Partnerships have been formed with the University of Arizona Nutrition Network/CATCH, United Way Kid’s Club, Tucson area school districts, Pima College, Tucson Racquet and Fitness Club, Wells Fargo Bank, Tucson Police and Fire Departments, and others. • Program participants connect with the community through volunteerism and service projects.
Issues	<p>Retaining non-permanent staff</p> <p>Affordable Care Act implications on the number of hours a non-permanent employee can work</p> <p>Low wages compromises the quality of candidates applying for employment</p> <p>Inability to obtain additional school sites to accommodate program demand</p> <p>Staffing levels (budget driven ratios) impact on quality programming</p> <p>Programs are not licensed-families receiving state assistance and needing the program can not use it</p>

Goals and Objectives	<ul style="list-style-type: none"> • Maintain an excellent recreation program by establishing high standards and implementing current policies and procedures, continually evaluating them for effectiveness and modifying them where necessary. • Provide a meaningful leisure opportunity that will encourage self-esteem and positive self- image. • Continue to provide training opportunities for staff consistent with the latest trends. • Continue to provide entry-level positions for teens in the field of recreation. • Promote the field of recreation as a professional career. • Provide a fun and safe environment for youth.
Outcomes	<p>Parent/participant evaluation responses and feedback will demonstrate a high rate of satisfaction Staff knowledge of age appropriate leisure activity programming will be reflected in daily planning inclusive of a variety of activities. Quarterly, participants will show case their creativity and creative expression through program performances and art illustrations.</p>

Senior Adult Services

Purpose	<p>Tucson Parks and Recreation encourages seniors to remain active and assist them in enhancing their physical and mental well-being through various programs and activities offered in senior centers and clubs through the community.</p>
Vision	<p>Our vision is to be an indispensable asset to adults 50+ and the community.</p>
At TPRD Facilities	<ul style="list-style-type: none"> • 3826 seniors were registered participants in 2012 • 127,283 visits were recorded in 2012. • Five sites have a nutrition program. • Two nationally recognized evidence-based programs at five sites. • Partnerships with local organizations and area agencies on aging increase resources and enhance programs available. • Collaborations help eliminate duplication of services and educate staff on services available.
Issues	
Goals and Objectives	<ul style="list-style-type: none"> • Provide and contribute to the physical, emotional, and social growth, development, and achievement of senior citizens. • Formalize the Department’s 50+ programming teams. • Encourage city-wide participation in the Senior Olympics program and offer activities throughout the year. • Develop volunteer opportunities for older adults to assist in programs at all recreation centers. • Enhance partnerships with Tucson’s Aging Network, including health care providers and insurance carriers, to offer wellness programs and continue to seek external funding sources. • Ensure accountability of effective senior programming through monthly Center reports. • Information to include participation numbers, volunteer hours, programming, and activities. • Provide appropriate and meaningful staff training and development to ensure the growing needs of Tucson’s older adults are met. • Facilitate a partnership with Arizona’s Aging Network to plan and implement Tucson’s second “Boomers and Beyond” Conference. • Collaborate with Tucson’s Aging Network and the University of Arizona Center on Aging to provide training to all Parks and Recreation staff who work with older adults on issues relevant to persons 50+.



	<ul style="list-style-type: none"> • Educate/train staff about mental health issues through the Department’s Inclusion Specialist. • Support staff attendance at local conferences/trainings such as the Behavioral Health Conference, Elder Abuse Conference, and Suicide Prevention Training (funded by CPSA). • Maintain at least one Certified Senior Advisor and task that person with training staff on issues relevant to older adults. • When funding allows, support staff attendance at the Annual National Council on Aging Conference. • Maintain membership with the National Council on Aging. • Support a Department liaison in the Arizona Senior Center Association. • Increase the number of persons 50+ served in our programs and facilities by increasing public awareness of programs and services available to Tucson’s older adults. • Provide information about opportunities for persons 50+ in the Department’s Program Guide and Class Catalog, and maintain the City web page. • Participate in four community information fairs for older adults throughout Tucson, and distribute materials on all programs and services offered through the City of Tucson Parks and Recreation Department. • Have the Department Public Information Officer cover special-interest stories/events involving individuals 50+. • Recognize exceptional senior programs through the Arizona Parks and Recreation Association, National Recreation and Parks Association, and Tucson Parks and Recreation Commission. • Provide information and services to assist seniors and their families in personal issues affecting quality of life. • Maintain an “Outreach” Coordinator at Armory Park Senior Center to serve as a resource for the department and provide direct services to Tucson’s older adults and their families. • Continue participation with the Mayor and Council’s Children, Families, and Seniors Subcommittee. • Strengthen partnerships with Tucson’s Aging Network in order to encourage their services in our centers, i.e., Mobile Podiatry Clinic through St. Elizabeth of Hungary. • Compile information and train staff on information, referrals, and services for older adults.
Outcomes	

Special Events

Purpose	The City of Tucson Parks and Recreation Department, City wide- Special Events provides a wide variety of events throughout the year to the community. The venues vary and allows youth and young adults to display talent, volunteerism and promotes community involvement.
Vision	The vision for Tucson Parks and Recreation Special Events is to provide opportunities for the youth and families of our community to experience cultural and social interaction among the broader community.
At TPRD Facilities	<p>Events are held throughout the City of Tucson in efforts to make something available to everyone. Examples of events:</p> <ul style="list-style-type: none"> • Express Yourself – KIDCO/IBC sites (children ages 5-14) perform on stage to music and showcase their talents. This evening event allows parents to watch their child/ren engage in routines they learned in the Out-of-School recreation program they attend. There are food vendors available for families to eat at the event. Held at Reid Park DeMeester Outdoor Performance



Center. Free of Charge

- Summer Sizzle – This another event provided to participants in the Summer KIDCO/IBC program providing opportunity to explore the art of theatre and dance. Held at the Tucson Convention Center also free of charge with exception of Parking Fee.
- Light on Afterschool – KIDCO in conjunction with NATIONAL LIGHTS ON AFTERSCHOOL programming and Arizona Center for Afterschool Excellence – This is the FALL Program for KIDCO.
- Arts Shows held at KIDCO sites- children showcase various art projects they create during program time.
- Family Festival in the Park, a free event to show case all that Parks and Recreation has to offer to the community.
- Halloween Boo Bash, for a nominal admission fee, the community participates in carnival games and a haunted house.
- Easter Extravaganza, a free event for the community to participate in carnival games and egg hunt.
- Harambee Festival
- Shakespeare in the Park
- Community Theater
- Parade of Lights
- Tucson Rodeo Parade
- Symphonic Winds concerts and Tucson Pops Orchestra concerts
- University of Arizona College of Pharmacy Health Fair – El Rio Center
- National Night Out – Thanksgiving Feast -Marty Birdman Center
- Hershey’s Track and Field
- Annual Prevention Celebration in October at Freedom Park
- Senior Programs at Udall:
 - February: Rodeo Luncheon
 - March: St. Patrick’s Luncheon
 - May: Cinco de Mayo Luncheon
 - July: ESC 4th of July Luncheon
 - September: Health & Wellness
 - October: Pickleball Tournament
 - November: Thanksgiving Luncheon
- El Pueblo Events:
 - November: Thanksgiving in the Barrio
 - December: Los Posadas
 - May: Cinco de Mayo Celebration
- Senior Programs At Clements Regional Center,
 - December: Holiday Celebration Luncheon
 - February: Valentine’s Day Brunch
 - April: Spring Is in Bloom Luncheon
- Clements Regional Center Special Events,
 - December: Santa’s Holiday Experience

	<ul style="list-style-type: none"> ○ Family Fun Nights, Third Friday of every month ● Summer Music Recitals, this event showcases the talents of music students participating in Leisure Classes, as well as the instructors.
Issues	Parking can be difficult at some venues, police present aid in the overall security. Restricted by budget and coupled with reluctance to donate by area businesses we are no longer able to put on our Holiday Gala and Spring time Family Festival at Archer Center.
Goals and Objectives	<ul style="list-style-type: none"> ● Maintain an excellent, safe, environment for youth, teens, adults, seniors and family to participate in recreation and special events. ● Opportunity for Civil Service staff to gain programming skills. ● Promote the field of recreation as a professional career.
Outcomes	<ul style="list-style-type: none"> ● With the generous contributions of local sponsors TPRD Special Events are a successful community enhancements ● All age groups, from infants to seniors participate and enjoy TPRD Special Events. ● TPRD Special Events are an opportunity for families to enjoy low cost recreational experiences.

Sports Unit

Purpose	The City of Tucson Parks and Recreation Department Sports Unit strives to provide affordable, high-quality programs for youth and adults in the community. We seek to provide a safe environment and enjoyable atmosphere that promotes fitness, teamwork, and sportsmanship. The programs offered include: Men’s and Coed Softball Leagues for ages 15 and older and All Comers Track and Field and Road Race Events for all ages.
Vision	The vision of the Sports Unit is to provide outstanding quality programs for youth and adults in which they can make positive use of their leisure time. Programming is approached from a recreation-based, leisure-focused philosophy.
At TPRD Facilities	<ul style="list-style-type: none"> ● Nearly 1230 participants on 120 teams take part in the recreational leagues. ● The youth/adult programs for track and field and for road races attract 1,693 participants. ● In total, Sports Unit programs are held at 12 different parks and the University of Arizona Drachman Stadium.
Issues	<ul style="list-style-type: none"> ● Due to a shortage of field space, staff has to balance the needs of department programs with requests from other youth/adult organizations. ● Due to budget cuts, the Sports Unit shares a Supervisor with a neighboring recreation center. This has caused the support staff to occasionally assume some duties not traditionally assigned to them. ● The Sports Unit Coordinator and Recreation Assistant are responsible for Citywide scheduling of all playing fields for youth and adult organizations as well as tournaments.
Goals and Objectives	<ul style="list-style-type: none"> ● Provide quality, low-cost recreational sports leagues for the Tucson community. ● Promote good sportsmanship, health/fitness, and teamwork. ● Maintain an excellent safety record by properly training staff and enforcing league policy and procedures.

	<ul style="list-style-type: none"> • Achieve a high standard of customer service and satisfaction through professionalism, consistency, and fairness.
Outcomes	<ul style="list-style-type: none"> • Registration will meet the maximum for each league. • Return rate for registered participants in programs/leagues offered will exceed 80% of capacity. • Participant injury will reflect less than 5 % of registered participants.

Therapeutic Recreation/Adaptive Aquatics

Purpose	The City of Tucson Parks and Recreation Department Therapeutic and Adaptive Aquatics Unit provide programs that develop and enhance lifelong leisure pursuits for individuals with disabilities through adaptive aquatics and specialized therapeutic and inclusive recreation opportunities.
Vision	The City of Tucson Parks and Recreation Therapeutic and Adaptive Aquatics Unit recognize that through play and recreation, people with disabilities explore, learn, and master their environment which enhances their quality of life. It is therefore the vision of this Unit to utilize play and recreation to assist persons with disabilities in developing, maintaining, and/or enhancing their highest level of social/emotional, physical, cognitive, and leisure functioning.
At TPRD Facilities	<p>In TPRD Therapeutic and Adaptive Aquatics facilities:</p> <ul style="list-style-type: none"> • Consumer support is strong • Programs offered are for all ages and disabilities • Programs are varied • Partnerships increase program opportunities • Aquatic facility is highly acclaimed and award winning • Facilities are centrally located, on bus routes
Issues	<ul style="list-style-type: none"> • Difficulty securing summer sites for camps in schools despite Intergovernmental Agreements (IGAs) • Program demands exceed space availability. Many programs have to be de-centralized due to limited space in existing building. Scheduling conflicts with other facilities at times interfere with the ability to deliver service.
Goals and Objectives	<ul style="list-style-type: none"> • Therapeutic Recreation will establish a Special Needs Chorus to provide opportunities for creative expression for teens & adults with disabilities by December, 2015. • Therapeutic Recreation will establish partnerships with a minimum of 2 non-profit agencies whose mission is to provide services for individuals with disabilities to offer 2 new programs by December, 2016. • The Adaptive Recreation Center will host a community Water Safety Event with a minimum of 2 partners including the Red Cross and the Tucson Fire Department to promote the ABCs of drowning prevention – Adults, Barriers & Classes – by December, 2018. • Increase partnerships and community outreach. • Continue with current partnerships: American Cancer Society, Multiple Sclerosis, Tucson Autism Alliance, school districts, Aquatic Therapy Rehab Institute, Arthritis Foundation, Division of Developmental Disabilities, AZ School for the Deaf and Blind, Arts for All, and Jewish Community Center. • Assess potential partners with similar missions, participants, and services.



	<ul style="list-style-type: none"> • Begin networking with potential partners. • Increase visibility and public awareness of services. • Create FAQ on website • Gather community input on programs through program evaluations and suggestion box. • Employ and retain qualified staff to work with individuals with disabilities in a community setting. • Cross-train staff on disabilities. • Create collaboration among Therapeutics and ARC units through training. • Work with partners to provide disability and issue-specific trainings. • Increase number of participants into existing programs with low attendance. • Market these programs to appropriate agencies and participants.
<p>Outcomes</p>	<ul style="list-style-type: none"> • extension marketing for Open Rec & Recreational Bowling • Ongoing – discontinue programs with low attendance & replace with new, innovative programs; ex/ Disc Golf Sports • Provided “Multiple Sclerosis Day of Healing”, provided 2 trainings (1 for professionals and 1 for family members) re: how Alzheimer’s Disease effects those with Down Syndrome, provided training for professionals who work with veterans with Southern AZ VA Health Care System at “Veterans Lead Symposium” • Staff retention is more than 75% • Use Parent, Participant & Staff surveys & Suggestion Box at Adaptive Rec Center • Developed Therapeutic Recreation Facebook Page • Provided 3 swim clinics with Challenged Athletes Foundation, provided Adaptive Swim lessons for Exceptional Families with DMAFB • Added 5 partnerships • Added Exceptional Families @ Davis Monthan Air Force Base, Southern AZ Veterans Administration Health Care System, Challenged Athletes Foundation, Alzheimer’s Association & Southern Arizona Association for Visual Impairment

Facilitated Programs and Services

TPRD works with local organizations, partners, sponsors, businesses and individuals to provide leisure opportunities throughout the community. Intergovernmental Agreements (IGAs), facility access for social service agencies and event organizers, meeting space for neighborhood associations/non-profits and field space for youth sports organizations increases programs and services for the community.

Program and Service Statistics

Statistics on TPRD Leisure Classes have most recently been analyzed for trends over the period of 2012-2014 and will continue to be collected in the future. The results helped determine how many and what types of leisure classes were to be offered in the upcoming sessions. Sports registration numbers are used to plan



the nights and types of leagues to be offered each season. The information drawn from analysis insures TPRD is providing experiences desirable to the community. Registration and revenue data assist the department in obtaining additional support from budget decision makers within the City. In 2014, registration methods were studied and compared to find out if people were still using our automated phone system. The results indicated that it was a very small percentage so that system was phased out. This saved the Department \$15,000 that was reallocated for other needs.

The [Customer Satisfaction Survey](#) on our website is used to collect data from participants including how they hear about the activity, how far they travel, likes/dislikes, how they benefited, and any needs we could address that are not being addressed at the present time. Data from this survey is distributed to supervisors who then pass review the information and pass it along to staff to improve their programming plans and offerings and address any concerns that were raised.

Community Relations

The Strategic Communications Plan addresses goals for the department including those that address community relations. The engagement of the community is essential to all aspects of the department's programs and services. An ever-increasing requirement for the success of the department's strategic goals and programs, community relations must be a constant and ever present focus for all those engaged in the department.

The Tucson Parks and Recreation Department is committed to involving and informing citizens and community organizations in the processes and decisions made to create better understanding, public confidence, opportunities and solutions. In order for community relations to be meaningful and positive, two-way communication must be present with the community and be timely, clear, consistent and honest. Community relations programming must be viewed as a long-term goal.

Community Involvement

People have a desire to participate in decisions that affect their lives. Implementing decisions without community involvement can produce results that do not meet the needs of the community or negatively affect the community. While decisions based upon community involvement gain positive community support and increased success. Community involvement also produces opportunities for increased innovation and diversity within projects and programs.

Decision Making

The level of community involvement in the decision making process is related to the effect the decision or issue has directly on the community. A department staff member will identify the issue or decision that is likely of interest or impact to the community. An understanding of when the community should be involved in the process will be determined by the Department Deputy Director or Director. A good indicator is to ask these questions:

- *Will the decision be a better decision with community discussion?*
- *Will the decision be strongly opposed?*
- *Will the decision result in significant changes to the community?*

The Tucson Parks and Recreation Department utilizes community involvement in a variety of decisions including park and facility development, park improvements, adaptive programming, and long-range master plans.

Outreach

One of the best ways for the Tucson Parks and Recreation Department to gain community support, opportunities and understanding is through community outreach. Outreach is a two-way communication method of sharing information and finding common ground. It involves inviting the community to interact with the department and the department going out to interact with the community. Establishing relationships within the community is a way to understand various issues that affect the community and understand common goals.

There are a variety of activities that offer opportunities for the department to reach out to the community including:

- *Special events*
- *Community events*
- *Public meetings*
- *Neighborhood meetings*

Ways for the department to establish relationships is for staff to be involved in:

- *Civic organizations (such as Lions, Kiwanis, Rotary)*
- *Business organizations (such as Chamber of Commerce)*
- *Social organizations (such as PCOA, Voices in Action)*
- *Special interest groups or clubs*
- *Youth Sports Organizations*

Recreation and Leisure Trend Analysis

The TPRD utilizes several sources of information when developing our Park and Recreation System Master Plan as well as the Strategic Plan and assessing our success in reaching our goals and objectives. The most recent census for [Tucson from the United States Census Bureau \(2010\)](#) provides vital information about the population trends within the community. It also helped to show the increase in citizenship. These are great tools to use to try to gain additional funding for capital improvements and staffing. Another useful source for data used by the department is the [Kids Count Data Center](#) and the [Parks Score](#) for Tucson, AZ. In addition the Department hosts public meetings when developing a master plan for any City park or facility in which the public is invited to come and give input on their current needs or desires for the development of the park or facility.

The consultant for the Five-Year Parks and Recreation System Master Plan preparation has recently been chosen using a competitive qualifications-based selection process. As a part of this planning effort, the consultant will inventory existing conditions, review current levels of maintenance service, interview stakeholders, and solicit public input regarding facilities and programs. This effort will also include benchmarking analysis and an evaluation of current trends in parks and recreation. The plan will include an updated Tucson Parks and Recreation mission statement and suggested agency objectives. Finally, the plan will conclude with recommendations for future programs and services which will become the basis of future capital improvements, maintenance practices and leisure programs.

[Plan Tucson](#), the new City of Tucson General & Sustainability Plan, was ratified by voters at the November 5, 2013 General Election and the results declared on November 13, 2013, Resolution #22160. Plan Tucson reflects priorities determined through a public participation process that took into consideration competing

needs and desires and how our public dollars should be spent. The new plan took into consideration how Tucson has been developing physically, economically, and socially over the past decade and is consistent with community values and best practices. From this process, [goals and policies](#) were put in place in which Parks and Recreation will be directly responsible for.

Community Inventory

With 17 regional, recreation and community centers, 18 pools, 16 special interest/historical sites and 129 parks available for public use and enjoyment, the department appeals to a community at large. Varying in size, programs, amenities and services offered, these locations help foster a social connectivity to our community for citizens of all ages and interests. The centers, pools, parks, and facilities including schools and school-community parks are located throughout the community and are within walking distance and/or bus routes, making them reasonably accessible.

Existing facilities and their service area coverage have been analyzed through development of the Parks Strategic Plan, master planning processes at many park sites, bond issue development and an existing facilities inventory that is updated regularly by the Parks GIS position. Programs and services are inventoried and analyzed for areas of concern through committee review (After School Task Force, Mayor and Council subcommittee on Children, Families and Seniors) and staff delivery of registration and reservation systems.

TPRD KIDCO, KIDCO Inclusion and Teen Inventory

KIDCO is a nationally recognized afterschool and summer program for youth ages 5-12 and teens ages 11-14. TPRD KIDCO provides After-School programs during the school year and during the summer. Sites are located in the City of Tucson Parks and Recreation Program Guide & Class Catalog. The Program Guides are available 3 times a year with a Spring, Summer and Fall catalog. During the Summer TPRD KIDCO offers a summer program for participants ages 5-12 and an In-Betweeners Club for ages 11-14. TPRD KIDCO also provides an Inclusion Summer program for youth ages 5-12 and an In-Betweeners Club for ages 11-14. This Inclusion Club is for youth with learning disabilities.

Sports Field Inventory

The Sports Office maintains a list of fields, lighted and not lighted, that are rented by youth and adult sports leagues. TPRD Sports Unit allocates fields to users groups twice a year. This includes lighted and non-lighted fields. After allocation is complete, the TPRD Sports Unit generates a Master Schedule.

While TPRD offers classes, facilities and parks, there are times when services requested by the customers are not available. We offer information for other organizations that may meet the needs of the customer such as the Boys and Girls Club, Pima County Natural Resources Parks and Recreation Department and the Metropolitan Tucson YMCA Branches. Services provided by these organizations may be used to compare rates and fees offerings similar to TPRD and non-duplication of services is one of the areas targeted. TPRD makes every effort not to compete with private organizations such as health clubs and gyms, but strive to offer an experience which may not be affordable or easily accessible to all areas of the public in the private sector.

As part of a development and use agreement involving collaborative funding with Pima County and TPRD, Pima Community College East Campus partners with and utilizes space within the William Clements Center for classes and events.



Collier County Parks and Recreation Department

Recreation Programming Plan



15000 Livingston Road

Naples, Florida 34109

2014 Update





Program Development Manual

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I. **Vision Statements**

Vision

“We strive to be the best community in America to live, work, and play.”

Mission

“To enrich the quality of life for the community and visitors and to protect the natural resources of Collier County.”

Values

“Honesty, integrity, public service, accountability, quality, fairness, knowledge, stewardship, creativity, exceptional customer service, clean facilities, teamwork, positive attitude, responsiveness to customers, open communication, affordable programs, and collaboration.”

II. **ADA Statement**

Collier County complies with the American With Disabilities Act (ADA) which prohibits discrimination on the basis of disability. Collier County makes reasonable accommodations in all programs to enable participation by an individual with a disability who meets essential eligibility requirements.

III. Department Overview

The Collier County Parks and Recreation Department's Recreation Programming Plan is an essential tool in assessing current and future:

- Program and facility viability;
- Constituent support : resident, seasonal resident, and tourist;
- Sources of revenue to support programs and services including grants, public and private partnerships;
- Program and facility analysis and evaluation.

The wide range of recreation programs and services provided by the Collier County Parks and Recreation Department has been developed in accordance with the department's mission statement "to enrich the quality of life for the community and visitors and to protect the natural resources of Collier County." Our endeavors are most fruitful when all three of the intended beneficiaries are reached in concert. It is the department's intent to help people live healthy lives, thereby encouraging them to participate fully in their community. Similarly, we wish to be good stewards of the environment and promote stewardship among the citizenry so that the people might value the place where they live and actively engage with their surroundings and each other through recreational activities. Our values of family centeredness and safety and our goals of conserving natural resources and providing recreational opportunities for all guides our every interaction with members of the public.

The Conservation Collier Program became a part of the Collier County Parks and Recreation Department on August 1, 2012. The primary objective of the Program is to acquire, preserve, restore, and maintain vital and significant threatened natural lands, forest, upland and wetland communities located in Collier County, for the benefit of present and future generations. A secondary purpose of this program is "to have the acquired sites available, with minimal risk to the environmental integrity of the site, to educate Collier County's school-age population and the general public about the uniqueness and importance of Collier County's subtropical ecosystems and natural communities." Access to the outdoors contributes to individual, mental, and physical well-being and creates future land stewards.

IV. Park Facilities

The department supports and maintains sixty one facilities totaling 1,707.22 acres and 4,006 acres of preserve lands on nineteen Conservation Collier sites.

Park facilities fall into five categories and include:

Park Category	Number of Sites
Regional Park	24
Community Park	16
Neighborhood Park	16
School Sites for recreational use	8
Undeveloped Park Sites	4

Regional Parks: not only draw visitors from Collier County but also attract tourists from outside the County and State. These parks include our managed beaches, beach accesses, boat launches, full-service marinas, active parks, and large passive parks and preserve lands (excluding Conservation Collier lands). Included in our regional park system are ten boat launches including four full service marinas; fourteen beach and beach access parks for a total 25,045 linear feet of beach; a 60-acre fresh water lake that affords canoeing, paddle-boarding, kayaking, water skiing, and sailing opportunities. North Collier Regional Park is also home to a first class water park, soccer and softball tournament complexes, and the Children’s Museum of Naples (CMON). We also support two natural history centers and one local history center that provide natural history and environmental programming and exhibits for the public.

Community Parks: traditionally serve residents with a five- to ten- mile radius. These parks include seven community centers, five fitness centers, three aquatic facilities, two splash parks, and one dog park. They typically include athletic facilities for sports as well as playgrounds, picnic facilities, basketball and tennis courts, cycling and walking trails, fresh water lakes for catch and release fishing, and community centers for recreation programming. These parks also house amenities of a regional nature, such as aquatic facilities, fitness centers, BMX parks, roller hockey rinks, and skate parks.

Neighborhood Parks: are passive, walk-to facilities that serve the immediate community. Amenities include playgrounds, picnic facilities, and open green space for free play.

School sites for Recreational Use: based on an inter-local agreement with the Collier County Independent School District and Collier County Parks and Recreation. Eight elementary and middle school site fields are maintained by the parks department and used for athletic events managed by the parks department.

Undeveloped park sites: include one linear park, two regional parks, and one Community Park that are in the planning stages. An additional 112 park acres will also be coming online by 2019 (Pepper Ranch and Big Corkscrew Island Regional Park)

V. Conservation Collier Program Facilities

Conservation Collier Program Preserve Sites fall into five categories and include:

Preserve Category	Number of Sites
Category 1: Primary Use Preserve	3
Category 2: Intermediate Use Preserve	5
Category 3: Neighborhood (Limited Use) Preserve	3
Category 4: Seasonal Use Preserve	2
Category 5: Resource Protection/Restoration Use Preserve	6

Category 1: Primary Use Preserves are easily accessible with enough space to construct parking on or near the parcel and other amenities such as restrooms may be available on or near the preserve. ADA accessibility (parking and trails) will be provided. May have daily staff as appropriate and available to conduct interpretive tours by request. Natural resource-based recreational opportunities offered will correspond with the preserve’s approved Land Management Plan. Marked trails and interpretive materials will be available on site. Capital improvements, such as boardwalks, canoe/kayak launches, overlooks, picnic benches, and bike racks will be provided for visitors where feasible. Will be open to the public during daytime hours, unless special arrangements are made.

Category 2: Intermediate Use Preserves have space to provide limited parking on or near the parcel without degrading the hydrology and plant communities and may be conducive to providing a primitive trail system. In such cases, an unimproved trailhead may be provided. Additional natural resource-based recreational opportunities may be offered where feasible and will correspond with the preserve’s approved Land Management Plan. Restrooms may be provided on or near the site where feasible. Will not have daily staff presence but staff will be available to conduct interpretive tours of the preserve by request. Interpretive signs, brochures, picnic tables, and bike racks may be present. Will be open to the public during daytime hours, unless special arrangements are made.

Category 3: Neighborhood (Limited Use) Preserves are intended to be a “neighborhood” preserve. There is no space available for parking for either ecological, access, or safety reasons. Members of the public who would like to visit may have to walk or bike a distance from public parking areas. No restroom facilities will be available. Primitive trails will be provided. Interpretive signs, brochures, picnic tables, and bike racks may be present. Additional natural resource-based recreational opportunities may be offered where feasible and will correspond with the preserve’s approved Land Management Plan. Staff will be present for periodic site inspections

and at other times as necessary for the proper management of the preserve. Staff will be available to conduct interpretive tours of the preserve by request. Will be open to the public during daytime hours.

Category 4: Seasonal Use Preserves may have parking available for the public on or near the site. Seasonal (usually winter months), marked, primitive trails will be available. Restroom facilities may be available. Interpretive signs, brochures, and bike racks may be available. Additional natural resource-based recreational opportunities may be offered where feasible and will correspond with the preserve's approved Land Management Plan. Staff will be present for periodic site inspections and at other times as necessary for the proper management of the preserve. Staff will be available to conduct interpretive tours of the preserve by request. Will be open to the public seasonally and only during daytime hours. The public is advised to check with Conservation Collier staff or on the Conservation Collier website for up-to-date information.

Category 5: Resource Protection/Restoration Use Preserves will provide no public access. Public access may not be feasible due to the lack of physical and legal access or where the land stewardship activities could create unsafe conditions for the public. No restrooms or marked trails will be offered. Staff will be present for periodic site inspections and at other times as necessary for the proper management of the preserve.

VI. Determinants

Collier County Parks and Recreation Department's guidelines for managing a variety of programs based on the foundation of play, leisure, and recreation are found in the Department's mission statement as well as those of the National Recreation and Park Association, The President's Council on Physical Fitness, Special Olympics International, American Association for Sport and Physical Education, Florida's Statewide Comprehensive Outdoor Recreation Plan, and many others.

The following determinants serve as the foundation for the department's program and services development:

1. **Conceptual Foundations of Play, Recreation, and Leisure**

Fundamentally play, leisure, and recreation are all about fun. The physical and emotional benefits of play are well documented. Recreation promotes family unity, builds strong bodies, builds self-esteem, reduces stress, promotes sensitivity to cultural diversity, increases community pride, reduces crime, teaches life skills, and much more. In light of the new 21st century "sedentary" generation, the National Parks and Recreation Association has launched their "play" initiative focusing on American youth and "enabling outdoor play for America's youth in safe, enjoyable play areas."

2. **Constituent Needs**

Collier County, Florida like most communities across the country is home to people from various cultural and ethnic backgrounds, ages, interests, abilities, and income levels. In addition, we are a "seasonal" community and tourist destination for visitors from around the country and the world. Our programming staff, in developing recreation and leisure activities must take the County's year-round and seasonal residents, and tourist needs and wants into consideration. Program evaluation is a critical piece of program planning as a whole. Surveys are delivered both electronically and in hard copy to participants and the results are compiled to be used in future planning and development of programs. Combined our community centers offer over 300 different programs for all ages and abilities throughout the year.

3. **Community Opportunities**

Recreation programming and facility needs of our community are determined through public hearings, community surveys, program evaluations, user comments and/or recommendations, and Friends and/or Citizen Support Organizations. Leisure and recreation trends are discussed and analyzed at regular department staff meetings. The department also reviews monthly park usage reports to determine recreation and leisure trends within our community. Examples include:

- Gordon River Greenway Stakeholder Meeting
- Recreation Program Evaluations

- Survey Monkey
- ATV Park Site Selection Ad Hoc Committee Meeting
- Field Usage Reports
- Year End Monthly Reports

Our department determines what programs and facilities are needed for our community through careful preparation and review of the AUIR (Annual Inventory Report on Public Facilities), compliance with the Collier County Growth Management Plan's Recreation and Open Space Element, the parks department Programming Plan and a review of community allies and competitors to determine the feasibility and support of new program and/or facility development.

Collier County Parks and Recreation provides a myriad of recreation and leisure opportunities for people of all ages and abilities. Many of our programs are at no cost or are offered at a below market rate to enable participation of all citizens regardless of their economic status. We also offer scholarship opportunities for programs to those families in need of financial assistance

4. Agency Philosophy and Goals

The vision of the Collier County Parks and Recreation Department is to provide a level of service that residents and visitors value, create trust in government, and encourage investment in the community. Residents and visitors to our park facilities interact with first-rate employees who are fiscally responsible. Our facilities and programs enjoy brand recognition and institutional status among the variety of recreational opportunities available within the county. Our parks are filled with people who reflect the diversity of Collier County. Their participation fosters in them a sense of ownership in our community which in turn generates social involvement and environmental stewardship.

The department keeps pace with the recreational needs of its constituents and responds positively to citizen input. Despite the rapid growth in Collier County, we strike a balance between development and the protection of natural resources. Our department values professionalism, family centeredness, safety, and fiscal responsibility. The four principles guiding the department's vision are:

- Unique, innovative, and cost effective recreation programming and facilities
- Environmental and cultural resource stewardship
- Continued partnerships with area businesses, organizations, educational, and cultural institutions
- Best use of existing community and area resources.

5. Experiences Desirable for Clientele

Collier County Parks and Recreation Department take tremendous pride in our facilities and our services. In order to provide the highest quality experience for residents and visitors we keep our facilities well stocked, clean, staffed, maintained, and safe. To help us in achieving that goal, the Department has several monitoring and feedback systems in place to evaluate satisfaction of our users and track desirable results.

VII. Core Programs /Descriptions and Objectives

Aquatics/Water Sports

The Aquatics Division of the Collier County Park and Recreation Department physically consists of its state of the art water park, Sun-N-Fun Lagoon, its two swimming pool facilities, Immokalee and Golden Gates, and its three interactive splash parks at, Eagle Lakes, Vineyards, and North Collier Parks. Each of the facilities have different attractions making them attractive to everyone from the very young to the young at heart.

Program Description: The goal the Aquatic Program is to provide the community with a positive aquatic experience that will benefit them both physically and emotionally. Aquatic Programs are developed through 4 aquatic categories. They are Instruction, Wellness, Competition, and Recreation. Aquatic Activities are specific classes or segments of Aquatic programs.

Examples of the Aquatic Activities within the Aquatic Programs categories are:

INSTRUCTION: Learn-to-swim (all ages); Specialized instruction such as Scuba, Water Safety, Lifeguarding, Therapeutic sailing and skiing

WELLNESS: Water exercise and aerobics, lap swimming, aquatic/physical therapy, personal trainers, Zumba, and Arthritis classes

COMPETITION: Local High school Swim Teams Swim Teams practices and swim meets.

RECREATION: Open/Recreational swim, Family Swim, Toddler wading and water play, Swim Summer Camps, Special and Holiday events.

Program Objectives:

- Provide a safe, clean and enjoyable place for people to swim.
- Ensure the safety of all persons at or near all swimming facilities.
- Teach all ages to swim
- Provide opportunities for aquatic recreation and enjoyment
- Provide opportunities for diverse and specialized aquatic instruction
- to increase knowledge of the fitness and wellness benefits from aquatic programs

Delivery Method: All swimming activities are under the direct supervision of the lifeguards at each pool. All specialized instructions or activities are under the direct supervision of the certified instructors and/or authorities.

Scope: All ages, every skill level, and all ethnic backgrounds use the aquatic facilities and participate in aquatics fee based and recreational programs and services.

Outreach Opportunities: Traditional marketing techniques as well as the use of social media outlets are utilized. Collier County Parks and Recreation also partnered with the Safe & Healthy Children's Coalition along with Greater Naples YMCA, Greater Marco Island YMCA and the City of Naples to launch the highly successful SWIM Central program. The SWIM Central concept addresses the growing number of drowning and near-drowning child victims.

Types of Participation: Individual, small group or team. Spectator, participant, competitive, and cooperative depending on the event or program.

Five Year Plan/Expectations: As a coastal county, aquatics and general water safety are essential to residents of Collier. Expectations and goals include facilitating and implementing programs to prevent childhood drowning, increasing water safety awareness and increased swim lessons for children and adults, and increased aquatic program opportunities.

Athletics: Adult

With an average year round temperature of 75 degrees, Collier County offers an ideal setting and destination for sports events, leagues, and training opportunities. The department maintains 68 fields, 129 courts, and 3 gym including the North Collier Regional Park Soccer and Softball complexes.

Program Description: The sports and athletics portion consists of both Adult and Youth Athletics. These programs are offered throughout the year in a variety of formats from recreational to competitive leagues, tournaments and special events. Facility and field allocation and coordination is an additional part of this program. Basketball, volleyball, soccer, softball, flag football and tennis are among the current sports features.

Program Objectives: Provide participants the opportunity to enhance their fitness and wellness and a venue for social interaction through sports in programming that is supported by quality staff, facilities and clearly defined standards. A variety of programs are designed to provide participants the opportunity to evaluate their individual skill level through competition and impact their level of physical fitness fostered by sportsmanship and fair play.

Delivery Method: General supervision structured leadership, facilitator; fee based.

Scope: Sports and athletic programs are designed for a wide variety of age groups and abilities. Access to fields, facilities, programs, and events is a priority.

Outreach Opportunities: The department's outreach opportunities include the Convention and Visitor Bureau, Collier County Sports Marketing Plan, as well as targeted methods such as direct mail, FaceBook , Twitter, TXT 180, Constant Contact, street banners, and special event displays.

Types of Participation: Individual, small group or team. Spectator, participant, competitive, and cooperative depending on the event or program.

Five Year Plan/Expectations: Evaluate what is offered, increase the quality of services currently offered, add new programs as the need arises, and phase out programs that have outlived their effectiveness. Evaluation/feedback techniques will be used to help determine programming decisions, as well as maintain and upgrade the facilities currently available.

Athletics: Youth

Program Description: The youth athletics portion of our programming consists of multiple opportunities to include leagues, camps, clinics, special events and tournaments. The youth athletic programs are offered seasonally throughout the year in a variety of formats from recreational to competitive leagues, special events to instructional clinics and camps and are based out of the North Collier Regional Park and Rec-Plex. Basketball, One touch Soccer, T-ball baseball, and flag football, are among the current sports featured.

Program Objectives: To provide an environment for children to learn the fundamentals of sport while emphasizing the importance of teamwork, sportsmanship, physical fitness and fair play. Our priorities for our youth athletic programs include safety, fun, and skill development. Our league rules and priorities ensure that everyone plays, teams are balance and coaching is positive.

Delivery Method: To ensure the delivery of quality youth sports programs staff place emphasis on the safety and wellness of the participants utilize best practices in the field of youth sports.

Scope: Athletic staff is responsible for coordinating and supervising the year-round, countywide youth sports leagues based out of North Collier Regional Park. Youth sports are managed with a holistic approach focused on character building and fitness.

Outreach Opportunities: Targeted marketing via community centers, free clinics, presentations at community festivals, department website, street banners, and special event displays. The department also reaches out through its youth sports scholarship programs to assist kids who may not otherwise have the opportunity to participate in the programs due to financial hardship.

Types of Participation: Individuals, teams, coed leagues, girls leagues for ages 3 to 18 years.

Five Year Plan/Expectations: Evaluate what is offered, increase the quality of programs currently offered, add new programs as the need arises, and phase out programs that have outlived their effectiveness. Surveys/Evaluation/feedback techniques will be used to help determine programming decisions.

Child Care

Most of our Child Care programs are licensed and provide children with homework help, supervised play and socialization in a safe, fun environment. Programs are located at our 7 community centers and jointly operated school sites.

Program Description: The childcare or out of school time programs provide a wide variety of programs (Voluntary Pre-Kindergarten (VPK), Afterschool, School Days out and Summer Camps). These opportunities allow youth to engage in education, recreation, nature, aquatics, fitness, art, sports, study sessions and social activities. A sample of the essential offerings include:

- Early Learning Childcare Pre-K
- Home School Activities
- Afterschool for Elementary and Middle School
- Bricks 4 Kids Lego Camp
- Summer Camp

Program Objectives: The objectives of childcare programs are to provide a variety of out of school time activities so participants can learn and develop skills, improve level of socialization, and improve physical well-being while increasing awareness of recreation opportunities.

Delivery Method: All childcare programs are delivered under structured leadership.

Scope: A deliberate effort is made to provide a variety of Childcare programs, many are state subsidize and meeting the interest of all demographics of the community. The following age segments are primarily served: Pre kindergarten, Elementary School and Middle School. The programs offer education, skill development, physical development, and socialization opportunities.

Outreach Opportunities: An effort is made to enrich the lives of our citizens through the efficient and responsive provision of quality program opportunities and partnerships. One of these partnerships includes the Early Learning Coalition, a nonprofit organization that provides funding for children in Collier County in high quality school readiness, voluntary pre-kindergarten and after school programs. Benefits include: improved academic levels, social bonding, greater creativity and adaptability, improved health, opportunities for recreation, and improved self-esteem and skill development.

Types of Participation: Childcare programs are designed to accommodate participation with small groups of 12-15 participants to one instructor. The types of involvement vary from physical to educational with the primary functions consisting of physical, educational, social, and creative interaction.

Five Year Plan/Expectations: Childcare program opportunities will continue to increase in demand as the demographics of Collier County grows younger (will need to verify this). Childcare

programs are an essential need in some of the county's more rural communities and the need for quality and affordable opportunities continues to rise as 38% of Collier County's population is working age (20-54).

Cultural Arts

Collier County Parks and Recreation department offers a wide variety of opportunities to experience the arts through Dance, Theater, Music, and Visual Arts. A majority of our performing-arts classes take place in the community centers as well as other county owned facilities. For those who are more inclined to enjoy the arts from the audience, we have many performances scheduled throughout the year, both in our own performance venues and in various other locations throughout the county.

Program Description: The Cultural Arts program provides a wide variety of arts activities and events to the community. As a commitment to education of our cultural resources, four of our park sites contain Natural History Education Centers; North Collier Regional Park, Barefoot Beach, Margood Harbor Park, and Freedom Park. These centers include reference libraries that are available to the public and host lecture series on issues of concern to our citizens. A sample of the classes, clubs and events offered include:

- Sunflower Festival
- Regatta
- Various Dance classes including Latin and Irish Set Dance
- Piano Lessons
- Art Classes
- Cooking Classes
- Margood Harbor Arts Festival
- Florida Panther Festival
- Diversity Festival

Program Objectives: The objective of the Cultural Arts Program is to provide a variety of cultural experiences that expand knowledge, awareness and appreciation of the arts to citizens of all ages, musical tastes, media tastes and cultural backgrounds.

Delivery Method: Most arts programs are delivered under direct leadership while some opportunities for drop-in, general supervision, rentals and facilitator methods are available.

Scope: A deliberate effort is made to provide arts programs that reflect the varied tastes and interests of the community.

Outreach Opportunities: Cultural Arts programs target all demographics. An effort is made to deliver programs in communities without other arts opportunities.

Types of Participation: Cultural Arts programs are designed to accommodate a variety of participation opportunities. Large-group (conferences), spectator events (concerts and art shows), small group programs (improve and dance classes) interactive programs (festivals), and art exhibits that can be viewed on an individual basis.

Five Year Plan/Expectations: Cultural Arts program opportunities are expected to grow in the next five years. Strategic alliances with community organizations, standards and curriculum development and planning for themed Cultural Arts events are all measures the department are looking to increase.

Educational Programs

Learn something new, improve a skill, meet new people, or enjoy friendly competition. Collier County offers many classes, workshops and programs to meet your leisure and educational needs. Classes are offered throughout the county and range from pre-k, to animal training.

Program Description: Educational Programs provides a wide variety of personal development tools for the community. A sample of the classes and programs offered include:

- Dog Obedience Training
- Junior Leaders
- Computer Classes
- Photography
- Homework Assistance

Program Objectives: The objective of the Educational Program is to provide a variety of opportunities and experiences that allow for personal development to citizens of all ages.

Delivery Method: Most educational programs are delivered under direct leadership while some opportunities for drop-in, general supervision, rentals and facilitator methods are available.

Scope: A deliberate effort is made to provide educational programs to meet the needs and interests of the community.

Outreach Opportunities: Educational programs target all demographics. An effort is made to deliver programs to all communities.

Types of Participation: Educational programs are designed to accommodate a variety of participation opportunities, small group to large group facilitator directed.

Five-Year Plan/Expectations: Education programs are expected to grow over the next five years with the increase in population, demand and market trends.

Environmental Education

The Collier County park system offers a wide range of educational opportunities and resources. Our Interpretation and Education programs engage people in hands-on experiences that promote appreciation and understanding of our area's great cultural and natural resources. From nature study hikes to educator training workshops, we offer resources to help guide your learning adventures.

Program Description: Environmental education taught in a traditional classroom or outdoor setting provides participants with the tools needed to learn about and investigate their environment. Program opportunities include:

- Guided Walks on a variety of topics
- Park Ranger Guided Canoe Trips through an Estuary
- Park Ranger "To Go" menu of natural history programs
- Friends of Barefoot Beach Winter Lecture Series
- Geo-caching

Program Objectives: Teach children and adults in a traditional classroom or outdoor setting about the natural world and to promote environmental stewardship.

- Allow participants to gain an understanding and appreciation of the region's biodiversity and natural heritage.
- Meet the community needs by offering programs that correspond to their interests.
- Offer programs that are successful and ongoing.
- Ensure the program is safe, easy to understand, and structured. The patron's only responsibility is to attend, learn, and have fun.

Delivery Method: All programs have structured leadership and are led by Park Rangers or Environmental Specialist which provides participants with the skills and understanding of the environment so they can enjoy the outdoors on their own.

Scope: Programs are offered to all ages and skill levels. All demographics are encouraged to participate in the outdoor recreation programs.

Outreach Opportunities: Environmental Education programs are offered to local schools, camps and other groups. Collaboration with other organizations such as Florida Gulf Coast University, Conservancy of Southwest Florida, The Naples Preserve, Rookery Bay National

Research Reserve, Friends of Barefoot Beach, and Florida Fish and Wildlife Conservation Commission to reach new audiences that share our programming objectives.

Types of Participation: Programs are delivered in various formats including large groups, small groups, clubs, user groups and individuals.

Five-Year Plan/Expectations: (Need Input Here) Environmental Education programs are expected to grow over the next five years with the increase in population, demand and market trends. Nature-based recreation is one of the fastest growing segments of recreation in the country.

Extreme Sports

Extreme sports include a multitude of adrenaline-pumping events which are rapidly growing in popularity. A typical event includes heart-pumping and out-of-this-world tricks and action that leave everyone watching in admiration. These program opportunities and amenities has a huge fan base, gives many youngsters something to look forward, and offers an alternative to the traditional methods of programming.

Program Description: Collier County Park and Recreation Department offers a variety of extreme sports at various county facilities including its BMX Track, two Skate Parks, and numerous open trails and preserves. Programs are family-friendly and available for both beginners and experts.

Program Objectives: The objective of the Extreme Sports program is to provide a variety of opportunities and experiences that allow for fun, fitness, and personal skill development to citizens of all ages. Collier County Park and Recreation also has a unique program partnership with Florida Land Management to offer adult and youth hunt programs which aid in keeping the deer, hog, and turkey populations down. In addition, the department offers a variety of activities and events, a sample of the programs and events offered include:

- BMX Strider Learn To Ride Camp
- Wheels BMX Free-Styling
- Learn to Inline Skate
- Inline Hockey
- Off-Road Bike Trails
- Adult and youth Hunting programs

Delivery Method: Most programs are delivered under direct leadership while some opportunities for drop-in, general supervision, rentals and facilitator methods are available.

Scope: Outdoor Adventure programs are available for all demographics in all districts of Collier County.

Outreach Opportunities: The Extreme Sports programs are marketed and delivered to various organized groups of participants through collaborations with schools and other local and state organizations. These programs are designed to expose participants who may not have the opportunity for these extreme experiences on their own.

Types of Participation: A deliberate effort is made to provide programs to meet the needs and interests of the community and programs are designed in a variety of ways to accommodate moderate and intense physical stamina.

Five Year Plan/Expectations: Opportunities in Outdoor Adventure programs is expected to grow over the next five years with increased focus on programming for adults. Collier County is also looking to build an All Terrain Vehicle (ATV) Park in the next few years as well to increase its outdoor adventure and extreme sports opportunities for residents and visitors.

Fitness/Wellness Programs

Collier County offers a diverse and innovative Fitness & Wellness Programs at its four (Eagle Lakes also coming online 2015) fitness centers. From the state-of-the-art fitness and training equipment, to results driven Personal Training, and over 100 adult and youth exercise and aerobics classes. The department offers whatever it takes to assist you is reaching all of your health and fitness goals.

Program Description: Fitness/wellness programs provide a variety of exercise including:

- Yoga
- Aerobics
- Zumba
- Spinning
- Strength Training

Program Objectives: Provide a variety of fitness and exercise opportunities at all levels to enhance the cardiovascular fitness, strength, flexibility, stamina and overall health of the participants.

Delivery Method: Programs are provided under the direct leadership of a course instructor with the exception of the fitness training, which is self directed and under the general supervision of fitness center staff. Classes are both free and fee based.

Scope: Programs are available for all ages. Fitness Centers are open to those 13 years and older.

Outreach Opportunities: Classes are offered at several community and fitness centers throughout the county as well as the North Collier Regional Park Rec-Plex.

Types of Participation: All programs are active participation with a variety of group sizes and both moderate and intense in physical stamina requirements. Physical and social involvement is incorporated in the programs.

Five Year Plan/Expectations: Fitness and exercise programs are on an upward trend. Expectations are that this area of programming will continue to grow with additional classes needed to keep up with the demand. Specific curriculums addressing the physical needs of all age groups and ability levels will be a focus over the next five years.

Social Activities /Special Events

Collier County Parks and Recreation offers a variety of special events and social activities throughout the year. Events showcase The County's cultural diversity and are held in various locations including community centers, parks, and beaches. Special events provide civic pride, encourage volunteerism, promote health and wellness and are fun and entertaining to all ages..

Program Description: Social activities and special events are offered throughout the year and vary in nature. Themes range from neighborhood festivals serving a specific area, through county-wide events. Many are offered free to the public with others charging a nominal fee. A sample of the classes, clubs and events offered include:

- Acting Workshops
- Art Classes
- Music Together
- Snowfest
- Christmas Around the World
- Golden Gate Frontier Days
- Ziggy Dick's Annual BBQ
- Seasonal festival and fairs

Program Objectives: Create excitement, provide educational value, offer entertainment for the whole community, and provide awareness of classes and facilities. Provide opportunities that engage citizens to enhance community involvement, awareness and well-being. Benefits include: social bonding, connected families, community pride, ethnic and cultural understanding and harmony, and balance between work and play.

Delivery Method: Most events and activities are implemented through various delivery methods including; direct leadership, general supervision, facilitator as well as rentals. Events are both fee-

based and free, depending on the activity and are design to maximize social interactions among participants.

Scope: All citizens regardless of age, skill level, race, gender, economic or social background as well as levels of physical and cognitive stamina are welcome and encouraged to participate. A deliberate effort is made to provide programs that reflect the varied tastes, age groups and interests of the community.

Outreach Opportunities: Social programs target all demographics. An effort is made to deliver programs to those in need of social interaction. The special events are held at a variety of locations including parks, recreation centers, nature preserves, and greenways and trails.

Types of Participation: Large-group (holiday programs) and small group programs (book clubs).

Five Year Plan/Expectations: Social program opportunities are expected to grow in the next five years. The need for social programs will grow with rise in the senior population. A new Gallup poll shows that socialization is clearly linked to happiness and lower stress levels. Seniors (65 and older) report the highest levels of happiness of any age group, and those who spend at least three hours daily socializing are more likely than their peers to report happiness.

Therapeutic Recreation

Collier County Parks and Recreation Therapeutic Recreation programs provide sports, recreation, leisure and outreach services to its residents with physical, mental and emotional disabilities. The program is currently located at the Golden Gate Community Center but the department is also looking for a permanent location to increase programming opportunities.

Program Description: To provide therapeutic recreation services for individuals who have disabilities that focus on abilities, rather than disabilities and encourage people to attain their highest level of independent leisure functioning by increasing leisure skills, improving social and communication skills, increasing independent living skills, increasing their awareness of and involvement in community recreational activities.

Program Objectives: The following program goals and objectives reflect the general purpose of the programs provided under therapeutic recreation. Objectives should be modified within the individual treatment plans in order to best address the strengths and needs of the participant. An example of objective modification within a treatment plan is:

Program Goals

1. To promote and enhance quality of life
2. To provide opportunities of socialization

3. To promote emotional and psychosocial well being
4. To enhance or maintain physical abilities

Programs also include:

- Nature Walk on Wheels
- Accessible Sailing and Skiing
- TR Afterschool Program
- Shenanigans on the Lake Regatta

Delivery Method: Services include therapeutic recreation programs and adaptive sports opportunities, which address the special needs of individuals with disabilities who have difficulty accessing and participating in recreation opportunities offered to the general public. There is a blend of fee based and free programming opportunities based on program, target audience and direct costs.

Scope: The Therapeutic Recreation Section makes every effort to provide a wide variety of leisure and recreation opportunities of interest to the community. Social, Athletic, Aquatic, Outdoor, Instructional, Educational and Community Based Programs are offered throughout Collier County.

Outreach Opportunities: All programs are designed for people with disabilities.

Types of Participation: Therapeutic Recreation programs are delivered in small group, large group, and wherever possible independent general recreation programs.

Five Year Plan/Expectations: Participation in Therapeutic Recreation programs is expected to grow and the Section will strive to continue to meet the needs and reduce service gaps.

VIII. Departmental Goals and Objectives 2014-2019

Provide a Safe Environment

- Ensure condition of fields are maintained at an average of B rating or above through Field Observation Site visits held quarterly—ongoing.
- Maintain compliance with all Federal, State, and local Health Department standards at aquatic facilities, concessions, and childcare facilities—ongoing.
- Establish updated signage standards and install signs in parks. Summer 2017.
- Conduct monthly lighting audits at all park locations-ongoing.
- Conduct bi-monthly playground inspections-ongoing.
- Contract bi-annual playground inspections-ongoing.
- Conduct annual park safety analysis at all park site locations-ongoing.

Provide Exceptional Service

- Integration of the Conservation Collier Program. Summer 2012.
- Update Department Mission Statement. Spring 2014.
- Implement the Department's internal work order system. Summer 2014.
- Implement the new Enterprise Asset Management tracking system. Fall 2015.
- Achieve re-accreditation. Winter 2015.
- Transition from ACTIVE network software to ?. Summer 2016.
- Develop centralized program registration and facility rental plan. Fall 2017.
- Establish annual volunteer recognition banquet-ongoing.
- Implement a volunteer incentive program. Summer 2015.
- Update CAPRA files for currency and host mock CAPRA review. Fall 2014.

Conserve, Protect, and Enhance Natural Resources

- Develop an "Outdoor Recreation Plan" for Conservation Collier Preserve Lands-Winter 2016.
- Evaluate and develop plan to conserve energy by 10%. Winter 2014.
- Ensure that all land management plans are updated and approved and required annual stewardship reports are completed and submitted annually-ongoing.
- Implement "green" building and landscaping standards in planning of new facilities-ongoing.
- Evaluate UgMo/Rainbird Technology for water savings throughout county parks and develop a water conservation plan-Winter 2016.

Effectively Reach Customers with Accurate and Current Information

- Update website daily-ongoing.
- Continue to use social media tools available such as MySpace, Facebook, and Twitter and the use of QR codes ongoing.
- Link to partner websites-ongoing.
- Review marketing plan annually-ongoing.
- Conduct survey to determine recreational needs in the community in order to ensure a variety of programming is provided. Winter 2014.

Provide Recreation Opportunities for All

- Continue to provide the STARS scholarship program and establish a campaign to raise funds for this program-ongoing.
- Continue to provide programs and/or special events at no cost to participants-ongoing.
- Provide a model yacht sailing location for senior citizens. Spring 2014.
- Complete the Eagle Lakes Community Center. Winter 2014.
- Establish a “Dog Park” feasibility plan for park locations throughout Collier County. Winter 2014.
- Amend park ordinance to provide for dogs on leashes in county parks. Fall 2013.
- Complete the Gordon River Greenway Park. Winter 2014.
- Installation of an ADA canoe/kayak launch at Margood Harbor Park. Winter 2015.
- Continue to develop and implement inclusionary practices in construction and programming for individuals with disabilities-ongoing.

Meet Present and Future Need for Parks

- Establish funding for an aquatic facility at East Naples Community Park. Winter 2017.
- Establish funding for the restoration of the Margood Harbor Park historic cottages. Winter 2017.
- Open Immokalee South Park to the public. Fall 2014.
- Install canoe/kayak ramp at Clam Pass Beach Park. Winter 2015.

Be Fiscally Responsible

- Ensure revenue streams are maximized to 35% of operating expenses-ongoing.
- Evaluate fee policy for potential inflationary or market driven services to determine appropriate fee-ongoing.
- See grant funding for park and preserve improvements and permit requirements-ongoing.
- Establish a business plan for each cost center. Spring 2015.
- Maximize recreation and leisure opportunities and leverage financial obligation through cooperative partnerships with Collier County Veterans Services, Collier County Museums, and the Goodland Art Alliance, Inc.-ongoing.
- Develop collaborative marketing strategies with other agencies-ongoing.

Build the Team

- Provide opportunities for professional development through succession planning, workshops, training, and professional seminars and conferences-ongoing.
- Initiate regular across the board staff meetings-ongoing.
- Provide off-site retreat venues for staff meetings and collaboration opportunities-ongoing.
- Establish annual volunteer recognition and appreciation banquet-ongoing.
- Ensure employee accomplishments are recognized through staff meetings, thank you program, career progression, submission of employee of the month, etc-ongoing.

IX. Program Planning Process

The Collier County Growth Management Plan establishes goals, objectives, and policies to guide development. Several elements of the Growth Management Plan affect and are affected by Parks and Recreation services and facilities. These include the Recreation and Open Space Element, which establishes levels of service for regional parkland acreage, community parkland acreage, and facilities value per capita; the Capital Improvement Element, which provides programs to ensure implementation; the Recreation Programming Plan which meets the services and programming needs of the County's residents; and the Conservation and Coastal Management Element, which provides guidance for highest and best land uses

An Evaluation and Appraisal Report (EAR) is submitted to the State of Florida Department of Community Affairs every five years to ensure that the goals, objectives, and policies in the Plan are meeting the County's needs.

Occasionally the Department makes updates to facility-specific level of service standards (LOSSs) based on trends in recreation, recreational offerings community-wide, and community input. For example, in 2003 the LOSS for shuffleboards courts was set to 0.000, in response to the trend away from shuffleboard as a recreational activity. The Department maintains no LOSS for golf courses, because the community is saturated with private opportunities for that activity. Finally, the Department may consider establishing an LOSS for bocce courts, as this activity has been in high demand from the community, seemingly having replaced shuffleboard as a choice low-impact outdoor athletic activity for seniors. Such changes in LOSSs are considered annually as part of the AUIR process.

The Department also maintains a complete inventory of recreation programs and services and updates it annually. A Program Life Cycle Analysis is conducted biannually to assess which programs are growing, reaching maturation, and in decline. Changes are made to programs offered based on participant feedback, the results of the Program Life Cycle Analysis, market research, trends in recreation, demographic shifts, and analysis of community-wide recreation opportunities. The program development steps are listed below and a flow chart provides a visual picture of the process as well.

1. Program Objective(s) (Specific Outcomes)

2. Alignment with Department Vision/Mission

3. Assess Availability of Approved Programs

- Does an existing program need Modification/Improvements to meet objectives
- Does a new program need to be developed

4. Idea Assessment/Development Action Steps with Timeline and Milestones

- Who will it serve? Target Population/ Market Group
- What is the target geographic area(s)
- Is the program desirable to clientele – Citizen Input
- How many will it affect? Enrollment Goals
- What are the financial implications
- What Funding/Resources are available
- Are the required Knowledge/Skills/Abilities available in the department
- Is a partnership or collaboration with an outside organization necessary
- Are there available facilities
- Do you need to conduct a test of the program

5. Program Development

- Share program objectives throughout teams to check for duplication and scheduling
- Operating Plan
- Scope of Opportunity/Program Delivery Model
- Marketing/Communication Plan
- Budget and Program Pricing
- Evaluation/Survey Tools
- Approval Process

6. CLASS SYSTEM

- Input
- Closeout

7. Implementation Plan

- Timeline/Milestones
- Task List/Assignments

X. **CLASS**

Collier County Park and Recreation utilizes CLASS reservation software. *Class* consists of a number of core modules, which can be used separately or together. You build your custom database by using maintenance and processing windows.

The *Program Registration* process has the ability to register a client into a course or, if the desired course is full, the client may be put on a waiting list, to be registered later if a vacancy is created. A confirmation slip is produced for each registration as well as a receipt for payments. These may be printed at the time of registration or saved and printed later as a batch. Course registration fees may be adjusted to include discounts or surcharges. Additional charges can be added on to the registration fee for items such as manuals and supplies. The fee may also be prorated for late registrations or during withdrawals, based on the number of classes that have already passed.

XI. Marketing and Promotion

Collier County and its Parks and Recreation Department recognize the importance of ongoing public information. Community relations and marketing are essential and necessary to inform the community of the quality of the Department's park system. With that in mind, the department through the Marketing and Special Events Coordinator regularly disseminates public information and aggressively markets our facilities and services to residents of and visitors to Collier County.

The County also utilizes its Communications and Customers Services Department to provide public, media, and County employees with up-to-the-minute County news and information. Some techniques and formats implemented are as follows:

- **Direct Communications**
Provide communications services to the public by managing the County Website; producing direct mail, newspaper, radio and TV spots; creating billboards and banners.
- **Media Relations**
Write and distribute news releases and media advisories; Respond to media inquiries.
- **Resource Development**
Work to create sponsorship opportunities that allow business to contribute to public service while saving taxpayer dollars and reaching their target audiences.

Internal Communications

Staff contributes content to the County intranet site which provides employees with internal news and information from the County Manager and departments; provide consulting services to individual departments to assist them with their internal and external communications needs.

External Communications

Collier County Parks & Recreation offers more than 600 programs to the public. The R.E.A.L. (Recreation Education Activities Leisure) Guide, is a newsletter style guide for Collier County Parks and Recreation programs. You may download and print it as a PDF or search live online for programs

ANNUAL REVIEW OF RECREATION PROGRAMMING PLAN

The annual review of any plan is an essential component in the overall planning process. Our department's proactive philosophy anticipates community and constituent needs and budgetary constraints rather than react to them. This plan will be reviewed and updated as needed by department management staff annually in October.

Approved by: Barry Williams, Director
October 2014



Lee County Parks and Recreation

Recreation Programming Plan 2015 revision

(Previous revisions 2007, 2010, 2012, 2013, 2014, 2015)



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Department Philosophy

Lee County Parks and Recreation is committed to a progressive, systematic, and comprehensive recreation delivery. The department strives to offer consistent quality and quantity to all residents to assure that the same high level of service is available from the lower density rural areas to the highly populated urban zones.

The Department understands the necessity of varied recreational opportunities to reflect the different cultural and social dynamics of individual communities. Program planners must know their population and aim programs to engage the cultural and community interest.

Lee County is challenged to provide recreational opportunities for a wide variety of users, including a huge tourist and seasonal population, as well as, a diverse resident population. The Department consciously works to achieve a balance of offerings to assure all visitors and residents are afforded a wide range of recreational programs and opportunities.

The Department understands the physical and mental health advantages of recreation and is a leader in recreational opportunities. While it is well known that physical activity promotes a healthy body, the Department is also cognizant of the mental benefits of recreation. Recreation providers who offer participants inherently interesting and varied, will offer participant valuable opportunities for mental restoration.

As reflected in part of the Department's Mission Statement, "to provide programs and services that add to the quality of life for all Lee County residents and visitors", Lee County Parks and Recreation is committed to creating this environment and opportunities for enhancing quality of life.

Lee County is committed to providing a diverse range of program opportunities including passive recreational activities, active recreational activities, environmental/eco-recreational opportunities, special needs opportunities, multi-generational activities, individual and group participation, self-directed and staff lead. All program categories have specific desired outcomes as demonstrated in the Program/Services Outcome and Delivery Matrix (Appendix 1).

Lee County Parks and Recreation has programs and recreational opportunities spread throughout Lee County and maintains and operates 10 recreation/community centers, 2 interpretive centers, 5 sports complexes, 7 boat ramps, 8 neighborhood parks, 9 swimming pools, 22 community parks, 15 regional parks/beaches/preserves, and over 26,924 acres of environmental lands with low impact recreation. With such a

large expanse of facilities, the Department sets broad recreation goals and empowers the individual facilities to meet their various community needs. The current comprehensive recreation program plan was developed to help guide the Department and program staff in: Department goals, philosophy, and direction in providing quality recreation opportunities. With such a large expanse of facilities, the Department sets broad recreation goals and empowers the individual facilities to meet their various community needs. The current Recreation Program plan was developed to help guide the Department and program staff in: Department goals, philosophy, and direction in providing quality recreation opportunities.

In an effort to keep our Recreation Program Plan current and up-to-date, it is reviewed annually (every June) by the Management Team and then the Lee County Parks & Recreation Advisory Board. Any changes are reflected in the revised plan.

Program and Service Determinants

Lee County Parks and Recreation is proud of the quality of programs and services offered to its constituents. Lee County is unique in that it must serve the needs of its residents as well as seasonal residents and tourists. This unique mix requires flexibility in program-service delivery.

The Parks and Recreation Operations Manual is a carefully thought-out tool that reflects the high standards of programming and the fundamental principles of recreation and leisure that Lee County Parks and Recreation delivers.

In meeting the six determinants of program/services planning, the following evidence is offered:

- Conceptual foundations of play, recreation, and leisure -
First and foremost, Lee County Parks and Recreation has a wealth of experienced recreation professionals who are schooled in the fundamental foundations of play, recreation and leisure. Many of our programming staff are certified professionals continually increasing their knowledge base. The Lee County Parks and Recreation Operations Manual in Chapter 7-1 to 7-3 “The ABC of Programming Recreation” is laid out for all employees to follow when considering program options.
- Organizational agency philosophy, mission and vision, and goals and objectives -
Lee County’s mission is to provide a core level of service throughout the County. Lee County Parks and Recreation follows suit by providing consistent services and programs in all areas of the County. The Mission Statement of the Department revolves around this basic premise.
- Constituent interest and desired needs -

Constituent needs are assessed through a variety of methods including program surveys, needs assessment, online comment cards, registration numbers, community meeting reports, Parks and Recreation Advisory Board, managerial retreat, and programmers' meetings. Program opportunities will vary across the County based upon the resources and individual community needs. The RecreationaLee Yours program guide offers a complete list of all program offerings.

- Creation of constituent-centered culture –
Lee County Parks and Recreation works directly with Lee County Department of Human Service and community organizations to identify diverse population and their cultural and recreational needs.
- Experiences desirable for clientele -
In addition to a variety of multi-generational program opportunities, Lee County Parks and Recreation has a complete work group assigned to programming for special needs.
- Community opportunities -
As evidenced in the Come Discover Lee County Parks and Recreation facility guide, community opportunities are abundant in Lee County.

Method of Program Planning

Program opportunities and activities are developed using a variety input methods to assure the Department is meeting the needs of residents/tourist, keeping with societal and demographical trends/shifts, and the will of the Board of County Commissioners.

Analysis of Leisure Trends, Demographics, Partnerships, Needs Assessments and Community Inventory.

The department uses a variety of resources to determine the recreational needs of residents and visitors.

Needs Assessments and Participant Surveys

The Department conducts in-house needs assessment. These assessments allows the Department to gain a better understanding of the demographics of current users, their satisfaction with facilities and programs, as well as, their desires for additional programs and opportunities. See [Appendix 2](#) for several examples of Needs Assessments. The management team reviews the needs assessments and uses them as a tool to determine physical recreation deficiencies/changes, as well as, program enhancements/changes. The Needs Assessments allows the Department to gauge changes in customers wants and demographical changes.

Lee County Parks and Recreation continually surveys program participants on program quality, needs, and satisfaction. This is accomplished through an on-line program evaluation (surveymonkey.com) and web-site comments. See [Appendix 3](#) for sample surveys and results. All surveys and comments are reviewed by class instructors, on-site staff/supervisors, and appropriate department manager. Surveys are analyzed and changes made to increase customer satisfaction and meet community programming needs. Programs that experience a drop in enrollment/usage are evaluated to determine reason for decline. The programs are then adjusted or change to better utilize the time slot.

Demographic, Leisure, and Sociality Trends

In addition to demographic data produced in various needs assessments and surveys, Department staff receives and read various professional publications to inform them on various recreational and other professional trends. The planning team monitors local demographics and GIS tech offers mapping highlighting various trends in

growth and development in order to visually locate recreation opportunities deficiencies.

Professional Staff

Lee County Parks and recreation has a large number of certified staff, who are continuously networking and attending sessions on the various recreation trends and movements. This education is brought back to the Department and disseminated to appropriate peers. See Appendix 4 for list of staff membership and certification. This list of certification provides staff an avenue for training, conferences and networking. Conferences routinely attended by department staff are FRPA Agency summit, NRPA Annual Congress, NRPA accessibility conference, FRPA annual conference and region meetings.

Recreation goals, outcomes, and updated plan are review annually by the programming supervisor/coordinator team to assure all areas are on track with planning and to adjust as community needs warrant.

Customer Request

At times, a large customer base via the Board of County Commissioners or direct department requests will identify a demand for a particular program or activity. The Department weighs those requests with Department goals, and makes every effort to accommodate such request.

Collaborate with community-based groups

The Department has many partnerships with various community-based groups in order to help guide the recreational needs of a particular area or specialty. Examples of such recreational partnerships in developing recreation programs/facilities include multitude of youth/adult sports leagues, Lee County Community Tennis Association, Lee County Archers, and Estero Art League. See appendix 5 for example agreements/partnerships.

National Initiatives

Lee County Parks and Recreation partners and institutes many national recreation initiatives from partnering organizations. The Department is involved as

- A USTA Tennis in the Park agency
- A charter department in the NRPA Hearts n Parks movement
- **Highlighted in NRPA 2006 Step Up to Health, It Starts in Parks Community Mobilization**

- It Starts in Parks NRPA campaign
- NRPA TLC² volunteer program

Community Inventory

Understanding what community leisure opportunities are available is an important component of recreational planning. **Please see appendix** for the Departments complete community inventory.

Mission and Vision Statement

The recreation component is a major part of the Department and is emphasizes in both the Department's Mission and Vision statements.

Mission Statement

To provide safe, clean and functional Parks and **Recreation** facilities. To provide **programs and services that adds to the quality of life for all Lee County residents and visitors**. To enhance tourism through special events and attractions. We are committed to fulfilling this mission through visionary leadership, individual dedication and the trustworthy use of available resources. (**bold** added to emphasize recreation related).

Vision Statement

Lee County Parks and Recreation, the natural place to learn and play.

Department Recreational Goals, Objective and Program Priorities

Department Recreation Goals

The Recreation Goals are included in the Department wide goals. Lee County Parks and Recreation sets its program goals in accordance with our established Core Level of Service, which is annually reviewed and revised by the Board of County Commissioners. Recreation specific goals included in the 2013 - 2014 County budget includes:

2015 – 2016 approved Core Level Services/Goals (Appendix 8)

Goal 1: To ensure that all parks and facilities remain open, safe and clean.

Objective/Strategy 1

Continue to evaluate hours, workdays, locations and job duties.

Objective/Strategy 2

Educate all staff and cross-train staff to do jobs that need doing; give all staff the tools to do their job.

Objective/Strategy 3

Develop buy-in at all levels; garner commitment to change.

Objective/Strategy 4

Use volunteers, work release program, community service workers, interns, etc.

Objective/Strategy 5

Use contractors (mowing, fertilizing, etc.)

Goal 2: To ensure that we provide programs where feasible and within fiscal constraints.

Objective/Strategy 1

Change from direct providers of programs to facilitator of programs where feasible using contractors, volunteers and partners.

Objective/Strategy 2

Ensure that the fee for all contracted programs cover the cost of providing the program.

Objective/Strategy 3

Continue to increase revenue from programs where feasible.

Goal 3: To build partnerships with outside agencies to increase services and eliminate duplication.

Objective/Strategy 1

Identify potential partners.

Objective/Strategy 2

Evaluate relationships with current partners as “healthy or unhealthy”.

Objective/Strategy 3

Continue to meet with current and potential partners.

Goal 4: To deliver excellent customer service both internal and external customers

Objective/Strategy 1

To continue to develop and cultivate customer service skills through training, education and mentoring.

Objective/Strategy 2

Collect and share customer feedback from satisfied customer.

Objective/Strategy 3

Let Staff know regularly what a great job they are doing and continue to reaffirm their trust in management.

2015– 2016 Recreation Program Priorities

The following Recreation Program Priorities were developed using the methods listed above and approved by the programming supervisors/coordinators group and aquatic supervisors’ team for implementation. These programming priorities include approved, core level services from 2012-2013 as well as new priorities incorporated as a result of Assessing the Department’s Program Plan including current and long range plans.

The following are the current programming priorities:

- Increase public awareness of programs and recreational opportunities by utilizing staff and volunteer resources.
- Maximize volunteer support to help all program areas continue current levels of service with budget reductions.
- Increase usage of volunteer led programs, classes, training and adds more contract instructor classes thereby reducing the pull on limited staff resources.
- Increase youth/teen volunteer opportunities.
- Utilize trained volunteers to lead interpretative walks on Conservation 20/20 preserves.
- Continue educational outreach on our prescribed burn program on Conservation 20/20 preserves.
- Continue to look for resource-based, passive recreational uses of Conservation 20/20 properties where they can be supported.

- Maintain outdoor education programs at Hickey’s Creek Mitigation Park, Lakes Park, Caloosahatchee Regional Park, Manatee Park, and Six Mile Cypress Slough Preserve.
- Assure staffing is adjusted to meet the needs of park and preserve patrons.
- Increase outdoor “experiences” for all ages.
- Incorporate environmental education principles, ideas and consistent standards in all programs.
- Continue to incorporate Extension Service programs into the Department’s mainstream programming.
- Increase community outreach of programs and benefits to groups/schools/leagues.
- Increase independent health and fitness opportunities.
- Continue the of consistency meetings between “the big 4” recreation centers.
- Maintain the philosophy of healthy lifestyles and choices at all community/recreation centers.
- Assure hours and programs at Estero, North Fort Myers, Veterans’ Park, and Wa-Ke Hatchee Recreation Centers (collectively known as “the big 4”) meet community needs.
- Evaluate all programs and change or cancel those that are not cost effective or receive insufficient participant numbers to warrant costs.
- Maximize program staff to optimal efficiencies when programming skills are needed.
- Continue current levels of service with partnerships and contracts to assure programs/services are continued.
- Continue Department support of Sports Development events.
- Increase youth/teen tennis opportunities via a partnership with the Lee County Community Tennis Association (LCCTA).
- Redefine collaboration with other youth-serving agencies to assure cost sharing in agreements.
- Maintain Junior Lifeguard program to assure county wide standards.
- Maintain the enhanced spray features at Lakes Park and Veterans Park.
- Enhance our lightning policies and procedures through education and equipment.
- Continue to update and implement the Americans with Disabilities Act (ADA) Transition Plan.
- Maintain special needs programs without increase in paid staff.
- Enhance Special Olympic opportunities and participant involvement without increase in paid staff.
- Continue to support The Great Blueway Paddling Trail and increase education/promotion for all ages.

All Program Objectives can be found in the Program/Service Outcome and Delivery Matrix found in Appendix 1.

Program Plan including Long-Range and Short-Range Plans

The Program Plan is a 5 year timeline of specific objectives used as a guide to meet the Department's program goals and priorities. This plan is updated annually with the past year "dropped" while adding a new year at the 5 year mark. See [appendix 6](#) for the current Program Plan.

Program Delivery and Outcomes

Lee County Programs are delivered in many ways. Refer to [appendix 1](#) for the department Program/Service Outcome and Delivery matrix. Leader directed programs are delivered in one of three methods. One, Department staff instructs, teaches, facilitates a class/program. Two, an independent contractor/volunteer is contracted to teach a specific specialty (ie, dance, martial arts, music etc). Three, the program is facilitated entirely by a partnering organization.

Program Financing

Programs and program facilities are financed in a multitude of ways. Examples of program revenue include facility use/permit fees, league/tournament fees, lesson fees, class fees, membership fees, program fees, and parking fees.

Facilities are funded through general revenue property taxes and impact fees. All fees and charges are set forth in the County Fees and Charges Manual (see [appendix 7](#)). Staff lead programs are funded out of general operating funds, with program fees returning to general revenue. Independent contractor classes/programs are paid on an 80/20 split with the contractor receiving payment of 80% of the program fees collected.

Program Evaluation

Programs and Facilities

- All programs shall be evaluated using both department-wide tools and individual on-site tools. The standard of department-wide evaluation tools are listed in the Department Operational Manual. The individual supervisors in their areas shall conduct other forms of evaluation reflecting customer satisfaction and community

needs. Most if not all evaluations should be completed on-line utilizing survey monkey via www.leeparks.org. This allows participants to directly input answers and staff to generate quick analytical reports.

Programs are evaluated for effectiveness by several methods including participant satisfaction, fiscal/budget, needs assessments, volunteer impact, and attendance/usage.

- Program/class evaluation is an important step in providing quality recreation. The outcomes from customer satisfaction surveys are multifold. Formal customer feedback provides:
 - An outlet for participants to voice praise and concerns.
 - A method for supervisors to evaluate the effectiveness of a program and its instructor.
 - A resource to analyze a class's success or failure based on quality, costs, days/times offered, etc.
 - A tool for the instructor to better understand their leadership strengths and weaknesses.

- At the end of each class/program session, both staff-led and contracted-led classes/programs should have the participants complete a Program Evaluation Survey or program specific evaluation. These evaluations are available on-line and on the facility's "lobby" computer and tied into a central database. Evaluations/Surveys can also be completed on-line via www.leeparks.org. Survey reports should be reviewed by the instructor/leader and the facility's supervisor for assuring programming quality and to assist in program planning. Staff meeting minutes should indicate the analysis of such report. If a participant doesn't have access to the internet or chooses not to use the lobby computer, staff can print out a copy of the survey and then input the survey for the participant.

Needs Assessment

- There are varying methods in determining the facility and program needs/wants of a community.
- Informal methods include:
 - Actively listening to public comments and suggestions
 - Staff observance
- Formal methods include:
 - Public survey
 - Comment cards
 - Public meetings
 - Commission a formal needs assessment study
- Facilities should, at a minimum, survey their users on how well we are meeting their needs.

Program Cost Analysis (PCA)

- This form is required to be used for all Sports Development events held in the various areas. The form is completed in Microsoft Access and is available on the server. The PCA program is designed to help evaluate the viability of an athletic event to help determine the effectiveness of that event. Factors included in the evaluation process are the full-time personnel costs, on-call personnel costs (track via Kronos payroll software), operational expenses, and revenues generated. The “bottom line” amount indicated is if the event/program made or lost money and how much economic impact is generated. This information, along with the economic impact (determined with the assistance of the Visitors & Convention Bureau/Sports Development) helps determine the future of our activities.
- The on-call personnel costs and the operational expenses are pulled directly from other databases. Expenses are pulled from the purchase order tracking system (POTS).

Volunteer Reports

- The success of a program or facility can be evaluated by the support of its volunteers. Tracking volunteer hours and analyzing volunteer hour trends/fluctuation can provide valuable information on a program’s effectiveness. This tracking also contributes to the evaluation of the volunteer program.
- Volunteer Services establishes and administrates the policies and procedures of the Parks and Recreation Volunteer Program. Information from each Volunteer Registration form is entered into a database of information. The information on each volunteer includes what job they will be doing and the facility or program where they will be working. Wage values have been assigned to each volunteer job. Volunteer Services orients the volunteer to County policies and sends notification to the job supervisor that the volunteer has completed the registration and orientation process.
- The actual supervision of volunteers is handled by the job supervisors at the various facilities and programs. The job supervisor is responsible for training the volunteer to perform a specific job and keeping track of each volunteer’s hours of contribution.
- Establishing the method for recording volunteer hours is the responsibility of the job supervisor. There are three methods of collecting hours:
 - 1) Individual volunteer timesheets that the volunteer turns in to the job supervisor quarterly.
 - 2) Sign-in, sign-out book at the place of volunteering.
 - 3) Volunteers can directly input their hours on-line.
- The job supervisor writes the total quarterly hours of contribution for each volunteer on that list. Job supervisor is responsible to assure all hours are on the volunteer hours data base. Reports are then generated compiling the numbers of

active volunteers, the hours of contribution, and the wage value of the work for each quarter, as well as annually.

Attendance

- Attendance is an extremely important element in evaluating the effectiveness of our programs. The database for recording attendance numbers is found on the Parks and Recreation web site @www.leeparks.org. It is essential that we all track the numbers using a consistent and standardized system.
- The most important concept that we need to define is called “units of service.” A unit of service is defined as a single point of contact that a patron has with one of our services. For example, if a patron visits one of our swimming pools, entering the facility is considered one unit of service. If that patron participates in an instructional program during the same visit, that is another unit of service. One patron may generate multiple units of service in one visit by having contact with different services during that visit. The method you use to track users must account for this progression.
- Many of the programs are able to provide actual counts of users through the registration program. The total units of service would be the registered users multiplied by the number of times the class or program was held. For programs that staff will not be present, like facility rentals, it is essential that that information be included on the rental permit.
- A third example would be youth league attendance. Each youth league program should routinely provide staff with the average numbers of participants enrolled in the different sports. These figures should also comply with the units of service methodology defined above.
- If a league uses one of our facilities 5 nights per week for 6 weeks, and has an average of 300 participants, the total units of service would be $5 \times 6 \times 300$ or 9,000 units of service. You must also include the family members and spectators that are brought to our facilities as a result of the youth league.
- Through professional observation it has been determined that each youth participant brings with them an average of 3 spectators. In the above example of 9,000 units of service, the total units of service would be $9,000 \times 3$ or 27,000. See attendance worksheets for multipliers for various activities.
- There are some locations that have no efficient means for tracking users, like the beach parks, or the beach accesses. Locations where we charge a parking fee, we can determine the approximate number of cars that have used the facility. Once that number is determined, we will multiply that number by an average of 2.4 passengers for weekdays and 3.7 passengers for weekends and holidays. However, this may not be the total number of users that impact those facilities on a regular basis. For example, Lynn Hall Park at Fort Myers Beach has a great deal of “walk-in” traffic. Because of its location and the limited parking facility, many of the users come from elsewhere and do not park there. The “best guess” method will have to be used in these circumstances. This method should more

accurately be considered an “educated guess” because we have staff that frequently makes visits to these facilities, and they should be able to approximate the average number of patrons that use these sites.

- At the sites where we do not have enough staff available to determine accurate units of service, we do have car counters that can be installed in order to gain some insight into the flow of people into our facilities.
- Attendance reports should be inputted monthly via the Internet database. Fiscal then uses this report in the Cost Benefit Analysis.

Cost Benefit Analysis (CBA)

- To better understand and evaluate a facility or effectiveness of a program, it is important to understand the cost in relationship to units of service. Lee County Parks and Recreation produces a CBA report at least every two years. This report utilizes the attendance figures and budget reports as outlined above; revenue statistics, and position allocation figures are calculated to provide an actual cost-per-unit of service for each facility and major program. This document can be accessed at www.leeparks.org or at the Administration Office.

See the appendix for examples of Program service statistics, Recreation and leisure trends analysis and community inventory.

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Appendix 1 - Program/Service Outcome and Delivery Matrix



Lee County Parks and Recreation Program/Service Outcome and Delivery Matrix



Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Learn to Swim	Infant – Adult	Water adaptation, skills development	Leader-Directed	Small Group	Physical/Educational <i>moderate</i>	All
Water Exercise	Adult	Increased fitness, flexibility, general well-being	Leader-Directed	Sm/Lg Group	Physical <i>Moderate – Intense</i> Social	All
Open Swim	All	Exercise, Socialization, Skills development, Fun	Self-Directed	Individual – Lg Group	Physical <i>Moderate – Intense</i> Social	All
Competitive Swim Teams	Youth – Adult	Teamwork, Individual accomplishment, Skills development.	Facilitated	Individual – Sm Group	Physical <i>Moderate – Intense</i>	Beginner – Advanced
Drown Prevention	All	Hazards awareness, Rescue techniques, Preventive measures	Leader-Directed	Individual – Lg Group	Educational <i>Moderate</i>	All
Junior Lifeguard	Youth – Teen	Skills development, Rescue Techniques, Greater self-esteem/confidence, Life skills, Job skills	Leader-Directed	Small Group	Physical/Educational <i>moderate - Intense</i>	Intermediate – Advanced
Environmental Education	Youth – Adult	Environmental awareness, Conservation methods/techniques, tools for “green” lifestyles, greater understanding & appreciation of the unique & fragile SW FI Bio Region.	Leader-Directed Self-Directed	Individual – Lg Group	Educational <i>Moderate</i>	All
Eco Tourism	All	Sound management practices, Scientific and factual information, Building a partnership between business and LCPR for creative programming. Understanding the physical/mental/social benefits of recreating	Leader-Directed Self-Directed Facilitated	Individual – Lg Group	Physical/Educational <i>moderate - Intense</i>	All

Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Special Olympics	6 - Adult	Teamwork, Individual accomplishment, Socialization, Skill development, Life skills, Time management, Greater Independence. Understanding the physical/mental/social benefits of recreating	Leader-Directed	Individual – Sm Group	Physical/Educational <i>moderate – Intense</i> Social	All
Special Needs Camps	6 - 21	Skill development, Individual accomplishment, Socialization, Life skills, Time management, Improve social interaction.	Leader-Directed	Small Group	Physical/Educational <i>moderate</i> Social Creative	All
Special Needs Teens	12 - 21	Socialization, Life skills, Time management, Improve social interaction. Individual accomplishment,	Leader-Directed	Small Group	Physical/Educational <i>moderate</i> Social Creative	Beginner – Advance
Special Needs Adults	21 up	Socialization, Life skills, Time management, Improve social interaction. Individual accomplishment, Money Skills. Understanding the physical/mental/social benefits of recreating	Leader-Directed	Small Group	Physical/Educational <i>moderate</i> Social Creative	Beginner – Advance
Special Needs Aquatics	6 - Adult	Water adaptation, skills development, Self accomplishment.	Leader-Directed	Individual – Sm Group	Physical/Educational <i>moderate</i>	All
Special Needs Preschool	Preschool	Socialization, Individual accomplishment, Improve social interaction and social skills.	Leader-Directed	Individual – Sm Group	Physical/Educational <i>moderate</i> Social Creative	Beginner – Intermediate
Special Needs Inclusion	Preschool – Adult	Socialization, Individual accomplishment, Improve social interaction and social skills, Life skills.	Leader-Directed	Individual – Lg Group	Physical/Educational <i>moderate</i> Social Creative	Beginner - Advanced
Adaptive Sports (Wheelchair Basketball & Tennis)	Youth - Adult	Skills development, Fitness, Socialization, Individual accomplishment, Teamwork. Understanding the physical/mental/social benefits of recreating	Facilitated	Individual – Sm Group	Physical <i>Moderate – Intense</i> Social	All

Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Traditional Camps	Youth	Nature appreciation, Skills development, Fitness, Healthy living education, Socialization, Individual accomplishment, Teamwork, Life skills, Leisure education.	Leader-Directed	Sm – Lg Group	Physical/Educational <i>moderate</i> Social Creative	All
Teen Camps	Teens	Nature appreciation, Skills development, Fitness, Socialization, Individual accomplishment, Teamwork, Life skills, Leisure education, Healthy living education, Job skills, Career education, Time management, Leadership skills.	Leader-Directed	Sm – Lg Group	Physical/Educational <i>moderate</i> Social Creative	All
Nature/Specialty Camps	Youth – Teens	Nature appreciation, Outdoor skills, Conservation Methods, Plant/animal identification/function, Nature craft development.	Leader-Directed	Small Groups	Physical/Educational <i>moderate</i> Social Creative	All
Club Rec After School	Youth	Nature appreciation, Skills development, Fitness, Healthy living education, Socialization, Individual accomplishment, Teamwork, Life skills, Leisure education.	Leader-Directed	Individual – Lg Group	Physical/Educational <i>moderate</i> Social Creative	All
Open Recreation	Teens - Adult	Fitness, Skills development, Socialization, Self-management.	Self-Directed	Individual – Lg Group	Physical <i>moderate-intense</i> Social Creative	All
Playgrounds	Preschool – Youth	Socialization, Cooperative play skills, Fitness, Self-accomplishment, Fun.	Self-Directed	Individual – Sm Group	Physical <i>moderate-intense</i> Social Creative	All
Picnic Areas	All	Socialization, Nature /outdoors appreciation, Individual reflection	Self-Directed	Individual – Lg Group	Social	All

Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Athletics	Youth – Adults	Outlet for competitive sports, Fitness, Teamwork.	Facilitated Leader-Directed Self-Directed	Individual – Large Group	Physical <i>moderate-intense</i> Social	All
Athletic Fields	Youth – Adults	Opportunity for youth/adult athletic leagues to promote Teamwork, Fair play, Fitness, Socialization, Skills development	Facilitated Self-Directed	Individual Large Group –	Physical <i>moderate-intense</i> Social	All
Nature trails	All	Nature appreciation, Fitness, Self reflection. Understanding the physical/mental/social benefits of recreating	Self-Directed	Individual – Sm Group	Physical/Educational <i>Moderate</i>	All
Nature programs	All	Nature appreciation, Outdoor skills, Conservation Methods, Plant/animal identification/function, Nature craft development.	Leader-Directed Self-Directed	Individual – Sm Group	Physical/Educational <i>Moderate</i>	All
Fitness	All	Increase/maintain fitness level, Socialization, Increase sense of wellbeing. Understanding the physical/mental/social benefits of recreating	Leader-Directed	Individual Large Group –	Physical <i>moderate-intense</i> Social	All
Special Events	All	Socialization, Family participation, Leisure education, Showcase talent, Fun	Self-Directed Facilitated	Sm – Lg Group	Social Educational <i>Moderate</i>	All
Arts/Crafts	All	Skill development, Socialization, Eye/Hand coordination, Self-accomplishment, artistic expression.	Leader-Directed	Individual – Sm Group	Social Creative Educational- <i>Moderate</i>	All
Computer/Educational	Youth – Adult	Skill development, Self-confidence, Job skills, Organizational skills.	Leader-Directed	Individual – Sm Group	Educational- <i>Moderate-Intense</i> Social	All
Dance	All	Fitness, Skill development, Socialization, Self-accomplishment, Teamwork, Self-expression.	Leader-Directed	Individual – Sm Group	Educational/Physical <i>Moderate/Intense</i> Creative Social	All

Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Martial Arts	Youth – Adult	Skills development, Self-defense, Self-discipline, Fitness, Self-accomplishment, Respect for others.	Leader-Directed	Individual – Sm Group	Educational/Physical <i>Moderate-Intense</i> Creative Social	All
Music	All	Self-expression, Skills development, Teamwork, Self-accomplishment.	Leader-Directed		Educational <i>Moderate-Intense</i> Creative Social	All
Volunteer Services	Adults	Feelings of importance/needed, Socialization, Self-accomplishment, Teamwork, Making a difference, Mentor.	Leader-Directed Self-Directed Facilitated	Individual – Sm Group	Physical <i>Moderate-Intense</i> Social Creative	Intermediate – Advance
Tennis Lessons	Youth – Adult	Skills development, Socialization, Fitness, Self-confidence, Self-accomplishment.	Facilitated Leader-Directed	Individual – Sm Group	Educational/Physical <i>Moderate</i> Social	All
Professional Baseball	Adults	Opportunity to express talent, High Competitive arena.	Facilitated	Individual – Sm Group	Physical <i>Intense(players)</i> Social (<i>spectators</i>)	Advanced
Life Skills (ie, First Serve)	Youth - Teens	Developed social, communication, and self-discipline skills, Understanding the physical/mental/social benefits of recreating	Leader-Directed	Individual – Sm Group	Educational <i>Moderate</i>	All
Healthy Lifestyle (ie Hearts n Parks)	Youth – Adult	Increase knowledge and learned techniques on nutrition, fitness, and healthy lifestyles. Understanding the physical/mental/social benefits of recreating	Leader-Directed Self-Directed	Individual – Lg Group	Physical/Educational <i>Moderate</i>	All
Paddling Trails	All	Nature appreciation, Fitness, Self reflection. Understanding the physical/mental/social benefits of recreating	Self-Directed	Individual – Sm Group	Physical <i>Moderate- Intense</i>	All
Paddling events/clinics	All	Skills development, Socialization, Fitness, Self-confidence, Self-accomplishment.	Leader-Directed Self-Directed Facilitated	Individual – Sm Group	Physical/Educational <i>Moderate</i>	All

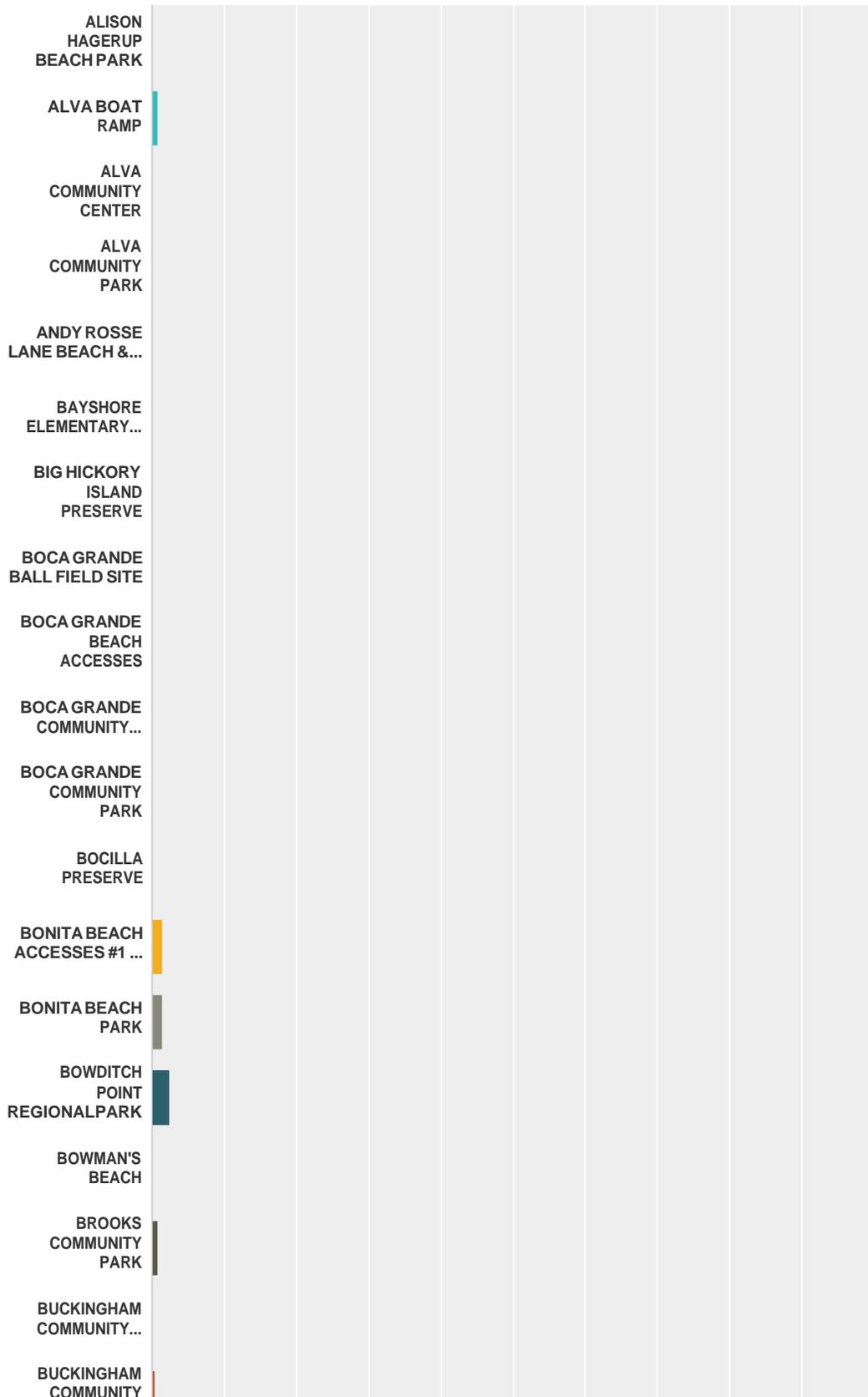
Program/Service Name	Target Age Group	Program Objectives (outcomes for participants)	Delivery Method	Participation Level	Degree of involvement	Skill/Proficiency Level (s) <i>Low/Beginner/Intermediate/Advance</i>
Dog Parks	All	Socialization, Fitness, Emotional Well Being	Self-Directed	Individual – Sm Group	Physical <i>Low- moderate</i>	All
Horse/Bicycle Trails	All	Nature appreciation, Fitness, Self reflection, skills development. Understanding the physical/mental/social benefits of recreating	Self-Directed	Individual – Sm Group	Physical <i>Moderate – Intense</i>	All
Boat Ramps	All	Nature appreciation, fitness, social interaction, skill development	Self-Directed	Individual – Sm Group	Physical <i>Low- moderate</i>	Intermediate
Fishing Piers	All	Nature appreciation, skill development, social interaction, self-accomplishment	Self-Directed	Individual – Sm Group	Physical <i>Low- moderate</i>	All
Bird Watching	All	Nature appreciation, self-reflection, environmental education, social interaction, serenity	Leader-Directed Self-Directed Facilitated	Individual – Sm Group	Physical <i>Low- moderate</i>	All
Nature Photography	All	Nature appreciation, self-reflection, environmental education, social interaction, serenity	Leader-Directed Self-Directed Facilitated	Individual – Sm Group	Physical <i>Low- moderate</i>	All
Rangers	All	Receive outdoor/environmental and ordinance education from the ranger unit via school talks, park talks, and individual education. Customers gain a better understanding of the parks and recreation system and the benefits of using the facilities	Leader-Directed	Individual – lg Group	Physical <i>Low- moderate</i>	All

Updated 8/19/05, 9/12/05, 9/19/05, 11/5/07, 12/2/07, 11/12/08,6/8/10, 7/21/10, 6/16/2014, 6/8/2015

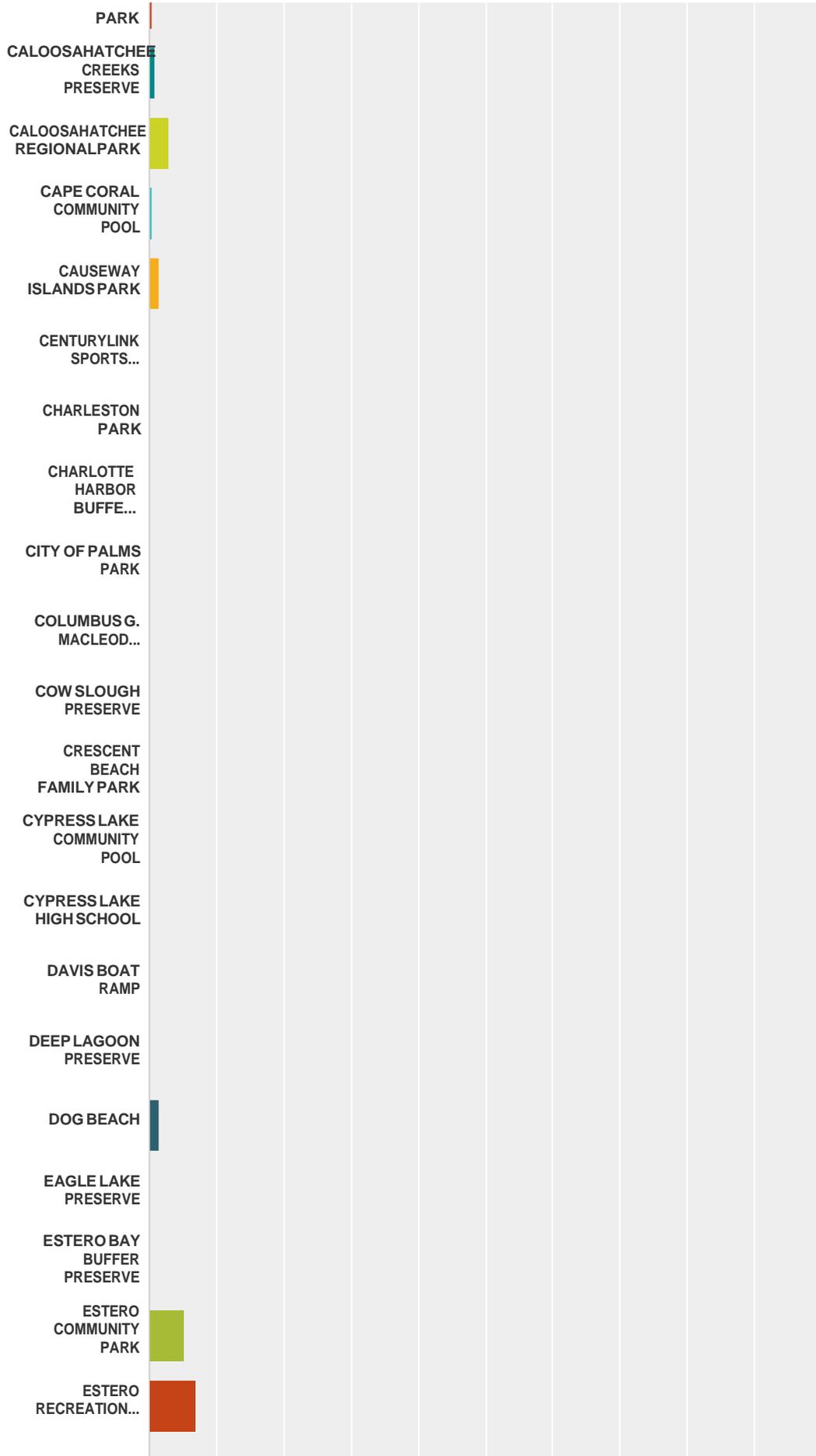
Appendix 2 - Sample of Needs Assessments

Q1 Please select one facility that you would like to provide feedback about.

Answered: 404 Skipped: 0



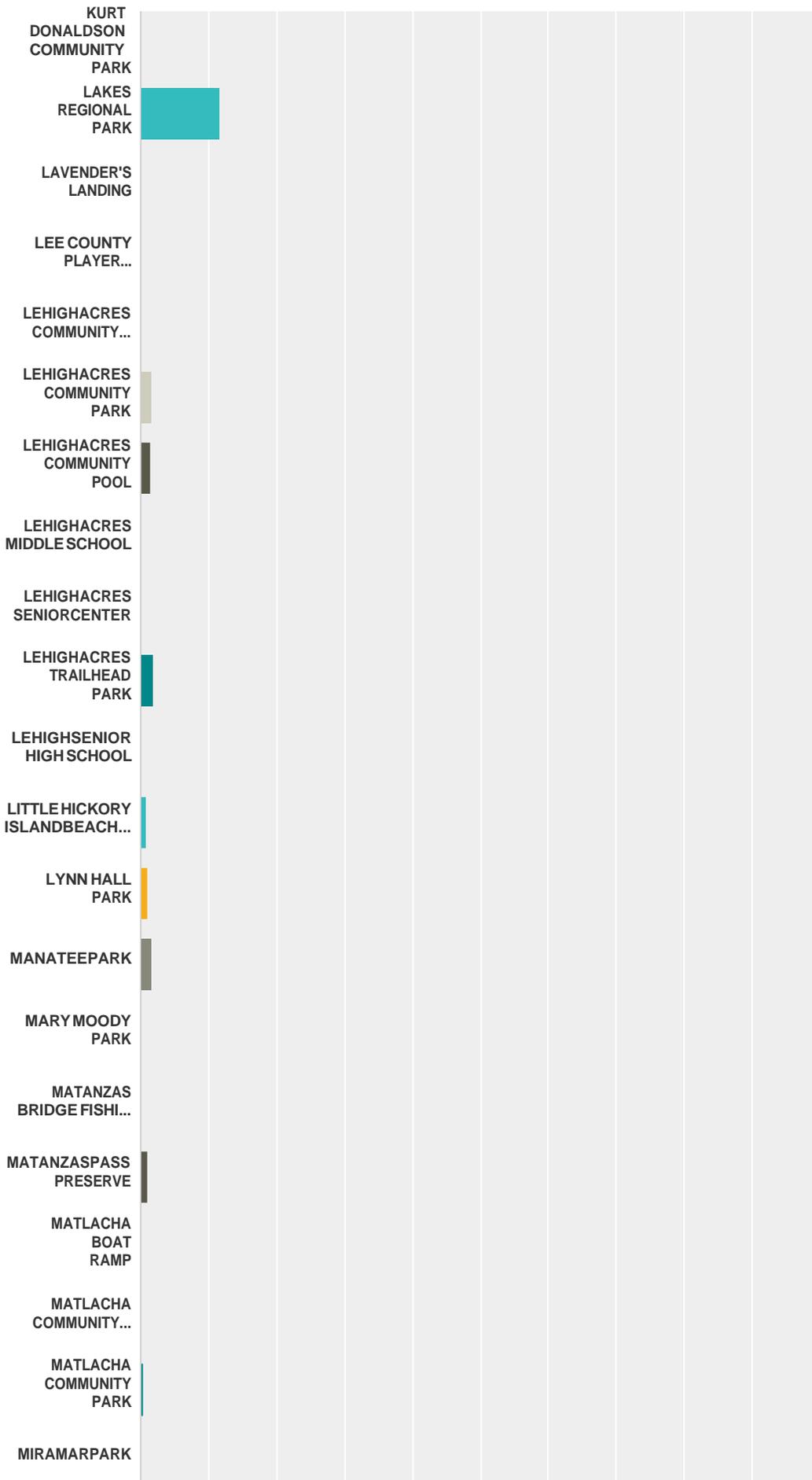
Needs Assessment Survey 2015



Needs Assessment Survey 2015

ESTERO HIGH SCHOOL									
ESTERO ISLAND BEACH ACCESS...									
FLINT PEN STRAND									
GALTPRESERVE									
GATOR HOLE PRESERVE									
GREAT CALUSA BLUEWAY									
HARLEM HEIGHTS COMMUNITY PARK									
HARLEM HEIGHTS COMMUNITY...									
HICKEY'S CREEK MITIGATION PARK									
HICKORY SWAMP PRESERVE									
HUNTER PARK									
IMPERIAL MARSH PRESERVE									
IMPERIAL RIVER BOAT RAMP									
IMPERIAL RIVER PRESERVE									
J. COLIN ENGLISH...									
JETBLUE PARK-BOSTON...									
JOHN YARBROUGH LINEAR PARK									
JUDD COMMUNITY PARK									
KARL J DREWS HOUSE									
KARL J DREWS COMMUNITY...									
KELLY ROAD SOCCER COMPLEX									

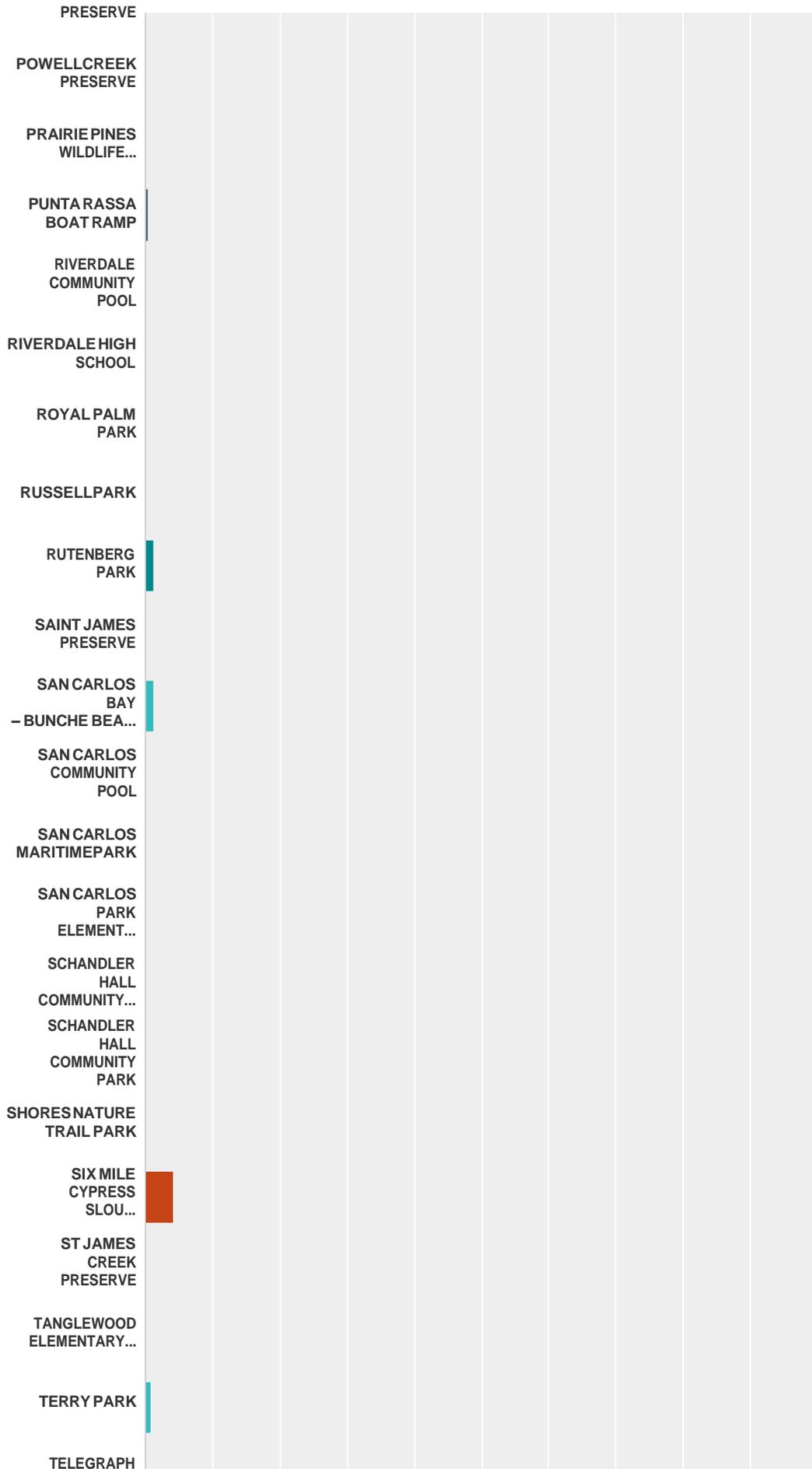
Needs Assessment Survey 2015



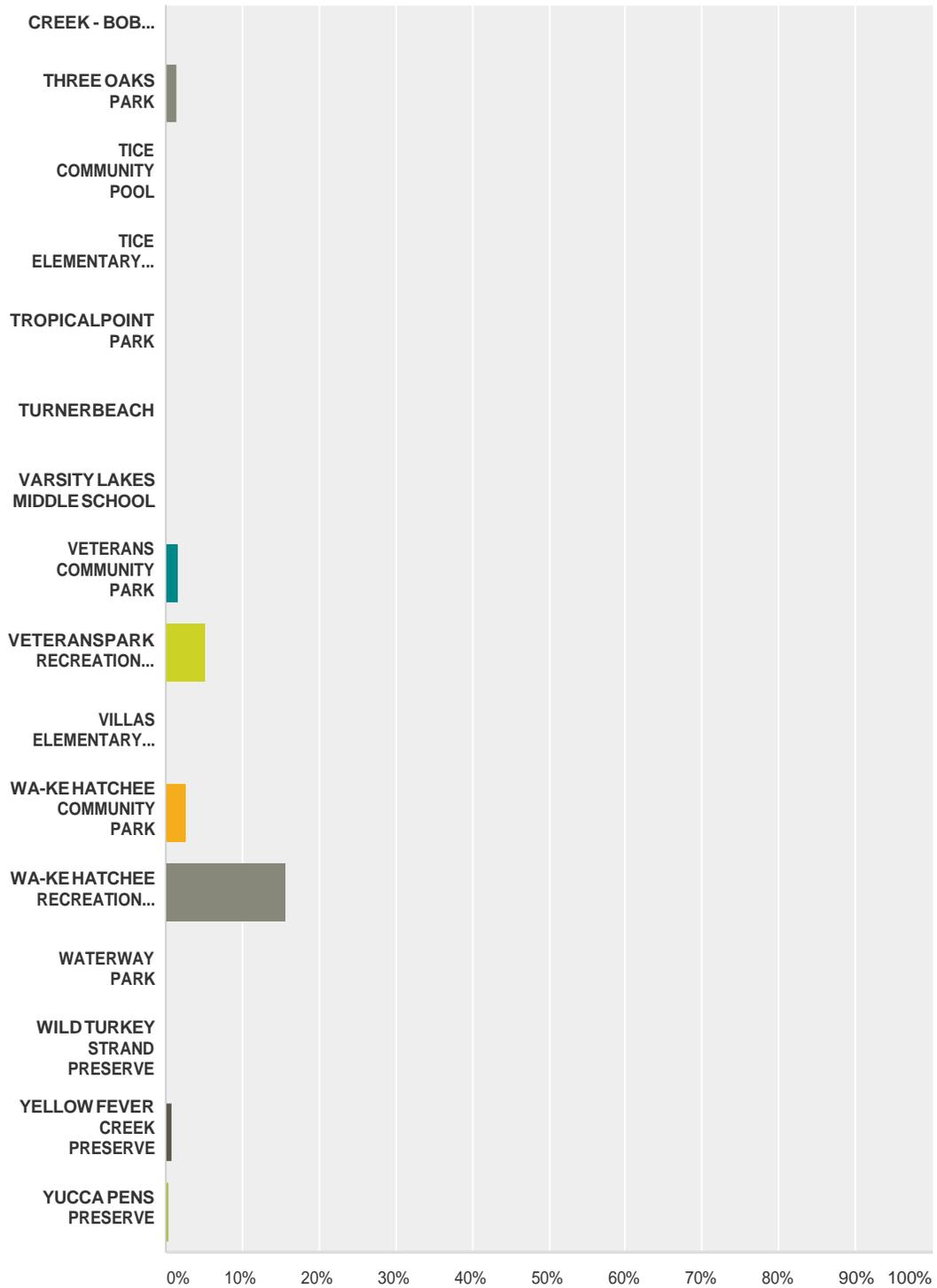
Needs Assessment Survey 2015

MULLOCK CREEK PRESERVE									
NALLE GRADE PARK									
NORTHFORT MYERS ACADEM...									
NORTHFORT MYERS COMMUN...									
NORTHFORT MYERS COMMUN...									
NORTHFORT MYERS...									
NORTHFORT MYERS HIGH...									
NORTHFORT MYERS HIGH...									
NORTHSHORE PARK									
OLGA COMMUNITY CENTER									
OLGA COMMUNITY PARK									
ORANGE RIVER PRESERVE									
PERSIMMON RIDGE PRESERVE									
PHILLIPSPARK									
PICM (PINE ISLAND...									
PINE ISLAND COMMUNITY POOL									
PINE ISLAND ELEMENTARY...									
PINE ISLAND FLATWOODS...									
PINE LAKE PRESERVE									
PINELAND MONUMENT PARK									
POP ASH									

Needs Assessment Survey 2015



Needs Assessment Survey 2015



Answer Choices	Responses
ALISON HAGERUP BEACH PARK	0.00% 0
ALVA BOAT RAMP	0.74% 3
ALVA COMMUNITY CENTER	0.25% 1
ALVA COMMUNITY PARK	0.25% 1
ANDY ROSSE LANE BEACH & BAY ACCESS	0.00% 0

Needs Assessment Survey 2015

BAYSHORE ELEMENTARY SCHOOL	0.00%	0
BIG HICKORY ISLAND PRESERVE	0.25%	1
BOCA GRANDE BALL FIELD SITE	0.00%	0
BOCA GRANDE BEACH ACCESSES	0.25%	1
BOCA GRANDE COMMUNITY CENTER	0.25%	1
BOCA GRANDE COMMUNITY PARK	0.00%	0
BOCILLA PRESERVE	0.25%	1
BONITA BEACH ACCESSES #1 - #9	1.49%	6
BONITA BEACH PARK	1.49%	6
BOWDITCH POINT REGIONAL PARK	2.48%	10
BOWMAN'S BEACH	0.25%	1
BROOKS COMMUNITY PARK	0.74%	3
BUCKINGHAM COMMUNITY CENTER	0.00%	0
BUCKINGHAM COMMUNITY PARK	0.50%	2
CALOOSAHATCHEE CREEKS PRESERVE	0.74%	3
CALOOSAHATCHEE REGIONAL PARK	2.97%	12
CAPE CORAL COMMUNITY POOL	0.50%	2
CAUSEWAY ISLANDS PARK	1.49%	6
CENTURYLINK SPORTS COMPLEX-MINNESOTA TWINS	0.25%	1
CHARLESTON PARK	0.25%	1
CHARLOTTE HARBOR BUFFER PRESERVE	0.00%	0
CITY OF PALMS PARK	0.00%	0
COLUMBUS G. MACLEOD PRESERVE	0.00%	0
COW SLOUGH PRESERVE	0.00%	0
CRESCENT BEACH FAMILY PARK	0.00%	0
CYPRESS LAKE COMMUNITY POOL	0.00%	0
CYPRESS LAKE HIGH SCHOOL	0.25%	1
DAVIS BOAT RAMP	0.00%	0
DEEP LAGOON PRESERVE	0.00%	0
DOG BEACH	1.49%	6
EAGLE LAKE PRESERVE	0.00%	0

Needs Assessment Survey 2015

ESTERO BAY BUFFER PRESERVE	0.25%	1
ESTERO COMMUNITY PARK	5.20%	21
ESTERO RECREATION CENTER	6.93%	28
ESTERO HIGH SCHOOL	0.00%	0
ESTERO ISLAND BEACH ACCESSES #37-#43	0.00%	0
FLINT PEN STRAND	0.00%	0
GALT PRESERVE	0.50%	2
GATOR HOLE PRESERVE	0.00%	0
GREAT CALUSA BLUEWAY	0.00%	0
HARLEM HEIGHTS COMMUNITY PARK	0.00%	0
HARLEM HEIGHTS COMMUNITY CENTER	0.00%	0
HICKEY'S CREEK MITIGATION PARK	0.25%	1
HICKORY SWAMP PRESERVE	0.00%	0
HUNTER PARK	0.00%	0
IMPERIAL MARSH PRESERVE	0.00%	0
IMPERIAL RIVER BOAT RAMP	0.00%	0
IMPERIAL RIVER PRESERVE	0.00%	0
J. COLIN ENGLISH ELEMENTARY SCHOOL	0.00%	0
JETBLUE PARK-BOSTON RED SOX	0.50%	2
JOHN YARBROUGH LINEAR PARK	0.74%	3
JUDD COMMUNITY PARK	0.50%	2
KARL J DREWS HOUSE	0.00%	0
KARL J DREWS COMMUNITY CENTER	0.50%	2
KELLY ROAD SOCCER COMPLEX	0.00%	0
KURT DONALDSON COMMUNITY PARK	0.00%	0
LAKES REGIONAL PARK	11.63%	47
LAVENDER'S LANDING	0.00%	0
LEE COUNTY PLAYER DEVELOPMENT COMPLEX	0.25%	1
LEHIGH ACRES COMMUNITY CENTER	0.00%	0
LEHIGH ACRES COMMUNITY PARK	1.73%	7
LEHIGH ACRES COMMUNITY POOL	1.49%	6

Needs Assessment Survey 2015

LEHIGH ACRES MIDDLE SCHOOL	0.25%	1
LEHIGH ACRES SENIOR CENTER	0.00%	0
LEHIGH ACRES TRAILHEAD PARK	1.98%	8
LEHIGH SENIOR HIGH SCHOOL	0.00%	0
LITTLE HICKORY ISLAND BEACH PARK (ACCESS #10)	0.74%	3
LYNN HALL PARK	0.99%	4
MANATEE PARK	1.73%	7
MARY MOODY PARK	0.00%	0
MATANZAS BRIDGE FISHING PIER	0.00%	0
MATANZAS PASS PRESERVE	0.99%	4
MATLACHA BOAT RAMP	0.25%	1
MATLACHA COMMUNITY CENTER	0.00%	0
MATLACHA COMMUNITY PARK	0.50%	2
MIRAMAR PARK	0.00%	0
MULLOCK CREEK PRESERVE	0.00%	0
NALLE GRADE PARK	0.00%	0
NORTH FORT MYERS ACADEMY FOR THE ARTS	0.00%	0
NORTH FORT MYERS COMMUNITY POOL	0.50%	2
NORTH FORT MYERS COMMUNITY PARK	0.50%	2
NORTH FORT MYERS RECREATION CENTER	3.96%	16
NORTH FORT MYERS HIGH SCHOOL POOL	0.00%	0
NORTH FORT MYERS HIGH SCHOOL	0.25%	1
NORTH SHORE PARK	0.25%	1
OLGA COMMUNITY CENTER	0.74%	3
OLGA COMMUNITY PARK	0.00%	0
ORANGE RIVER PRESERVE	0.00%	0
PERSIMMON RIDGE PRESERVE	0.00%	0
PHILLIPS PARK	0.25%	1
PICM (PINE ISLAND COMMERCIAL MARINA)	0.00%	0
PINE ISLAND COMMUNITY POOL	0.25%	1
PINE ISLAND ELEMENTARY SCHOOL	0.00%	0
PINE ISLAND FLATWOODS PRESERVE	0.25%	1

Needs Assessment Survey 2015

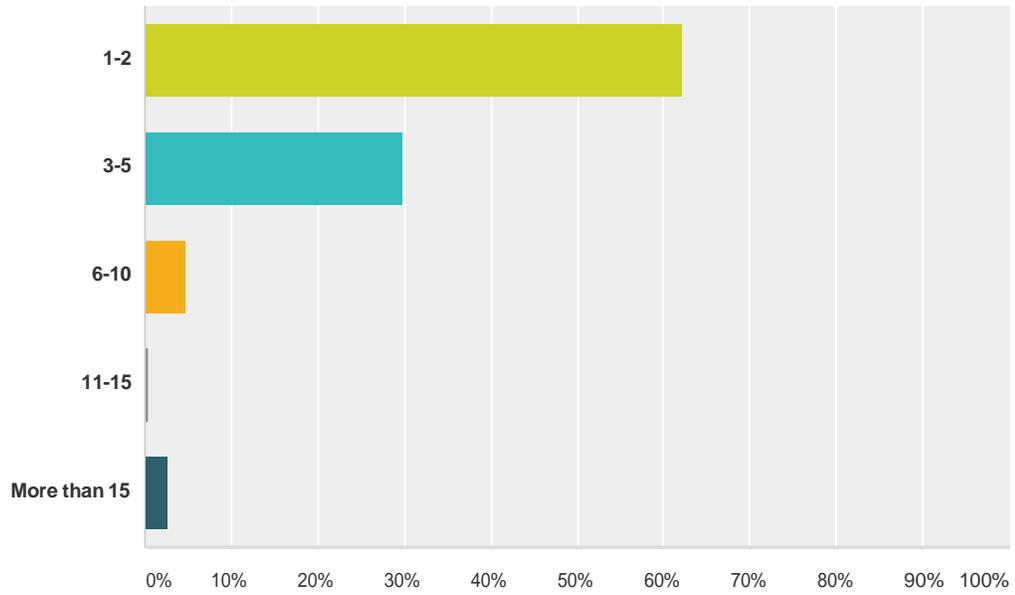
PINE LAKE PRESERVE	0.00%	0
PINELAND MONUMENT PARK	0.25%	1
POP ASH PRESERVE	0.00%	0
POWELL CREEK PRESERVE	0.25%	1
PRAIRIE PINES WILDLIFE PRESERVE	0.25%	1
PUNTA RASSA BOAT RAMP	0.50%	2
RIVERDALE COMMUNITY POOL	0.00%	0
RIVERDALE HIGH SCHOOL	0.25%	1
ROYAL PALM PARK	0.25%	1
RUSSELL PARK	0.00%	0
RUTENBERG PARK	1.24%	5
SAINT JAMES PRESERVE	0.00%	0
SAN CARLOS BAY – BUNCHE BEACH PRESERVE	1.24%	5
SAN CARLOS COMMUNITY POOL	0.25%	1
SAN CARLOS MARITIME PARK	0.00%	0
SAN CARLOS PARK ELEMENTARY SCHOOL	0.00%	0
SCHANDLER HALL COMMUNITY CENTER	0.00%	0
SCHANDLER HALL COMMUNITY PARK	0.25%	1
SHORES NATURE TRAIL PARK	0.00%	0
SIX MILE CYPRESS SLOUGH PRESERVE	4.21%	17
ST JAMES CREEK PRESERVE	0.00%	0
TANGLEWOOD ELEMENTARY SCHOOL	0.00%	0
TERRY PARK	0.74%	3
TELEGRAPH CREEK - BOB JANES PRESERVE	0.00%	0
THREE OAKS PARK	1.49%	6
TICE COMMUNITY POOL	0.00%	0
TICE ELEMENTARY SCHOOL	0.00%	0
TROPICAL POINT PARK	0.00%	0
TURNER BEACH	0.00%	0
VARSITY LAKES MIDDLE SCHOOL	0.00%	0
VETERANS COMMUNITY PARK	1.73%	7
VETERANS PARK RECREATION CENTER	5.20%	21

Needs Assessment Survey 2015

VILLAS ELEMENTARY SCHOOL	0.25%	1
WA-KE HATCHEE COMMUNITY PARK	2.72%	11
WA-KE HATCHEE RECREATION CENTER	15.59%	63
WATERWAY PARK	0.00%	0
WILD TURKEY STRAND PRESERVE	0.25%	1
YELLOW FEVER CREEK PRESERVE	0.74%	3
YUCCA PENS PRESERVE	0.50%	2
Total		404

Q2 How many total visits per week do you or your family make to this facility?

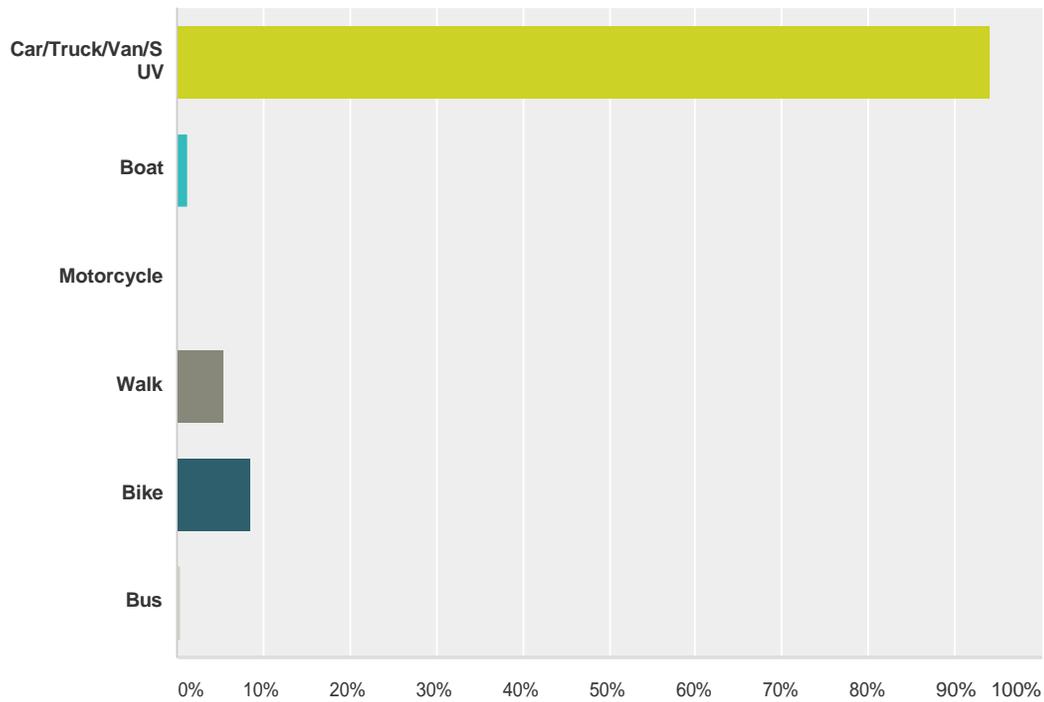
Answered: 404 Skipped: 0



Answer Choices	Responses	Count
1-2	62.13%	251
3-5	29.95%	121
6-10	4.70%	19
11-15	0.50%	2
More than 15	2.72%	11
Total		404

Q3 What means of transportation do you typically use when traveling to this facility?

Answered: 404 Skipped: 0

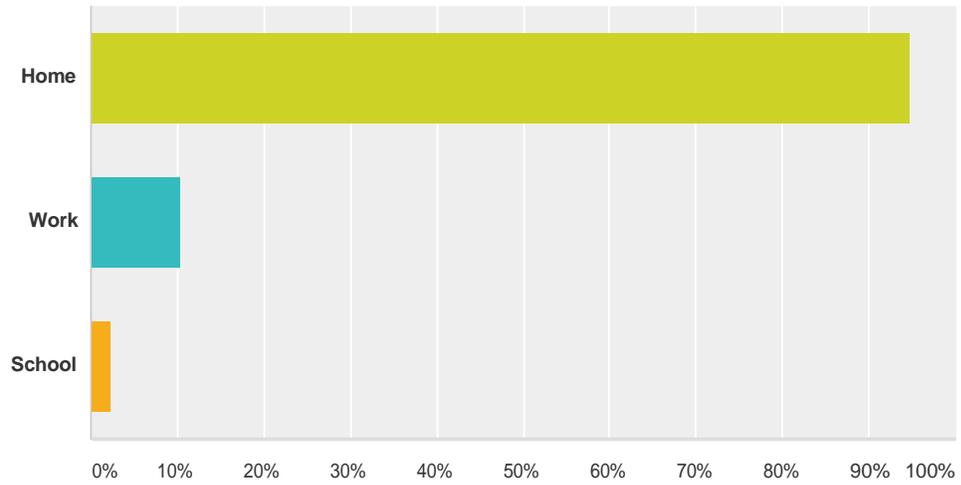


Answer Choices	Responses
Car/Truck/Van/SUV	94.06% 380
Boat	1.24% 5
Motorcycle	0.25% 1
Walk	5.45% 22
Bike	8.66% 35
Bus	0.50% 2
Total Respondents: 404	

#	Other (please specify)	Date
1	I used to walk, but the intersection at Gladiolus is DANGEROUS. So many people run the red light!	2/16/2015 5:47 PM
2	sometimes trolley during high season	2/6/2015 11:20 AM
3	walk	1/26/2015 12:57 PM

Q4 Where are you coming from when you travel to this facility?

Answered: 404 Skipped: 0

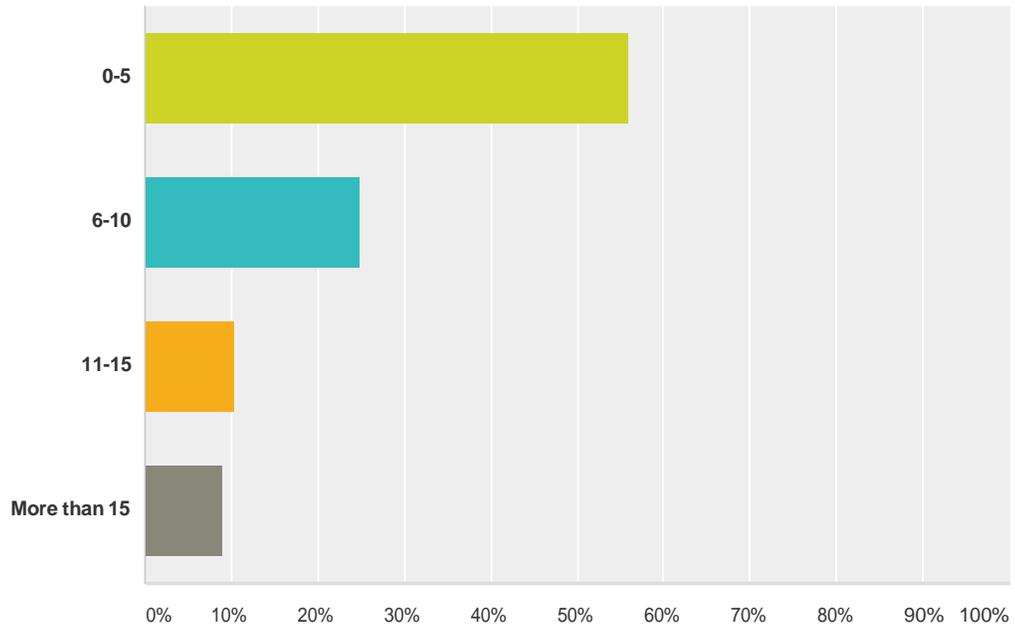


Answer Choices	Responses
Home	94.80% 383
Work	10.40% 42
School	2.23% 9
Total Respondents: 404	

#	Other (please specify)	Date
1	From rental house in Lehigh Acres	2/18/2015 10:02 AM
2	heritage palms on 6 mile cypress	2/3/2015 2:54 PM

Q5 In miles, how far do you usually travel to use this facility? (best estimate)

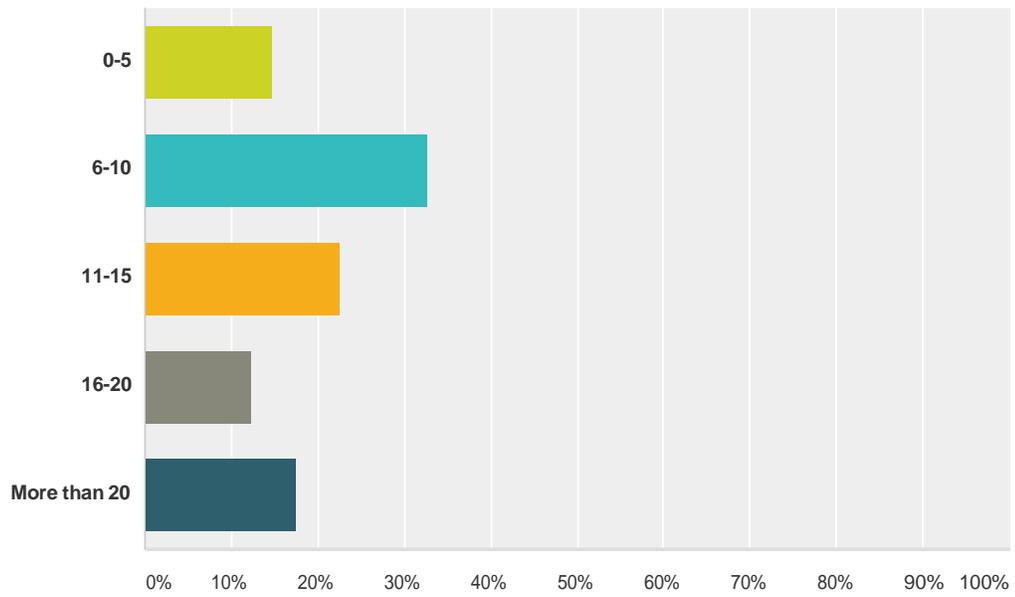
Answered: 404 Skipped: 0



Answer Choices	Responses
0-5	55.94% 226
6-10	24.75% 100
11-15	10.40% 42
More than 15	8.91% 36
Total	404

Q6 In minutes, how long does it take you to get to this facility?

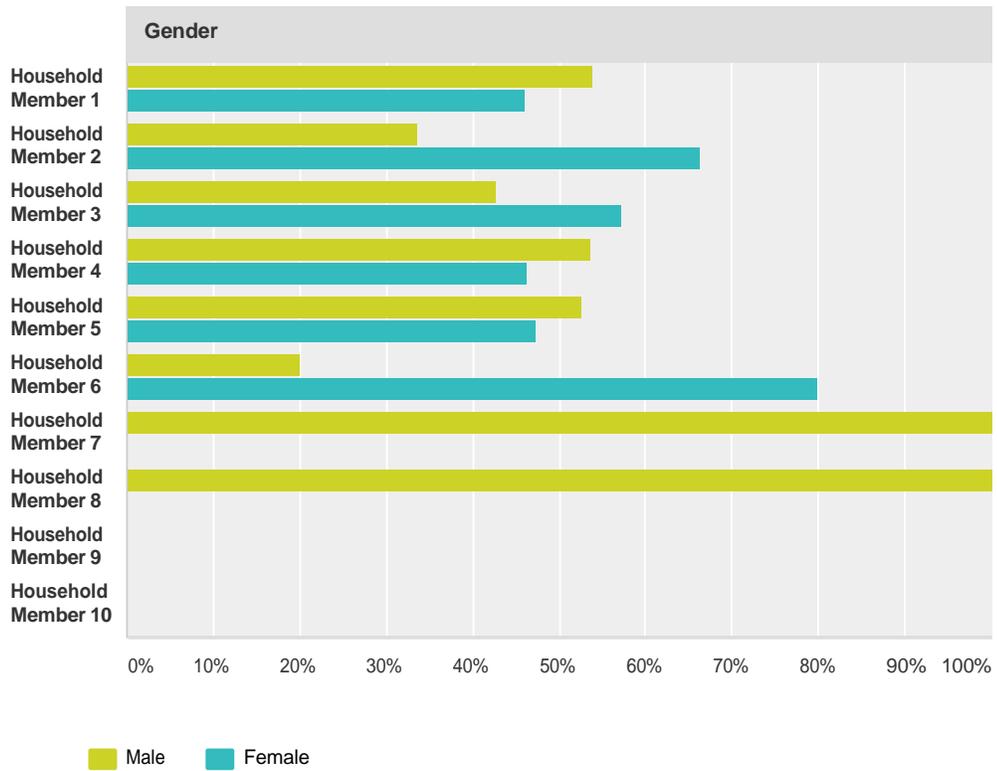
Answered: 404 Skipped: 0



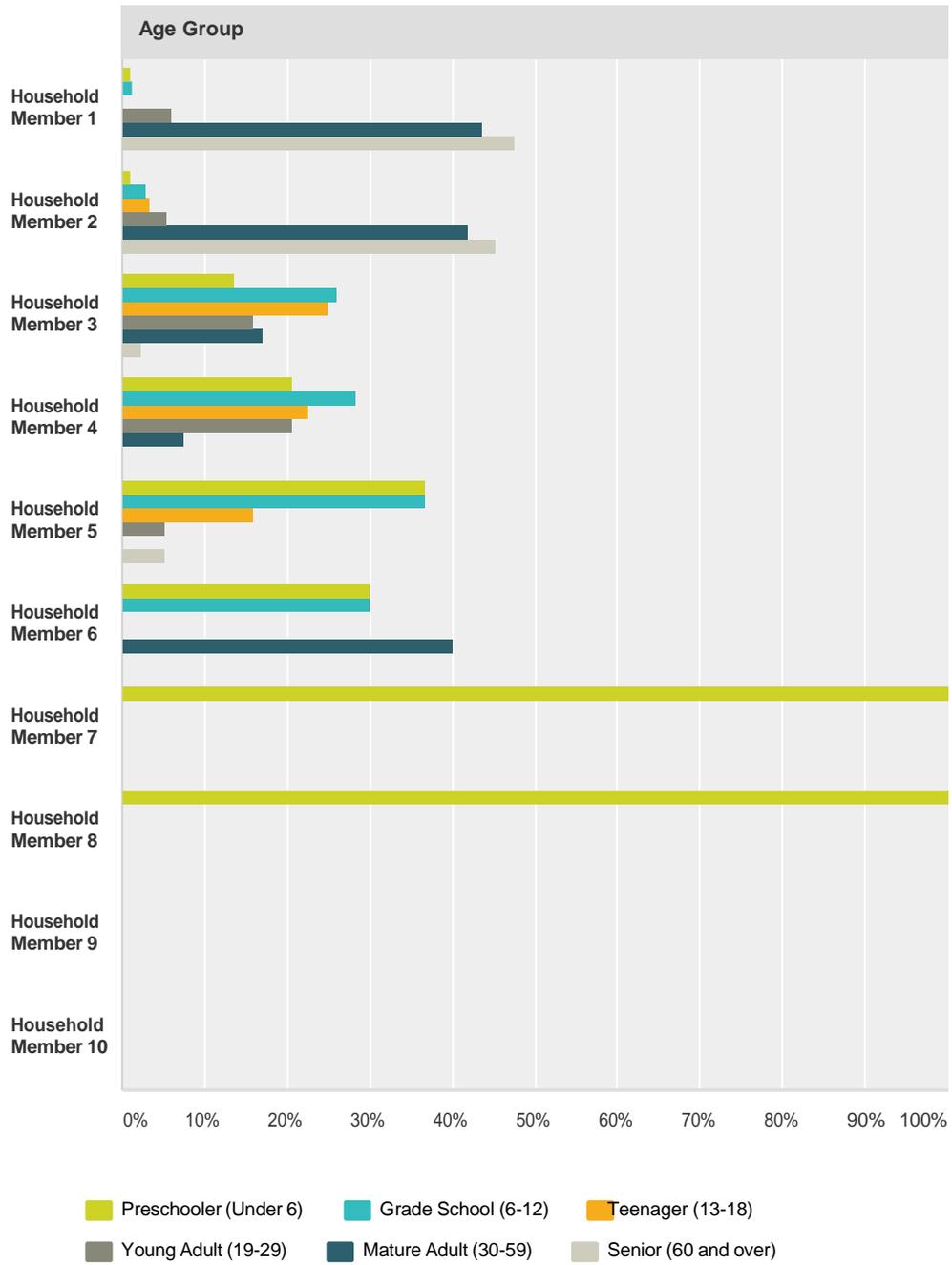
Answer Choices	Responses	Count
0-5	14.85%	60
6-10	32.67%	132
11-15	22.52%	91
16-20	12.38%	50
More than 20	17.57%	71
Total		404

Q7 Please select the gender and age group for each household member.

Answered: 383 Skipped: 21



Needs Assessment Survey 2015



Gender			
	Male	Female	Total
Household Member 1	53.85% 203	46.15% 174	377
Household Member 2	33.70% 93	66.30% 183	276
Household Member 3	42.86% 39	57.14% 52	91
Household Member 4	53.70% 29	46.30% 25	54

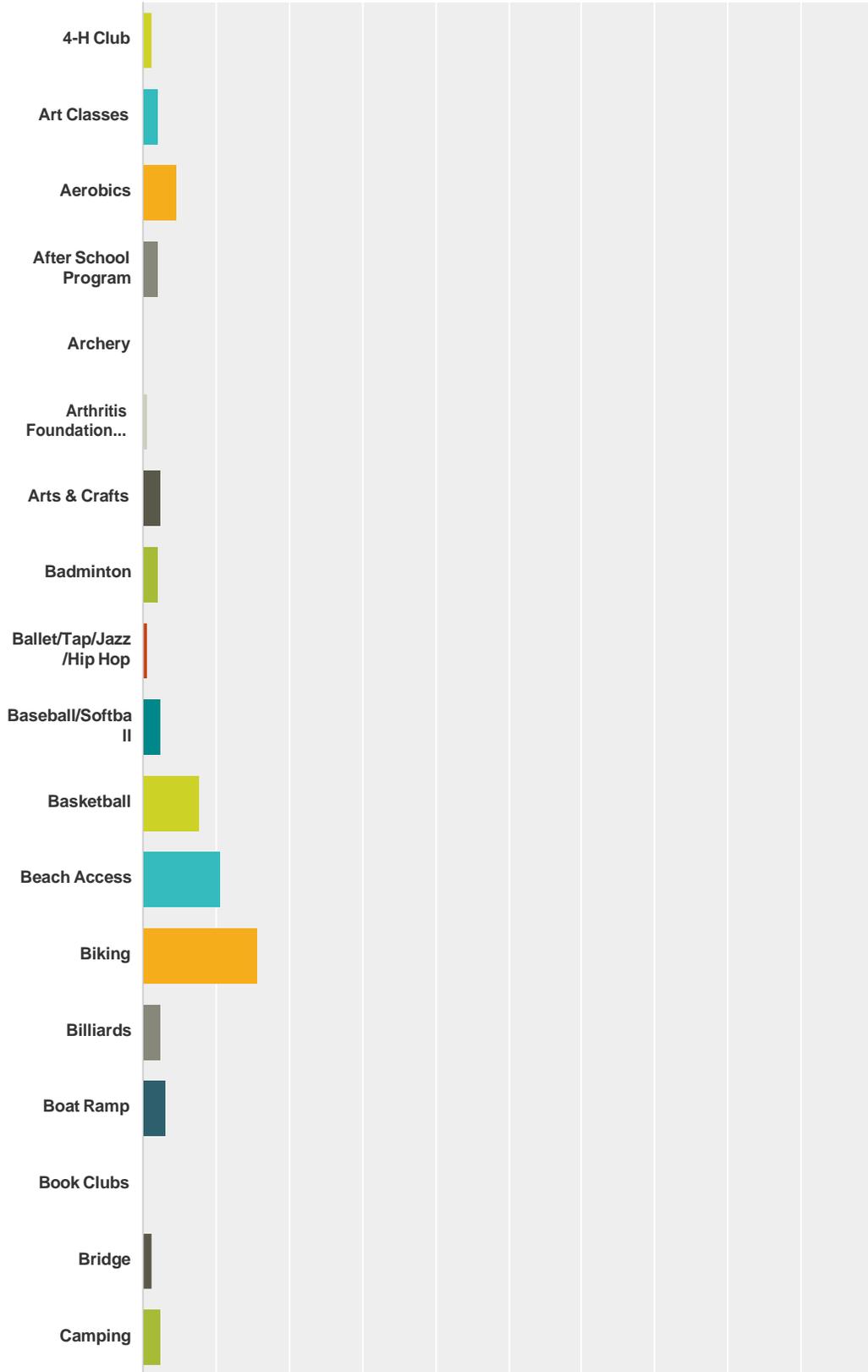
Needs Assessment Survey 2015

Household Member 5	52.63% 10	47.37% 9	19
Household Member 6	20.00% 2	80.00% 8	10
Household Member 7	100.00% 1	0.00% 0	1
Household Member 8	100.00% 1	0.00% 0	1
Household Member 9	0.00% 0	0.00% 0	0
Household Member 10	0.00% 0	0.00% 0	0

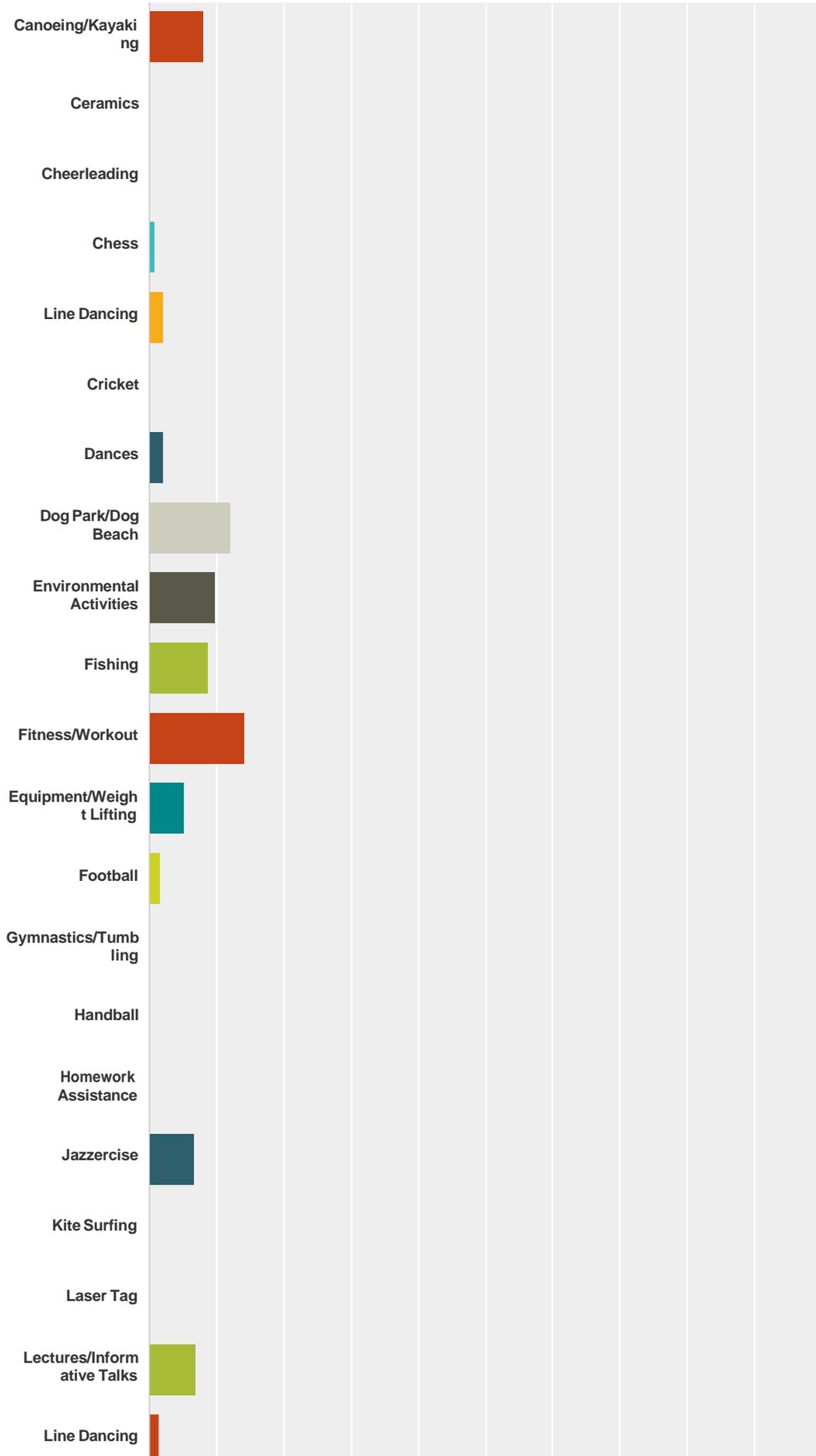
Age Group								Total
	Preschooler (Under 6)	Grade School (6-12)	Teenager (13-18)	Young Adult (19-29)	Mature Adult (30-59)	Senior (60 and over)		
Household Member 1	1.05% 4	1.32% 5	0.26% 1	6.05% 23	43.68% 166	47.63% 181	380	
Household Member 2	1.09% 3	2.90% 8	3.26% 9	5.43% 15	42.03% 116	45.29% 125	276	
Household Member 3	13.64% 12	26.14% 23	25.00% 22	15.91% 14	17.05% 15	2.27% 2	88	
Household Member 4	20.75% 11	28.30% 15	22.64% 12	20.75% 11	7.55% 4	0.00% 0	53	
Household Member 5	36.84% 7	36.84% 7	15.79% 3	5.26% 1	0.00% 0	5.26% 1	19	
Household Member 6	30.00% 3	30.00% 3	0.00% 0	0.00% 0	40.00% 4	0.00% 0	10	
Household Member 7	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	
Household Member 8	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	
Household Member 9	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	
Household Member 10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	

Q8 Please check all the programs, services, activities at this facility that members of your household use.

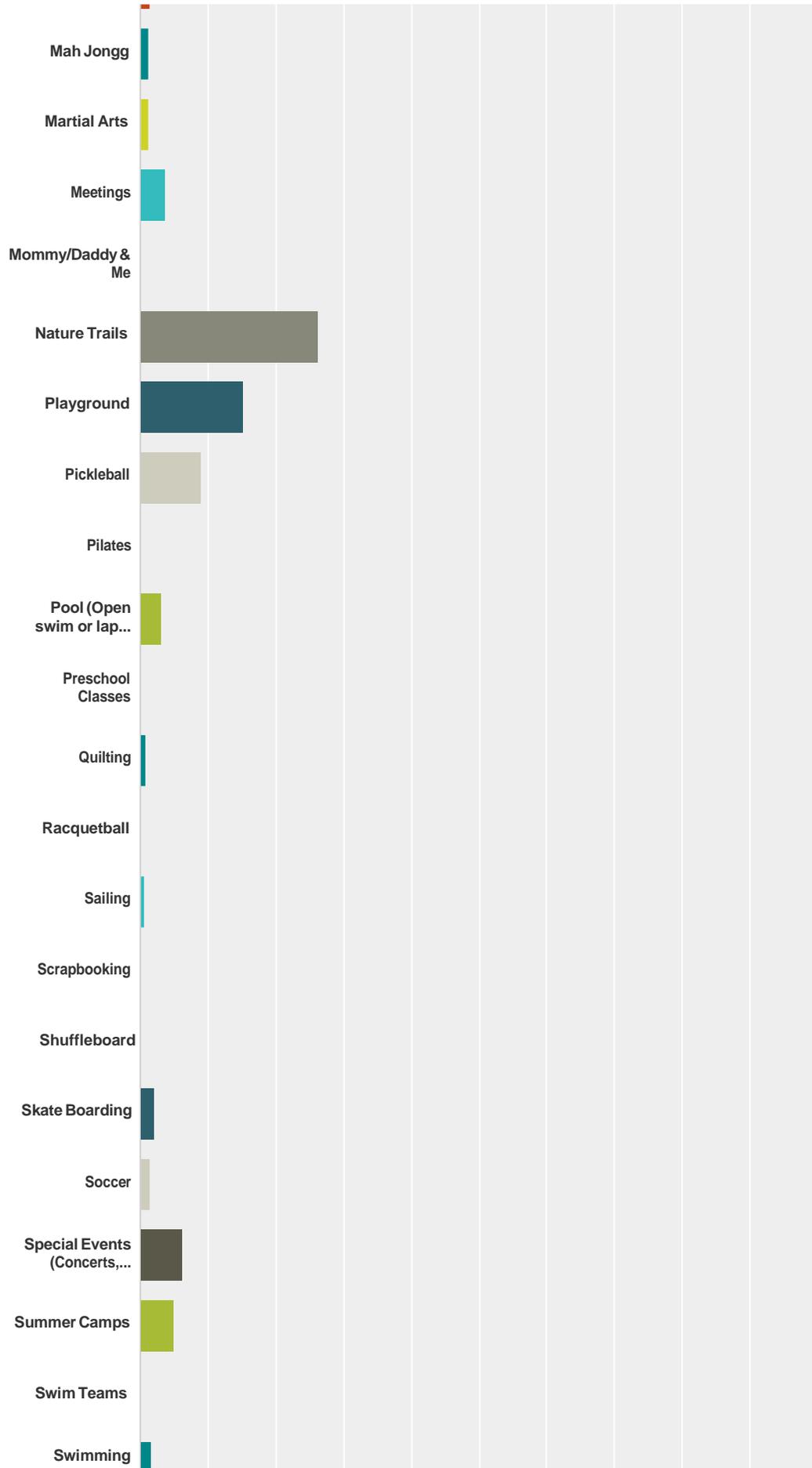
Answered: 346 Skipped: 58



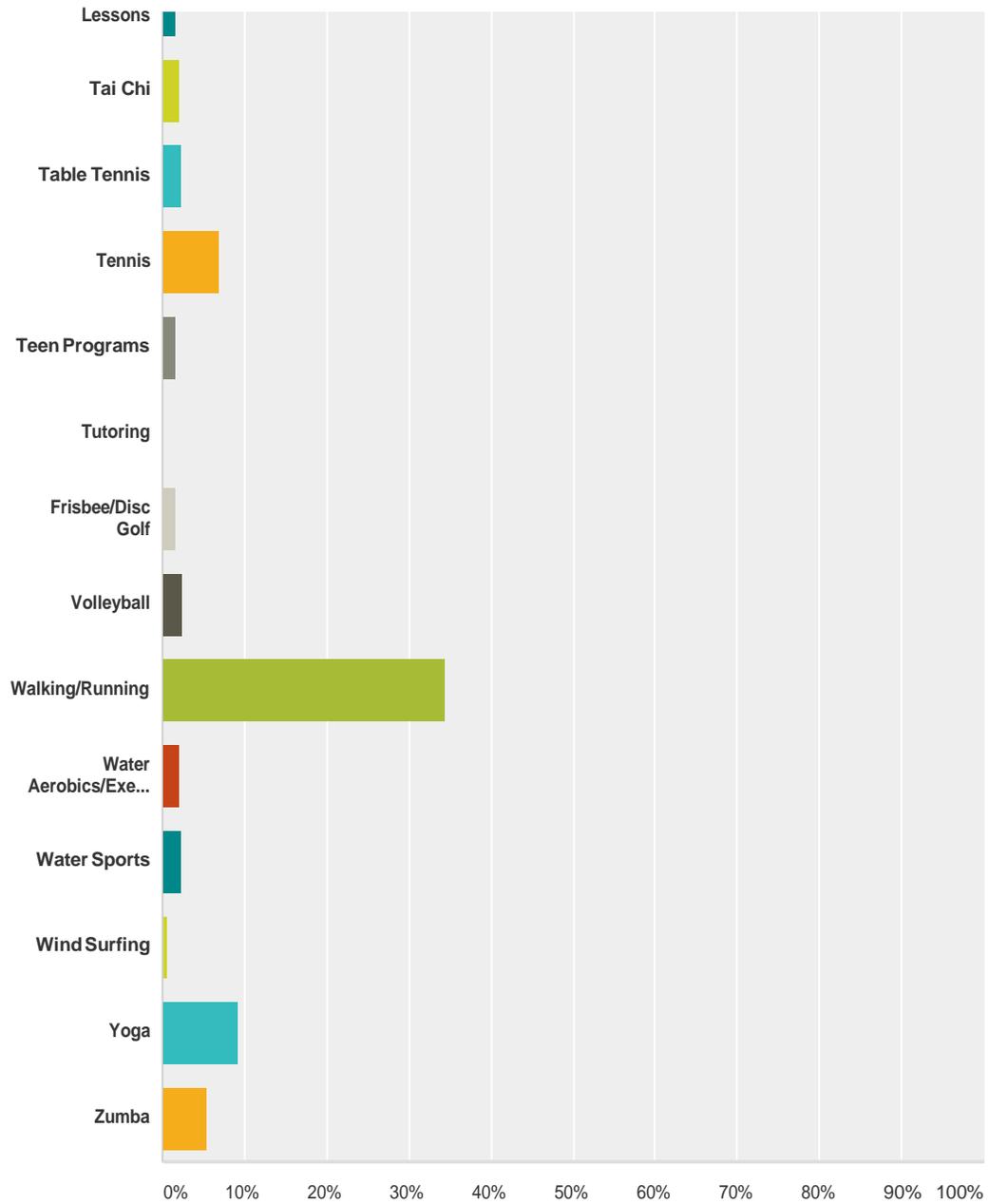
Needs Assessment Survey 2015



Needs Assessment Survey 2015



Needs Assessment Survey 2015



Answer Choices	Responses
4-H Club	1.16% 4
Art Classes	2.02% 7
Aerobics	4.62% 16
After School Program	2.02% 7
Archery	0.29% 1
Arthritis Foundation Aquatic Program	0.58% 2
Arts & Crafts	2.60% 9
Badminton	2.02% 7

Needs Assessment Survey 2015

Ballet/Tap/Jazz/Hip Hop	0.58%	2
Baseball/Softball	2.60%	9
Basketball	7.80%	27
Beach Access	10.69%	37
Biking	15.61%	54
Billiards	2.60%	9
Boat Ramp	3.18%	11
Book Clubs	0.29%	1
Bridge	1.16%	4
Camping	2.60%	9
Canoeing/Kayaking	8.09%	28
Ceramics	0.29%	1
Cheerleading	0.29%	1
Chess	0.87%	3
Line Dancing	2.02%	7
Cricket	0.29%	1
Dances	2.02%	7
Dog Park/Dog Beach	12.14%	42
Environmental Activities	9.83%	34
Fishing	8.67%	30
Fitness/Workout	14.16%	49
Equipment/Weight Lifting	5.20%	18
Football	1.73%	6
Gymnastics/Tumbling	0.00%	0
Handball	0.29%	1
Homework Assistance	0.00%	0
Jazzercise	6.65%	23
Kite Surfing	0.00%	0
Laser Tag	0.29%	1
Lectures/Informative Talks	6.94%	24
Line Dancing	1.45%	5
Mah Jongg	1.16%	4

Needs Assessment Survey 2015

Martial Arts	1.16%	4
Meetings	3.76%	13
Mommy/Daddy & Me	0.29%	1
Nature Trails	26.30%	91
Playground	15.32%	53
Pickleball	8.96%	31
Pilates	0.29%	1
Pool (Open swim or lap swim)	3.18%	11
Preschool Classes	0.29%	1
Quilting	0.87%	3
Racquetball	0.29%	1
Sailing	0.58%	2
Scrapbooking	0.00%	0
Shuffleboard	0.00%	0
Skate Boarding	2.02%	7
Soccer	1.45%	5
Special Events (Concerts, etc.)	6.36%	22
Summer Camps	4.91%	17
Swim Teams	0.29%	1
Swimming Lessons	1.73%	6
Tai Chi	2.02%	7
Table Tennis	2.31%	8
Tennis	6.94%	24
Teen Programs	1.73%	6
Tutoring	0.29%	1
Frisbee/Disc Golf	1.73%	6
Volleyball	2.60%	9
Walking/Running	34.39%	119
Water Aerobics/Exercise	2.02%	7
Water Sports	2.31%	8
Wind Surfing	0.58%	2
Yoga	9.25%	32

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Zumba	5.49%	19
Total Respondents: 346		

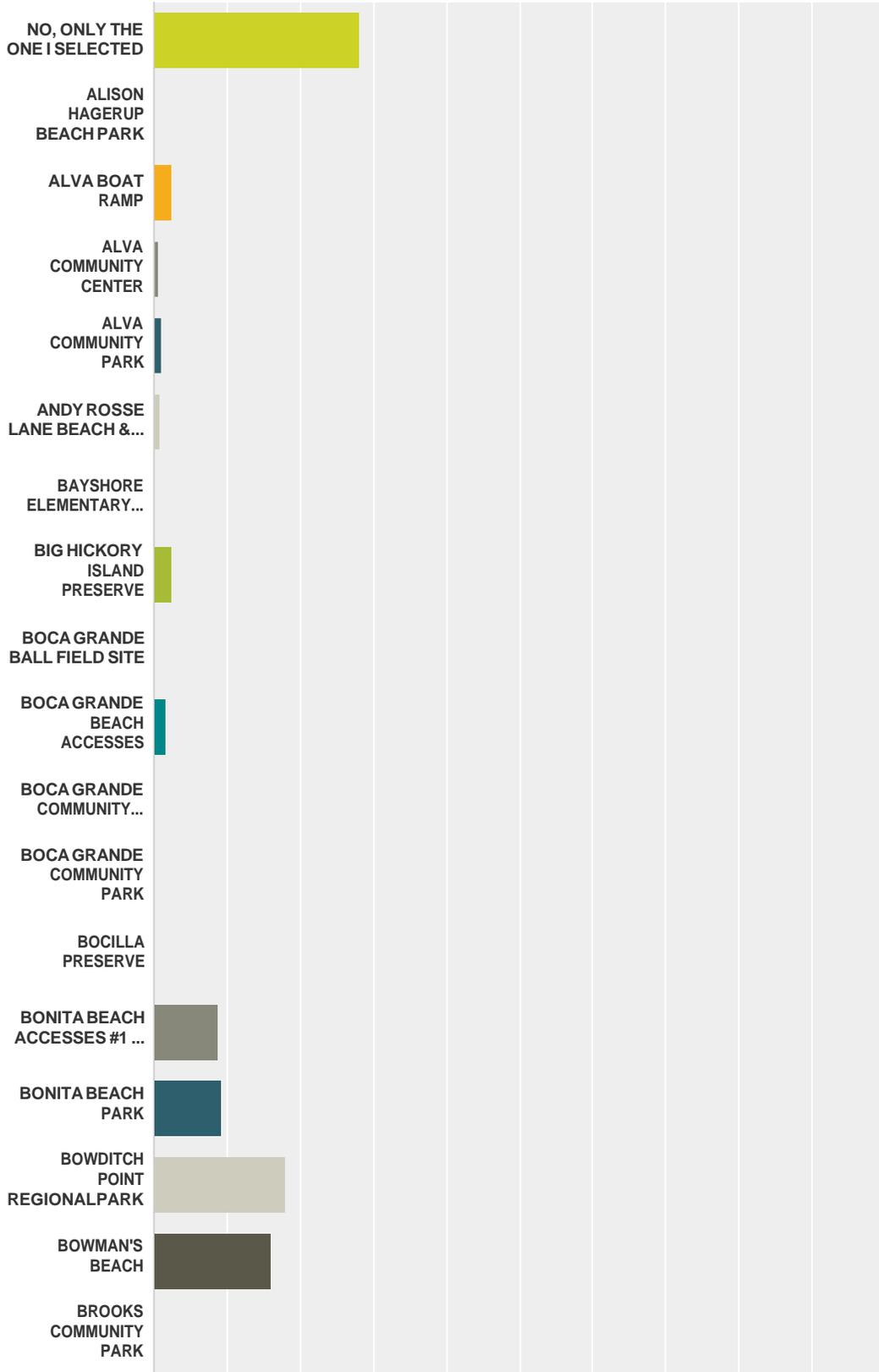
#	Other (please specify)	Date
1	Look into the personnel working at the pool on Lehigh. They are not friendly at all and at the minum dark cloud, they get everybody out. sometimes you a rain check to come back later and the pool is closed for the public, why then they give out rain checks. Also if you pay and your are at the pool for last then two hours is only fair that the costomer gets a free entrance on another day. I wonder if they get pay for the full day, that is went they people out early. Because they sure are in a hurry to get out of there??????? CAN SOMEONE LOOK INTO THIS I STOP GOING BECAUSE SEVERAL TIMES I GOT TAKEN OUT WITH LESS THEN HOUR ON THE POOL AFTER YOU PAY FOR THE ENTIRE FAMILY THEY TAKE YOU OUT IN A RUDE MATTER.	4/21/2015 5:00 PM
2	facilities and picnic area and bike hook ups at Bodwitch	4/21/2015 9:35 AM
3	Picnic/BBQ	4/17/2015 2:44 PM
4	Gardening	4/14/2015 8:46 AM
5	Weddings, birthdays, bab showers (special events)	4/8/2015 2:13 PM
6	Love the walking trails, please keep this park, great for the area.	4/1/2015 7:09 PM
7	Spanish Classes	4/1/2015 4:36 PM
8	senior arobics	4/1/2015 11:25 AM
9	Bocce	3/31/2015 4:08 PM
10	Electric Car Charging if it were available.	3/30/2015 2:02 PM
11	Rental	3/16/2015 6:10 PM
12	I used to take painting classes at Wakehatchee, but they do not seem to be given anymore. It seemed to be a popular class with 10 to 20 students according to the month.	3/14/2015 12:05 PM
13	Trying to look for Manatees, but there aren't any.	3/13/2015 1:57 PM
14	splash park	3/11/2015 9:17 AM
15	Laughter Yoga	3/6/2015 2:21 PM
16	Guided tours	3/6/2015 11:44 AM
17	card games	3/3/2015 7:58 AM
18	Writer's Workshop AARP tax preparation (this month only)	3/3/2015 7:51 AM
19	This is my walking beach, I use at least three times a week. Sometimes I do use for a day to relax and read. Because so many snow birds use this beach now, it needs to be paroled more often and I pick up broken glass every time I walk.	3/2/2015 2:36 PM
20	yard sale	3/2/2015 11:01 AM
21	After school program	3/2/2015 6:41 AM
22	meeting space and out door events	3/1/2015 3:15 PM
23	gameroom	3/1/2015 3:06 PM
24	Early voting	3/1/2015 2:37 PM
25	Community Garden, Fragrance garden clearing bike and walking trails information about park	2/27/2015 9:09 PM
26	Gardening Birding	2/27/2015 3:22 PM
27	really enjoy the sundown singalongs	2/26/2015 3:17 PM
28	Volunteering at Botanical garden and community garden	2/24/2015 3:25 PM
29	Farmer's Market	2/23/2015 3:02 PM

Needs Assessment Survey 2015

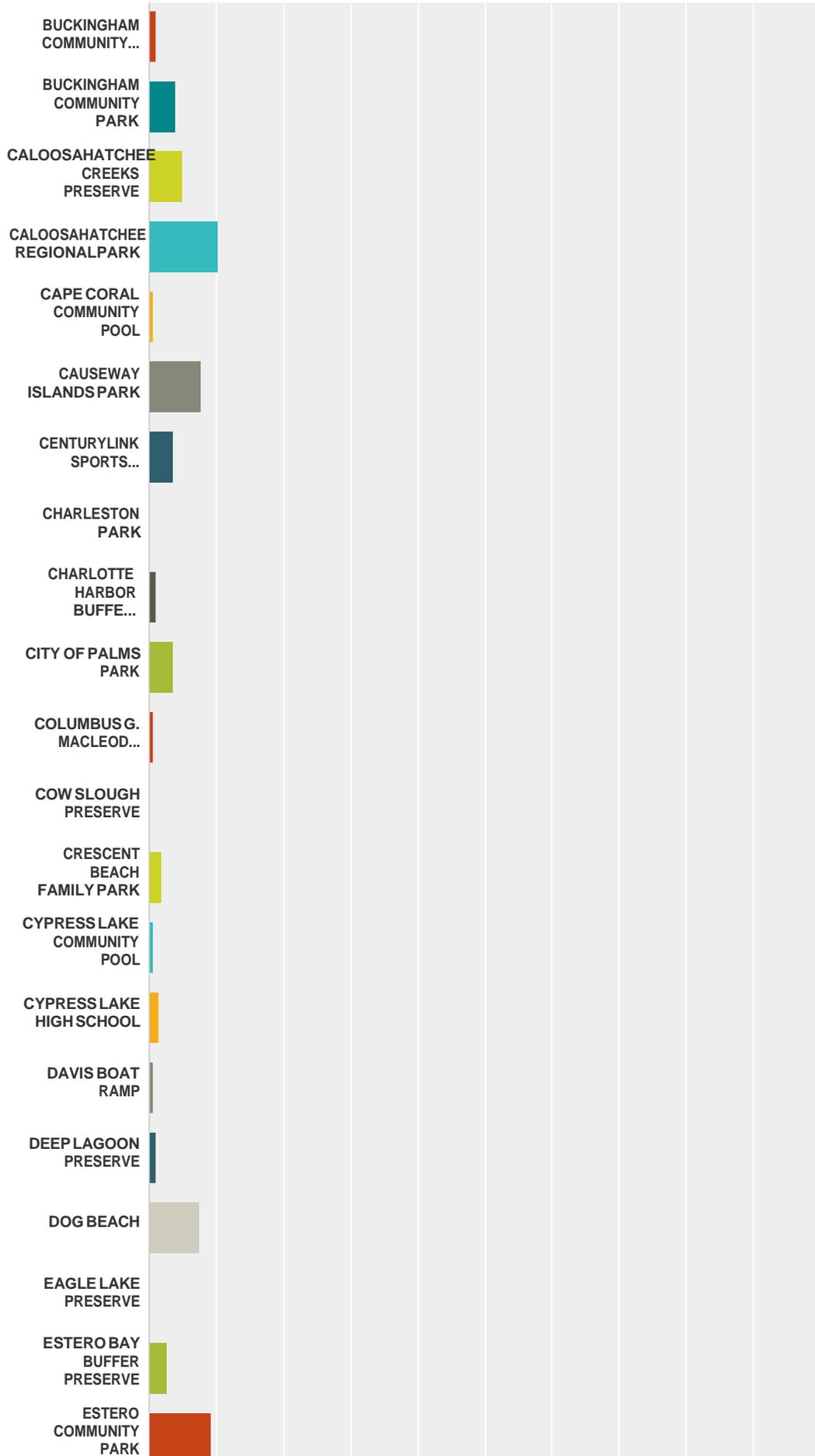
30	Birding -- we are in birding paradise, but you don't have it on this list! Farmer's Market -- YAY! Wildlife observation -- turtles, birds, snakes, etc. Fragrance Garden & Gardening I checked Tai Chi -- it's not organized at Lakes, as far as I know -- but I wish it were offered! HARNS MARSH PARK -- not sure if that's "Lehigh Trailhead Park" -- for next page?	2/16/2015 6:01 PM
31	I would like art classes like you used to have with Lisa Grinter. Also more advanced digital camera use.	2/15/2015 3:53 PM
32	Community Gardening	2/12/2015 3:52 PM
33	Picnic facilities	2/12/2015 3:46 PM
34	Line dancing.	2/6/2015 2:02 PM
35	Volunteer as Interpretive Naturalist at Slough	2/5/2015 8:43 AM
36	Spanish class	2/5/2015 7:59 AM
37	master gardener Horticulture desk	2/3/2015 10:25 AM
38	volunteer work	2/3/2015 7:28 AM
39	Creative Writing Class	2/1/2015 7:02 PM
40	I volunteer two days a week in the Fragrance Garden. When my grandkids are in town we ride the train, use the playgrounds and the water parks. We also love the Halloween in the Park festivities.	1/29/2015 11:59 AM
41	I love the veg. & arts, crafts on Fridays during season.	1/28/2015 3:09 PM
42	swimming	1/26/2015 12:58 PM
43	Watching the manatees	1/25/2015 8:46 AM
44	Gardening	1/24/2015 4:14 PM
45	Variety Club Social club	1/19/2015 6:21 PM
46	Lakes Park Community Garden	1/19/2015 1:09 PM
47	Train Museum	1/19/2015 5:00 AM
48	Getting tan	1/17/2015 5:34 PM
49	bird watching	1/17/2015 2:01 PM
50	Dog walking on the trails.	1/12/2015 11:30 AM
51	Wildlife	1/10/2015 7:53 AM
52	Horseback riding	1/8/2015 7:05 AM
53	Train and Museum	1/7/2015 10:36 AM
54	hiking and bird watching	1/6/2015 9:06 PM
55	You forgot Buckingham Trails. Also, you forgot to give a "I visit less than once a week" option in one of the previous questions.	1/6/2015 8:50 PM

Q9 Are there any other facilities that members of your household visit? Check all that apply

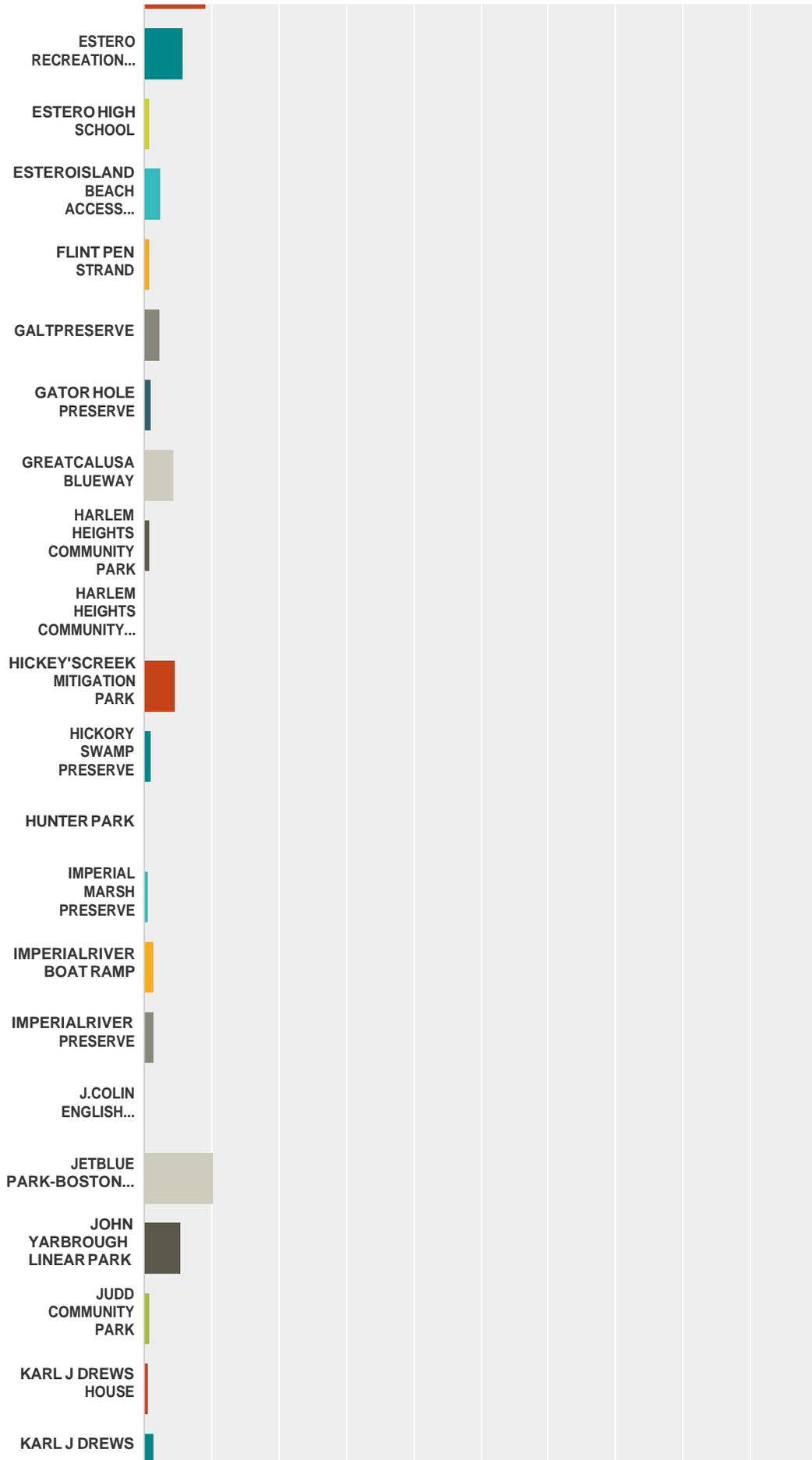
Answered: 362 Skipped: 42



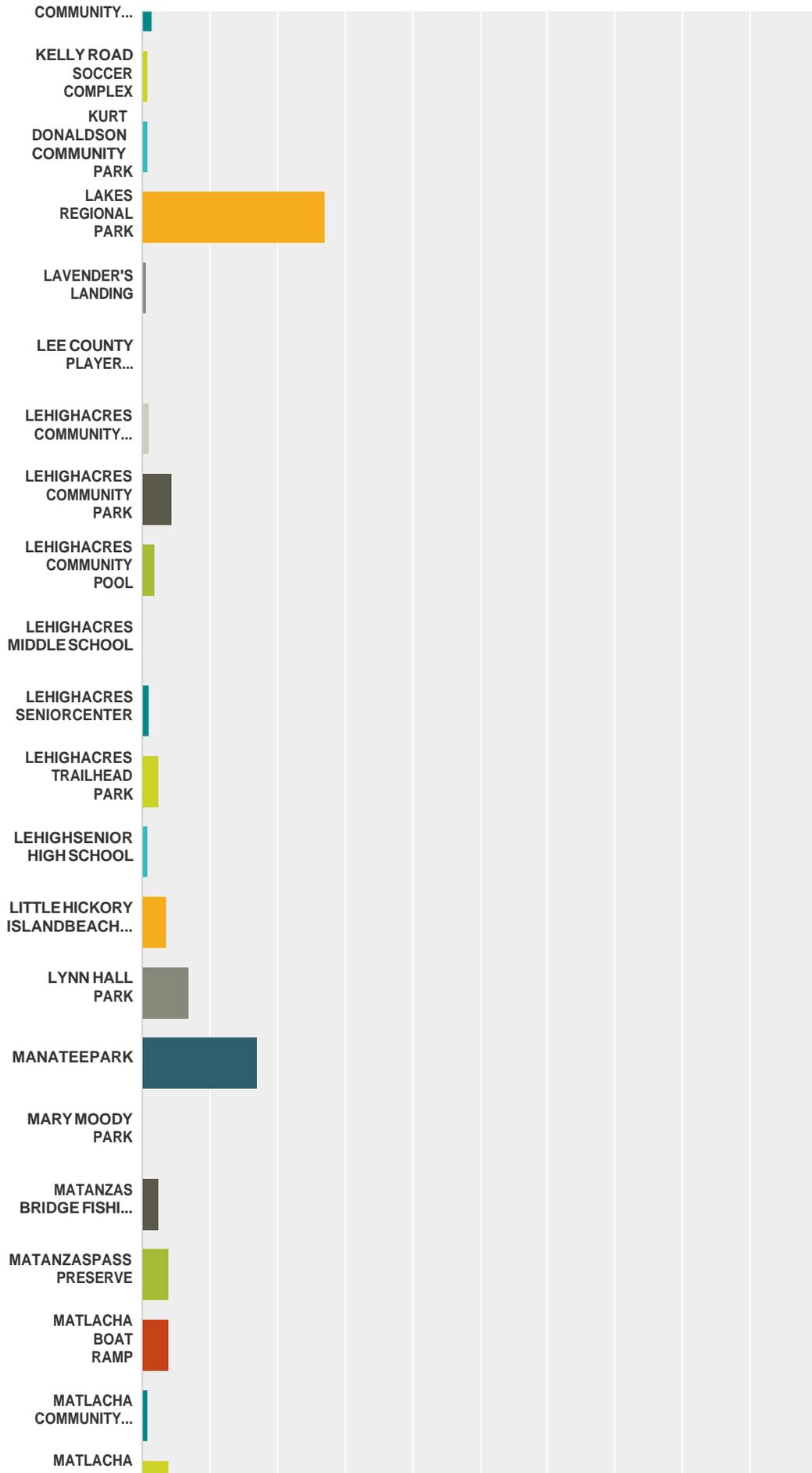
Needs Assessment Survey 2015



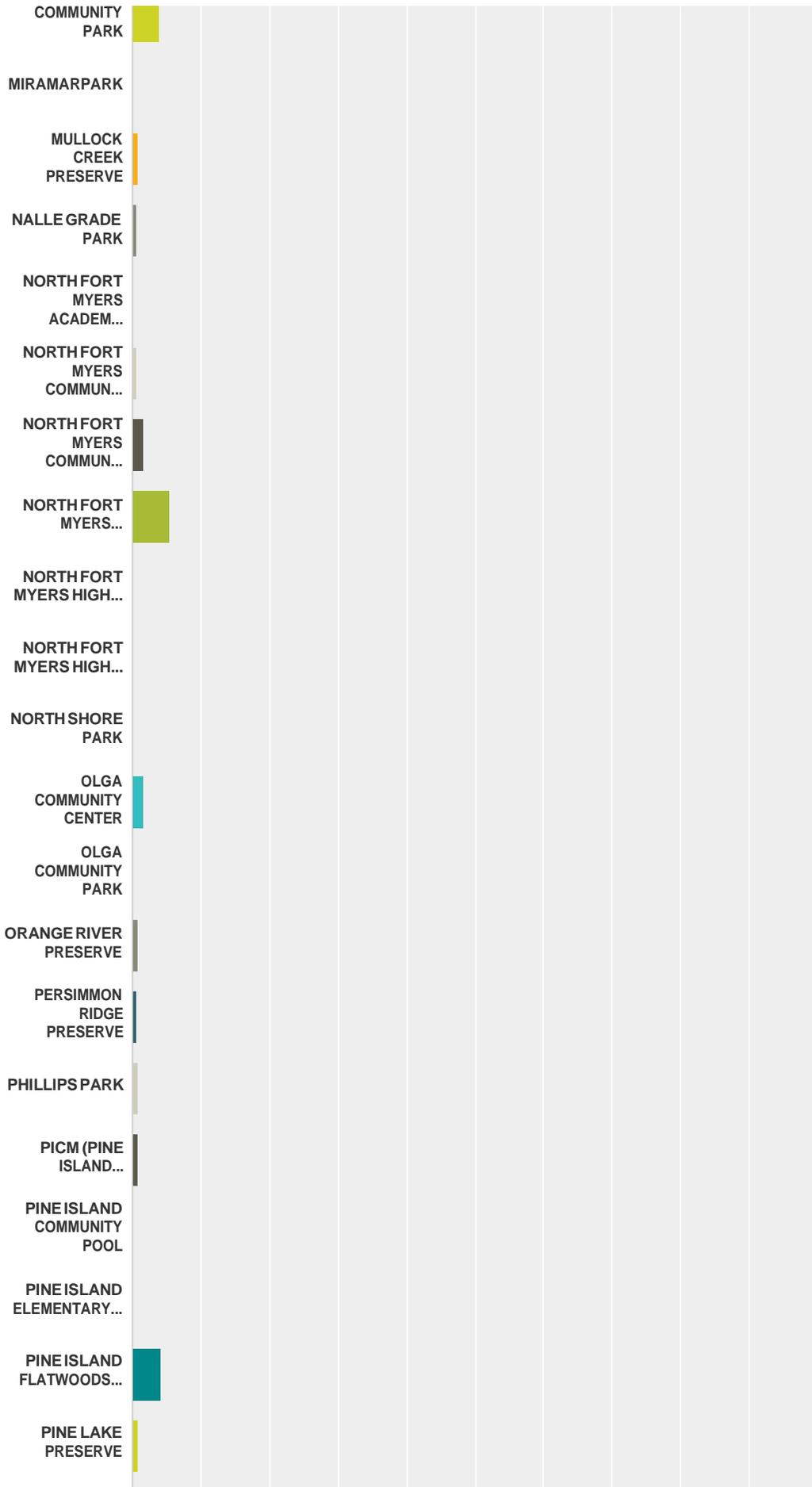
Needs Assessment Survey 2015



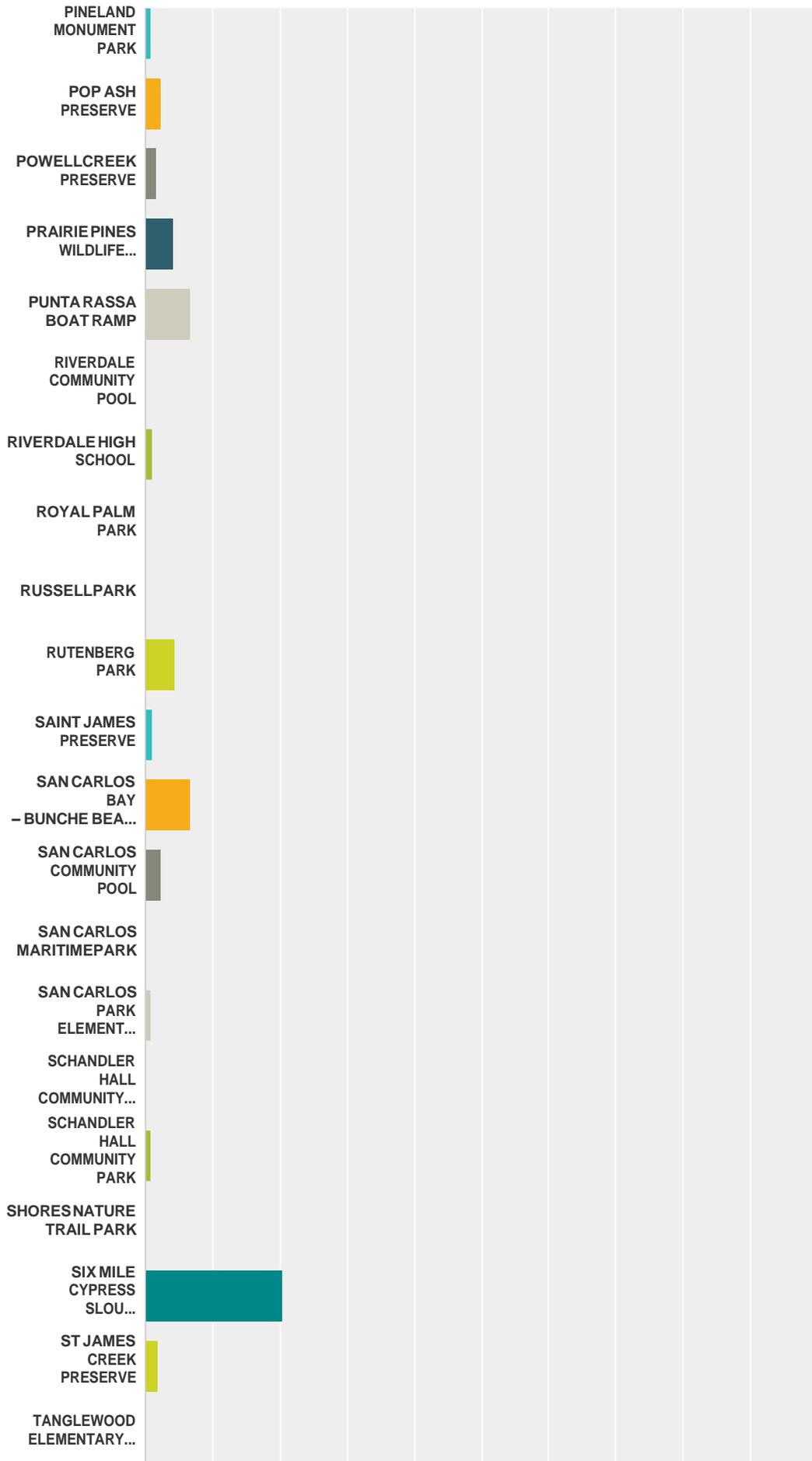
Needs Assessment Survey 2015



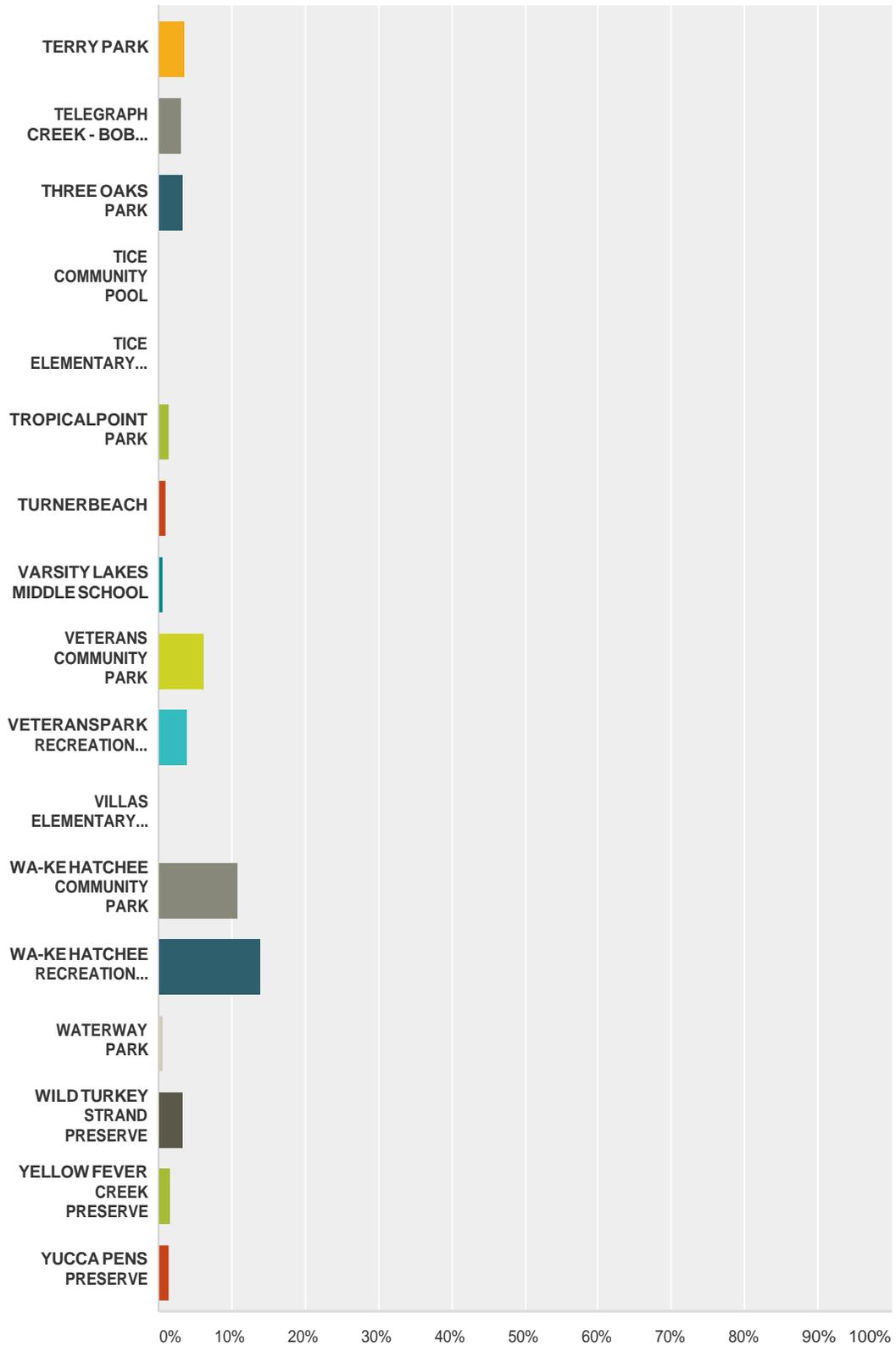
Needs Assessment Survey 2015



Needs Assessment Survey 2015



Needs Assessment Survey 2015



Answer Choices	Responses
NO, ONLY THE ONE I SELECTED	28.18% 102
ALISON HAGERUP BEACH PARK	0.28% 1

Needs Assessment Survey 2015

ALVA BOAT RAMP	2.49%	9
ALVA COMMUNITY CENTER	0.55%	2
ALVA COMMUNITY PARK	1.10%	4
ANDY ROSSE LANE BEACH & BAY ACCESS	0.83%	3
BAYSHORE ELEMENTARY SCHOOL	0.28%	1
BIG HICKORY ISLAND PRESERVE	2.49%	9
BOCA GRANDE BALL FIELD SITE	0.00%	0
BOCA GRANDE BEACH ACCESSES	1.66%	6
BOCA GRANDE COMMUNITY CENTER	0.00%	0
BOCA GRANDE COMMUNITY PARK	0.00%	0
BOCILLA PRESERVE	0.00%	0
BONITA BEACH ACCESSES #1 - #9	8.84%	32
BONITA BEACH PARK	9.12%	33
BOWDITCH POINT REGIONAL PARK	17.96%	65
BOWMAN'S BEACH	16.02%	58
BROOKS COMMUNITY PARK	0.00%	0
BUCKINGHAM COMMUNITY CENTER	1.10%	4
BUCKINGHAM COMMUNITY PARK	3.87%	14
CALOOSAHATCHEE CREEKS PRESERVE	4.97%	18
CALOOSAHATCHEE REGIONAL PARK	10.22%	37
CAPE CORAL COMMUNITY POOL	0.55%	2
CAUSEWAY ISLANDS PARK	7.73%	28
CENTURYLINK SPORTS COMPLEX-MINNESOTA TWINS	3.59%	13
CHARLESTON PARK	0.28%	1
CHARLOTTE HARBOR BUFFER PRESERVE	1.10%	4
CITY OF PALMS PARK	3.59%	13
COLUMBUS G. MACLEOD PRESERVE	0.55%	2
COW SLOUGH PRESERVE	0.00%	0
CRESCENT BEACH FAMILY PARK	1.93%	7
CYPRESS LAKE COMMUNITY POOL	0.55%	2
CYPRESS LAKE HIGH SCHOOL	1.38%	5
DAVIS BOAT RAMP	0.55%	2

Needs Assessment Survey 2015

DEEP LAGOON PRESERVE	1.10%	4
DOG BEACH	7.46%	27
EAGLE LAKE PRESERVE	0.28%	1
ESTERO BAY BUFFER PRESERVE	2.76%	10
ESTERO COMMUNITY PARK	9.12%	33
ESTERO RECREATION CENTER	5.80%	21
ESTERO HIGH SCHOOL	0.83%	3
ESTERO ISLAND BEACH ACCESSES #37-#43	2.49%	9
FLINT PEN STRAND	0.83%	3
GALT PRESERVE	2.21%	8
GATOR HOLE PRESERVE	1.10%	4
GREAT CALUSA BLUEWAY	4.42%	16
HARLEM HEIGHTS COMMUNITY PARK	0.83%	3
HARLEM HEIGHTS COMMUNITY CENTER	0.28%	1
HICKEY'S CREEK MITIGATION PARK	4.70%	17
HICKORY SWAMP PRESERVE	1.10%	4
HUNTER PARK	0.00%	0
IMPERIAL MARSH PRESERVE	0.55%	2
IMPERIAL RIVER BOAT RAMP	1.38%	5
IMPERIAL RIVER PRESERVE	1.38%	5
J. COLIN ENGLISH ELEMENTARY SCHOOL	0.00%	0
JETBLUE PARK-BOSTON RED SOX	10.22%	37
JOHN YARBROUGH LINEAR PARK	5.52%	20
JUDD COMMUNITY PARK	0.83%	3
KARL J DREWS HOUSE	0.55%	2
KARL J DREWS COMMUNITY CENTER	1.38%	5
KELLY ROAD SOCCER COMPLEX	0.83%	3
KURT DONALDSON COMMUNITY PARK	0.83%	3
LAKES REGIONAL PARK	27.07%	98
LAVENDER'S LANDING	0.55%	2
LEE COUNTY PLAYER DEVELOPMENT COMPLEX	0.28%	1
LEHIGH ACRES COMMUNITY CENTER	1.10%	4

Needs Assessment Survey 2015

LEHIGH ACRES COMMUNITY PARK	4.42%	16
LEHIGH ACRES COMMUNITY POOL	1.93%	7
LEHIGH ACRES MIDDLE SCHOOL	0.00%	0
LEHIGH ACRES SENIOR CENTER	1.10%	4
LEHIGH ACRES TRAILHEAD PARK	2.49%	9
LEHIGH SENIOR HIGH SCHOOL	0.83%	3
LITTLE HICKORY ISLAND BEACH PARK (ACCESS #10)	3.59%	13
LYNN HALL PARK	6.91%	25
MANATEE PARK	17.13%	62
MARY MOODY PARK	0.28%	1
MATANZAS BRIDGE FISHING PIER	2.49%	9
MATANZAS PASS PRESERVE	3.87%	14
MATLACHA BOAT RAMP	3.87%	14
MATLACHA COMMUNITY CENTER	0.83%	3
MATLACHA COMMUNITY PARK	3.87%	14
MIRAMAR PARK	0.28%	1
MULLOCK CREEK PRESERVE	0.83%	3
NALLE GRADE PARK	0.55%	2
NORTH FORT MYERS ACADEMY FOR THE ARTS	0.28%	1
NORTH FORT MYERS COMMUNITY POOL	0.55%	2
NORTH FORT MYERS COMMUNITY PARK	1.66%	6
NORTH FORT MYERS RECREATION CENTER	5.52%	20
NORTH FORT MYERS HIGH SCHOOL POOL	0.00%	0
NORTH FORT MYERS HIGH SCHOOL	0.28%	1
NORTH SHORE PARK	0.28%	1
OLGA COMMUNITY CENTER	1.66%	6
OLGA COMMUNITY PARK	0.28%	1
ORANGE RIVER PRESERVE	0.83%	3
PERSIMMON RIDGE PRESERVE	0.55%	2
PHILLIPS PARK	0.83%	3
PICM (PINE ISLAND COMMERCIAL MARINA)	0.83%	3
PINE ISLAND COMMUNITY POOL	0.00%	0

Needs Assessment Survey 2015

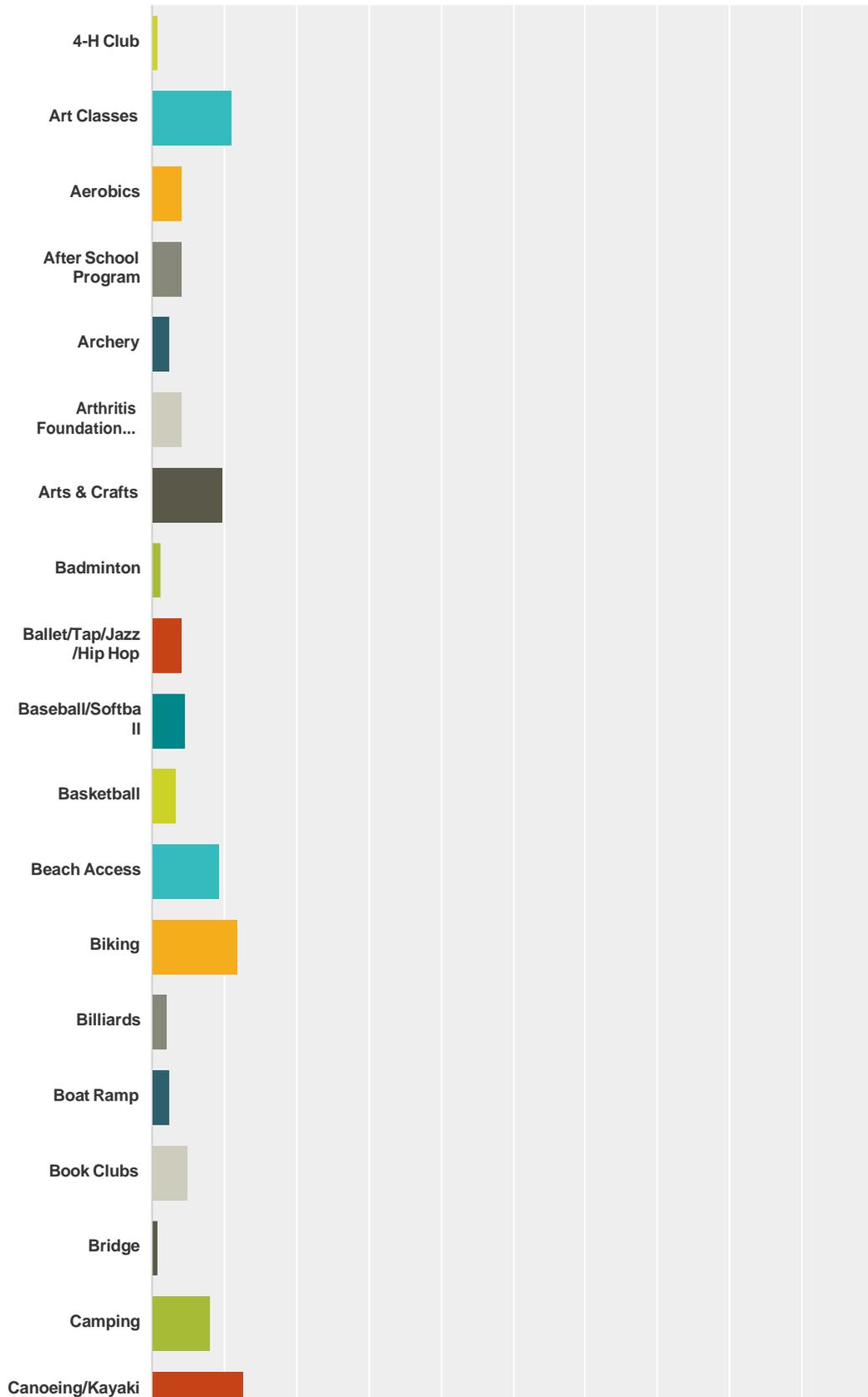
PINE ISLAND ELEMENTARY SCHOOL	0.28%	1
PINE ISLAND FLATWOODS PRESERVE	4.14%	15
PINE LAKE PRESERVE	0.83%	3
PINELAND MONUMENT PARK	0.83%	3
POP ASH PRESERVE	2.21%	8
POWELL CREEK PRESERVE	1.66%	6
PRAIRIE PINES WILDLIFE PRESERVE	4.14%	15
PUNTA RASSA BOAT RAMP	6.63%	24
RIVERDALE COMMUNITY POOL	0.00%	0
RIVERDALE HIGH SCHOOL	1.10%	4
ROYAL PALM PARK	0.28%	1
RUSSELL PARK	0.00%	0
RUTENBERG PARK	4.42%	16
SAINT JAMES PRESERVE	1.10%	4
SAN CARLOS BAY – BUNCHE BEACH PRESERVE	6.63%	24
SAN CARLOS COMMUNITY POOL	2.21%	8
SAN CARLOS MARITIME PARK	0.28%	1
SAN CARLOS PARK ELEMENTARY SCHOOL	0.83%	3
SCHANDLER HALL COMMUNITY CENTER	0.00%	0
SCHANDLER HALL COMMUNITY PARK	0.83%	3
SHORES NATURE TRAIL PARK	0.00%	0
SIX MILE CYPRESS SLOUGH PRESERVE	20.44%	74
ST JAMES CREEK PRESERVE	1.93%	7
TANGLEWOOD ELEMENTARY SCHOOL	0.28%	1
TERRY PARK	3.59%	13
TELEGRAPH CREEK - BOB JANES PRESERVE	3.04%	11
THREE OAKS PARK	3.31%	12
TICE COMMUNITY POOL	0.00%	0
TICE ELEMENTARY SCHOOL	0.00%	0
TROPICAL POINT PARK	1.38%	5
TURNER BEACH	1.10%	4
VARSITY LAKES MIDDLE SCHOOL	0.55%	2

Needs Assessment Survey 2015

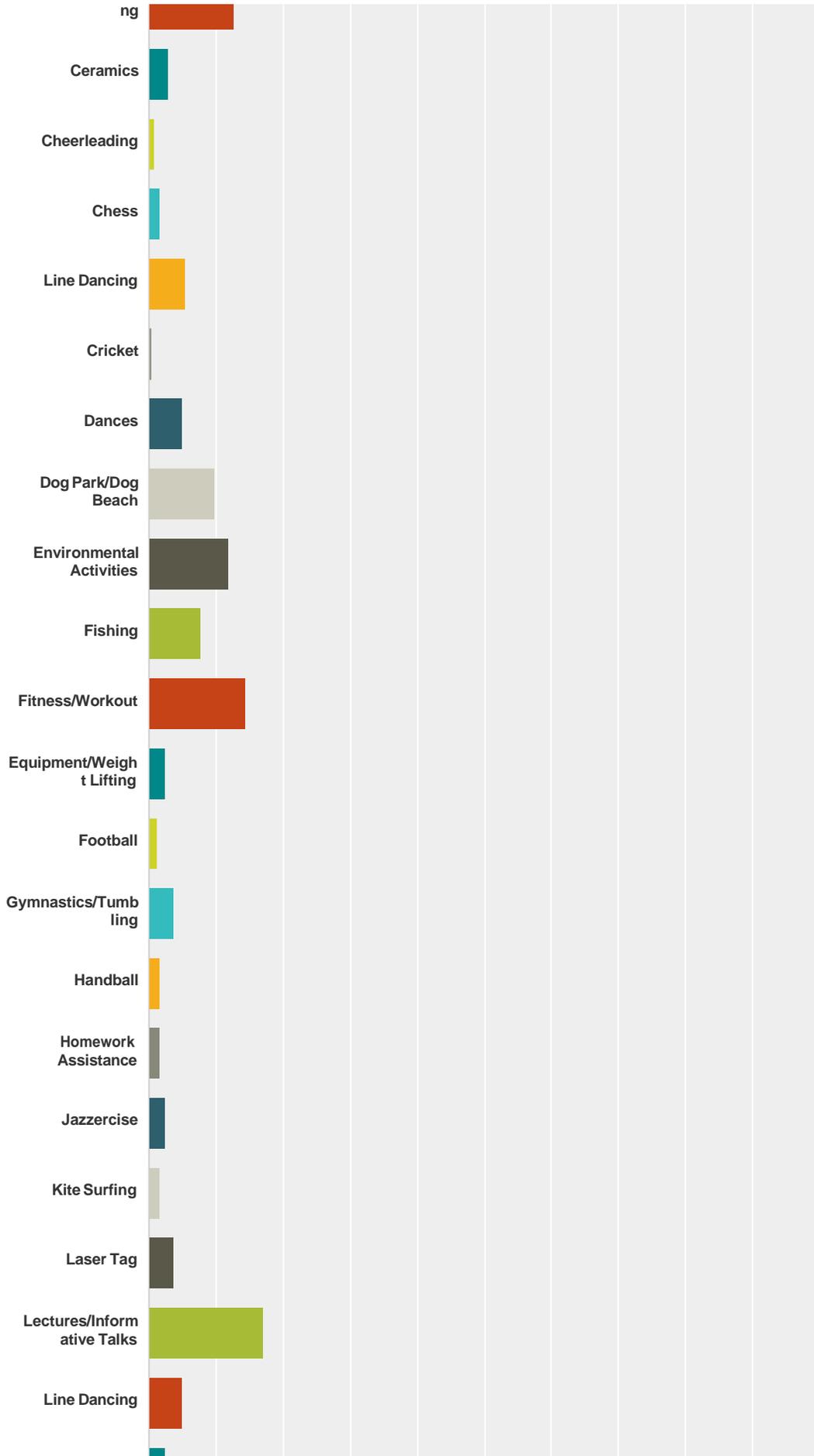
VETERANS COMMUNITY PARK	6.35%	23
VETERANS PARK RECREATION CENTER	3.87%	14
VILLAS ELEMENTARY SCHOOL	0.28%	1
WA-KE HATCHEE COMMUNITY PARK	10.77%	39
WA-KE HATCHEE RECREATION CENTER	14.09%	51
WATERWAY PARK	0.55%	2
WILD TURKEY STRAND PRESERVE	3.31%	12
YELLOW FEVER CREEK PRESERVE	1.66%	6
YUCCA PENS PRESERVE	1.38%	5
Total Respondents: 362		

Q10 What other services, activities or programs would you like to see us offer?

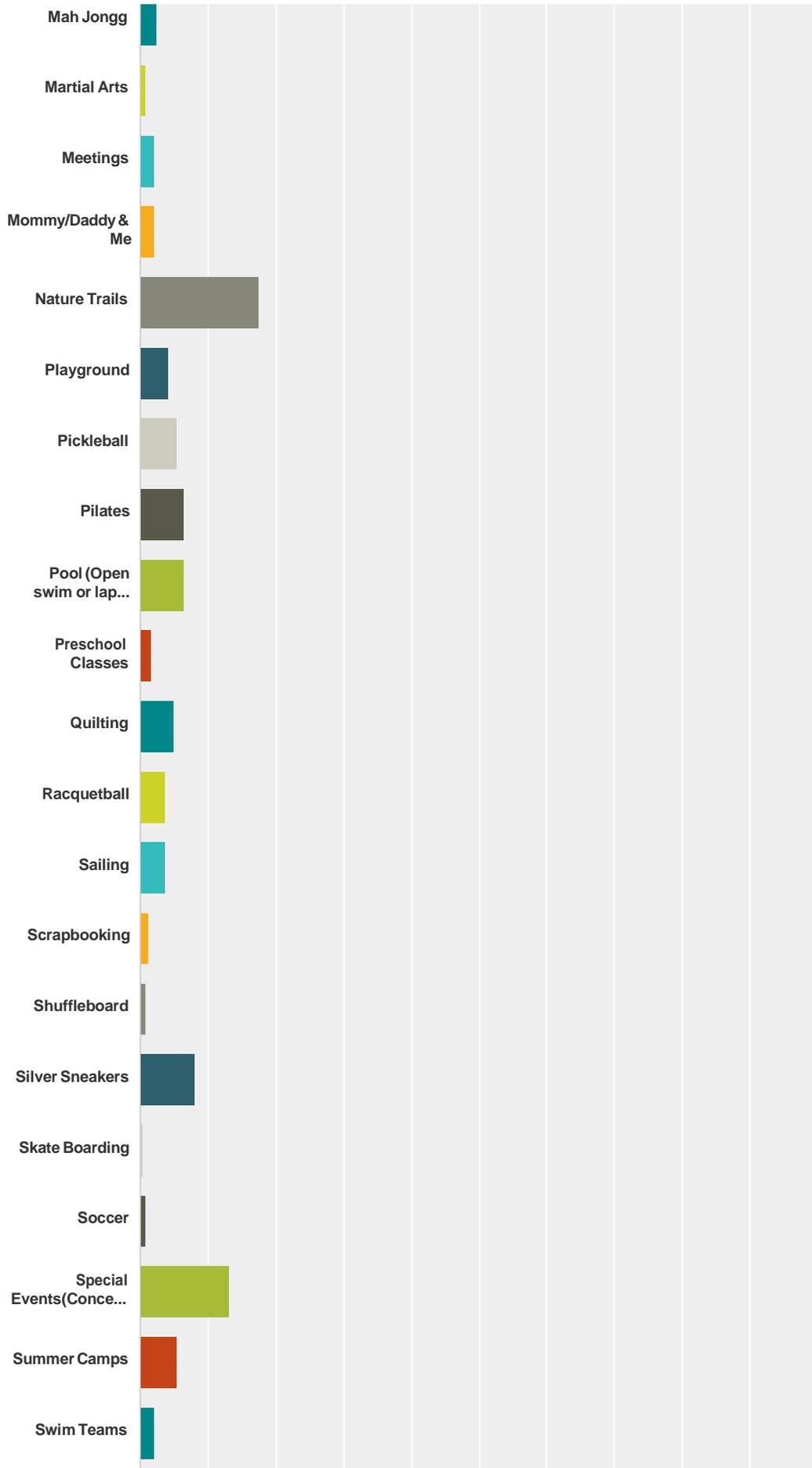
Answered: 244 Skipped: 160



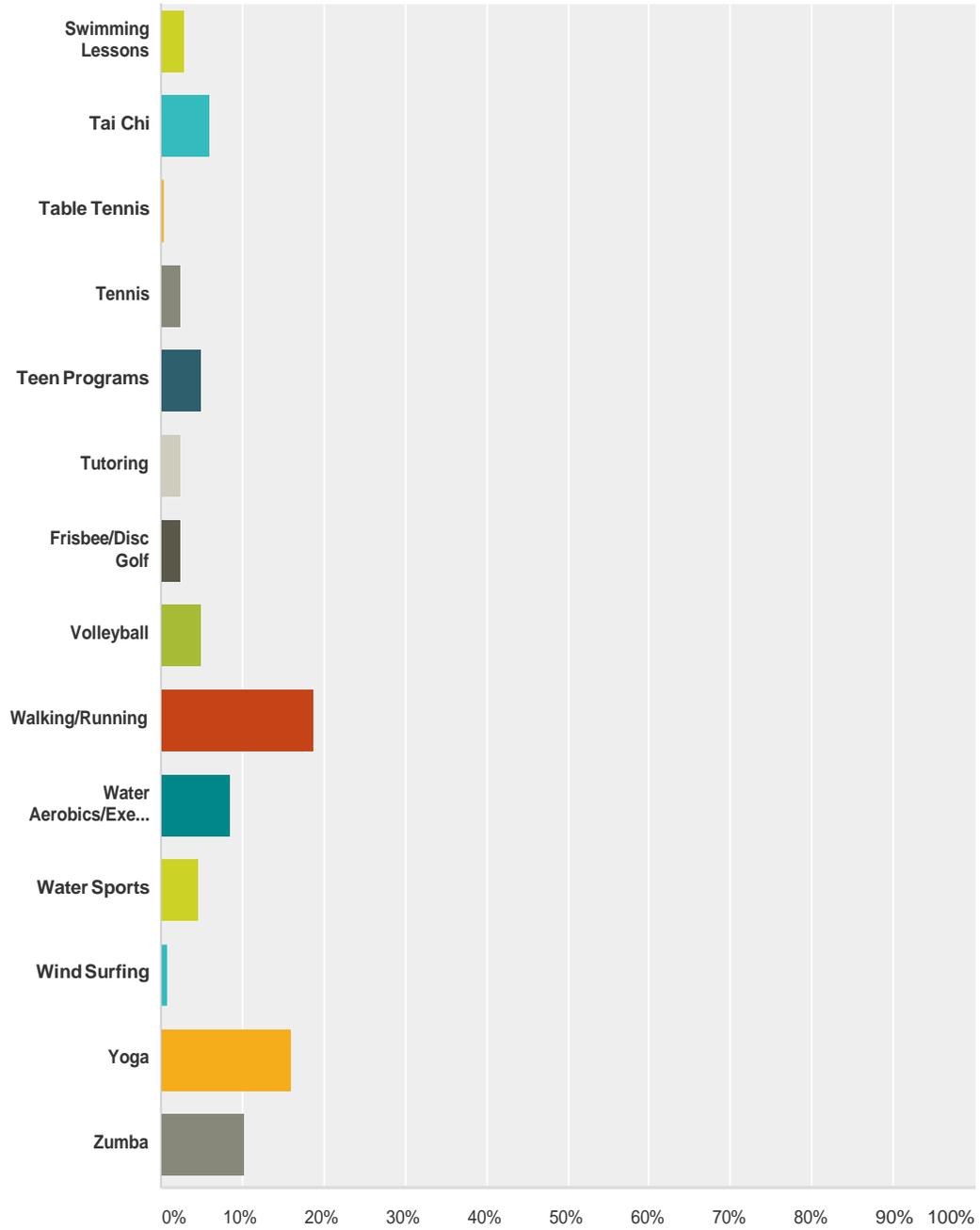
Needs Assessment Survey 2015



Needs Assessment Survey 2015



Needs Assessment Survey 2015



Answer Choices	Responses
4-H Club	0.82% 2
Art Classes	11.07% 27
Aerobics	4.10% 10
After School Program	4.10% 10
Archery	2.46% 6
Arthritis Foundation Aquatic Program	4.10% 10
Arts & Crafts	9.84% 24

Needs Assessment Survey 2015

Badminton	1.23%	3
Ballet/Tap/Jazz/Hip Hop	4.10%	10
Baseball/Softball	4.51%	11
Basketball	3.28%	8
Beach Access	9.43%	23
Biking	11.89%	29
Billiards	2.05%	5
Boat Ramp	2.46%	6
Book Clubs	4.92%	12
Bridge	0.82%	2
Camping	8.20%	20
Canoeing/Kayaking	12.70%	31
Ceramics	2.87%	7
Cheerleading	0.82%	2
Chess	1.64%	4
Line Dancing	5.33%	13
Cricket	0.41%	1
Dances	4.92%	12
Dog Park/Dog Beach	9.84%	24
Environmental Activities	11.89%	29
Fishing	7.79%	19
Fitness/Workout	14.34%	35
Equipment/Weight Lifting	2.46%	6
Football	1.23%	3
Gymnastics/Tumbling	3.69%	9
Handball	1.64%	4
Homework Assistance	1.64%	4
Jazzercise	2.46%	6
Kite Surfing	1.64%	4
Laser Tag	3.69%	9
Lectures/Informative Talks	17.21%	42

Needs Assessment Survey 2015

Line Dancing	4.92%	12
Mah Jongg	2.46%	6
Martial Arts	0.82%	2
Meetings	2.05%	5
Mommy/Daddy & Me	2.05%	5
Nature Trails	17.62%	43
Playground	4.10%	10
Pickleball	5.33%	13
Pilates	6.56%	16
Pool (Open swim or lap swim)	6.56%	16
Preschool Classes	1.64%	4
Quilting	4.92%	12
Racquetball	3.69%	9
Sailing	3.69%	9
Scrapbooking	1.23%	3
Shuffleboard	0.82%	2
Silver Sneakers	8.20%	20
Skate Boarding	0.41%	1
Soccer	0.82%	2
Special Events(Concerts, etc.)	13.11%	32
Summer Camps	5.33%	13
Swim Teams	2.05%	5
Swimming Lessons	2.87%	7
Tai Chi	6.15%	15
Table Tennis	0.41%	1
Tennis	2.46%	6
Teen Programs	4.92%	12
Tutoring	2.46%	6
Frisbee/Disc Golf	2.46%	6
Volleyball	4.92%	12
Walking/Running	18.85%	46
Water Aerobics/Exercise	8.61%	21

Needs Assessment Survey 2015

Water Sports	4.51%	11
Wind Surfing	0.82%	2
Yoga	15.98%	39
Zumba	10.25%	25
Total Respondents: 244		

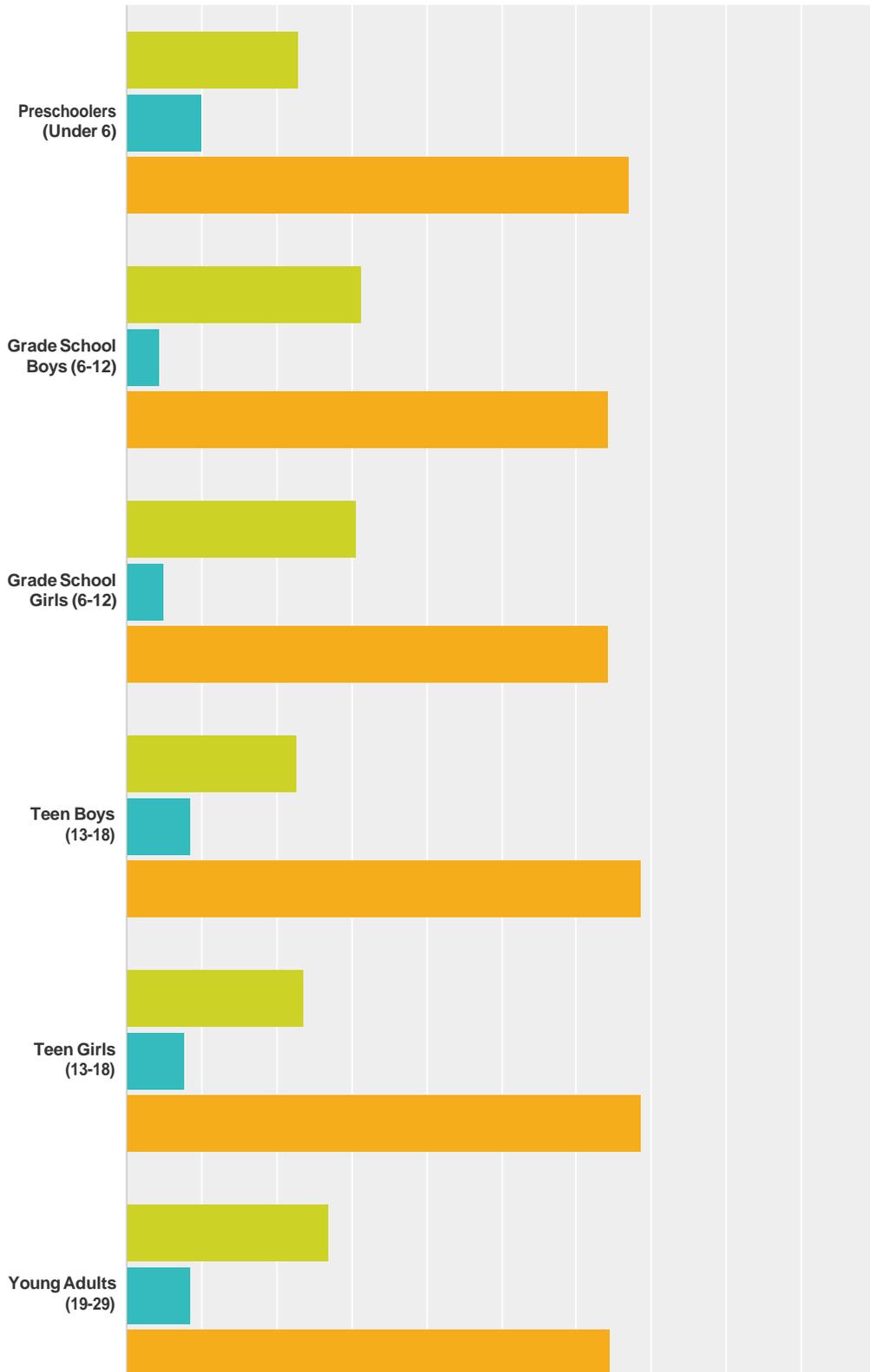
#	Other (please specify)	Date
1	My trees back giving me the privacy I had before you decided to clear the land,the bushes was only taken down behind me, not by the school house or neighbors .	4/18/2015 3:52 PM
2	Splash pad	4/11/2015 9:14 PM
3	Splash pad	4/11/2015 1:07 AM
4	Educational classes, Movies with Discussion (for older adults)	4/9/2015 9:14 AM
5	very inclusive	4/8/2015 6:56 PM
6	A place to fly small electric airplanes (park flyers)	4/6/2015 7:33 PM
7	more outdoor pickleball courts	4/4/2015 3:23 PM
8	a more fun workout mon,wed., and fri. at 9:30	4/3/2015 9:11 AM
9	5-5:30 p.m. Aeobics classes with great music	4/1/2015 4:40 PM
10	not sure anything is needed	4/1/2015 12:06 PM
11	Astronomy Appreciation nights	3/31/2015 2:24 PM
12	Electric car charging station	3/30/2015 2:08 PM
13	Restrooms open on weekends at Bonita Springs Recreation Center	3/23/2015 3:42 PM
14	wood scroll saw workshops	3/14/2015 12:10 PM
15	Boot Camp classes	3/12/2015 1:09 PM
16	more time for pickle ball even Outside	3/10/2015 2:44 PM
17	More classes in the evening after 5:30 PM	3/10/2015 9:05 AM
18	Programs for 40+ for those of us not yet 50	3/6/2015 4:26 PM
19	Special needs organized sports	3/6/2015 11:47 AM
20	metal detecting	3/3/2015 7:56 AM
21	ballroom dancing	3/2/2015 4:02 PM
22	Hours that do not interfere with work day, after 5:30pm	3/1/2015 3:52 PM
23	Adult Bocce League	3/1/2015 3:36 PM
24	More Pickleball & Table Tennis	3/1/2015 1:12 PM
25	more	3/1/2015 6:55 AM
26	Zumba for Seniors	2/23/2015 3:02 PM
27	more mountain biking	2/19/2015 4:00 PM
28	More fitness stations like Lakes Park, please! Hot yoga (heated space) and outdoor yoga in the park.	2/16/2015 6:05 PM
29	silver sneakers. You also used to have an informational canoe trip for 1/2 hour the first saturday of each month during season in Lakes Regional Park. What happened to it?	2/15/2015 4:02 PM

Needs Assessment Survey 2015

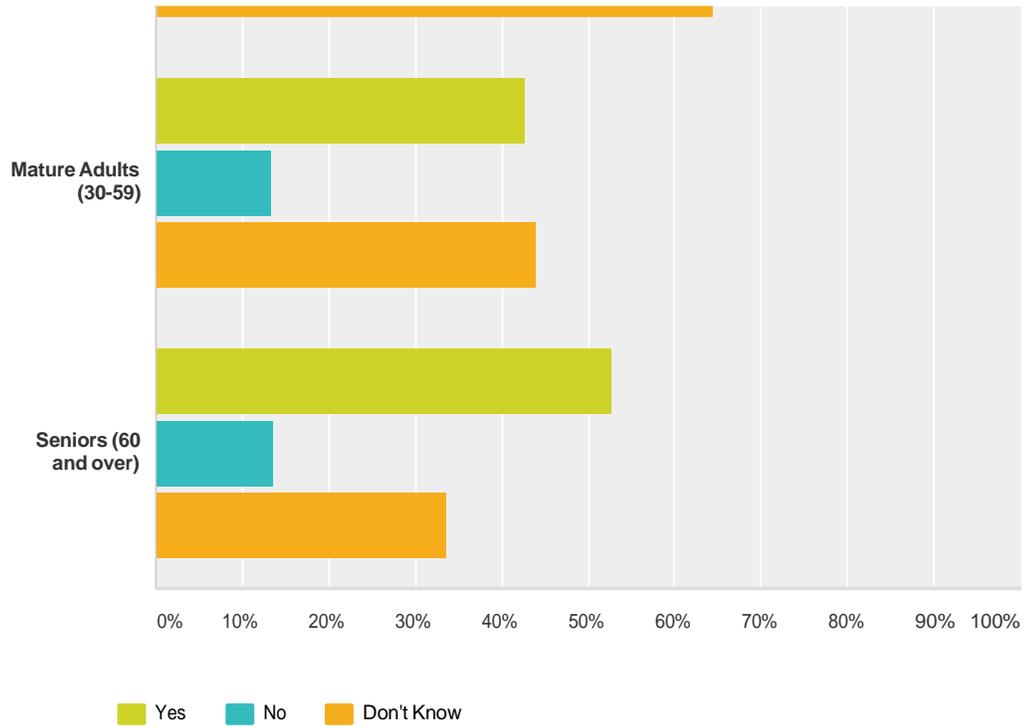
30	Outdoor Pickleball courts	2/14/2015 10:01 AM
31	senior exercise - in the afternoon	2/6/2015 11:25 AM
32	geocaching	2/3/2015 3:00 PM
33	None the centers provide all that is needed	2/1/2015 7:03 PM
34	I would like you to improve the kayak launch area at Royal Palm Park. There are two large boulders blocking the kayak launch area, that were just placed there within the past 2 months.	2/1/2015 9:28 AM
35	cooking classes	1/31/2015 7:34 AM
36	Canasta or Euchre	1/29/2015 6:49 PM
37	Book reviews; like they have at the library	1/28/2015 3:15 PM
38	Cards Hand and Foot	1/28/2015 12:28 PM
39	free activities for seniors. Too costly monthly, so we don't go.	1/28/2015 12:17 PM
40	Fitness trainer	1/28/2015 9:23 AM
41	Outdoor pickleball at three oaks park	1/21/2015 10:13 PM
42	All of them for people with disabilities	1/19/2015 6:22 PM
43	CHALLENGE GROUP FITNESS	1/14/2015 10:06 AM
44	allow dogs in parks, except in children's play areas.	1/13/2015 6:13 AM
45	Single Parent classes	1/8/2015 10:55 AM
46	FRISBEE DISC GOLF IS HUGE NATIONWIDE	1/8/2015 10:33 AM
47	More guided nature study/photography tours	1/6/2015 8:54 PM

Q11 From your experience, does Lee County Parks & Recreation offer enough programs and services for each of the following groups?

Answered: 339 Skipped: 65



Needs Assessment Survey 2015



	Yes	No	Don't Know	Total
Preschoolers (Under 6)	23.01% 78	10.03% 34	66.96% 227	339
Grade School Boys (6-12)	31.27% 106	4.42% 15	64.31% 218	339
Grade School Girls (6-12)	30.68% 104	5.01% 17	64.31% 218	339
Teen Boys (13-18)	22.71% 77	8.55% 29	68.73% 233	339
Teen Girls (13-18)	23.60% 80	7.67% 26	68.73% 233	339
Young Adults (19-29)	26.84% 91	8.55% 29	64.60% 219	339
Mature Adults (30-59)	42.77% 145	13.27% 45	43.95% 149	339
Seniors (60 and over)	52.80% 179	13.57% 46	33.63% 114	339

#	If you answered "no" to any of the above, please share with us what else you think is needed.	Date
1	The hours that are typically offered do not allow for working families to attend. There are limited spaces on the weekends.	4/28/2015 8:47 PM
2	We are new, seasonal homeowners with teens. Looking forward to joining the the rec. center seasonally for many different activities. Need to inquire about a half year family pass. Wondered if they had any teen boy fishing groups.	4/21/2015 9:41 AM
3	varied low cost programs in community settings	4/20/2015 3:26 PM
4	I have people waking there dogs Not picking up, I have to hoes it down..I can sit in my back yard, Only since you cleared the woods,people climbing fence , and realing them self,	4/18/2015 3:57 PM

Needs Assessment Survey 2015

5	More movie nights and concerts for young and mature adults. Things to do as an evening activity at the parks that don't cost a lot of money. Way for especially young couples to get out of the house.	4/17/2015 2:49 PM
6	The working class needs more lighted places to run/walk in the early morning, as this is becoming extremely popular. Many people do exercise after a normal work day when lights and activities take place though.	4/9/2015 10:28 PM
7	Preschool (ECE) programs are not being run by someone using appropriate practices, as evidenced by the children's artwork (coloring pages) decorating the walls. This program could be greatly enhanced with ECE trained staff and leadership. Very little creativity or learning happening. YOGA classes are extremely good and well attended to the point they are too crowded in the space provided. More classes might help ease the strain. The space is clean and carpeted and the entire facility is to be commended for cleanliness and friendly front desk staff.	4/9/2015 9:21 AM
8	I would like to see a Pilates class	4/7/2015 12:08 PM
9	PLEASE offer more classes for those of us who are not retired and have to work from 8 to 5. Fitness classes at 5:30 or 6 pm on weeknights.	4/7/2015 1:32 AM
10	More early evening programs Informative talks would be great too	4/6/2015 10:05 PM
11	More evening exercise classes for adults who work.	4/6/2015 4:30 PM
12	water aerobics for seniors	4/6/2015 3:40 PM
13	inexpensive yoga	4/4/2015 3:24 PM
14	Exercise classes at 5:30 or 6 p.m.	4/1/2015 4:41 PM
15	You could use a chess class for 6th grade and older students and adults.	3/31/2015 2:26 PM
16	More pickleball days	3/31/2015 2:07 PM
17	More programs on the weekends and evenings for different age groups.	3/22/2015 5:11 PM
18	I've not looked into the need so I cannot comment. My focus is my son and his use of the facilities and my ability to have shaded coverage while he does.	3/15/2015 2:43 PM
19	More hobby type classes- photography, painting,woodworking, In the Wakehatchee area, not only phys-ed.	3/14/2015 12:12 PM
20	more pickle ball activities	3/10/2015 2:45 PM
21	Community outreach, perhaps a flyer or something in the Paper regarding what is available to do in the evenings after work.	3/10/2015 9:07 AM
22	I have no kids	3/9/2015 10:20 PM
23	more availability of classes at more locations.	3/6/2015 1:18 PM
24	Special needs children need to be able to do all the things other children do.	3/6/2015 11:48 AM
25	Pickleball on at least one evening. For people that work and cannot play on Tue/Thur mornings	3/4/2015 8:14 AM
26	baby sitting would make it easier to do classes there.	3/3/2015 8:30 AM
27	don't have any children at home	3/3/2015 8:00 AM
28	would like to see more diverse programs @ Wa-Ke instead of the same ones repeating	3/2/2015 4:03 PM
29	Most of the things/classes offered are too expensive for seniors on a fixed income. More classes are needed for free or lower prices.	3/2/2015 2:42 PM
30	More activities for 50+ group that isn't too "senior" oriented.	3/1/2015 9:46 PM
31	More social activities for seniors	3/1/2015 2:28 PM
32	Affordable activities for seniors	3/1/2015 1:56 PM
33	As mentioned earlier, there needs to be more Pickleball court time.	3/1/2015 1:13 PM
34	Don't know	3/1/2015 11:37 AM

Needs Assessment Survey 2015

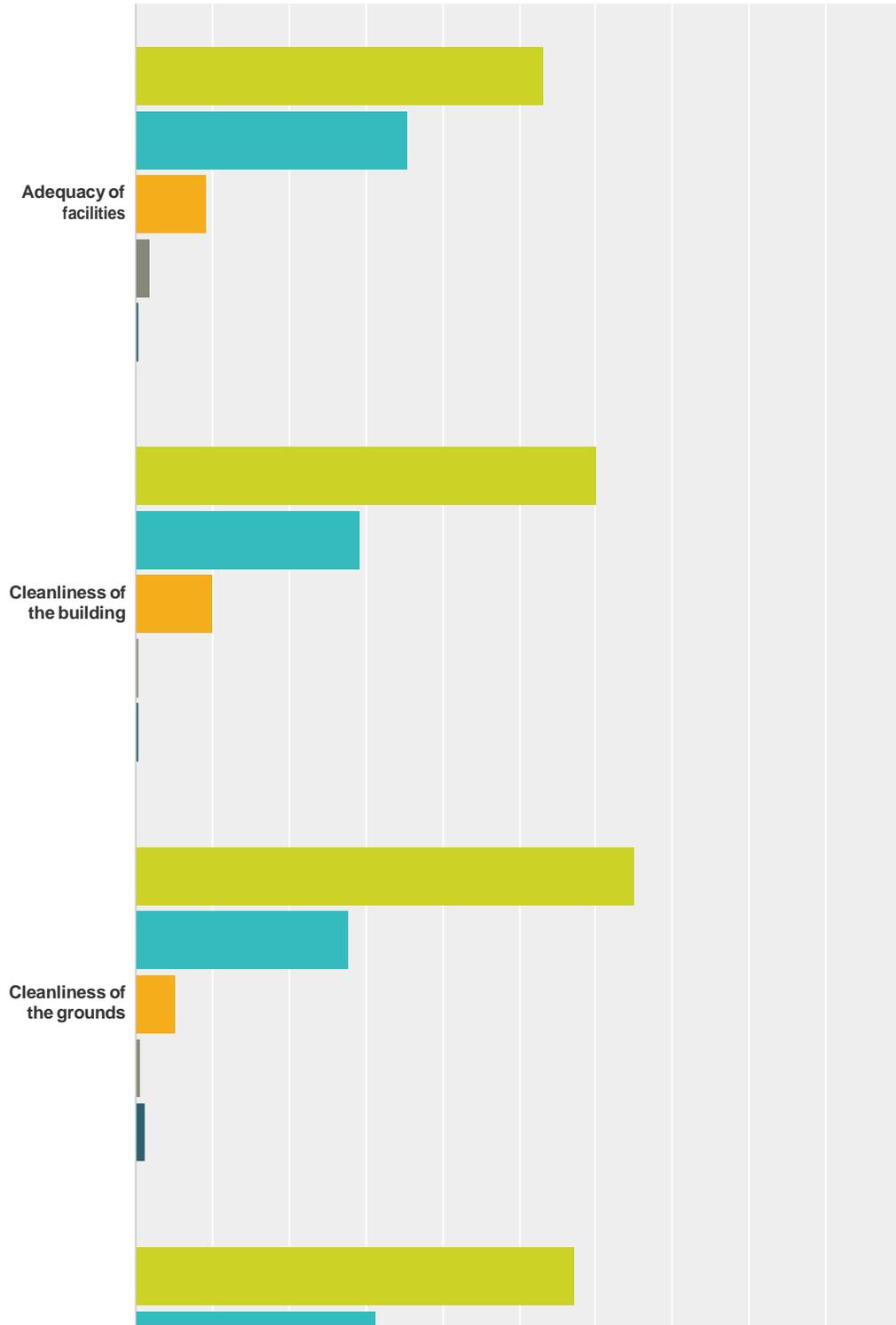
35	yes-----yes-----dk	2/28/2015 11:36 AM
36	More pickleball courts are needed !	2/27/2015 11:20 PM
37	Pickleball courts in more areas or pickleball lines on tennis courts, specifically Brooks Park	2/25/2015 12:33 PM
38	Single time activities or ongoing preschool activities that visiting grandchildren could participate in.	2/20/2015 3:54 PM
39	MORe Art and Yoga geared for Seniors..but active seniors...	2/20/2015 8:34 AM
40	Something for 5-7 year olds	2/18/2015 12:12 AM
41	Bicycling routes with better connectivity, for young adults and teens to access the various parks and rec sites. More outdoor activities in general, at the regional parks (organized group exercise).	2/16/2015 6:07 PM
42	Afterschool programs need to be expanded	2/16/2015 11:58 AM
43	Probably Lee county overall does, but not the area near Wake-hatch-ee. (the Lee county library system has the same problem).	2/15/2015 4:02 PM
44	More bike trails not along the highways as a "bike path". As this is still much too dangerous	2/11/2015 9:17 PM
45	Tumbling classes for 0-6, music classes for 0-6, classes for young boys under 6 without martial arts involvement. Team sports for teens without the pressure of select or club skill levels	2/8/2015 2:26 PM
46	More classes activites etc. outside of normal business hours; I feel like most of the adult classes (fitness and other) are for retired people-- I am at work during the day. I would like classes between 6-7am as well as between 5:30 and 8pm.	2/7/2015 12:01 PM
47	Mote advertising of activities. Keep cost to minimum. More activities outside of downtown ft. Myers.	2/6/2015 2:09 PM
48	social meetings, luncheons, day trips	2/6/2015 11:26 AM
49	Issue is having enough volunteers to support groups wishing group tours with a naturalist or docent	2/5/2015 8:48 AM
50	The mature adult programs are not convenient. I still work and they are in the day time .	2/3/2015 3:08 PM
51	no none	2/3/2015 9:48 AM
52	more community ed type classes and sports - drama classes, cooking classes, sports, etc.	1/31/2015 7:35 AM
53	I would also like to see more pickleball courts. Would it be possible to line a court or two at Rutenberg Park for pickleball? Add art classes and Euchre or Canasta	1/29/2015 6:54 PM
54	I'd like to see some gardens/park in Bonita Springs	1/29/2015 12:02 PM
55	More events that don't require much fees. We don't mind paying something but most of the classes offered are to expensive for most seniors.	1/28/2015 3:18 PM
56	Your classes for exercise is costly for 2 seniors in one household income. Cant afford many of your programs. Other facility in other counties off many more free programs for seniors. Nothing free at Wa Kee Hatchee for seniors	1/28/2015 12:20 PM
57	Not enough court time for the growing number of pickleball players, especially during season.	1/28/2015 12:16 PM
58	I never receive any information about any activity in the mail or e-mail. I always hear what is going on by friends. I think that Lee County Parks and Receptions should invest more time and efforts in advertisement.	1/27/2015 7:39 AM
59	arts and crafts, tennis lessons, special presentations, drama, dance, writing, painting, any special program for children to enjoy on the weekends.	1/26/2015 1:11 PM
60	It would be great to have evening classes for mature adults who work - craft or computer or sailing or fishing...	1/26/2015 9:14 AM
61	Better publicity of programs	1/25/2015 8:49 AM
62	the mommy & me classes are always being cancelled; all the little girls do is dance class, there is no gymnastics classes which could include boys/girls, or arts & crafts, mommy/daddy night out, nature exploring	1/23/2015 12:25 PM
63	Need more classes/programs at Estero Community Park	1/21/2015 11:41 AM
64	inclusion of persons with special needs and staff trained to include them	1/19/2015 6:58 PM
65	Basketball and fitness for people with disabilities	1/19/2015 6:23 PM

Needs Assessment Survey 2015

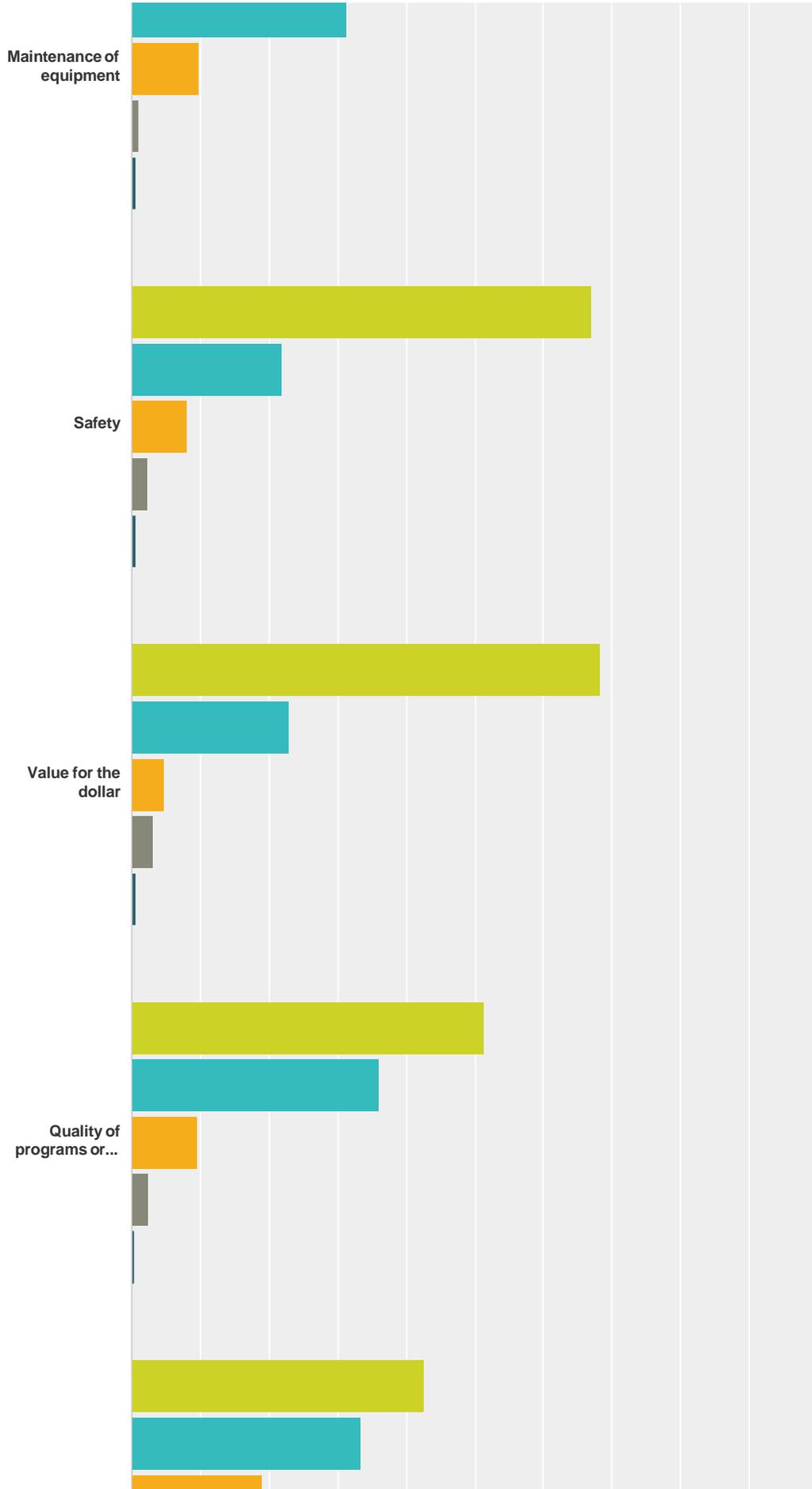
66	More group activities and outings for adults.	1/19/2015 1:13 PM
67	I don't have children.	1/19/2015 5:03 AM
68	Basketball and racquetball courts	1/17/2015 5:36 PM
69	Is there a newsletter for park activities?	1/17/2015 2:12 PM
70	quality of training staff for fitness, yoga, tai chi for the senior adults	1/17/2015 2:09 PM
71	Activities for smaller children. Maybe non competitive leagues.	1/15/2015 7:34 AM
72	There are not a lot of classes, or activities that are offered after normal working hours. "Mature Adults" are not able to attend a lot of the classes offered.	1/13/2015 7:07 AM
73	Most of the parks in Lee County are sport parks which are specific to a sport. Not enough parks to just come to and enjoy, walk, picnic, sit, play.	1/13/2015 6:15 AM
74	Mentoring and activities for all income levels to be able to afford.	1/8/2015 12:30 PM
75	Events for teenagers so that they can keep themselves out of trouble. Events for adults to keep themselves occupied with the community.	1/8/2015 11:05 AM
76	More community events/involvement for teens so that they can stay out of trouble. More adult events/involvement, especially single parents feeling overwhelmed raising kids in today's society.	1/8/2015 10:57 AM
77	IT IS DIFFICULT TO NKOW WHAT SERVICES ARE OFFERED WHERE AND WHEN	1/8/2015 10:34 AM
78	More kayak ramps/access to inshore water.	1/7/2015 7:02 PM
79	Nothing. Love the wilderness. Maybe better signs or marked trails at some areas.	1/7/2015 5:52 PM
80	more group and sports activities, especially at the beach	1/6/2015 9:10 PM
81	More organized tours, exposure, and environmental education at the Conservation 20/20 preserves.	1/6/2015 8:55 PM
82	More of the history of the county	1/6/2015 2:48 PM
83	not sure but something that bring teens together to talk as friends - like a discussion group same for the mature adults - topics could be chosen by the groups?	1/6/2015 1:05 PM
84	more programs for teen boys.	1/6/2015 12:31 PM
85	Indoor Racquetball Court in Lehigh, Ft. Myers Cape Carol. Currently there are none in Lee County Park/Rec Facilities Dedicated Cricket Field in Lehigh, Ft. Myers & Cape Carol.	1/6/2015 11:28 AM

Q12 Students are often given the grades A, B, C, D and F to rate the quality of their work in school. Here is your opportunity to grade the Lee County Parks & Recreation Department the same way. What grade would you give the facilities that you use?

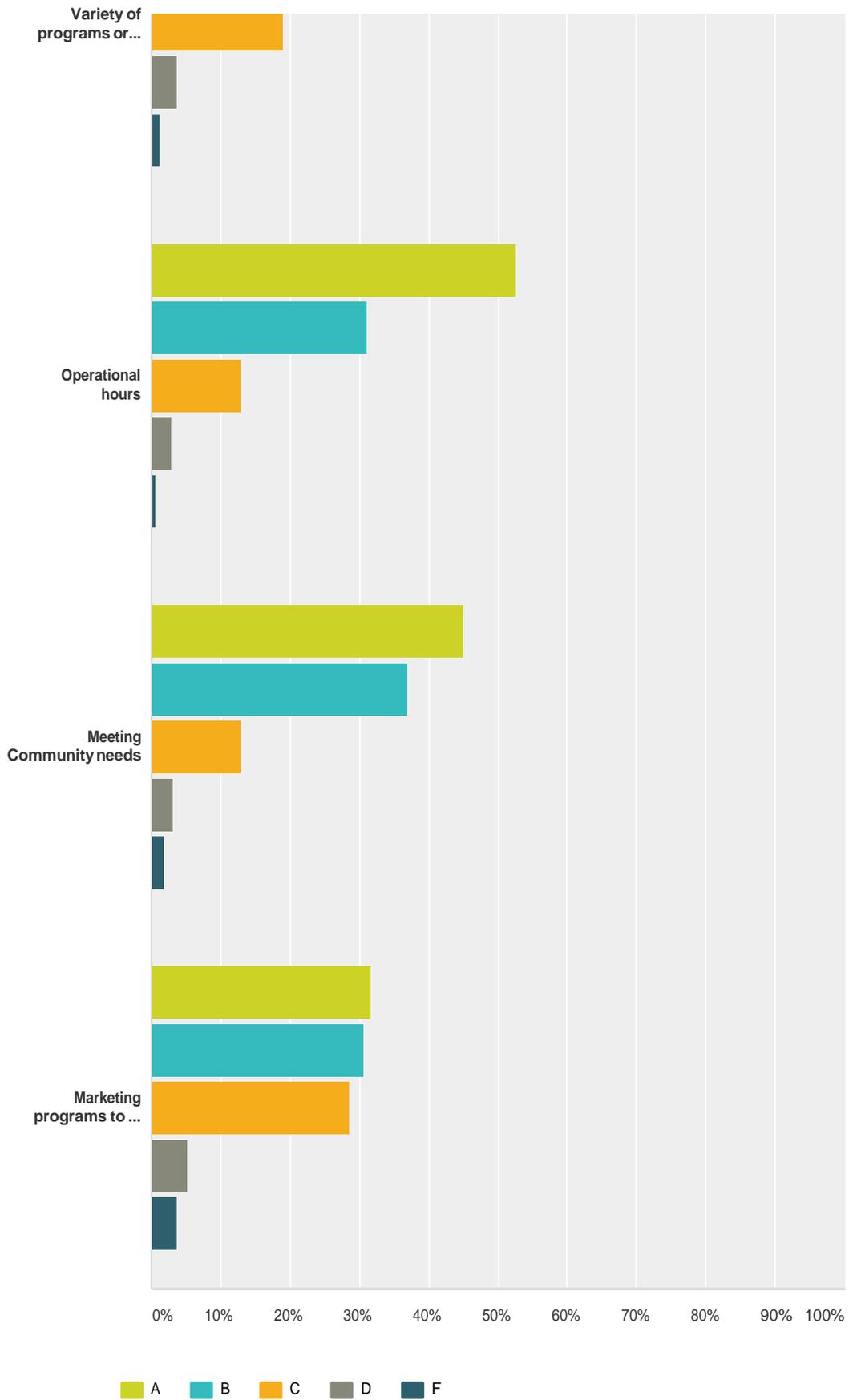
Answered: 323 Skipped: 81



Needs Assessment Survey 2015



Needs Assessment Survey 2015



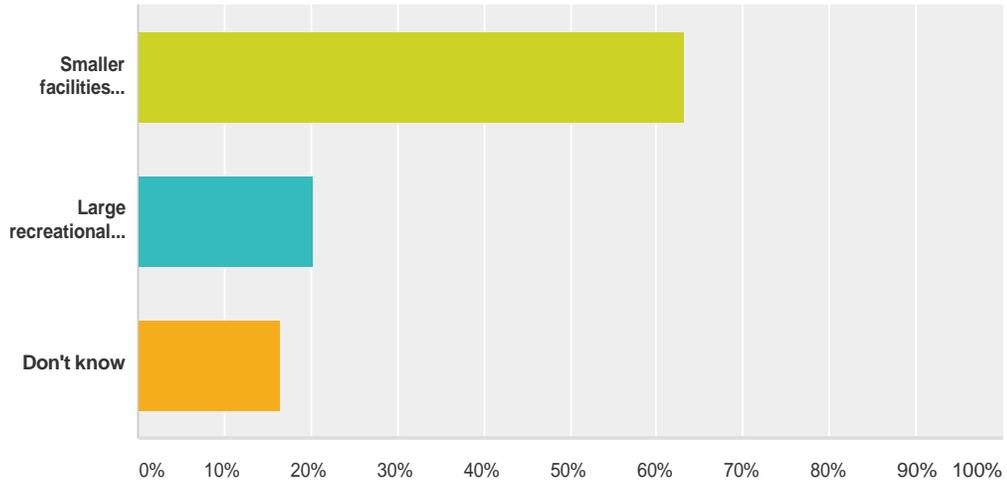
	A	B	C	D	F	Total
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Needs Assessment Survey 2015

Adequacy of facilities	53.14% 169	35.53% 113	9.12% 29	1.89% 6	0.31% 1	318
Cleanliness of the building	60.06% 191	29.25% 93	10.06% 32	0.31% 1	0.31% 1	318
Cleanliness of the grounds	65.11% 209	27.73% 89	5.30% 17	0.62% 2	1.25% 4	321
Maintenance of equipment	57.19% 179	31.31% 98	9.90% 31	0.96% 3	0.64% 2	313
Safety	67.08% 214	21.94% 70	8.15% 26	2.19% 7	0.63% 2	319
Value for the dollar	68.37% 214	23.00% 72	4.79% 15	3.19% 10	0.64% 2	313
Quality of programs or services	51.28% 160	36.22% 113	9.62% 30	2.56% 8	0.32% 1	312
Variety of programs or services	42.63% 133	33.33% 104	18.91% 59	3.85% 12	1.28% 4	312
Operational hours	52.53% 166	31.01% 98	12.97% 41	2.85% 9	0.63% 2	316
Meeting Community needs	45.02% 140	36.98% 115	12.86% 40	3.22% 10	1.93% 6	311
Marketing programs to the Community	31.73% 99	30.77% 96	28.53% 89	5.13% 16	3.85% 12	312

Q13 Looking into the future, if Lee County were to build additional facilities, would you prefer a smaller facility in a geographic area near you or one large recreational complex located farther away?

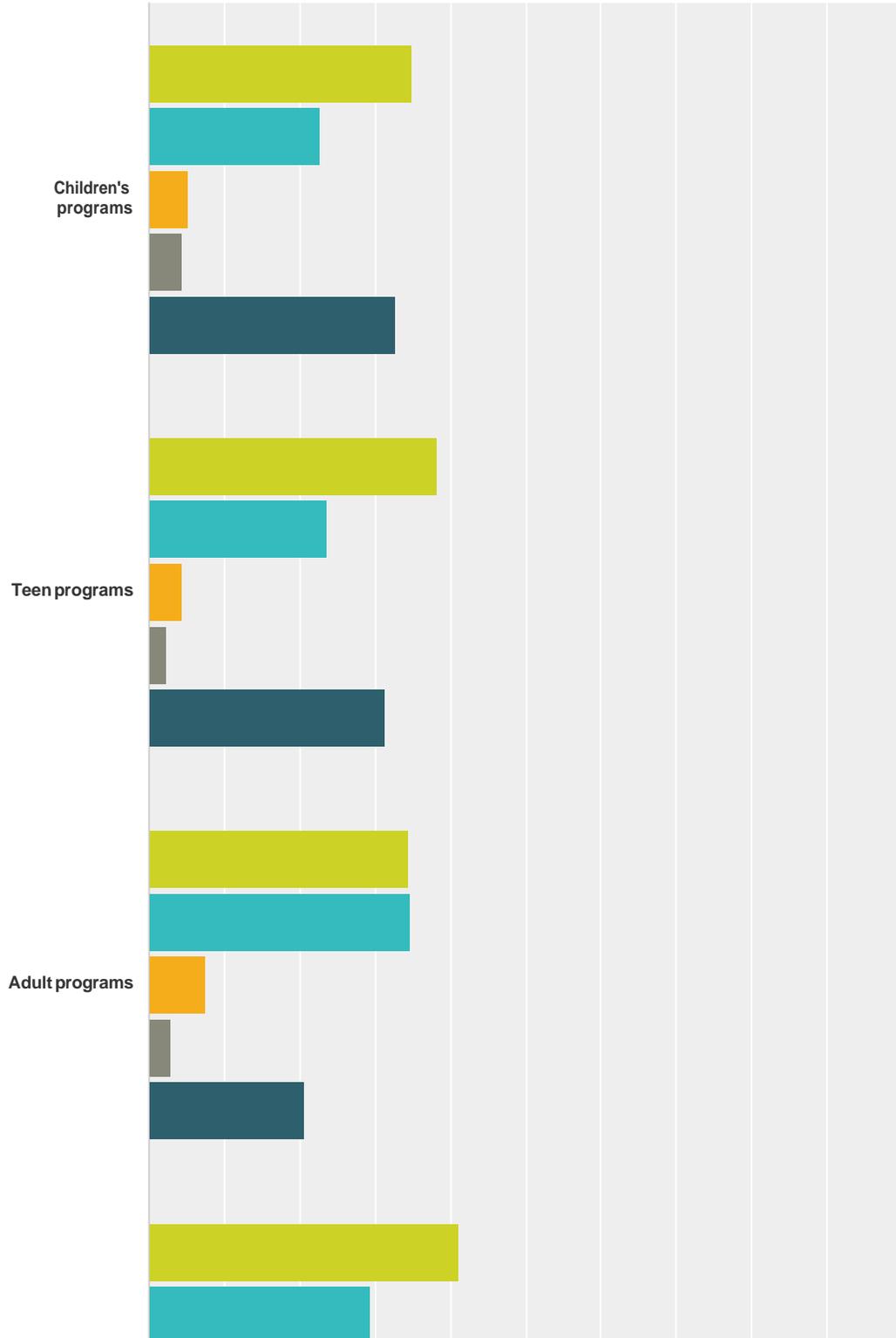
Answered: 322 Skipped: 82



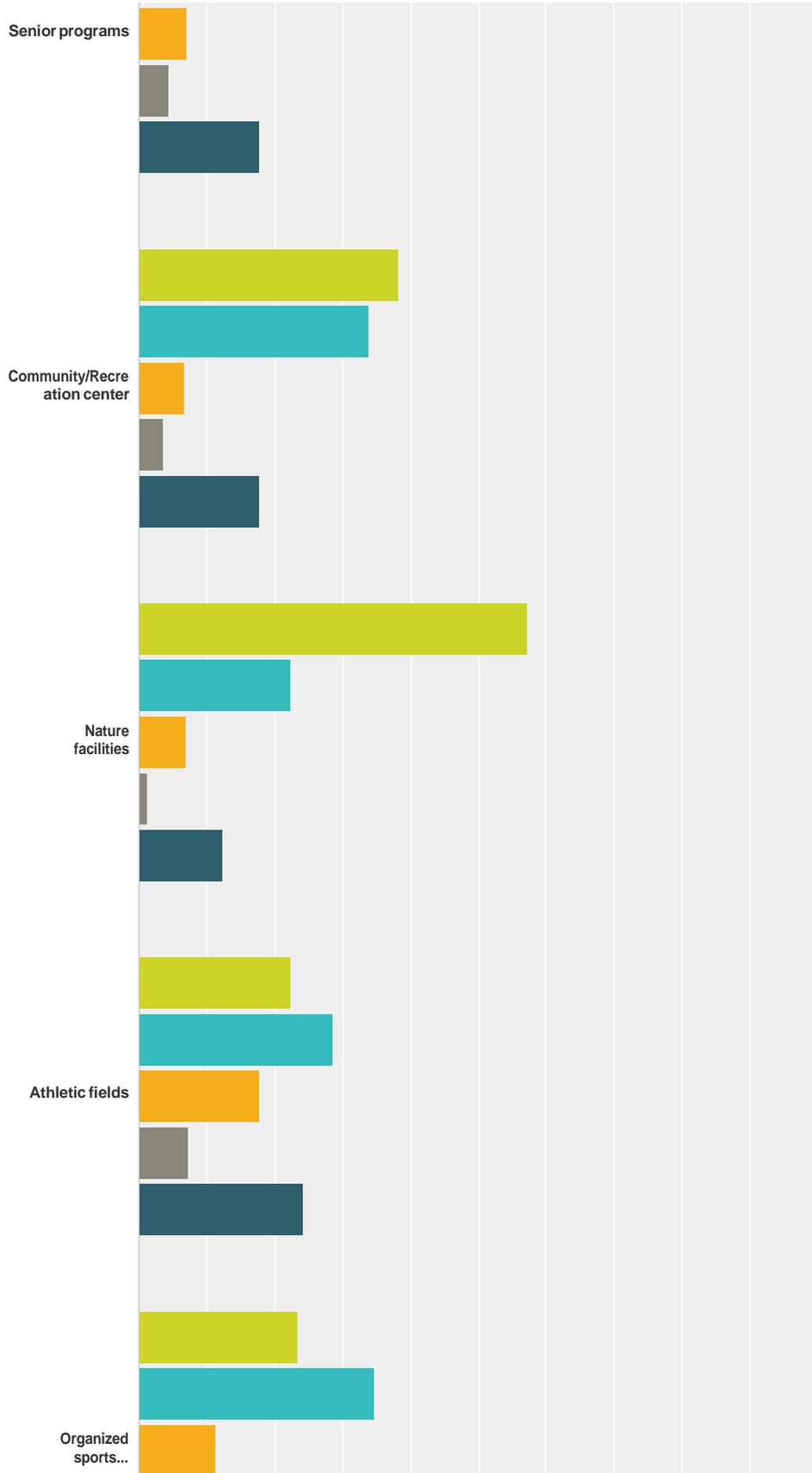
Answer Choices	Responses
Smaller facilities throughout the County	63.35% 204
Large recreational complex	20.19% 65
Don't know	16.46% 53
Total	322

Q14 Public resources are limited, especially in our current economic situation. With this in mind, where do you think Lee County Parks & Recreation should invest in the future? We should be adding more:

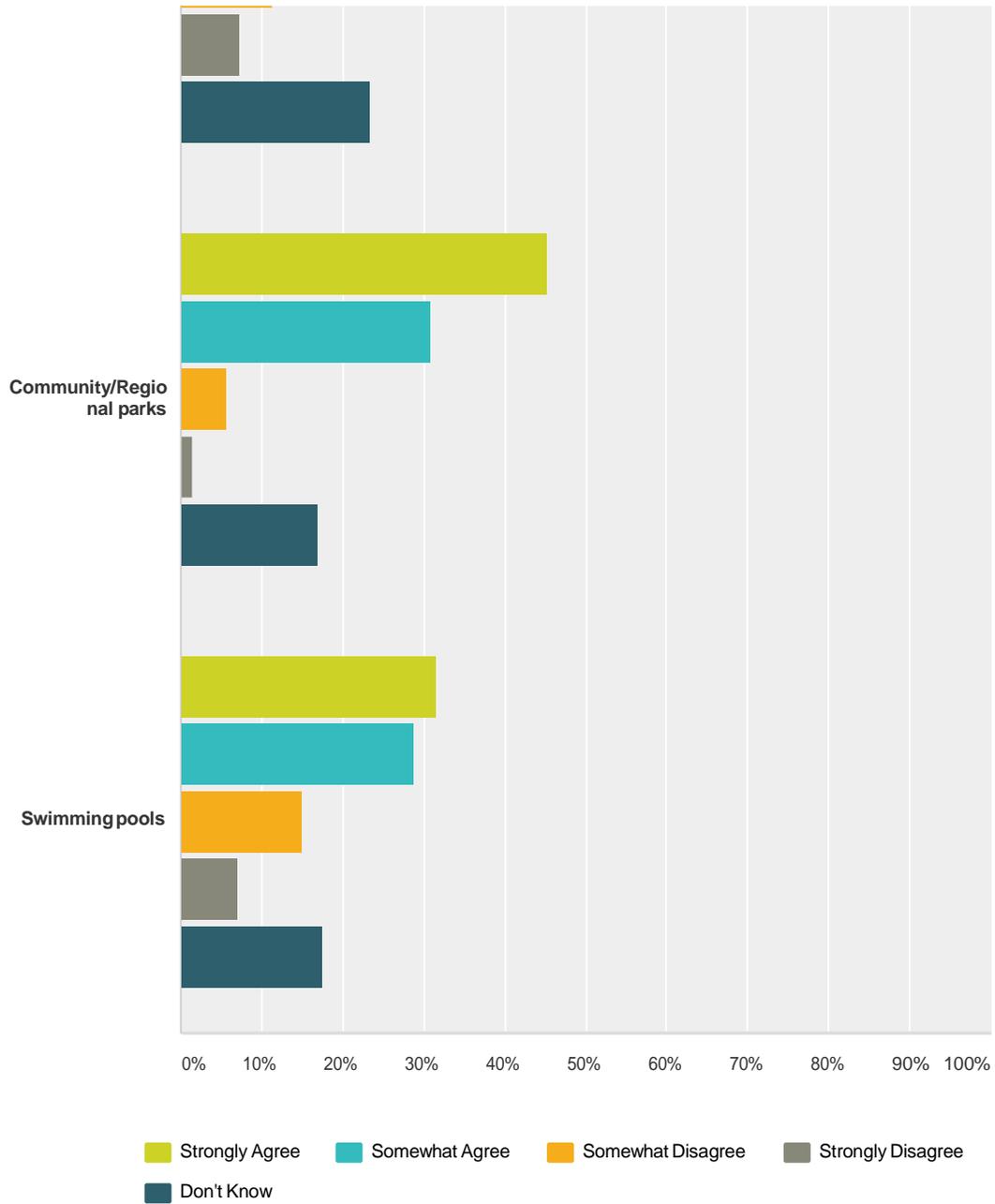
Answered: 319 Skipped: 85



Needs Assessment Survey 2015



Needs Assessment Survey 2015



	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Don't Know	Total
Children's programs	34.83% 101	22.76% 66	5.17% 15	4.48% 13	32.76% 95	290
Teen programs	38.23% 112	23.55% 69	4.44% 13	2.39% 7	31.40% 92	293
Adult programs	34.40% 97	34.75% 98	7.45% 21	2.84% 8	20.57% 58	282
Senior programs	41.10% 120	29.45% 86	7.19% 21	4.45% 13	17.81% 52	292
Community/Recreation center	38.16% 108	33.92% 96	6.71% 19	3.53% 10	17.67% 50	283
Nature facilities	57.14% 172	22.26% 67	6.98% 21	1.33% 4	12.29% 37	301

Needs Assessment Survey 2015

Athletic fields	22.38% 62	28.52% 79	17.69% 49	7.22% 20	24.19% 67	277
Organized sports activities	23.47% 65	34.66% 96	11.19% 31	7.22% 20	23.47% 65	277
Community/Regional parks	45.26% 129	30.88% 88	5.61% 16	1.40% 4	16.84% 48	285
Swimming pools	31.58% 90	28.77% 82	15.09% 43	7.02% 20	17.54% 50	285

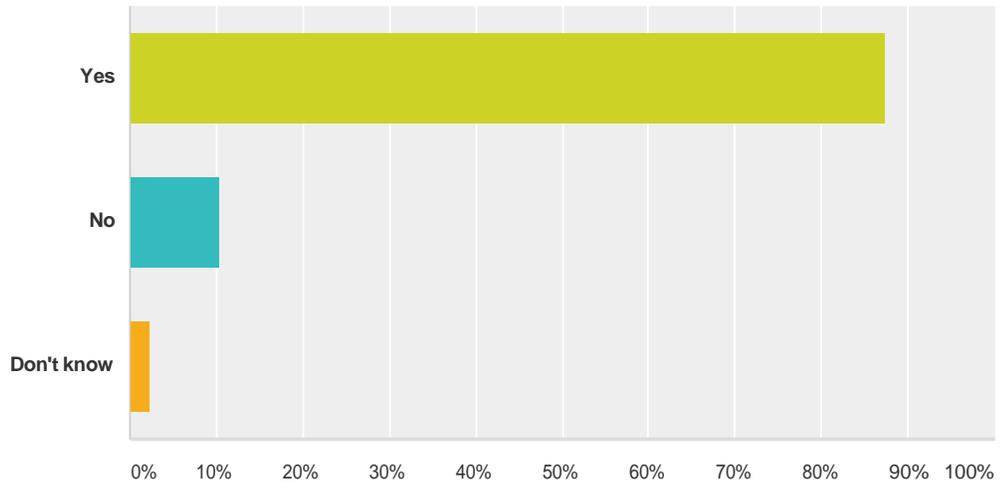
#	If strongly disagree, please explain why.	Date
1	There is a senior center in Lehigh Acres already and with the population at growth with mainly young families and teenagers, I would like to see more programs that teenagers would be able to partake in. Something that would keep them from negative environments and situations. It would most likely keep the crime rate down as well.	4/30/2015 1:55 AM
2	FYI....I do not live in Lee county (yet) so it is hard for me to answer most questions.	4/21/2015 10:00 PM
3	You taken my privacy by clearing the woods	4/18/2015 4:00 PM
4	There are many facilities on the list which surely meet the needs of the community? I am always in favor of protected space, natural space however to build more facilities at the expense of natural undeveloped areas is a negative, in my opinion. would like to see adult education programs...classes run by experts, retired individuals who are able to lead a group, would be something I would enjoy signing up for. I've seen this in other communities but haven't found this available in Fort Myers. A social outlet for older active adults who enjoy learning. So many are widowed alone, losing a spouse, and this opens a way to keep the mind active and create new friendships.	4/9/2015 9:28 AM
5	These areas are already adequately covered.	4/7/2015 1:33 AM
6	An influx of seniors every year from jan-March should encourage more senior activities	4/6/2015 10:08 PM
7	I feel we already have many community centers and pools in Lee County.	4/6/2015 4:32 PM
8	no strongly disagree but I really wish the county would do the same for Lehigh Acres as they do for the south Fort Myers area, like Lakes Park for example.	4/1/2015 7:14 PM
9	I think there are enough facilities and children's programs. The focus should be on improving the older children's and adults' programs with appropriate staffing.	3/31/2015 2:31 PM
10	pools and kids are more trouble than their worth,acc waiting to happen.	3/24/2015 2:25 PM
11	these areas are much needed to keep area children safe and active. To also keep kids off the streets with all the violence that goes on in lee county.	3/22/2015 5:14 PM
12	Not involved with these programs so I have no idea.	3/10/2015 9:09 AM
13	We need more for the people who live here year round. Especially for Seniors who want to meet other seniors, who have similar interests.	3/2/2015 2:46 PM
14	all schools have athletic fields	3/2/2015 11:12 AM
15	Child's pArents have enough outside avenues to get their children in and most without cost	3/1/2015 11:38 AM
16	Too much money for taxpayers	2/27/2015 5:24 PM
17	Already available	2/18/2015 12:15 AM
18	I would like to see a masters swim program	2/16/2015 6:50 PM
19	Many -- if not all -- Lee County Schools have athletic fields for use. I think the county Parks & Rec should focus on other types of facilities and access to natural areas. The only exception to this, in my opinion is swimming pools. We are surrounded by water, and should have more pools and access to swimming lessons for people of all ages.	2/16/2015 6:12 PM
20	Children & teen programs seem adequate from observation. My sense is that most home owners associations have swimming pools and that community pools are not routinely used	2/11/2015 8:24 PM

Needs Assessment Survey 2015

21	Lehigh community park needs just baseball feilds on one side of the park and they need to buy the land for sale next door and move the football feilds there and expand the park. There is to much contraversty between little league and pop warner. the lands there, the county buys other land, why not buy that piece of property thats been for sale for years and put football on it and keep baseball where its at. It makes sense. Also use that property to to make a bigger parking lot. Little league has over 500 kids and pop warner has about 400. Theres maybe 150 parking spaces I'd guess? We need more parking and we need the property next door to put football on.	2/10/2015 9:22 AM
22	Lots of free programs for kids already. Growing older population need more activities.	2/6/2015 2:14 PM
23	We have enough fields, just fix up the ones we have.	2/3/2015 10:59 AM
24	There are so many activities aimed at seniors in this area. Our kids need more programs. We need to start drawing families in.	1/31/2015 7:37 AM
25	I think there are plenty athletic fields and organized sports activities.	1/26/2015 9:17 AM
26	There should be more programs for adults because as our community grows, there will be citizens who would use them. There should be more nature and outside athletic & sporting activities because Florida has the perfect weather for them to available throughout the year.	1/19/2015 1:17 PM
27	Teens are bored!	1/17/2015 5:38 PM
28	our county is flooded with sports parks. We need multi-use parks, similar to Lakes Park, with open areas, walking paths, in more than just one place.	1/13/2015 6:17 AM
29	there are plenty of athletic fields such as baseball and soccer and basketball	1/12/2015 1:24 PM
30	More nature, fewer sports activities + more camping locations	1/10/2015 7:57 AM
31	We need more trails for walking, hiking and biking.	1/7/2015 7:33 PM
32	Too much emphasis on sports, not enough emphasis on environmental education. Too much emphasis on building, building, building - not enough emphasis on enjoyment of what we already have.	1/6/2015 8:57 PM
33	We've directed a disproportionate amount of rare dollars toward athletic fields/facilities with limited public access. Schools also have athletic facilities, which, being also funded with tax dollars, might also be included in public use activities.	1/6/2015 6:39 PM
34	plenty of free VBK and church preschool government senior centers already don't need lee county to do that at well	1/6/2015 1:08 PM
35	Sufficient areas are available for most athletics (schools, Community Pks, nature walks) but none dedicated for the cricket population.	1/6/2015 11:34 AM
36	too many already.	1/6/2015 11:14 AM

Q15 Have you ever used the Lee County Parks & Recreation website?

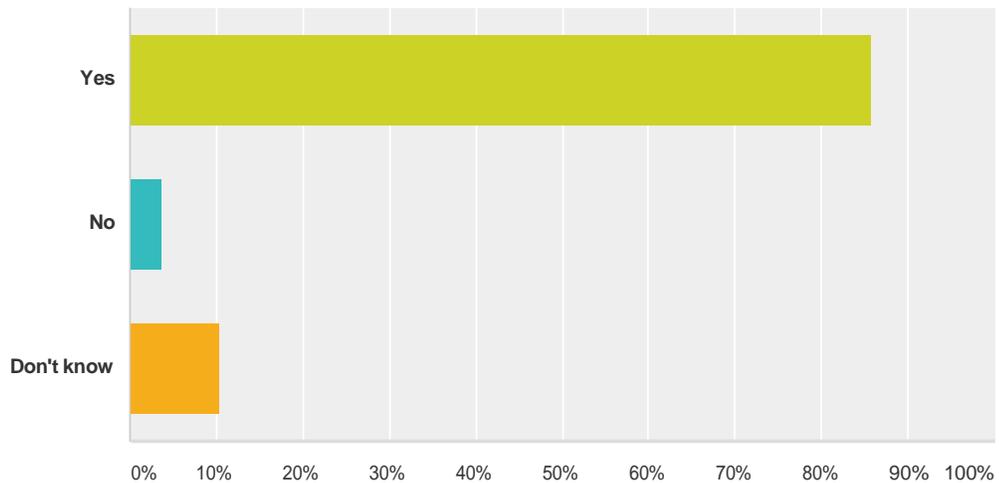
Answered: 317 Skipped: 87



Answer Choices	Responses
Yes	87.38% 277
No	10.41% 33
Don't know	2.21% 7
Total	317

Q16 Did you find the information provided useful?

Answered: 317 Skipped: 87



Answer Choices	Responses	
Yes	85.80%	272
No	3.79%	12
Don't know	10.41%	33
Total		317

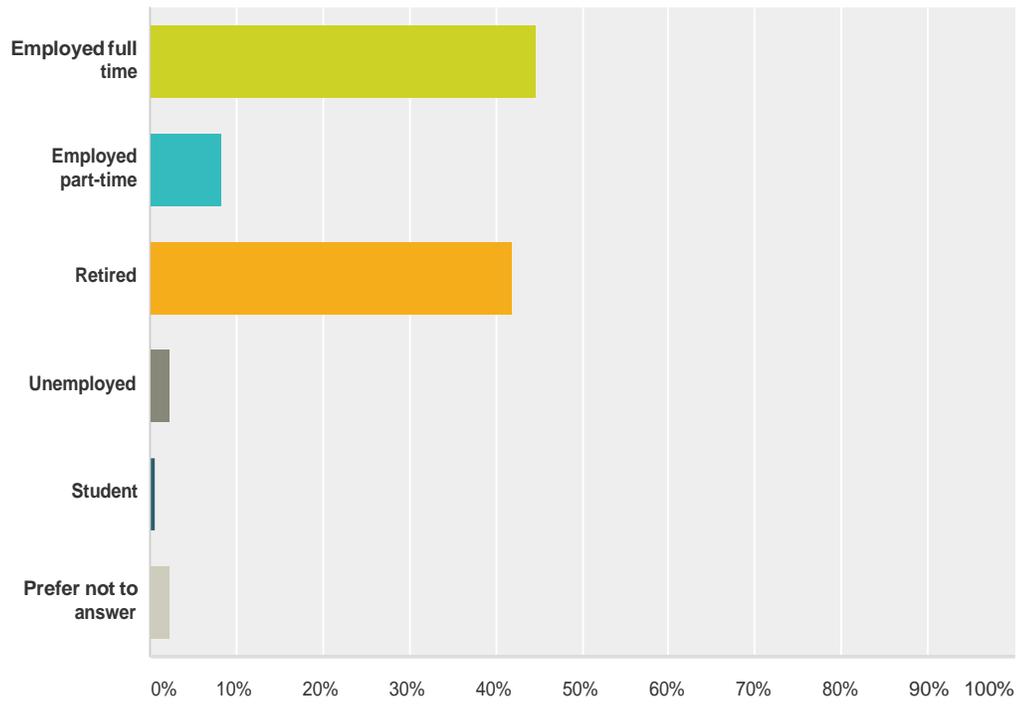
#	If no, what was missing?	Date
1	usually wrong info	4/26/2015 6:40 PM
2	Charging station locations	3/30/2015 2:14 PM
3	I am looking into summer camps and i cannot find how much a membership is, which is above and beyond the costs of summer camps. Additionally, as a tax payer I am upset that the cost of summer camp is the same as private summer camps. Private camps include meals and yours do not, and they are the same rate. I would assume it would have been less per week, but in the end it will actually cost me more.	3/15/2015 2:48 PM
4	Very difficult to wade thru to find what you are looking for. I spent over a half hour just searching where to register for a program at six-mile cypress slough. Shameful. then the dates were wrong, and the class I wanted was on some of the sites I went to, but not on the other sites for those dates.	3/14/2015 12:17 PM
5	I would like more information on the smaller, lesser known parks. Otherwise i feel it is a good website.	3/9/2015 10:28 PM
6	Just difficult to navigate.	3/6/2015 11:53 AM
7	can't register for classes/programs on the site.	3/2/2015 4:06 PM
8	Place to leave message like old website.ok	2/27/2015 5:26 PM
9	It was missing the information that you blocked the kayak launch area with two large rocks at Royal Palm Park. Yet you list that park as a launch point for the Great Calusa Blueway. Not very well planned on your part actually.	2/1/2015 9:35 AM
10	When it is up to date especially for staff changes.	1/30/2015 9:45 AM
11	Hard to find information.	1/17/2015 2:16 PM
12	Website is hard to navigate.	1/15/2015 7:36 AM

Needs Assessment Survey 2015

13	only checked the hours.	1/13/2015 6:23 AM
14	confusing	1/7/2015 11:29 AM
15	it is buggy and horrible to use looks like an amateur wrote and tested	1/6/2015 1:12 PM

Q17 Are you...

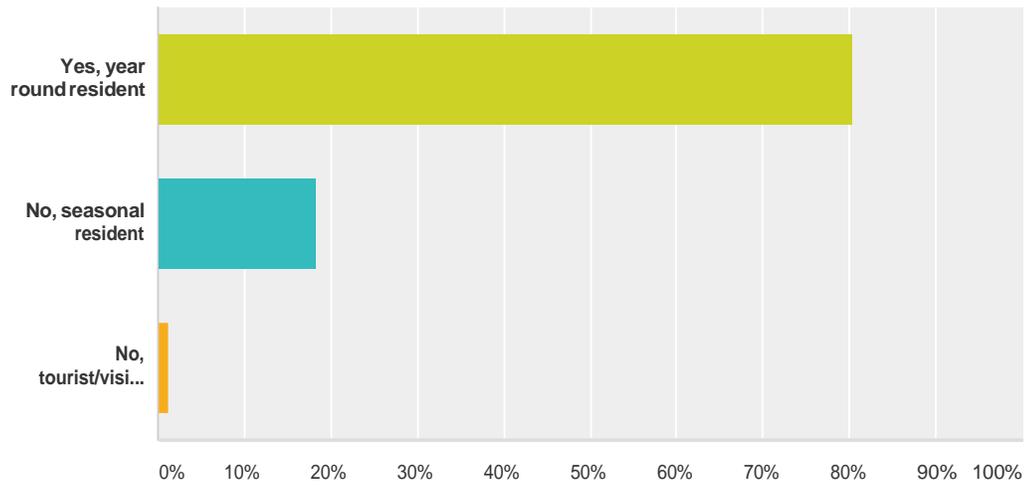
Answered: 315 Skipped: 89



Answer Choices	Responses	Count
Employed full time	44.76%	141
Employed part-time	8.25%	26
Retired	41.90%	132
Unemployed	2.22%	7
Student	0.63%	2
Prefer not to answer	2.22%	7
Total		315

Q18 Do you live in Lee County year round?

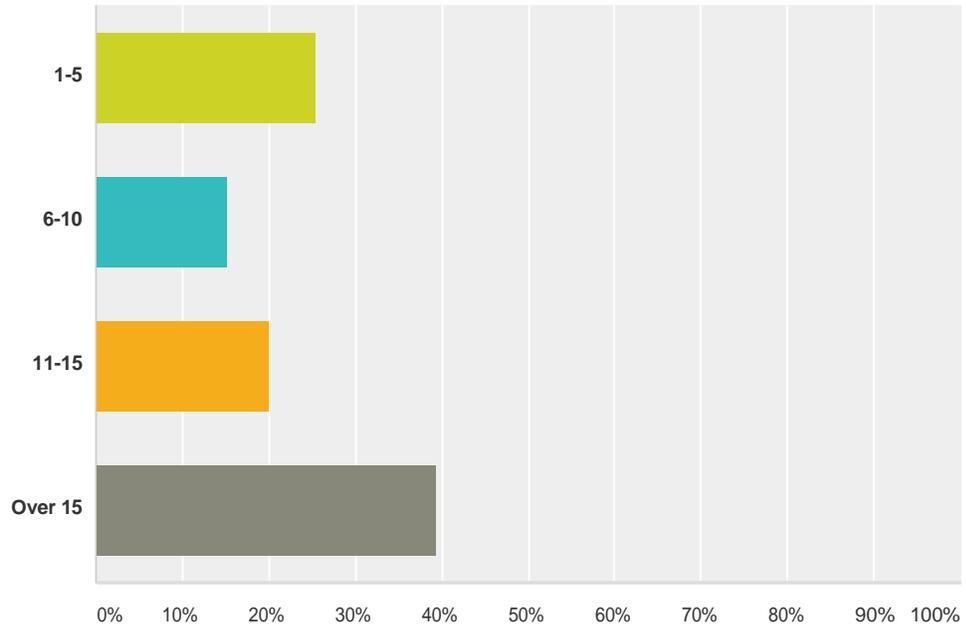
Answered: 312 Skipped: 92



Answer Choices	Responses
Yes, year round resident	80.45% 251
No, seasonal resident	18.27% 57
No, tourist/visitor to the area	1.28% 4
Total	312

Q19 If you answered "Yes" to the above question, how many years have you lived in Lee County?

Answered: 264 Skipped: 140



Answer Choices	Responses
1-5	25.38% 67
6-10	15.15% 40
11-15	20.08% 53
Over 15	39.39% 104
Total	264

Needs Assessment Survey 2015

Q20 What is your home zip code?

Answered: 308 Skipped: 96

#	Responses	Date
1	33993	4/30/2015 10:41 AM
2	33974	4/30/2015 1:56 AM
3	33907	4/29/2015 11:26 AM
4	33936	4/28/2015 8:49 PM
5	33936	4/26/2015 6:40 PM
6	33936	4/21/2015 11:27 PM
7	33852	4/21/2015 10:02 PM
8	33973	4/21/2015 5:05 PM
9	33972	4/21/2015 3:55 PM
10	06278	4/21/2015 9:50 AM
11	33931	4/20/2015 3:29 PM
12	33974	4/20/2015 3:45 AM
13	33936	4/19/2015 5:27 PM
14	33928	4/18/2015 4:09 PM
15	33966	4/17/2015 2:51 PM
16	33919na	4/17/2015 12:25 PM
17	33919	4/14/2015 8:59 AM
18	33973	4/13/2015 12:09 PM
19	33976	4/11/2015 9:16 PM
20	33971	4/11/2015 1:17 AM
21	33971	4/10/2015 1:03 PM
22	33990	4/9/2015 11:00 PM
23	33976	4/9/2015 2:46 PM
24	33908	4/9/2015 9:29 AM
25	33917	4/8/2015 2:16 PM
26	33908	4/8/2015 1:08 PM
27	33908	4/7/2015 8:34 PM
28	33931	4/7/2015 12:11 PM
29	33908	4/7/2015 9:46 AM
30	33931	4/7/2015 9:32 AM
31	33919	4/7/2015 8:57 AM
32	33908	4/7/2015 8:16 AM
33	33919	4/7/2015 6:39 AM

Needs Assessment Survey 2015

34	33967	4/7/2015 1:35 AM
35	33919	4/6/2015 10:10 PM
36	33967	4/6/2015 8:48 PM
37	33919	4/6/2015 7:37 PM
38	33931	4/6/2015 6:58 PM
39	33908	4/6/2015 5:38 PM
40	33919	4/6/2015 5:26 PM
41	33908	4/6/2015 5:15 PM
42	33967	4/6/2015 4:32 PM
43	33908	4/6/2015 4:31 PM
44	33907	4/6/2015 4:18 PM
45	33908	4/6/2015 3:59 PM
46	33908	4/6/2015 3:44 PM
47	33908	4/6/2015 3:42 PM
48	33928	4/4/2015 3:30 PM
49	33974	4/3/2015 2:41 PM
50	23185	4/3/2015 9:20 AM
51	33971	4/2/2015 5:21 PM
52	33991	4/2/2015 3:02 PM
53	33936	4/1/2015 7:15 PM
54	33936	4/1/2015 4:46 PM
55	02476	4/1/2015 12:08 PM
56	33928	4/1/2015 11:28 AM
57	33913	4/1/2015 9:42 AM
58	33967	4/1/2015 8:22 AM
59	33928	4/1/2015 6:20 AM
60	60491	3/31/2015 5:20 PM
61	33928	3/31/2015 4:15 PM
62	33917	3/31/2015 2:32 PM
63	34135	3/31/2015 2:13 PM
64	34135	3/31/2015 2:03 PM
65	34134	3/31/2015 11:42 AM
66	33901	3/31/2015 10:24 AM
67	33905	3/30/2015 2:14 PM
68	33936	3/30/2015 9:49 AM
69	33908	3/24/2015 2:32 PM
70	33917	3/23/2015 3:47 PM
71	33908	3/22/2015 5:15 PM

Needs Assessment Survey 2015

72	33919	3/22/2015 10:25 AM
73	33903	3/21/2015 9:55 AM
74	33974	3/20/2015 1:35 PM
75	33966	3/19/2015 1:11 PM
76	33907	3/19/2015 11:46 AM
77	33966	3/19/2015 6:22 AM
78	39919	3/17/2015 5:11 PM
79	33972	3/16/2015 6:20 PM
80	33919	3/16/2015 6:03 PM
81	33913	3/15/2015 2:48 PM
82	33971	3/14/2015 12:35 PM
83	33908	3/14/2015 12:17 PM
84	33907	3/12/2015 8:00 PM
85	33919	3/12/2015 1:11 PM
86	34135	3/12/2015 12:57 PM
87	34135	3/11/2015 8:50 PM
88	33936	3/11/2015 1:48 PM
89	33971	3/11/2015 9:23 AM
90	34135	3/10/2015 2:48 PM
91	33928	3/10/2015 9:10 AM
92	33936	3/9/2015 10:28 PM
93	33905	3/9/2015 7:14 PM
94	33936	3/9/2015 11:38 AM
95	33972	3/8/2015 1:35 PM
96	33908	3/8/2015 10:16 AM
97	33919	3/6/2015 4:29 PM
98	33912	3/6/2015 1:20 PM
99	33990	3/6/2015 11:53 AM
100	33914	3/6/2015 11:46 AM
101	13204	3/5/2015 3:41 PM
102	33928	3/4/2015 8:19 AM
103	33928	3/4/2015 7:26 AM
104	33912	3/3/2015 7:47 PM
105	33919	3/3/2015 9:03 AM
106	33903	3/3/2015 8:09 AM
107	33903	3/3/2015 8:02 AM
108	33901	3/3/2015 8:02 AM
109	33928	3/3/2015 5:27 AM

Needs Assessment Survey 2015

110	08724	3/2/2015 8:38 PM
111	33919	3/2/2015 4:06 PM
112	33908	3/2/2015 2:50 PM
113	33908	3/2/2015 2:36 PM
114	33908	3/2/2015 12:08 PM
115	33967	3/2/2015 11:19 AM
116	33908	3/2/2015 11:11 AM
117	33912	3/2/2015 10:46 AM
118	34105	3/2/2015 10:15 AM
119	33928	3/2/2015 7:42 AM
120	33912	3/2/2015 6:47 AM
121	33928	3/1/2015 11:23 PM
122	33908	3/1/2015 9:49 PM
123	33928	3/1/2015 8:58 PM
124	33971	3/1/2015 7:41 PM
125	33908	3/1/2015 7:05 PM
126	33967	3/1/2015 3:55 PM
127	33928	3/1/2015 3:41 PM
128	33928	3/1/2015 3:18 PM
129	33966	3/1/2015 3:09 PM
130	Germany	3/1/2015 3:03 PM
131	33967	3/1/2015 2:45 PM
132	33967	3/1/2015 2:31 PM
133	33919	3/1/2015 2:02 PM
134	33928	3/1/2015 1:36 PM
135	33904	3/1/2015 1:33 PM
136	33931	3/1/2015 1:27 PM
137	33903	3/1/2015 1:27 PM
138	33908	3/1/2015 1:10 PM
139	08203	3/1/2015 12:27 PM
140	33908	3/1/2015 11:40 AM
141	33931	3/1/2015 11:40 AM
142	33908	3/1/2015 7:01 AM
143	33920	2/28/2015 11:46 AM
144	33919	2/27/2015 11:23 PM
145	33904	2/27/2015 5:26 PM
146	33908	2/27/2015 3:26 PM
147	48108	2/26/2015 2:19 PM

Needs Assessment Survey 2015

148	33907	2/25/2015 12:36 PM
149	33912	2/25/2015 10:33 AM
150	33974	2/25/2015 9:58 AM
151	33908	2/24/2015 3:34 PM
152	33976	2/23/2015 3:06 PM
153	33908	2/23/2015 10:29 AM
154	33905	2/22/2015 4:40 PM
155	33904	2/20/2015 4:00 PM
156	33991	2/19/2015 4:03 PM
157	33912	2/19/2015 9:25 AM
158	33956	2/18/2015 1:53 PM
159	33919	2/18/2015 10:27 AM
160	25427	2/18/2015 10:07 AM
161	33974	2/18/2015 12:16 AM
162	33908	2/17/2015 4:17 PM
163	33936	2/16/2015 6:52 PM
164	33908 I've lived in Lee County nearly 30 years.	2/16/2015 6:15 PM
165	33936	2/16/2015 12:03 PM
166	33908	2/15/2015 4:04 PM
167	49085	2/14/2015 10:10 AM
168	33957	2/13/2015 9:55 PM
169	33908	2/12/2015 3:58 PM
170	33912	2/12/2015 3:58 PM
171	33907	2/12/2015 1:31 PM
172	33928	2/11/2015 9:21 PM
173	33908	2/11/2015 8:24 PM
174	33974	2/10/2015 9:35 AM
175	33974	2/10/2015 7:39 AM
176	33972	2/9/2015 2:27 PM
177	33908	2/8/2015 2:27 PM
178	95060	2/8/2015 11:33 AM
179	33919	2/7/2015 12:04 PM
180	33920t	2/6/2015 2:17 PM
181	33919	2/6/2015 11:29 AM
182	33913	2/5/2015 8:52 AM
183	33908	2/5/2015 8:33 AM
184	34135	2/3/2015 9:37 PM
185	33903	2/3/2015 3:55 PM

Needs Assessment Survey 2015

186	33904	2/3/2015 3:10 PM
187	11933	2/3/2015 3:02 PM
188	33974	2/3/2015 1:51 PM
189	07728	2/3/2015 1:41 PM
190	33919	2/3/2015 11:00 AM
191	33912	2/3/2015 10:28 AM
192	56362	2/3/2015 9:51 AM
193	33912	2/2/2015 10:14 PM
194	33935	2/2/2015 4:40 PM
195	33905	2/2/2015 4:15 PM
196	33916	2/2/2015 6:58 AM
197	33931	2/1/2015 9:10 PM
198	33907	2/1/2015 7:06 PM
199	33905	2/1/2015 9:35 AM
200	33972	1/31/2015 9:36 PM
201	33905	1/31/2015 10:10 AM
202	33908	1/31/2015 7:38 AM
203	44131	1/30/2015 8:16 PM
204	33909	1/30/2015 2:55 PM
205	33966	1/30/2015 1:50 PM
206	33919	1/30/2015 11:52 AM
207	33993	1/30/2015 10:36 AM
208	33919	1/30/2015 9:45 AM
209	49053	1/29/2015 6:56 PM
210	33976	1/29/2015 2:02 PM
211	34134	1/29/2015 12:05 PM
212	33907	1/28/2015 7:30 PM
213	33967	1/28/2015 6:11 PM
214	33919	1/28/2015 5:54 PM
215	33931	1/28/2015 3:53 PM
216	33908	1/28/2015 3:30 PM
217	34112	1/28/2015 2:32 PM
218	33908	1/28/2015 2:09 PM
219	33908	1/28/2015 12:31 PM
220	33966	1/28/2015 12:30 PM
221	33919	1/28/2015 12:27 PM
222	33908	1/28/2015 10:51 AM
223	33919	1/28/2015 9:25 AM

Needs Assessment Survey 2015

224	33908	1/28/2015 9:21 AM
225	33912	1/28/2015 8:59 AM
226	33991	1/27/2015 2:06 PM
227	33990	1/27/2015 7:42 AM
228	33912	1/26/2015 4:30 PM
229	33922	1/26/2015 1:17 PM
230	33917	1/26/2015 9:18 AM
231	33990	1/25/2015 11:32 AM
232	34145	1/25/2015 9:36 AM
233	33928	1/25/2015 8:52 AM
234	34134	1/24/2015 7:42 AM
235	34135	1/23/2015 8:28 PM
236	33974	1/23/2015 1:07 PM
237	34135	1/23/2015 1:02 PM
238	33967	1/23/2015 12:30 PM
239	33972	1/22/2015 12:28 PM
240	62629	1/21/2015 10:20 PM
241	33967	1/21/2015 5:06 PM
242	34135	1/21/2015 11:43 AM
243	34134	1/21/2015 8:04 AM
244	33908	1/21/2015 7:22 AM
245	33905	1/20/2015 8:41 PM
246	33905	1/20/2015 4:07 PM
247	33990	1/19/2015 7:05 PM
248	33907	1/19/2015 7:00 PM
249	33904	1/19/2015 6:25 PM
250	33912	1/19/2015 4:12 PM
251	33967	1/19/2015 2:52 PM
252	34135. I recently moved from 33916.	1/19/2015 1:18 PM
253	34134	1/19/2015 5:06 AM
254	33903	1/17/2015 9:52 PM
255	34135	1/17/2015 5:39 PM
256	33905	1/17/2015 2:19 PM
257	34134	1/17/2015 2:16 PM
258	33919	1/17/2015 2:13 PM
259	33908	1/17/2015 8:24 AM
260	33903	1/15/2015 7:36 AM
261	33919	1/14/2015 2:26 PM

Needs Assessment Survey 2015

262	33903	1/14/2015 12:48 PM
263	34135	1/14/2015 10:14 AM
264	33912	1/13/2015 7:42 AM
265	33919	1/13/2015 7:09 AM
266	33917	1/13/2015 6:23 AM
267	33976	1/12/2015 1:39 PM
268	33967	1/12/2015 1:24 PM
269	33971	1/12/2015 11:37 AM
270	33917	1/10/2015 7:58 AM
271	33991	1/8/2015 10:16 PM
272	33973	1/8/2015 12:33 PM
273	33974	1/8/2015 11:08 AM
274	33976	1/8/2015 10:36 AM
275	33908	1/8/2015 9:34 AM
276	33905	1/8/2015 7:11 AM
277	33905	1/7/2015 9:23 PM
278	33908	1/7/2015 7:36 PM
279	33967	1/7/2015 7:05 PM
280	33993	1/7/2015 5:55 PM
281	33966	1/7/2015 5:39 PM
282	33905	1/7/2015 4:31 PM
283	33904	1/7/2015 11:59 AM
284	33936	1/7/2015 11:41 AM
285	33922	1/7/2015 11:29 AM
286	33917	1/7/2015 11:04 AM
287	33919	1/7/2015 10:45 AM
288	33967	1/7/2015 9:50 AM
289	33928	1/7/2015 8:11 AM
290	33993	1/7/2015 6:26 AM
291	33901	1/6/2015 10:22 PM
292	33919	1/6/2015 9:12 PM
293	33908	1/6/2015 9:05 PM
294	33917	1/6/2015 6:47 PM
295	46635	1/6/2015 5:21 PM
296	34135	1/6/2015 5:11 PM
297	33990	1/6/2015 2:58 PM
298	33917	1/6/2015 2:55 PM
299	48350	1/6/2015 2:53 PM

Needs Assessment Survey 2015

300	33972	1/6/2015 2:21 PM
301	33967	1/6/2015 1:43 PM
302	33972	1/6/2015 1:12 PM
303	33917	1/6/2015 12:51 PM
304	NA	1/6/2015 11:39 AM
305	33920	1/6/2015 11:12 AM
306	33914	1/6/2015 10:55 AM
307	33931	1/6/2015 10:54 AM
308	33967	1/6/2015 10:50 AM

Needs Assessment Survey 2015

Q21 What is your work zip code (if employed)?

Answered: 167 Skipped: 237

#	Responses	Date
1	33991	4/30/2015 10:41 AM
2	33913	4/30/2015 1:56 AM
3	33905	4/28/2015 8:49 PM
4	33901	4/26/2015 6:40 PM
5	33936	4/21/2015 11:27 PM
6	34114	4/21/2015 5:05 PM
7	06278	4/21/2015 9:50 AM
8	33928	4/20/2015 3:29 PM
9	33919	4/20/2015 3:45 AM
10	33936	4/19/2015 5:27 PM
11	33902	4/17/2015 2:51 PM
12	34102	4/13/2015 12:09 PM
13	33901	4/9/2015 11:00 PM
14	33919	4/9/2015 2:46 PM
15	n/a	4/9/2015 9:29 AM
16	33916	4/8/2015 2:16 PM
17	33912	4/8/2015 1:08 PM
18	33908	4/7/2015 8:34 PM
19	33908	4/7/2015 9:46 AM
20	33912	4/7/2015 6:39 AM
21	33908	4/7/2015 1:35 AM
22	33908	4/6/2015 5:15 PM
23	33966	4/6/2015 4:32 PM
24	33901	4/6/2015 4:18 PM
25	33908	4/6/2015 3:44 PM
26	na	4/4/2015 3:30 PM
27	33914	4/2/2015 5:21 PM
28	33901	4/2/2015 3:02 PM
29	33901	4/1/2015 7:15 PM
30	33936	4/1/2015 4:46 PM
31	30096	4/1/2015 12:08 PM
32	33913	4/1/2015 9:42 AM

Needs Assessment Survey 2015

33	33928	3/31/2015 11:42 AM
34	33919	3/31/2015 10:24 AM
35	Three Oaks	3/30/2015 2:14 PM
36	33974	3/30/2015 9:49 AM
37	variable	3/24/2015 2:32 PM
38	33907	3/23/2015 3:47 PM
39	33908	3/22/2015 5:15 PM
40	33908	3/22/2015 10:25 AM
41	33901	3/20/2015 1:35 PM
42	34135	3/19/2015 1:11 PM
43	33901	3/19/2015 11:46 AM
44	Cape Coral, Santa Barbara Area	3/19/2015 6:22 AM
45	33971	3/16/2015 6:20 PM
46	33913 and 33901	3/15/2015 2:48 PM
47	33924	3/12/2015 1:11 PM
48	33936	3/11/2015 9:23 AM
49	33967	3/10/2015 9:10 AM
50	33913	3/9/2015 10:28 PM
51	33905	3/9/2015 7:14 PM
52	33903	3/9/2015 11:38 AM
53	33908	3/8/2015 1:35 PM
54	33971	3/6/2015 4:29 PM
55	33971	3/6/2015 11:46 AM
56	34135	3/4/2015 8:19 AM
57	33916	3/3/2015 9:03 AM
58	n/a	3/3/2015 8:02 AM
59	33908	3/2/2015 2:50 PM
60	33966	3/2/2015 11:11 AM
61	34108	3/2/2015 10:15 AM
62	33908	3/1/2015 9:49 PM
63	33908	3/1/2015 7:41 PM
64	33908	3/1/2015 3:55 PM
65	33928	3/1/2015 3:18 PM
66	33957	3/1/2015 3:09 PM
67	33919	3/1/2015 1:10 PM
68	33920	2/28/2015 11:46 AM
69	33901	2/27/2015 11:23 PM
70	33948	2/25/2015 10:33 AM

Needs Assessment Survey 2015

71	33971	2/23/2015 3:06 PM
72	33913	2/23/2015 10:29 AM
73	34292	2/19/2015 4:03 PM
74	33908	2/19/2015 9:25 AM
75	N/A	2/18/2015 1:53 PM
76	33908	2/18/2015 10:27 AM
77	33936	2/16/2015 6:52 PM
78	33901	2/16/2015 6:15 PM
79	33936	2/16/2015 12:03 PM
80	33901	2/12/2015 3:58 PM
81	33901	2/12/2015 1:31 PM
82	33928	2/11/2015 9:21 PM
83	n/a	2/11/2015 8:24 PM
84	Not Sure	2/10/2015 9:35 AM
85	33440	2/10/2015 7:39 AM
86	33902	2/9/2015 2:27 PM
87	33908	2/8/2015 2:27 PM
88	33908	2/7/2015 12:04 PM
89	33914	2/3/2015 3:10 PM
90	33901	2/3/2015 1:51 PM
91	33908	2/3/2015 1:41 PM
92	33931	2/3/2015 11:00 AM
93	n/a	2/3/2015 10:28 AM
94	56362	2/3/2015 9:51 AM
95	33905	2/2/2015 6:58 AM
96	estero	1/31/2015 7:38 AM
97	33901	1/30/2015 2:55 PM
98	33993	1/30/2015 10:36 AM
99	33905	1/29/2015 2:02 PM
100	Charlotte,nc	1/28/2015 6:11 PM
101	33908	1/28/2015 3:30 PM
102	34109	1/28/2015 2:32 PM
103	n/a	1/28/2015 12:30 PM
104	33908	1/28/2015 8:59 AM
105	33913	1/27/2015 2:06 PM
106	33903	1/27/2015 7:42 AM
107	33912	1/26/2015 4:30 PM
108	33901	1/26/2015 1:17 PM

Needs Assessment Survey 2015

109	33901	1/26/2015 9:18 AM
110	33916	1/25/2015 11:32 AM
111	34102	1/24/2015 7:42 AM
112	33912	1/23/2015 1:07 PM
113	34134	1/23/2015 1:02 PM
114	33908	1/23/2015 12:30 PM
115	33972	1/22/2015 12:28 PM
116	34134	1/21/2015 11:43 AM
117	33912	1/21/2015 7:22 AM
118	33990	1/20/2015 8:41 PM
119	33902	1/20/2015 4:07 PM
120	33907	1/19/2015 7:00 PM
121	33904	1/19/2015 6:25 PM
122	33905	1/19/2015 4:12 PM
123	33929	1/19/2015 2:52 PM
124	33912	1/19/2015 1:18 PM
125	33916	1/17/2015 9:52 PM
126	34135	1/17/2015 5:39 PM
127	33905	1/17/2015 2:19 PM
128	34116	1/17/2015 2:16 PM
129	33903	1/15/2015 7:36 AM
130	33901	1/14/2015 2:26 PM
131	33901	1/14/2015 12:48 PM
132	34135	1/14/2015 10:14 AM
133	33966	1/13/2015 7:42 AM
134	33905	1/13/2015 7:09 AM
135	33913	1/13/2015 6:23 AM
136	33901	1/12/2015 1:39 PM
137	33901	1/12/2015 1:24 PM
138	33936	1/12/2015 11:37 AM
139	33901	1/8/2015 12:33 PM
140	33901	1/8/2015 11:08 AM
141	33913	1/8/2015 10:36 AM
142	33935	1/7/2015 9:23 PM
143	33916	1/7/2015 7:36 PM
144	33912	1/7/2015 7:05 PM
145	33990?	1/7/2015 5:55 PM
146	33909	1/7/2015 11:59 AM

Needs Assessment Survey 2015

147	33916	1/7/2015 11:41 AM
148	33950	1/7/2015 11:29 AM
149	33907	1/7/2015 11:04 AM
150	33928	1/7/2015 9:50 AM
151	33905	1/7/2015 6:26 AM
152	33990	1/6/2015 10:22 PM
153	n/a	1/6/2015 9:12 PM
154	33908	1/6/2015 9:05 PM
155	46516	1/6/2015 5:21 PM
156	33928	1/6/2015 5:11 PM
157	33604	1/6/2015 2:58 PM
158	33905	1/6/2015 2:55 PM
159	33913	1/6/2015 2:21 PM
160	33928	1/6/2015 1:43 PM
161	33936	1/6/2015 1:12 PM
162	33916	1/6/2015 12:51 PM
163	NA	1/6/2015 11:39 AM
164	33916	1/6/2015 11:12 AM
165	33906	1/6/2015 10:55 AM
166	33931	1/6/2015 10:54 AM
167	33916	1/6/2015 10:50 AM

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Q22 Please add any additional comments or recommendations you may have about Lee County Parks & Recreation.

Answered: 113 Skipped: 291

#	Responses	Date
1	I live in south Lee County 9 months of the year and have been a resident since 1989. I love Lakes Park and am a Foundation member/donor.	4/29/2015 11:26 AM
2	N/A	4/28/2015 8:49 PM
3	please dont spend another \$80 million dollars on more baseball. The (full time) residents cant afford to go. The bed tax is a myth. Please stop taking things away from the poor people in North Ft. Myers and giving them to the wealthy in South Ft. Myers (the fair, outdoor lifestyle events, ect.) Tell the Commision that regular people are the base here and we are tired of you spending our money so that the wealthy can have a better experience when they come here and act like entitled children.	4/26/2015 6:40 PM
4	*We recommend more swimming programs for adults/seniors. None shown for lessons on calendar - only infant to 99? If someone is a senior and a beginner, are they in a "guppie" class? Also, would like to see a "Swim Florida" team for adults/seniors. *The current pool here in Lehigh does not offer diving or a diving board. For those of whom who enjoy diving, this is restricting. *Would also like to see more variety of classes like lifesaving/lifeguarding for adults/seniors. Today for example, the pool had to close because of no lifeguards. We find older adults, who are in shape and have experience, to be more dependable where on calls or scheduling is concerned. Thank you.	4/21/2015 3:55 PM
5	would like to see calendar available to view online a couple of months in advance if that's possible. Also, would like to know if seasonal homeowners with children are considered residents or non. and how that dictates which pass you will purchase through the rec. facility.Looking forward to involving our kids in the winter months when we are there.	4/21/2015 9:50 AM
6	Never heard of taken down trees In a park, The beautiful of a park is shrubbery. The mangement in estero park Is inconsiderate to the people they don't know , but acknowledges the people they Know. There building a development behind me, and they have to a 6' set back,with shrubbery, What makes you different	4/18/2015 4:09 PM
7	Parks and Recreation does a great job with limited resources.	4/17/2015 2:51 PM
8	Lakes Park is great .	4/14/2015 8:59 AM
9	I have visited Waterway Park for over 20 years. It is still one of my favorite small parks. The NFM Recreation Center is a huge benefit to the community. Also, for reference, Matlacha Park combines the best of nearly everything save a tennis court. It isn't possible to include water recreation in most areas, but this place has a great feel. I've been using the basketball court especially when I might run past dark. Also, Veterans Park is such a highly used park that extra lighting in the early morning hours would be beneficial. I've heard of several people that like to walk/run there before work but it's not exactly a comfortable experience under poor orange lighting. Also, the Lee County Parks website is phenomenal. Thanks.	4/9/2015 11:00 PM
10	Please see prior comments.	4/9/2015 9:29 AM
11	Scope of programming and range of facilities offered is amazing. Great value for the money.	4/7/2015 9:32 AM
12	Please do more in the evening for working adults. There are many senior-based programs in Lee County, but few options for working tax-paying adults.	4/7/2015 1:35 AM
13	Maybe have music by the water once a week Informative talks even with small donation	4/6/2015 10:10 PM
14	I think you do a great job and offer lots of interesting programs. Some are getting a bit pricey though. Need more outdoor pickleball and with lights for night play. And how about hooking up with the Medicare Silver Sneakers program??	4/4/2015 3:30 PM
15	I think exercise programs should be low impact. Too many jumping jacks in the morning exerciae classes. Also, I liked the instructor that was there for 10 years. Classes now are so boring.bring her back. Most people are senior citizens that take these classes. Have another one for younger knees. That floor is very hard. I wonder how much damage is being done to our knees.	4/3/2015 9:20 AM

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16	wish you would do nice parks in Lehigh Acres as you do in Cape Coral and South Fort Myers area, I feel like a 2nd class citizen in the same County.	4/1/2015 7:15 PM
17	love the North Fort Myers facility	4/1/2015 12:08 PM
18	Friendly and courteous staff!	4/1/2015 6:20 AM
19	Additional Pickleball Courts at sites that don't have them.	3/31/2015 2:13 PM
20	Estero Community Park needs a swimming pool!	3/31/2015 11:42 AM
21	awfully large amount of space im sure the needs are mostly youth,but i have seen various degrees of teaching that seems to have no standards,except tyennis.organized well good for intro to sport,but for youn g adults and sr,s not nuch,to structured.	3/24/2015 2:32 PM
22	The disc golf course in NFM could use a lot more underbrush cleaning than the club and players can provide on its own. The palmetto fields are so thick that many new players avoid the course in favor of the Estero, Bonita Springs, and North Port Charlotte courses. One bad throw often equals a lost disc.	3/23/2015 3:47 PM
23	there were cars broken into at the Veterans park in Lehigh by the doggy park section during daylight hours. And were told the cameras would not be helpful because they were not working. Also have taken my dog to the doggy park only to find there was trash and used comdoms all over the parking lot. Maybe need some additional law enforcement presence coming through.	3/20/2015 1:35 PM
24	Lee County Parks & Recreation have a wide fantastic variety, I always recommend Lakes Park and other parks to visitors and friends for outdoor activities and summer camps.	3/19/2015 1:11 PM
25	I had no idea there were so many Lee County Parks until I completed this survey.	3/19/2015 6:22 AM
26	Please provide more pickleball courts, especially at Rutenburg park	3/17/2015 5:11 PM
27	As I said earlier I am disappointed to find that summer camp provided by Lee County does not include lunches yet is the same price as private summer camps which do include lunches. This in the long run will cost me more money to support the county that I already support through my homeowner taxes.	3/15/2015 2:48 PM
28	They are wonderful. Just get some more programs other than Phys-Ed at Wakehatchee.	3/14/2015 12:17 PM
29	Continue to be aggressively progressively!!	3/10/2015 2:48 PM
30	I LOVE Veterans park. The folks that designed it and maintain it are excellent. Also has the most beautiful dog park I have found. Keep up the great work!	3/9/2015 10:28 PM
31	Not sure, but if money for the Lee County Park District is on the residents' property tax bill, then I think they should be able to use the facilities for free.	3/8/2015 10:16 AM
32	Dress Center personnel are excellent! Would like to see more services for special needs children in other locations. Live in Cape Coral and children go to camp at Drews Center. Would like someplace closer for them.	3/6/2015 11:53 AM
33	Nice Job with your Parks!	3/5/2015 3:41 PM
34	PLEASE ADD MORE PICKLEBALL TIMES IN THE EVENINGS. THANK YOU	3/4/2015 8:19 AM
35	We are very happy with the quantity and quality of parks and recreational sites in Lee County. Please keep up the good work and continue to improve what we currently have.	3/3/2015 7:47 PM
36	I am very thankful for the fairly new N Fort Myers Rec Center. I have met lots of really nice people and enjoying the various classes.	3/3/2015 8:02 AM
37	Need to do a better job of replacing cancelled classes, or ensuring more substitute instructors.	3/3/2015 5:27 AM
38	Friendly staff Great rec center/school relationship @ Wa-Ke.	3/2/2015 4:06 PM
39	Your doing a great job, keep up the good work and be more aggressive in safety and cleaning. I hope to volunteer to help out by May of this year. I still worry about the wild animals at bunche beach because they come out when people are there and not paying attention.	3/2/2015 2:50 PM
40	I mainly use the Wakehatchee facility for Jazzercise. Debbie, the instructor is wonderful and she gets lots of people in her weekday and Sat classes. The staff at Wakehatchee is always very helpful and attentive. One small nit: The floor in the small activity room that Jazzercise uses on Tue and Thu evenings seems to always be dirty and need sweeping. It would be nice is someone could take care of that more frequently.	3/2/2015 12:08 PM

Needs Assessment Survey 2015

41	dog park in estero gets extreme use. need more dog parks all over county. Small dog park in estero needs to have a paved walkway to a roofed shelter for wheelchairs and people using canes like the large dog area. Needs extra money in budget for sod and mulch, Many times no parking spaces available.	3/2/2015 11:19 AM
42	More evening class variety for those of us who work	3/2/2015 11:11 AM
43	Have used the Parks & Rec for many years, great summer programs for kids, both children learned to swim at San Carlos Community Pool. We will miss Bruce!	3/1/2015 3:55 PM
44	Would love to have Silver Sneakers added.	3/1/2015 2:02 PM
45	Wish Pickleball was available more often at Estero Community Center. Different days or in the evenings would be nice.	3/1/2015 1:36 PM
46	Golf	3/1/2015 1:33 PM
47	I use the Pickleball courts and the person I come with and I are beginners. Although the website states there is a court reserved or beginners, we are often bullied out of them. There should be a paid employee who enforces the rules instead of volunteer pickleball players who protect their own interests.	3/1/2015 1:17 PM
48	Great group of people who answer phones and always act enthusiastic.	3/1/2015 11:40 AM
49	good job done by welcoming staff	3/1/2015 7:01 AM
50	treated fairly	2/28/2015 11:46 AM
51	PLEASE consider painting Pickleball lines on the tennis courts at Brooks Park. Thank you for your attention.	2/25/2015 12:36 PM
52	Move the Rutenberg Park Baseball field to WaKehatchee Re Center as promised several years ago...	2/23/2015 10:29 AM
53	We need more options in Cape Coral, especially in lifetime sports like walking, swimming, biking.	2/20/2015 4:00 PM
54	Lee County Parks and Recreation offers wonderful facilities and programs for everyone. The only thing that I can criticize is that Lee County Parks and Recreation doesn't do the best job of informing the public about all of the opportunities offered.	2/18/2015 1:53 PM
55	Great Facility	2/18/2015 10:27 AM
56	Love the lands preserved through Conservation20/20	2/18/2015 10:07 AM
57	They need I stop light out front someone is going to get hurt exiting on to 5th street or Williams	2/16/2015 6:52 PM
58	Lee County Parks & Rec have done a wonderful job, for the most part. I do wish that there was an effort to clean up the garbage in the water at Lakes Park. It's disgraceful, and I can't reach it myself, otherwise I might pick it up. I've watched plastic bottles stuck in the reeds near the bridge for over a year and it seems there is no effort to clean up. Such a shame. I volunteered once (cleaning) -- but didn't return, as no one gave any acknowledgement or said thank you. Too bad!	2/16/2015 6:15 PM
59	I would like to see more outdoor pickleball courts. I would like to see a reservation system(maybe by the hour) for the gyms when usage for open gym is light. Also the link I am getting in email that says Click here to view the February 2015 News from the North and Calendar does nothing when I click it.	2/14/2015 10:10 AM
60	We need more recreation centers. It would be great to have more locations south of the Caloosahatche River with multiple basketball and volleyball courts. Gym/fitness rooms with equipment are also a plus with the recreation centers.	2/12/2015 3:58 PM
61	I feel fortunate to have a great local parks and recreation program.	2/12/2015 1:31 PM
62	Given the resources you have I think you do a great job in trying to cover all aspects. I would personally like yo see more trails such as Linear Park - multi use and safe for walkers, runners and bikers. M	2/11/2015 9:21 PM
63	Lehigh Community parks needs to be expanded to the property next door thats for sale. playing baseball on football feilds and football on baseball feilds is ruining the feilds, it is to much of a cluster sharing the feilds, concessionstand and bathrooms. The property next door is for sale and in my opinion should be bought clear the woods, put up football feilds, a concession stand, a pavilion big enough for saftey during lighting, locker rooms providing saftey from lightening for the kids, another set of bathrooms, a bigger parking lot (thats should have a gate to keep drug dealers, burglars, swimmers and "lovers" out of the park in the middle of the night) and move the big set of bleachers. The county spends millions on Stadiums, bailing out companies, paying companys to build there business here (Hertz), building Trail head Park right down the road, that maybe 10-20 use the park a day. Why cant they spend any money on a park that has 400-800 people a night with 150-200 parking spots? - A Concerned Parent	2/10/2015 9:35 AM

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64	Please have more offerings for WORKING adults	2/7/2015 12:04 PM
65	My experience with your employees has always been very good. They are very responsive.	2/6/2015 2:17 PM
66	Protect things as quickly as you can. Lee County growth rate will fill the entire open space soon	2/5/2015 8:52 AM
67	Video camera should be monitored more closely as there were cars broken into at the Doggy park in Lehigh recently during the daylight hours.	2/3/2015 1:51 PM
68	Would like to see more support for the only mountain bike trail system in Lee County which is at CRP. Support meaning financial toward materials such as clay soil for the maintenance of the trails which are totally maintained by volunteers. I truly believe that the Department for Tourism should support the trails since they attract users from all over the country who participate in biking and trail run events. There is much more to Tourism in Florida than just relaxing.	2/2/2015 4:40 PM
69	We are so lucky to have such beautiful facilities throughout our county	2/1/2015 7:06 PM
70	Better signs to show where parks are located from road view.	1/30/2015 2:55 PM
71	Would love a facility built in South Fort Myers on Treeline.	1/30/2015 1:50 PM
72	YOU are doing a wonderful job . the NW cape is an area in need of a rec center.	1/30/2015 10:36 AM
73	awesome facilities and options!	1/29/2015 2:02 PM
74	Just what I indicated previously; we pay a lot of tax dollars in Bonita Springs and I don't see anything in the way of parks/playgrounds	1/29/2015 12:05 PM
75	I take Jazzercise at Waukee Hatchee and it is frequently moved outside because the gym is closed. We often have 100+ attendees during season-I would like us to have better access to the gym.	1/28/2015 5:54 PM
76	I use Bunche Beach several days a week to walk or relax. I didn't see anything about that area, on your list. It needs to be visited more often by the rangers and for safety issues. There are too many that visit that are NOT paying to park. The raccoon family needs to be moved before some one is bitten. The guys that sometimes hang out there to pick up other guys need to be aware this is a family park and not allowed for thongs and solitations.	1/28/2015 3:30 PM
77	At Wa-chee-hatchee the employees put up and take down the pickleball nets. We are discouraged, fearing injury of the players, especially seniors, which is the majority. At Estero, there is not an employee who ever enters the gym, nor even acknowledges anyone walking in the door unless you speak to them first. What a difference in the attitude and friendliness of the employees from Wach-chee-hatchee to Estero. The dog park is great. The only problem seen is the large dogs that come to the small dog side, which is a recipe for disaster. So often, the larger dogs accidentally pounce or step on the smaller ones, obviously hurting them by the sound of the yelps. I understand that the small dog side is open to shy dogs who may be larger, but that is not the case to which I refer. Generally, a great place for dogs to have fun!	1/28/2015 12:30 PM
78	The Lakes Park is a gem and could add a covered concert pavilion. It also doesn't make sense that the county doesn't purchase the land next to the park for future events. This is an opportunity to buy or take by eminent demand. When you hold concerts and Farmers markets everyone parks on this land. ??Its really needed to allow the park to be used for special events in the future. Penny wise and pound foolish if it is not being considered.	1/28/2015 12:27 PM
79	always treated with courtesy at front desk. staff always been helpful when called upon for assistance.	1/28/2015 10:51 AM
80	The Pine Island Community pool is a popular destination and used by many. The facility is in desperate need of upgrading, especially the furniture which can be dangerous because it is in disrepair. Areas of the facility are also very slippery (which seems outdated with today's building materials).	1/26/2015 1:17 PM
81	I wish the parking was less expensive at the beaches. I wish there were more restroom facilities and a better way for wheelchair people to enjoy the beach.	1/26/2015 9:18 AM
82	Pool hours could be extended to accommodate working staff Have all staff members CPR CERTIFIED, not just trained More social media	1/23/2015 12:30 PM
83	I feel the variety and number of facilities is outstanding. This is a program to be proud of.	1/22/2015 12:28 PM
84	Paint pickleball lines on three oaks park tennis courts.	1/21/2015 10:20 PM
85	Would like to see some events to help our community. Examples, Bicycle safety, educate public on a variety of safety issues,i.e. Car seats. More information on website about walking paths. Would like to know distances in parks we visit, to be able to "workout".	1/20/2015 8:41 PM

Needs Assessment Survey 2015

86	Free handicap parking for developmentally delayed children is needed. Our grandkids don't understand many of the programs but they do love the open areas. They are unable to participate in most activities but the parks are very important to them. We drive in two different vehicles depending on the situation so the annual pass is not a good option unless we could switch it between cars.	1/19/2015 7:05 PM
87	The SPECIAL NEEDS PROGRAM is an important part of the community for those with special needs. Since Amanda left this program, I have seen it go down hill significantly. Even though some of the same staff is there, they seem to have lost interest in their jobs and caring for our kids. I think the leadership of the special needs department is lacking and very impersonal. It is not a big program yet so you would think the lead supervisor be very personal with the families involved and know us. She is not. We are currently not attending any program at Karl Drews but will likely be back. We are hoping for some positive improvements in the attitude of the leadership and staff at the rec center .	1/19/2015 2:52 PM
88	Keep up the good work!	1/19/2015 5:06 AM
89	Need fun evening things to do!	1/17/2015 5:39 PM
90	I would use facilities more if I knew more about them.	1/17/2015 2:16 PM
91	I would love to help organize community Challenge Groups in 2015. Here is more info: www.groups.vi.com I can be reached at 239-738-3510 if Lee County Parks & Recreation is interested in considering this as a way to get our community active again and using our BEAUTIFUL parks. Kindest Regards, Shawna R Jones Bonita Springs, FL Resident	1/14/2015 10:14 AM
92	A+ to Lee County Parks & Rec. It is a wonderful system with great opportunities for all interests.	1/13/2015 7:42 AM
93	If more programs were offered on the weekends and after normal business hours, the "mature adult" community would be able to benefit more from the parks. I would be willing to pay \$ to attend a class, however most of the classes I am interested in are going on while I am at work.	1/13/2015 7:09 AM
94	The parks should be open to dogs, just as Sarasota, Collier and Charlotte county parks are. The rules should be keep you dog on the leash, unless you have verbal command of them. Aggressive breeds on leach all the time. Pick up what your dog drops, period. No dogs in children's play areas. Lee county is the only one in this area that restricts dogs to little dog parks. I play disc golf, and like to take my dog with me, he is always in my control, and mostly on a leash when I am playing golf. My dog needs the exercise just like I do, or children do. Restricting my dog from the park is like only building sports fields that can only be used by the teams and leagues. It is restricting the use of parks by tax paying citizens of this county. As a 40 year resident of this county, I find it egregious that I can not bring my well behaved dog with me into the parks, therefor I limit my use of them. Thanks for everything you all do, this change would be for the better in my humble opinion.	1/13/2015 6:23 AM
95	I would love to see a linear park along Sunshine Blvd in Lehigh Acres.	1/12/2015 1:39 PM
96	You need more campground facilities at other parks.	1/10/2015 7:58 AM
97	improve parking at Pineland Mem park, too often there is no space for kayak launch with people sunbathing and fishing	1/8/2015 10:16 PM
98	I love Veterans Rec Center. It could be bigger and better if you would advertise more and had more activities	1/8/2015 12:33 PM
99	Other than not having enough for the teenagers in our communities, Lee County Parks & Recreation is excellent.	1/8/2015 11:08 AM
100	FRISBEE GOLF IN LEHIGH AT VETERANS PARK, PLEASE!	1/8/2015 10:36 AM
101	More connected bike ways. JY Liner Park is only a start.	1/7/2015 7:36 PM
102	I have used the park several times camping and fount it a great place.	1/7/2015 5:39 PM
103	pools are nicer than fm city pools but i wish the hrs were later so i could use it after work, the lehigh pool closes at 4 i think and the city pool closes at 5.	1/7/2015 11:41 AM
104	It would be nice if dogs were allowed in the more primitive parks/.preserves.....	1/7/2015 11:29 AM
105	Would love to see additional pools for athritic exercises, light and heavy intensity water aerobic exercises..!!!	1/7/2015 8:11 AM
106	beautiful parks, just need more of them before the land is all developed	1/6/2015 9:12 PM

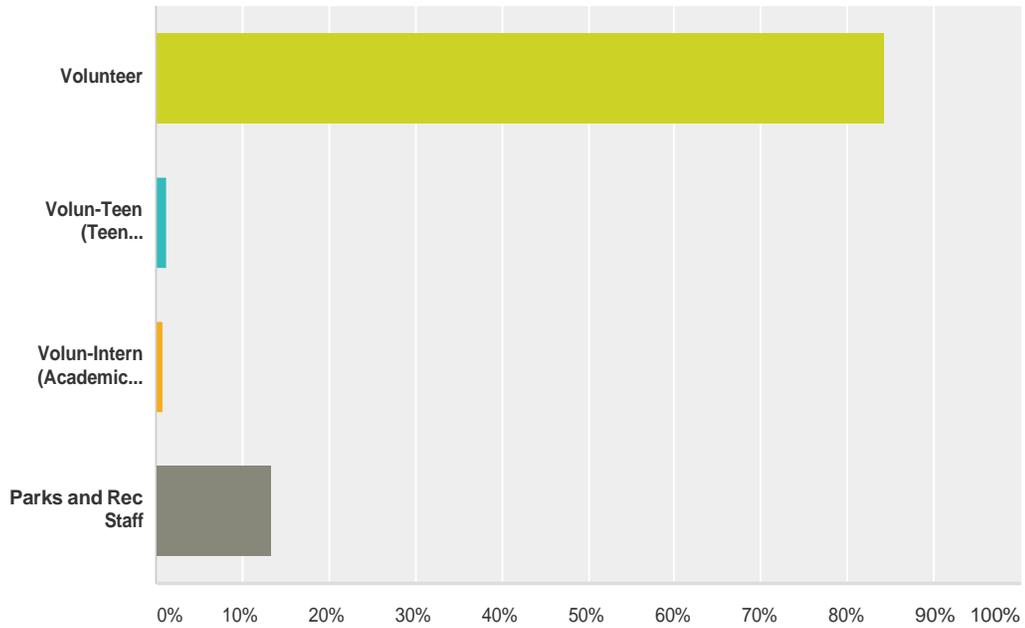
Needs Assessment Survey 2015

107	Please remove Conservation 20/20 funds from the general fund and put them back into a separate, conservation-dedicated fund. Please then leave Conservation 20/20 funds alone, and instead reinstate impact fees. We are tired of giving developers a free ride at the expense of the county tax payers and our precious natural environment. Please balance CLASAC so there aren't a majority of developers and realtors making decisions about land conservation. OF COURSE they don't want to conserve it - they want to make money off it. CLASAC is sort of a joke that way. Please listen to and act according to the will of the people. Challenge to the Lee County Board of County Commissioners: take a clue from Amendment 1 and do the right thing. We want MORE land conservation, coupled with much, much MORE (non-volunteer - pay for it, dammit) environmental education, and less breaks for development. DO THE RIGHT THING.	1/6/2015 9:05 PM
108	I think the residents of Lee County get an amazing bang for their tax buck with Lee Parks. Parking is inexpensive, especially if your car is full. The various parks, preserves, regional parks and playgrounds as well as the recreation centers provide a tremendous variety of activities for children, adults, seniors, pets and families. As residents, we are very lucky to have such a well-run county department. And of course the Conservation 2020 program, with its emphasis on acquiring land in high hazard areas, has given the county taxpayers a giant discount in their flood insurance, has provided valuable storm water storage capacity, insures an adequate supply of safe drinking water, provides excellent passive recreational activities, and also provides habitat for our "charismatic megafauna" like panthers, coyotes, bears, etc. Our household is extremely happy with how are tax dollars are spent by Lee Parks and Recreation. Keep up the good work!	1/6/2015 6:47 PM
109	As a volunteer, the staff I deal wih are great	1/6/2015 2:53 PM
110	the old manager at the veterans park facility was rude to children and it is hard to believe she went on to open another center - good ole boy system at work with fill in for her, he has no experience in field, should have promoted from within and only got job cuz his daddy worked in county for long time	1/6/2015 1:12 PM
111	The restrooms at CRP and the Alva boat ramp need better servicing. They often smell and are dirty. An embarrassment to Lee County.	1/6/2015 12:51 PM
112	Need Indoor Racquetball Courts and dedicated Cricket Fields in Lehigh, Ft. Myers, Cape Carol	1/6/2015 11:39 AM
113	A great place to play!	1/6/2015 11:12 AM

Appendix 3 - Sample of survey results

Q1 What is your role when you interact with Volunteer Services?

Answered: 223 Skipped: 11



Answer Choices	Responses
Volunteer	84.30% 188
Volun-Teen (Teen Volunteer)	1.35% 3
Volun-Intern (Academic Volunteer)	0.90% 2
Parks and Rec Staff	13.45% 30
Total	223

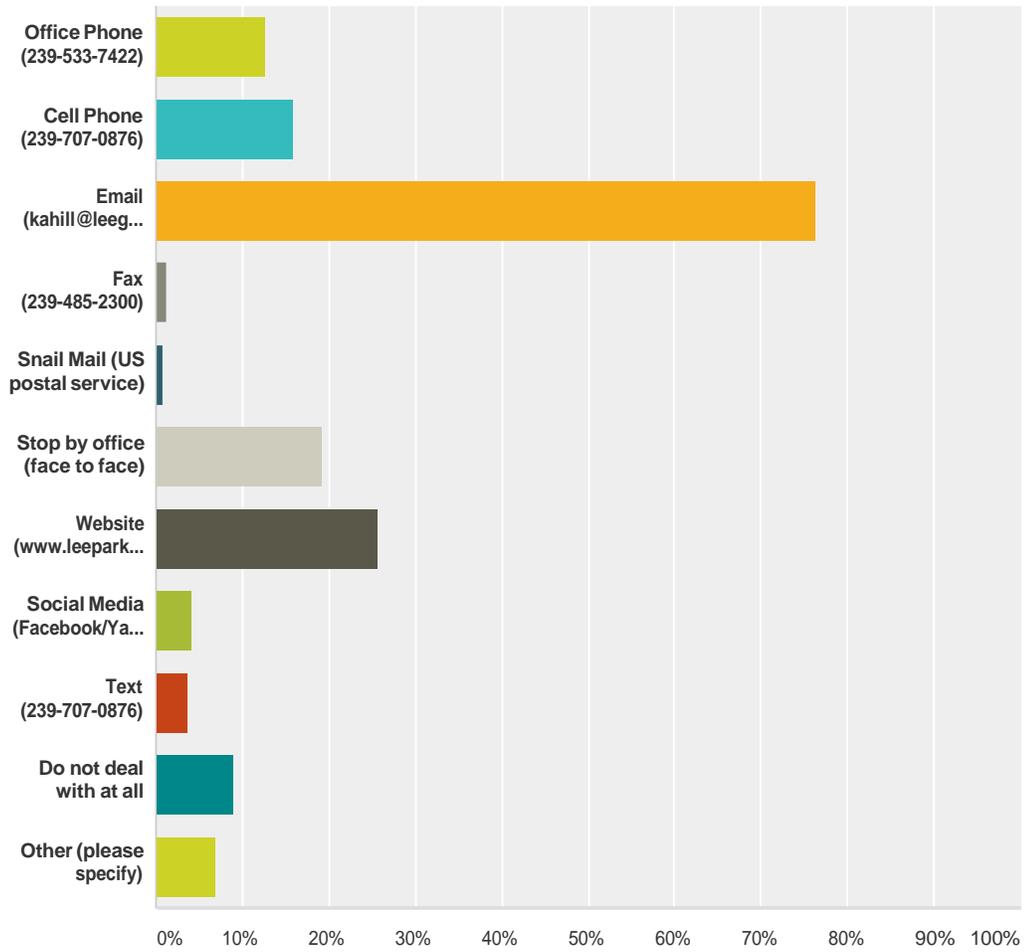
#	Other (please specify)	Date
1	Photography	6/1/2015 11:13 AM
2	Master Gardener	6/1/2015 6:22 AM
3	Background check done-never been contacted	5/31/2015 7:17 AM
4	master gardener	5/30/2015 11:07 AM
5	help on some maintance projects, misc office at 6mile cypress and front desk/store at 6mile cypress, occasional conservation 20/20 events	5/29/2015 8:06 PM
6	Beach Concierge	5/29/2015 4:49 PM
7	Volunteer coordinator for a group at Lakes Park	5/29/2015 4:39 PM
8	Bird Patrol	5/29/2015 4:03 PM
9	Volunteer-program assist	5/29/2015 2:26 PM
10	Ped. hugger	5/29/2015 7:31 AM

Volunteer Services 2015

11	Lakes Park	5/28/2015 10:33 PM
12	Nature guide Six Mile Cypress Slough	5/28/2015 7:24 PM
13	Master Gardener	5/28/2015 6:12 PM
14	Inactive for now due to major surgery	5/28/2015 6:01 PM
15	Offer opportunities to gently discuss any questions visitors may have about Earth, Nature and our Nature.	5/28/2015 5:51 PM
16	Bunche Beach	5/28/2015 4:49 PM
17	volunteer for Communications Director	5/28/2015 3:53 PM
18	fragrance garden	5/28/2015 3:29 PM
19	Load and unload the kilns	5/28/2015 2:13 PM
20	concierge at Bunche Beach	5/28/2015 2:08 PM
21	Master Hardener	5/28/2015 12:05 PM
22	Special Olympics	5/28/2015 12:01 PM
23	Lee County Master Gardener volunteer	5/28/2015 12:00 PM
24	Lee Co Bird Patrol	5/28/2015 11:53 AM
25	Master Gardener	5/28/2015 11:45 AM
26	Bird survey of 2020 properties	5/28/2015 11:44 AM

Q2 How do you communicate with Volunteer Services? (Check all that apply)

Answered: 234 Skipped: 0



Answer Choices	Responses
Office Phone (239-533-7422)	12.82% 30
Cell Phone (239-707-0876)	15.81% 37
Email (kahill@leegov.com)	76.50% 179
Fax (239-485-2300)	1.28% 3
Snail Mail (US postal service)	0.85% 2
Stop by office (face to face)	19.23% 45
Website (www.leeparks.org/volunteers)	25.64% 60
Social Media (Facebook/Yahoo groups)	4.27% 10
Text (239-707-0876)	3.85% 9

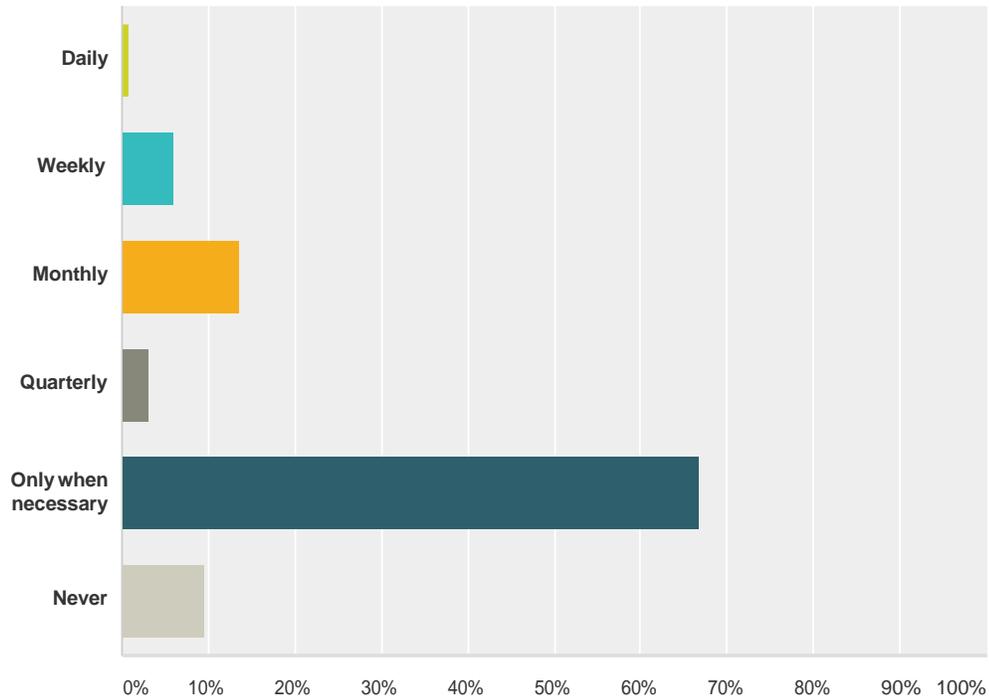
Volunteer Services 2015

Do not deal with at all	8.97%	21
Other (please specify)	6.84%	16
Total Respondents: 234		

#	Other (please specify)	Date
1	Social meetings with friends	5/31/2015 4:44 PM
2	Work directly with park I volunteer at	5/30/2015 11:14 AM
3	communicate through Nancy Kilmartin	5/30/2015 7:54 AM
4	website to report hours	5/29/2015 8:06 PM
5	Whatever works	5/29/2015 4:49 PM
6	I use volgistics website to log my hours.	5/29/2015 2:26 PM
7	Call the staff when I'm on my way to beach clean up.	5/29/2015 10:07 AM
8	Volunteer rep at local center	5/29/2015 9:49 AM
9	Communicate with Heather or Andee at Six Mile Cypress Slough	5/28/2015 7:24 PM
10	Hours are also emailed, to other staff.	5/28/2015 6:31 PM
11	I am master gardener so either someone contacts me by email or I have a regular schedule	5/28/2015 6:05 PM
12	Lakes Park Enrichment Foundation	5/28/2015 3:38 PM
13	Stop by Wakehatchee Rec. Ctr., call Andrew Payne, Terry Cain, etc.	5/28/2015 1:02 PM
14	Eryn Cope	5/28/2015 12:05 PM
15	I have not had the need to communicate with anyone	5/28/2015 11:53 AM
16	Kathy makes dealing with these things easy. Thus I continue.	5/28/2015 11:39 AM

Q3 How often do you contact Volunteer Services

Answered: 229 Skipped: 5



Answer Choices	Responses
Daily	0.87% 2
Weekly	6.11% 14
Monthly	13.54% 31
Quarterly	3.06% 7
Only when necessary	66.81% 153
Never	9.61% 22
Total	229

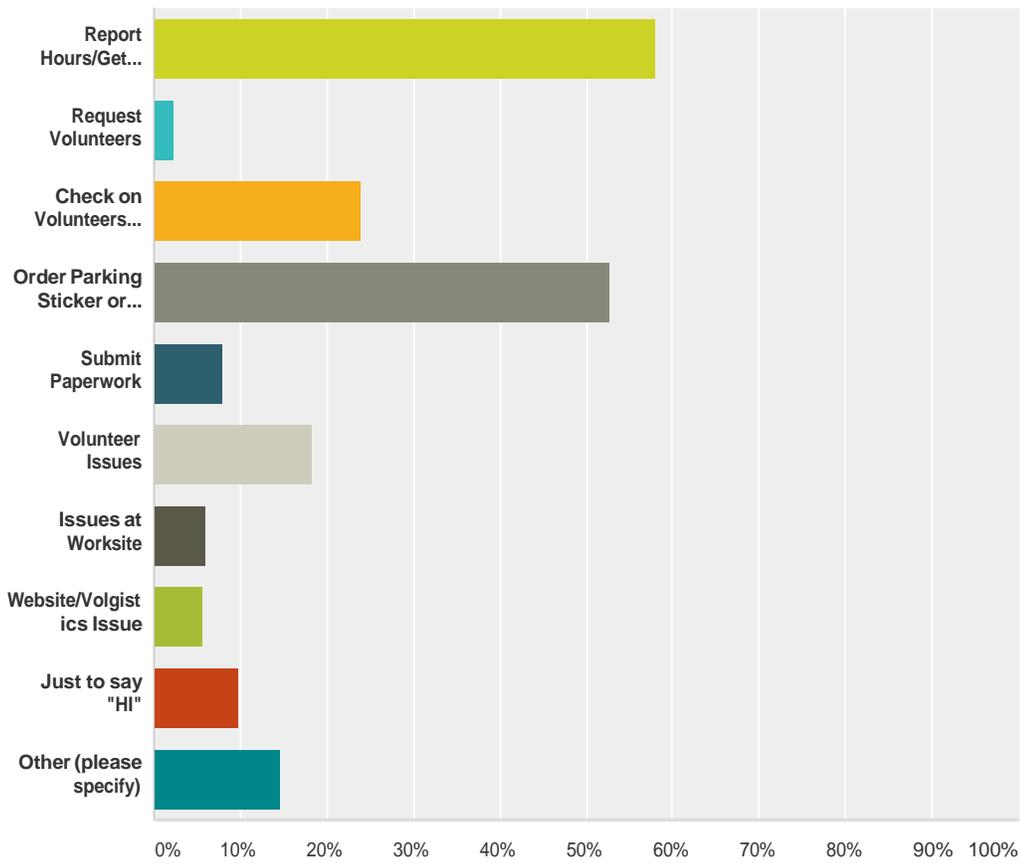
#	Other (please specify)	Date
1	sometimes more	6/1/2015 7:29 PM
2	See #1	5/31/2015 7:17 AM
3	annually for parking sticker	5/29/2015 2:33 PM
4	most any time they ask me too	5/29/2015 1:17 PM
5	Just joined as a volunteer	5/29/2015 10:07 AM
6	Volunteer rep is always available to help	5/29/2015 9:49 AM
7	2-3x/week	5/29/2015 5:29 AM

Volunteer Services 2015

8	Yearly	5/28/2015 10:45 PM
9	generally annually or longer for a parking pass	5/28/2015 4:41 PM
10	I get in touch with people in community garden	5/28/2015 2:02 PM
11	Just getting started, so dont have a reference yet	5/28/2015 1:05 PM
12	Contact through our Volunteer Group leader	5/28/2015 12:15 PM

Q4 Check all the reasons you contact Volunteer Services (Check all that apply)

Answered: 212 Skipped: 22



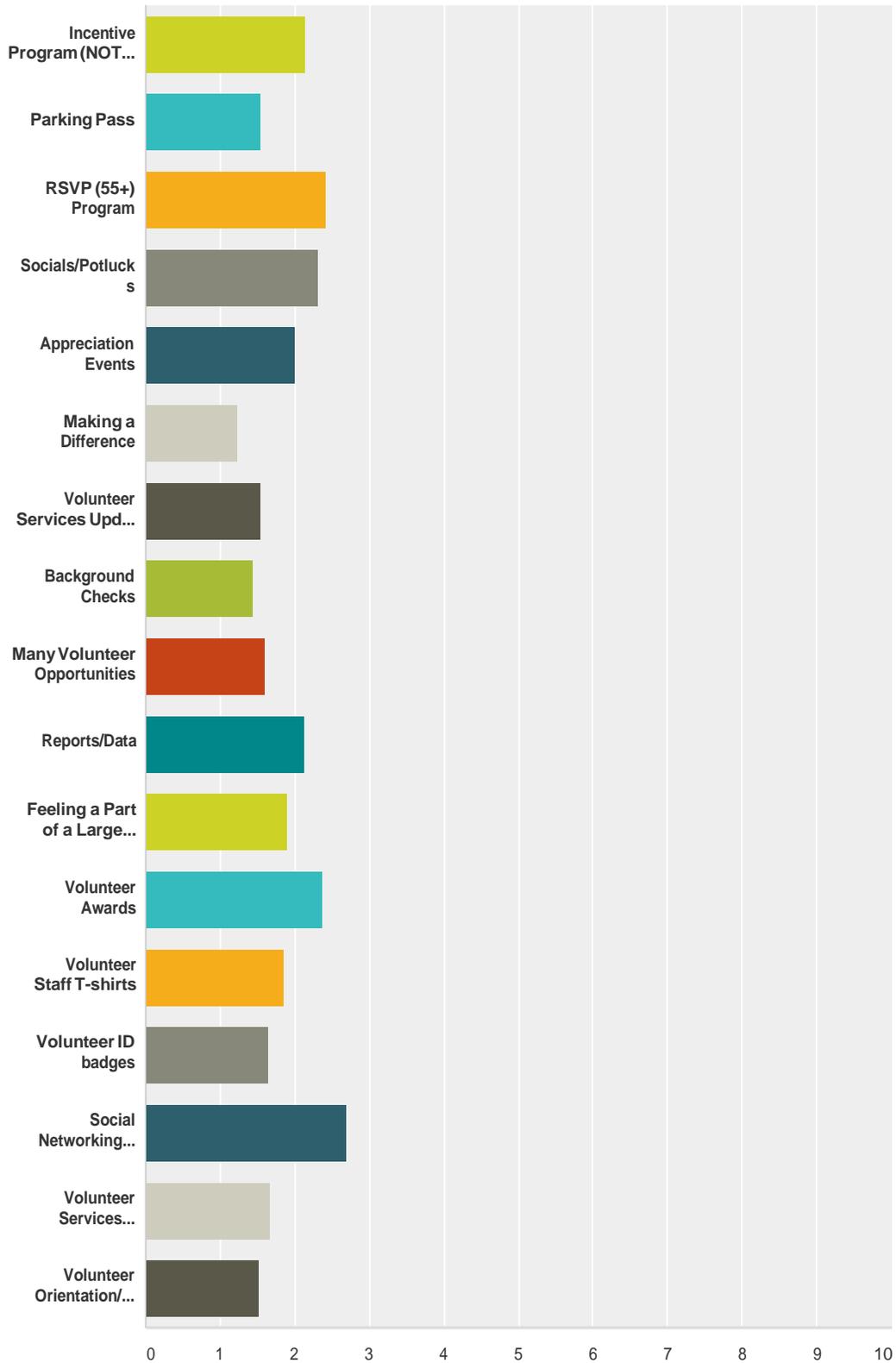
Answer Choices	Responses	Count
Report Hours/Get Username and Password	58.02%	123
Request Volunteers	2.36%	5
Check on Volunteers (hours, status, paperwork)	24.06%	51
Order Parking Sticker or Incentive Items	52.83%	112
Submit Paperwork	8.02%	17
Volunteer Issues	18.40%	39
Issues at Worksite	6.13%	13
Website/Volgistics Issue	5.66%	12
Just to say "HI"	9.91%	21
Other (please specify)	14.62%	31
Total Respondents: 212		

Volunteer Services 2015

#	Other (please specify)	Date
1	Events and programs	6/1/2015 6:12 PM
2	Find activities to photograph	6/1/2015 11:13 AM
3	Random questions	6/1/2015 10:30 AM
4	How do I do that now???? Can't get it! Boo!!!	5/31/2015 2:59 PM
5	...	5/31/2015 11:32 AM
6	to volunteer for opportunities	5/31/2015 7:17 AM
7	General question...\$/hr equivalent...	5/30/2015 7:58 PM
8	prepare materials	5/30/2015 4:03 PM
9	To pick up garbage bags on my way to clean dog beach.	5/30/2015 12:06 PM
10	plant problems and buying new plants, materials	5/30/2015 11:07 AM
11	Report my hours for the week.	5/29/2015 2:26 PM
12	report to the horticulture desk to volunteer	5/29/2015 1:17 PM
13	Just joined as a volunteer	5/29/2015 10:07 AM
14	Let the staff know when I will be arriving for beach clean up	5/29/2015 10:07 AM
15	To offer to volunteer at events	5/29/2015 8:29 AM
16	Requesting supplies for the Program we run	5/29/2015 7:42 AM
17	If a pertinent observation is made I relay it to appropriate staff.	5/28/2015 6:31 PM
18	I volunteer at Terry Park for part of service	5/28/2015 6:12 PM
19	Facebook activity as admin for updates and advising	5/28/2015 6:01 PM
20	Have not needed to up to this date	5/28/2015 5:51 PM
21	They never contact me, so just come over and work at park. Not sure who is in charge at the park	5/28/2015 5:18 PM
22	Work in office w/ staff	5/28/2015 5:15 PM
23	Do not contact	5/28/2015 2:30 PM
24	Been busy so haven't	5/28/2015 1:35 PM
25	N/A	5/28/2015 12:15 PM
26	Ask questions	5/28/2015 12:05 PM
27	help with printing	5/28/2015 11:56 AM
28	report conditions on Blueway	5/28/2015 11:48 AM
29	receive fliers and signs	5/28/2015 11:46 AM
30	questions on projects	5/28/2015 11:42 AM
31	Facebook	5/28/2015 11:40 AM

Q5 How Important are the following to a successful volunteer program:

Answered: 234 Skipped: 0



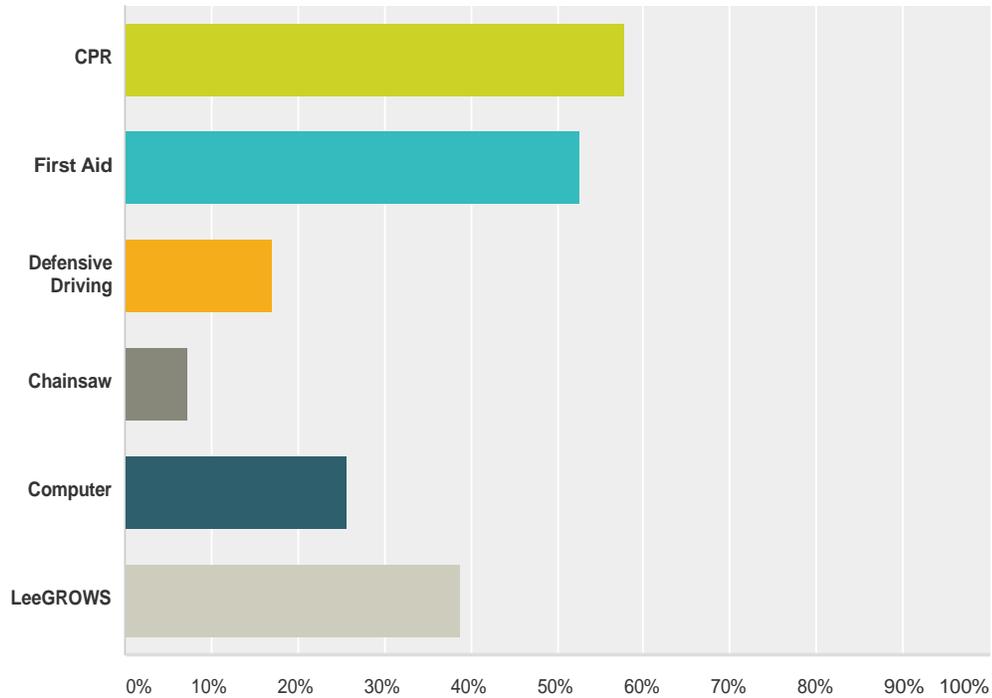
Volunteer Services 2015

	Important	Nice to have	Could live without	Not Important	N/A	Total	Weighted Average
Incentive Program (NOT including Parking Pass)	20.00% 45	56.44% 127	12.00% 27	11.11% 25	0.44% 1	225	2.14
Parking Pass	52.38% 121	41.56% 96	3.90% 9	1.30% 3	0.87% 2	231	1.54
RSVP (55+) Program	11.00% 23	27.27% 57	15.79% 33	11.96% 25	33.97% 71	209	2.43
Socials/Potlucks	12.22% 27	55.20% 122	14.03% 31	14.48% 32	4.07% 9	221	2.32
Appreciation Events	23.79% 54	59.03% 134	8.37% 19	8.37% 19	0.44% 1	227	2.01
Making a Difference	76.99% 174	21.24% 48	0.88% 2	0.00% 0	0.88% 2	226	1.23
Volunteer Services Update (communication)	53.15% 118	40.99% 91	3.60% 8	2.25% 5	0.00% 0	222	1.55
Background Checks	67.56% 152	14.22% 32	10.22% 23	2.67% 6	5.33% 12	225	1.45
Many Volunteer Opportunities	49.10% 109	40.99% 91	2.25% 5	4.05% 9	3.60% 8	222	1.60
Reports/Data	25.23% 54	36.92% 79	20.56% 44	7.94% 17	9.35% 20	214	2.12
Feeling a Part of a Large Organization	35.56% 80	46.67% 105	7.11% 16	8.89% 20	1.78% 4	225	1.89
Volunteer Awards	10.65% 23	52.78% 114	18.06% 39	14.81% 32	3.70% 8	216	2.38
Volunteer Staff T-shirts	31.08% 69	55.86% 124	6.31% 14	4.95% 11	1.80% 4	222	1.85
Volunteer ID badges	48.88% 109	41.70% 93	4.48% 10	4.48% 10	0.45% 1	223	1.64
Social Networking (Facebook/yahoo groups)	9.86% 21	31.46% 67	22.54% 48	24.41% 52	11.74% 25	213	2.70
Volunteer Services Website	44.84% 100	43.50% 97	7.17% 16	3.14% 7	1.35% 3	223	1.68
Volunteer Orientation/Training	58.74% 131	30.49% 68	6.28% 14	2.69% 6	1.79% 4	223	1.52

#	Other (please specify)	Date
1	Picture I.D. would be important	6/1/2015 11:13 AM
2	T shirts for volunteers would be great.	5/30/2015 7:58 PM
3	Inspiring other dog park visitors to clean up after themselves!	5/30/2015 12:06 PM
4	Engaged Leadership	5/29/2015 7:41 AM
5	Maybe an annual thank you letter w/a bookmark or something pen small calendar or something personal	5/28/2015 5:15 PM
6	Advice	5/28/2015 3:06 PM
7	I filled this out as "my opinion" not what others might think.	5/28/2015 11:56 AM
8	Consistent reminders to log my hours	5/28/2015 11:47 AM

Q6 What kind of training would you be interested in attending? Please give us your ideas.

Answered: 152 Skipped: 82



Answer Choices	Responses
CPR	57.89% 88
First Aid	52.63% 80
Defensive Driving	17.11% 26
Chainsaw	7.24% 11
Computer	25.66% 39
LeeGROWS	38.82% 59
Total Respondents: 152	

#	Give us your ideas	Date
1	An overview of parks and volunteer opportunities	6/1/2015 7:29 PM
2	For MGs some reduced cost or group bus transit and cost discounts to key statewide Master Gardener events or UF events for continuing education.	6/1/2015 6:22 AM
3	Specific sessions on things like tree identification or plants. This would be more focused than the meanders.	5/31/2015 4:44 PM
4	Nice....but hate to go into Ft. Myers!!!	5/31/2015 2:59 PM
5	Power point Excel	5/31/2015 8:33 AM
6	training should be given to all new volunteers in their field of work,	5/30/2015 8:57 PM

Volunteer Services 2015

7	Do you have Lee Grows online? Condensed?	5/30/2015 7:58 PM
8	Tips on saving drowning people/dogs in the currents at dog beach.	5/30/2015 12:06 PM
9	Customer service	5/30/2015 11:14 AM
10	fire class, id of exotics, maintenance training	5/29/2015 8:06 PM
11	Environmental concerns; Ecosystems of parks and preserves	5/29/2015 2:18 PM
12	Ecologically sound trail building and maintenance training.	5/29/2015 1:38 PM
13	Bowditch park plants	5/29/2015 12:49 PM
14	Sun protection	5/29/2015 10:07 AM
15	Understand we have a new reporting system for hours, that I do not know how to use.	5/28/2015 10:45 PM
16	Power point	5/28/2015 9:17 PM
17	Specific areas that are needed by P&R. I would put in more hours if I had a list of skilled areas of need.	5/28/2015 8:30 PM
18	A new Master Gardener course	5/28/2015 6:12 PM
19	What is chainsaw? Interest is in plant related	5/28/2015 6:01 PM
20	I'm good	5/28/2015 5:51 PM
21	I like programs that increase my knowledge bases that enable me to be more useful to staff and to do my volunteer jobs better.	5/28/2015 5:38 PM
22	Park management structure and budget.	5/28/2015 5:18 PM
23	what is expected of volunteers and rules for their specific areas	5/28/2015 5:06 PM
24	naturalist oriented training	5/28/2015 4:49 PM
25	Emergency management	5/28/2015 3:53 PM
26	How to create iCloud for Community Garden How to create documents for 1.permanent fixed file, but also 2. access to update and distribute.	5/28/2015 3:06 PM
27	Master Gardener and Master Naturalist training	5/28/2015 3:01 PM
28	Only those that directly enhance Volunteer naturalist	5/28/2015 2:45 PM
29	Better knowledge of how to interact with staff and what opportunities to volunteer are even available.	5/28/2015 2:30 PM
30	Not sure at this time	5/28/2015 2:13 PM
31	Helping out with fruit stands or gardening . Also face psinting	5/28/2015 1:35 PM
32	Beach naturalist guide for Bowditch when I'm back in the fall. Also, more opportunities to participate in E-bird patrol and training.	5/28/2015 1:02 PM
33	Advanced naturalist training. (Animals/birds, plants and eco systems.	5/28/2015 12:36 PM
34	flora. fauna. Lee history. sea life.	5/28/2015 12:18 PM
35	I have attended or don't need/want any of the above.	5/28/2015 12:02 PM
36	Lifeguard / WSI certification for Special Olympics	5/28/2015 12:01 PM
37	Working with young people. Ideas to keep their attention, keep them smiling, keep them active.	5/28/2015 11:56 AM
38	more bird information - field training	5/28/2015 11:53 AM
39	Gardening vegetables herbs and flowers all about them	5/28/2015 11:49 AM
40	I always enjoy the plant and animal classes	5/28/2015 11:48 AM
41	Nature of my service does not require any particular training	5/28/2015 11:48 AM
42	Water management in SW FL. ID and removal of invasive plants in our parks. Landscaping with Florida native plants in our parks.	5/28/2015 11:47 AM

Volunteer Services 2015

43	None	5/28/2015 11:44 AM
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Q7 We are listening. We have offer volunteer incentives including weight room memberships, kayaking and camping as incentives as a result of this question. What other benefits would you like Volunteer Services to offer?

Answered: 74 Skipped: 160

#	Responses	Date
1	Incentive program is good already	6/1/2015 7:29 PM
2	Citizen science opportunities. Power boat and sail boat trip opportunities.	6/1/2015 6:12 PM
3	None	6/1/2015 11:13 AM
4	discounts to key CEI events for MGs, more structured and scheduled events calendar for five county Area of MG training or educational events and volunteer events.	6/1/2015 6:22 AM
5	what is listed is fine.	5/31/2015 6:55 PM
6	how about books, such as the Fabulous Florida books or other reference books that volunteers might find of interest or use.	5/31/2015 4:44 PM
7	Don't need any....love to do what I do!	5/31/2015 2:59 PM
8	visiting other parks	5/31/2015 11:39 AM
9	I have not been offered any incentives and have been volunteering for more than a year. I would utilize any of the above mentioned.	5/31/2015 11:32 AM
10	none at this time	5/30/2015 8:57 PM
11	Stainless steel drinking water container with Lee Parks logo of course.	5/30/2015 7:58 PM
12	Sporting and or entertainment incentives	5/30/2015 7:38 PM
13	The web site address of the incentive program please!	5/30/2015 12:06 PM
14	This is not why I volunteer, but nice to have/ didn't know about kayaking/camping incentives	5/30/2015 11:14 AM
15	I don't need an incentive.	5/30/2015 7:54 AM
16	access to non public trails(with leader or guide)...reference books(FI Fabulous series, Audubon Guides, folding guides(plastic coated)	5/29/2015 8:06 PM
17	good quality caps	5/29/2015 4:03 PM
18	Night time riding access to MTB trails.	5/29/2015 1:38 PM
19	Blue Denim Shirts w/ Slough Logo	5/29/2015 1:24 PM
20	don't know	5/29/2015 10:25 AM
21	Florida fishing information	5/29/2015 10:07 AM
22	None - I just enjoy doing beach clean up and helping with people being happy when they visit FMB!	5/29/2015 10:07 AM
23	none	5/29/2015 8:43 AM
24	None, people should volunteer because it's the right thing to do.	5/29/2015 8:29 AM
25	free yoga	5/29/2015 7:29 AM
26	Computer training. Healthy eating	5/29/2015 6:44 AM

Volunteer Services 2015

27	Didn't know about kayaking, Would be nice to have reduced fares for rentals at Lakes Park.	5/28/2015 10:33 PM
28	Directory of. Available volunteers with numbers not just email	5/28/2015 9:17 PM
29	Happy with what you offer. Much better than State programs.	5/28/2015 8:30 PM
30	Button down shirts with logo	5/28/2015 8:23 PM
31	Exercise program discounts	5/28/2015 8:17 PM
32	I can't think of anything. I do not expect any benefits. I am constantly being thanked for being there It is an amazing place and I am happy and honored to be a volunteer	5/28/2015 8:03 PM
33	quarterly emails with incentive info; updating my personal eligibility for incentives	5/28/2015 7:45 PM
34	NONE	5/28/2015 6:01 PM
35	The incentives are not why I volunteer. It's knowing that there are others out there that see value in the same things I value.	5/28/2015 5:38 PM
36	Need a new shirt. Mine is wearing out.	5/28/2015 5:30 PM
37	Program discounts	5/28/2015 5:28 PM
38	To know what is offered.	5/28/2015 5:18 PM
39	A good letter of recommendation and skill training so that I can make myself better employed.	5/28/2015 5:08 PM
40	I don't volunteer for the incentives...the parking pass is nice. I think it is important for volunteers to wear t-shirts and name tags to identify themselves to folks using the park	5/28/2015 4:57 PM
41	first aid	5/28/2015 4:44 PM
42	Tilley Type Sun Hat with 6 Mile Cypress Slough Inprinted. Needs to be very very large to fit my head	5/28/2015 4:04 PM
43	at 88 yrs of age- these are not of interest	5/28/2015 4:01 PM
44	When possible, a communication with a list of volunteer services needed and sign-up access.	5/28/2015 3:53 PM
45	Collier County parking pass, Publix* discounts * or other businesses that benefit from tourism in Lee County	5/28/2015 3:31 PM
46	Environment education	5/28/2015 3:30 PM
47	Environment education	5/28/2015 3:30 PM
48	Nothing comes to mind.	5/28/2015 3:01 PM
49	i love the ones that you have in place	5/28/2015 2:57 PM
50	We have enough incentive programs. People should not enter the Volunteer cadre for incentives	5/28/2015 2:45 PM
51	Just happy to service with a great g!roup of people	5/28/2015 2:37 PM
52	Help with logging in volunteer hours	5/28/2015 2:13 PM
53	Fishing	5/28/2015 2:06 PM
54	Master Gardener items: License plate frame, t shirts or other useful items that indicate you are a master gardener.....	5/28/2015 1:52 PM
55	A gathering is good so folks can get to know one another	5/28/2015 1:35 PM
56	Park volunteer caps.	5/28/2015 1:02 PM
57	Restaurants coupons where we work!	5/28/2015 12:39 PM
58	Restaurants coupons where we work!	5/28/2015 12:39 PM
59	Restaurants coupons where we work!	5/28/2015 12:39 PM
60	Restaurants coupons where we work!	5/28/2015 12:38 PM
61	Wi-Fi in the Interpretive Center at the Slough.	5/28/2015 12:36 PM
62	must not be reading info. did not know of above.	5/28/2015 12:18 PM

Volunteer Services 2015

63	Free Guided Bird Walks in Lee Parks	5/28/2015 12:15 PM
64	Discount for plants supplies at garden center, big box store, ECO, etc. Sprayer bottle for bug spray, etc. Baseball cap or hat with brim. Sun screen.	5/28/2015 12:11 PM
65	Special rates for Disney.	5/28/2015 12:03 PM
66	As a Lee County Master Gardner, we lost our volunteer coordinator, Tom Becker. Then we lost Stephen Brown. We need a UFL/IFAS-affiliated coordinator, not a P&R temporary person. We need an UFL AGENT to lead us! Please!	5/28/2015 12:00 PM
67	Polo type shirts.	5/28/2015 11:58 AM
68	Dinner for two. An overnight at a beach resort. A movie night. Tickets to BBMan. Anything that would a "night out" type of thing.	5/28/2015 11:56 AM
69	Field walk with other volunteer/members of Lee Co, even off season. Participate in bird banding/tagging if available....be trained in that dept.	5/28/2015 11:53 AM
70	Do you offer a yearly parking sticker?	5/28/2015 11:52 AM
71	more sites to volunteer...like on Pine Island	5/28/2015 11:49 AM
72	Gardening vegetables herbs and flowers all of them	5/28/2015 11:49 AM
73	Network with other volunteers	5/28/2015 11:47 AM
74	Free camping	5/28/2015 11:44 AM

Q8 You are a very important part of the success of Lee County Parks and Recreation and your suggestions are helpful. Please share any comments or suggestions. This survey is completely anonymous so if you have a specific question that you would like answered please contact Volunteer Services at 239-533-7422 or Kathy Cahill at kcahill@leegov.com

Answered: 49 Skipped: 185

#	Responses	Date
1	Lee County Parks are the best.	6/1/2015 9:50 PM
2	You are doing a great job and are appreciated!	6/1/2015 7:29 PM
3	mg communication and transition to new site for logging hours etc has been very disparate. Consider push notifications for this from volunteer site when new events get published on calendar or meetings are upcoming. Peggy's emails just get lost for me.	6/1/2015 6:22 AM
4	I have called about various opportunities but no one ever calls me back. Seems like there are no real opportunities unless you have a connection.	5/31/2015 7:17 AM
5	quite pleased with the operations at Bonita Beach, and the cooperation with Mabel.and staff.	5/30/2015 8:57 PM
6	Thanks Kathy, and the other Lee County Parks folks I work with...Joe, Austin, irma	5/30/2015 7:58 PM
7	I enjoy volunteering and believe that everyone who works with the volunteers (Kathy Cahill and Nancy Kilmartin are who I work with) are great.	5/30/2015 7:54 AM
8	I have heard other volunteers say they do not bother reporting their time...I know we all really enjoy helping out, maybe we need a reminder of the need or reasons to report our hours. Thank you.	5/29/2015 8:06 PM
9	No suggestions but I would like to make the comment that Kathy Cahill does a fantastic job.	5/29/2015 6:36 PM
10	Would like a buddy system for beach concierge in 2 hour increments. That way you could use the restroom while other person mans the beach.	5/29/2015 4:49 PM
11	Kathy Cahill is very easy to work with and responds to questions and needs rapidly. Her frequents visits and responses are appreciated	5/29/2015 4:39 PM
12	Thank you for your interest in my opinion.	5/29/2015 1:38 PM
13	tank tops for beach concierge!!!	5/29/2015 12:54 PM
14	Notification of opportunities in my interest area.	5/29/2015 12:53 PM
15	I am quite happy with the current amount of time spent in doing my volunteer hours at Phillips Park.	5/29/2015 12:27 PM
16	It's nice to be able to report hours online instead of having to find a park employee to report the hours to. Anything that makes it a hassle will deter people from reporting their hours. Thanks Kathy!	5/29/2015 10:25 AM
17	Just joined so I am looking forward to start my services.	5/29/2015 10:07 AM
18	Kathy does a GREAT job!!!	5/29/2015 8:44 AM
19	Disappointed that I rarely have the opportunity to volunteer for events because corporate groups take over the larger events and no room for other volunteers.	5/29/2015 8:29 AM
20	Kathy is a great coordinator	5/29/2015 7:29 AM

Volunteer Services 2015

21	Info on ambassador program at Lakes Park. Notice in NewsPress about E-Z Rider program-- when will scheduling and park info be available?	5/28/2015 10:33 PM
22	Kathy Cahill is a wonderful coordinator and person. We really feel appreciated because of her efforts.	5/28/2015 8:30 PM
23	I am proud to be a volunteer	5/28/2015 8:03 PM
24	Volunteer shirts with collars, new more interesting incentive items.	5/28/2015 7:45 PM
25	I wish that volunteer training was scheduled in afternoon or evening. Most have been in morning when I'm scheduled for other activities.	5/28/2015 7:35 PM
26	Ordered two small insulated bags. No zipper on one of them. Shall I mail it back or request a new one?	5/28/2015 7:24 PM
27	More t shirts	5/28/2015 7:08 PM
28	Arrange Volunteer Appreciation Days at Jet-Blue when the Red Sox are in town.	5/28/2015 6:12 PM
29	I think you do a great job	5/28/2015 6:05 PM
30	I have expressed interest in working on admin projects from my house to complete my volunteer hours! but there seems to be no interest for me to do so. As a result, I will lose my MG certification this year, possibly!	5/28/2015 6:01 PM
31	The only question I have is when would what I offer be most valuable. I truly do not want to show up when there's not much going on. Thank you Kathy	5/28/2015 5:51 PM
32	Kathy Cahill is amazing. She does a fabulous job and the amount of work and dedication she has makes me want to work harder! Thank you for all that you do!	5/28/2015 5:46 PM
33	Seems the volunteers work much harder and are more dedicated than lots of the full time staff. Not sure how some keep their job.	5/28/2015 5:18 PM
34	Despite all the changes that Lee County has encountered I have felt a great deal of support.	5/28/2015 5:15 PM
35	Simplify reporting volunteer hours	5/28/2015 4:49 PM
36	I am so impressed by the professionalism shown by the parks and rec staff and they take every opportunity to make the volunteers feel appreciated and welcomed.	5/28/2015 4:41 PM
37	You do a great job Kathy as do Heather and Andrea	5/28/2015 4:04 PM
38	I'm happy being associated with Lee County Parks and Recreation Dept. Appears to have a good reputation in the area	5/28/2015 3:31 PM
39	Although I am pretty active, I didn't know about the kayaking and camping incentives. I want to find out more.	5/28/2015 3:01 PM
40	Please do not burn out our volunteers by having the copious number of special groups needing volunteers.	5/28/2015 2:45 PM
41	I have essentially no idea what I might do to assist and volunteer, and do not know what the needs of the Lee county Parks Dept really are. .	5/28/2015 2:30 PM
42	Kathy does good work showing appreciation for our work and being down to earth....no BS.	5/28/2015 2:15 PM
43	I would like the sign up sheet for Bunche Beach Concierge to show if anyone else is signed up for that time frame as I don't like doing it by myself.	5/28/2015 2:08 PM
44	Community Garden: I wish we had a compass within the garden so that we orient plants to North, etc.	5/28/2015 12:11 PM
45	keep volunteers updated on related Parks personnel changes	5/28/2015 12:09 PM
46	I am very pleased to be a volunteer for lee Co Parks & Rec.	5/28/2015 11:53 AM
47	More volunteer gatherings during non-working hours.	5/28/2015 11:52 AM
48	I would really like to see the maintenance crews do more to clean up and beautify the beach areas especially the parking at bunche.	5/28/2015 11:48 AM
49	I appreciate all you do. Nice job overall!	5/28/2015 11:46 AM

Appendix 4

List of staff memberships and certifications

Appendix 5 - Agreement Samples

Red Sox Agreement

CITY OF PALMS STADIUM LEASE AGREEMENT

BETWEEN LEE COUNTY AND

THE BOSTON RED SOX BASEBALL CLUB,

LIMITED PARTNERSHIP

THIS STADIUM LEASE AGREEMENT (this "Lease"), is made and entered into on this _____ day of _____, *W/O Dy* and between LEE COUNTY, a political subdivision and charter county of the State of Florida, ("County"), and the Boston Red Sox Baseball Club, Limited Partnership, a Massachusetts limited partnership, ("Red Sox").

WITNESS ETH:

WHEREAS, the Red Sox is the sole owner of the Boston Red Sox professional baseball franchise, and desires a lease for spring training at the City of Palms Stadium, commencing with the spring training season for 2004; and,

WHEREAS, the Red Sox are willing to engage in major league spring training in Lee County, Florida for the Term as defined herein; and

WHEREAS, the lease of the City of Palms Stadium and its appurtenances by the Team will further improve and promote gainful employment and tourism within Lee County and enhance the economic prosperity of Lee County, the State of Florida and their residents; and

WHEREAS, the County is the owner of the facilities at City of Palms Stadium and its appurtenances and has the legal authority to enter into this agreement as provided by Chapter 125 F.S., and other relevant provisions of general law.

NOW, THEREFORE, in consideration of the premises and the mutual covenants and promises herein contained, THE PARTIES HERETO AGREE AS FOLLOWS:

1. **TERM.** The term of this Lease shall extend for a period of fifteen (15) years commencing with the calendar year 2004 and continuing through the calendar year 2019 (the "Term"). During the Term, the Red Sox shall engage in regularly-scheduled major league spring training exclusively in Lee County, Florida, at the City of Palms Stadium, commencing with the 2004 major league spring training season. In the ninth (9th) year of this Leased Premises the parties agree to meet and endeavor in good faith to renegotiate the revenue, expenditure and rental provisions hereof in order to adjust for any material inequities in the financial terms of this Lease in order that such provisions, if modified in writing, will be effective during the remaining six (6) years of the Term.
 - (A) The Red Sox agree that in the event the parties do not renew this Lease beyond the Term, it will use its commercially reasonable efforts to assist the County in finding a suitable substitute tenant. The Red Sox will notify the County no later than the day of the last spring training game of the 2018 season, if it does not desire to use the Leased Premises for any additional term.
 - (B) For the purpose of this Lease, the term "spring training" shall be deemed to include that time each year reasonably required for the preparation of the Leased Premises (as defined below), planning for the start of spring training, for additional minor league player training between the end of major league spring training and the commencement of the minor league season, and a reasonable period for the "winding down" of spring training activities by the Red Sox. It is anticipated by the parties that the foregoing time frame will be from approximately January 15 to approximately April 15 of each calendar year during the Term.
 - (C) The Red Sox shall also have the right of first refusal to use the Leased Premises for all minor league play (beyond that contemplated hereby) exercisable upon six (6) months prior written notice to the County. Any minor league use (outside of the permissible uses by the Red Sox hereunder) between April 15 and December 31 of any calendar year shall be covered by a separate agreement made between

the parties, which agreement shall include substantially the same basic terms and conditions as set forth herein. The parties shall endeavor in good faith using commercially reasonable efforts to obtain an additional recognized minor league franchise for the Leased Premises. In the event the County intends to enter into an agreement with any third party for the use of all or any portion of the Leased Premises for such minor league franchise, the County shall notify the Red Sox in reasonable detail of the terms and conditions upon which the County intends to provide the Leased Premises to such third party no later than eighteen (18) months prior to the intended effective date of such agreement. The Red Sox shall have six (6) months from the date of such notice from the County to elect to bring a minor league franchise affiliated with the Red Sox to the Leased Premises. No later than the expiration of such six-month period, the Red Sox shall notify the County in writing of either (1) its consent to the use of the Leased Premises by such third party or (2) its exercise of the right of first refusal pursuant to Section 1(C) of this Lease. Notwithstanding anything to the contrary contained in this Lease, in no event may the County permit the use of the Leased Premises by a third party minor league franchise under this Section 1(C) either (x) in any manner that interferes with the exclusive rights granted to the Red Sox under this Lease or (y) on any term or condition more favorable to such third party than is provided to the Red Sox under this Lease unless such term or condition is provided by the County to the Red Sox.

- (D) The County agrees that if it at time during the Term, it grants (including, without limitation, any grant by the County's knowing acquiescence in a third party's exercise of rights not expressly granted to it) to any other third party any terms or conditions more favorable to such third party than the terms or conditions provided to the Red Sox under this Lease for the use of the Leased Premises or any stadium or complex for major league spring training or minor league operations ("More Favorable Provisions"), the County shall promptly offer the Red Sox any such More Favorable Provisions as was, is, or will be available to

such third party.

2. **LEASED PREMISES.** In consideration of and pursuant to the covenants, agreements, and conditions set forth herein, the County does hereby lease, let, demise, and rent unto the Red Sox, and the Red Sox do hereby rent and lease from County, the following (the "Leased Premises" or the "premises"):
- (A) The major league stadium located at 2201 Edison Ave. and the minor league complex located at 4301 Edison Ave., in each case, together with adjacent land and all other improvements from time to time located on the premises and all appurtenances relating to any of the same (respectively, the "Major League Stadium" and the "Minor League Complex"), that are more particularly set forth in Exhibit "A" attached hereto;
 - (B) The right to utilize on an exclusive basis for "spring training" purposes, all improvements located on the premises for the period of time each year as described above;
 - (C) Throughout the Term, on a year-round basis, the right to use the Leased Premises on an exclusive basis for its Gulf Coast League events and activities, player rehabilitation programs, player development activities, Instructional League events and activities, and all other similar events related to the operations of Red Sox professional baseball activities, (the "Team's Exclusive Baseball Activities");
 - (D) The exclusive right to use, on a year-round basis throughout the Term, the offices, clubhouse area and other locations (the "Team's Exclusive Use Areas") as depicted on Exhibit "B" attached hereto and including any other areas on the Leased Premises that may be constructed or renovated following the date hereof which may be designated by the Red Sox as included in the Team's Exclusive Use Areas, but in each case subject to the written approval of the County, which approval shall not be unreasonably withheld;
 - (E) During the Term and for so long as same has not been terminated by reason of a

Red Sox Default (as defined below), no professional baseball activities or organizations other than Red Sox spring training related activities, including, without limitation, any activities that would require the Red Sox to share the Leased Premises for spring training or minor league operations, shall be conducted without the prior written consent of each of the County and the Red Sox; and

(F) Uninterrupted access to and egress from the Leased Premises and any other improvements from time to time located on the Leased Premises including, without limitation, access to and egress from all areas owned, licensed or otherwise controlled by the County that are reasonably necessary for the Club to exercise its rights and perform its obligations under this Lease.

3. **TICKET SALES.** The Major League Stadium shall have a seating capacity of not less than eight thousand two hundred (8,200) ticketed patrons. The Red Sox shall set the spring training ticket prices, shall manage all ticketing operations, including ticket sales, and shall be entitled to receive the Gross Revenues From Ticket Sales collected by the Red Sox on an annual basis during the Term. All Gross Revenues From Ticket Sales shall be the sole and exclusive property of the Red Sox, unless otherwise specified herein.

(A) For purposes of this Lease, "Gross Revenue From Ticket Sales" shall mean the total gross revenues from ticket sales less any taxes or charges imposed by any governmental, regulatory or taxing authority generally, included in the gross price of the ticket paid by the purchaser and required to be remitted by the Red Sox as the portion of such receipts payable to the visiting team and to the governmental, regulatory or taxing authority.

(B) In consideration of the benefits provided herein, the Red Sox shall provide (1) the County, at no charge, with fifty (50) admission tickets (or such other lower number for any game as are actually requested by the County) for each spring training game to be used by Lee County for purposes of promoting tourism, the location of which shall be at the discretion of the Red Sox, and (2) the City of Fort

Myers with eight (8) admission tickets for each spring training game at no charge for use of the suite designated as the Mayor's Box.

4. **PARKING.**

- (A) Parking for events at the Major League Stadium shall be in accordance with the attached License Agreement between the City of Fort Myers and Lee County dated as of November 3, 2003, a copy of which is attached as Exhibit "C" hereto (the "Parking License Agreement"). As provided in the Parking License Agreement, the County has secured the rights to certain parking spaces adjacent to and surrounding the premises for use by patrons attending events at the Major League Stadium. The County agrees to provide, or cause to be provided, the parking spaces and operations described in the Parking License Agreement. The County agrees to consult with the Red Sox in good faith to improve the quality of service of any third party conducting parking operations for events at the Major League Stadium and to use good faith to assist the Red Sox in securing such improved services.
- (B) As of the date hereof, the City of Fort Myers has agreed to grant to the Red Sox the right to operate the parking and collect and retain all parking fees and related revenues derived from spring training activities on the same basis as is provided in Section 4(C) below during each of the following years: 2004, 2005, 2006 and 2007. The City of Fort Myers and the Red Sox have, by letter agreement, memorialized the foregoing, a copy of which is attached hereto. The County agrees to execute any necessary amendments to the Parking License Agreement or any other documentation necessary to effect the foregoing.
- (C) Pursuant to the Parking License Agreement, the County grants to the Red Sox the rights following spring training 2007, and continuing through the remainder of the Term, to operate the parking and collect and retain all parking fees and related revenues derived from spring training activities in accordance with the terms of the Parking License Agreement. The County shall retain the exclusive use of the

parking area, without charge, after spring training for county baseball and non-baseball events.

- (D) Notwithstanding any other provision of this Lease to the contrary, parking spaces in paved areas immediately adjacent to the Major League Stadium will be made available at all times and without charge to authorized representatives or personnel of the Red Sox, to its visiting professional baseball teams, and to VIP/Press: provided, however that parking spaces designated for County staff shall be reserved solely for County staff. In addition, the County agrees to use commercially reasonable efforts to assist the Red Sox in securing an additional one hundred (100) spaces at the Wellness/Skatium Center or such other area specially designated within a reasonable distance of the Leased Premises sufficient to accommodate the Red Sox needs at the Leased Premises during spring training. The Red Sox shall have full use of the parking areas at the Minor League Complex for spring training and all other professional baseball or related events.

5. **CONCESSIONS.** The Red Sox or its designee shall control the sale of all foods, beverages, tobacco, merchandise, novelties, and logo items mentioned below and the like (commonly called "concessions") on the premises. The Red Sox shall be free to contract with a third party to operate such concessions on terms and conditions approved by the Red Sox in its sole discretion so long as the Red Sox cause such third party to conduct such concession operations in accordance with applicable County ordinances and regulations.

- (A) The Red Sox agree to consult periodically with the County concerning concession and advertising prices. The Gross Revenues From Concessions shall be the sole and exclusive property of the Red Sox. Gross Revenues From Concessions shall mean total concession revenues from all operations on the Leased Premises, including, but not limited to spring training operations, less all taxes and charges imposed by any governmental, regulatory, or taxing authority and subject to

Sections 5(D) and 5(E) below.

- (B) The Red Sox, or its designee, may, during the Term, publish and sell or dispense scorecards, yearbooks and novelty items carrying the logo or marks of the Red Sox or of any other major league team on the premises, and the revenues derived from the sale of such logo items, scorecards and yearbooks, shall be included in the calculation of Gross Revenues From Concessions.
- (C) The Red Sox, or its designee, shall be responsible for paying all costs and expenses of concessions operations. As the concessionaire, the Red Sox or its designee shall operate the concessions in a manner consistent with industry standards, including providing a sufficient number of properly trained concession personnel to provide the concessions to those attending all events held at the Leased Premises. In addition, the Red Sox agree to provide (or cause to be provided) a reasonable selection of quality items for purchase by those attending spring training events at the Leased Premises.
- (D) The County shall notify the Red Sox of any non-Red Sox events for which it desires that the Red Sox provide concessions operations no less than fifteen (15) business days prior to the date of such event. The Red Sox may provide such operations for any event requested by the County, but shall not be obligated to provide such operations. Should the Red Sox elect not to provide such concession operations, the County shall be free to contract with a third party to provide such concession operations, subject to the final approval of the Red Sox, which approval shall not be unreasonably withheld or delayed (but which may include reasonable terms and conditions for the use of any equipment owned by the Red Sox or its designee). Subject to Section 5(E) below, the County shall be entitled to retain the following amounts in respect of concessions operations for any non-Red Sox events: (1) all revenues from concessions operated by an approved third party pursuant to this Section 5(D) (subject to any reasonable terms and conditions of the Red Sox approval), and (2) the net revenue available to the Red

Sox after deduction of any and all costs and expenses associated with such concessions operations for the applicable event, including, without limitation, any commissions or allowances paid to a third party concessionaire.

- (E) Notwithstanding the foregoing, the County reserves the right to sell or allow third parties to sell novelty items only at County sponsored or authorized events at the Leased Premises or at events other than spring training or non-professional baseball uses held on the Leased Premises. The County or third parties may not sell novelty items that carry the Red Sox logo or marks or the logo or marks of any other major league or minor league Club. The County or its designee shall retain all revenues from the sale of novelties in accordance with this Section 5(E).
- (F) The Red Sox or its designee shall purchase and maintain all equipment reasonably necessary for the operation and sale of concessions for spring training events held at the Leased Premises during the Term. Concession equipment and all other equipment acquired by the Red Sox (or its designee) shall be the property of the Red Sox (or its designee) both during and after the Term. The County acknowledges and agrees that all concessions equipment on the Leased Premises as of the date hereof belongs to the Red Sox or its designee.
- (G) The Red Sox shall maintain standards of cleanliness and product quality consistent with high quality industry standards at a major league spring training facility. The Red Sox shall consult annually with the County as to these issues and as to pricing issues and shall give due consideration to the views of the County regarding these issues.

6. **MESSAGE CENTER/BILLBOARD ADVERTISING.**

- (A) All gross revenues derived from the scoreboard message center advertising during any of the events or activities sponsored by the Red Sox at the Leased Premises, and all gross revenues derived from the sale of annual billboard or fixed signage (i.e., outfield fence and other advertising signage at the Leased Premises) shall be

the property of the Red Sox. The Red Sox shall have the exclusive right to sell advertising in connection with the foregoing.

- (B) The County shall have the right to sell message center advertising during non-professional baseball uses or related events to the extent such events are held or sponsored by the County. All gross revenues derived from the sale of message center advertising in accordance with this Section 6(B) shall be the sole and exclusive property of the County. In no event may the County sell any message center advertising to an entity if the sale of such advertising would cause the Red Sox to breach any exclusivity granted to a naming rights or presenting sponsor pursuant to Section 7 below, unless the Red Sox have expressly approved such advertising in writing.
- (C) The Red Sox and the County each shall be responsible for the payment of costs and expenses related to the production and maintenance of advertising signage to the extent such party receives the revenues therefrom, provided, however, that the message center shall be maintained by the County in accordance with Section 13 hereof.
- (D) The County shall use all reasonable, lawful and permissible efforts to assist the Red Sox in obtaining any and all permits or licenses required under the laws or regulations of any governmental authority and necessary for the scoreboard message center and billboard or fixed signage advertising. The County shall also not act unreasonably to withhold its approval of any such permits or licenses required under its laws or regulations.

7. **NAMING RIGHTS.** The parties acknowledge that pursuant to Section I, paragraph 11 of the Interlocal Agreement between Lee County and the City of Fort Myers for the Transfer, Operation and Maintenance of City of Palms Downtown Stadium, Practice Fields and Minor League Complex dated as of November 3, 2003, (the "City-County-Agreement"), the City of Fort Myers has granted the County the right to sell naming rights to the Major League Stadium, subject to the approval of the City. The County agrees that it shall not sell or otherwise assign naming and/or presenting sponsorship

rights (or assign the right to sell such rights) to all or any portion of the Major League Stadium without (a) the participation, including economic participation, which economic participation shall be mutually agreed upon by the County and the Red Sox and (b) the approval of the Red Sox, which approval shall not be unreasonably withheld.

8. **LEASE PAYMENTS.** As consideration for this Lease and as rent due to the County for the lease of the Leased Premises to the Red Sox, the Red Sox use of same, the Red Sox agrees to pay to the County a guaranteed annual lease payment for each year during the Term and commencing in 2004 in the amount of Three Hundred Thousand Dollars (\$300,000.00). The Club shall be responsible for six percent (6%) of such amount in accordance with Florida Statute 212.031. Such payment shall be made to the County no later than June 1 of each year during the Term, commencing with the June 1, 2004 payment and concluding with the June 1, 2019 payment. Notwithstanding the foregoing, the Red Sox shall be entitled to a credit of Seventy-Five Thousand Dollars (\$75,000.00) against the payment due June 1, 2004 in consideration of costs paid by the Red Sox for capital expenditures to restore the field to major league playing condition prior to the date hereof. Furthermore, pursuant to Section I, paragraph 13 of the City-County Agreement, the Red Sox shall permit the County, on behalf of the City, to continue to collect \$1.00 (per ticket) for admission to any Red Sox major league spring training games at the Major League Stadium until December 31, 2004. The Red Sox shall collect such amount and shall be responsible for remitting such amount to the City on behalf of the County.
9. **FANTASY CAMPS.**

(A) In the event the Red Sox or its designee or assignee shall hold or conduct any fantasy camp at the Facility at any time during the Term, the Red Sox shall pay no additional costs to the County for the use of the Facility for such fantasy camp.

(B) The Parties agree that the Red Sox and its designees and assigns shall be entitled to use the Facility for up to three (3) weeks a year for fantasy camps pursuant to Section 9(A) above. The County reserves the right to conduct fantasy camps at the Major League Stadium when not occupied by the Red Sox with reasonable notice given to the Red Sox, which notice shall not be less than 30 days. In no way shall the County

promote (or permit others to promote) such fantasy camps as being affiliated with or sanctioned by the Red Sox, nor shall the County conduct such fantasy camps at any time during which it would interfere with the Red Sox rights to use the Leased Premises in accordance with this Lease.

10. **BROADCASTING.** The County shall equip the Major League Stadium for broadcast, cablecast and/or televising of any games played by the Red Sox and shall maintain the equipment necessary therefor. The Red Sox shall retain any and all broadcasting and television rights for any games played by the Red Sox at the Major League Stadium.
11. **GAMES PLAYED.** The Boston Red Sox will play each and every one of its regularly scheduled spring training home games exclusively at the Major League Stadium. Such exclusivity shall not include any exhibition games scheduled to be played by the Red Sox following the conclusion of the spring training schedule, and prior to the immediate ensuing Major League Baseball championship season, or any game approved by the Office of the Commissioner of Baseball to be played at an independent site where the Red Sox shall be designated as the "home team" for the purpose of that game. The Red Sox shall endeavor in good faith to schedule no less than three (3) night games during spring training each year during the Term.
12. **OPERATING MAINTENANCE AND CAPITAL IMPROVEMENTS.**

(A) **OPERATING MAINTENANCE.**

(1) Throughout the Term and except as otherwise expressly provided herein, the County shall, at its sole expense, provide all cleaning, repair and operational maintenance services for the Leased Premises in conformity with high quality industry standards, including the playing and practice fields located thereon at no expense to the Red Sox. For purposes of this Lease, cleaning, repair and operational maintenance services shall mean those ordinary cleaning, maintenance and repair services necessary to keep the premises in first-class good and working condition and are ordinary and recurring expenses for current repair and maintenance that do not improve an asset or add to its useful life, including,

without limitation, painting, waterproofing and any expenditures that would otherwise be treated as capital in accordance with generally acceptable accounting principles but become necessary (a) as a result of the County's failure to conduct appropriate operational maintenance services pursuant to this Section 12(A) or (b) to maintain the Leased Premises in good working order.

(2) The Leased Premises shall be maintained by the County pursuant to the terms of this Lease and in accordance with professional baseball standards, generally. The maintenance of the athletic fields located at the Leased Premises shall include, without limitation, fertilization, weed and vegetation control, and pest control and shall be done after normal game hours to ensure minimum interruption with Red Sox activities.

(3) The Red Sox shall be responsible for providing janitorial services for the Team's Exclusive Use Areas.

(4) Inconnection with any operations at the Leased Premises, the Red Sox shall have the right to cause the County to use products and/or services of its corporate partners if such products and/or services are reasonably comparable in price and quality to other alternatives available to the County, provided however, the County shall not be obligated to purchase such products and/or services if it would require the County to be in violation of any pre-existing written agreement with any third party or applicable law; including the County's obligations with respect to competitive bidding.

(B) CAPITAL IMPROVEMENTS.

(1) The County shall establish an account (the "Capital Improvements Fund") for mutually agreed upon capital improvement projects to benefit the Leased Premises. No later than January 1 of each calendar year during the Term, the County shall contribute to the Capital Improvements Fund an amount equal to the amount contributed by the Red Sox as of such date in respect of each such calendar year. In no event shall the Red Sox contribute less than twenty-thousand

dollars (\$20,000.00) for any calendar year during the Term; provided, however, in the event the principle balance of the Capital Improvement Fund (including interest thereon) reaches two hundred fifty thousand dollars (\$250,000), neither the Red Sox nor the County shall be required to make any contribution to the Capital Improvement Fund in accordance with this Section 12(B)(1) until the principle balance of the Capital Improvement Fund falls below \$250,000.

(2) The County shall be responsible for and undertake capital improvements to the Leased Premises in accordance with the terms herein and in conformity with high quality industry standards. For purposes of this Lease, capital improvements shall mean those improvements that restore an asset or add to its useful life, or relate to assets having a useful life of more than twelve months, in accordance with generally accepted accounting principles but shall expressly exclude capital expenditures to concession and novelty equipment, portable concession units, and equipment owned solely by the Red Sox.

(3) The Red Sox shall provide to the County annually by January 1 a list of those capital improvements reasonably anticipated to be needed in the following fiscal year (October 1 to September 30.) The County shall provide the Red Sox an estimate of the cost of the capital improvements on such list no later than February 15th of the applicable year. The Red Sox shall have 30 days to review the estimates and submit a final list of reasonable capital improvements for the following fiscal year to the County. The County shall complete all items on the final list submitted by the Club to the extent the costs of such items are payable from the Capital Improvements Fund. In the event that the actual cost of capital improvements agreed upon by the parties for the then current year exceeds the total amount contributed to the Capital Improvements Fund by the parties, the parties shall negotiate in good faith to agree upon any additional contributions to the Capital Improvements Fund to be paid by the Red Sox and the County.

(4) In addition to the County's contributions to the Capital Improvements Fund and as inducement for the Red Sox to enter into this Lease, the County

hereby agrees to complete the projects identified on Exhibit "D" attached hereto (each such project individually referred to herein as a "County Capital Improvement" and collectively hereinafter referred to as the "County Capital Improvements"). The County Capital Improvements shall be completed in conformity with high quality industry standards and no later than the first day of spring training in the year specified on such Exhibit D. All costs and expenses related to the County Capital Improvements shall be the sole responsibility of the County and shall not be deducted from nor otherwise credited against the Capital Improvements Fund. To the extent that a County Capital Improvement shall principally benefit (x) the Team's Exclusive Baseball Activities and/or (y) a Team's Exclusive Use Area, the Red Sox shall have final approval over the design and specifications of each such Capital Improvement, which approval shall not be unreasonably withheld. The design and specification of any other Capital Improvements shall be mutually agreed upon by the parties.

13. **EQUIPMENT.** Throughout the Term, the County shall be solely responsible for providing all equipment necessary to operate the Leased Premises for the purposes contemplated herein except as expressly provided herein with respect to concession and novelty equipment. In addition, the County shall be responsible throughout the Term for the cost of replacing any equipment not in good and working order.
14. **TOURIST PROMOTION.** Lee County and the Red Sox agree to develop an ongoing promotional partnership for the purpose of promoting spring training games and ticket sales thereof, and promoting other tourism opportunities in Lee County.
 - (A) Inconnection with each regularly scheduled Red Sox spring training cablecast from the Major League Stadium (including pre-game and post-game shows), the Red Sox shall cause its cable telecast rightsholder to provide six (6) spot audio/video announcements each of a duration of no less than thirty (30) seconds. These spots shall be prerecorded and supplied by the County at its own expense, shall be solely for the purpose of promoting and advertising the unique tourism attributes and attractions of Lee County, and shall be subject to the prior written

consent of the Red Sox, which consent shall not be unreasonably withheld. In no event may the County sell such spots to third party advertisers.

(B) The Red Sox shall provide the County with the following Fenway Park advertising and promotional opportunities during each year of the Term:

(1) One (1) full page four-color advertisement in each of the six (6) regular season editions of the official Red Sox magazine. Lee County shall be responsible for creating such advertisement, but the Red Sox shall have final approval over such advertisement, which approval shall not be unreasonably withheld or delayed. Such advertisement shall be solely for the purpose of promoting and advertising the unique tourism attributes and attractions of Lee County and in no event may be sold by the County to any third party advertiser.

(2) Lee County shall be entitled to one (1) VIP event prior to a Red Sox home game at Fenway Park, which shall include game tickets and food and beverage service for fifteen (15) guests. The date of such event shall be mutually agreed upon by the parties but subject to availability as determined by the Red Sox in its sole discretion.

(3) The Red Sox shall offer the County the opportunity to have a promotional location at one (1) pre-season ticket sales event at Fenway Park during the Term, but only in the event the Red Sox elect to hold such event.

(C) The Red Sox shall provide the County with the following Major League Stadium advertising and promotional opportunities during each year of the Term:

(1) One (1) "Lee Island Coast" promotional day to be held in conjunction with one home game at the Major League Stadium during Red Sox spring training. The Lee Island Coast will be the "featured" partner for that game and receive exposure and pre-game promotion in the local market consistent with "standard" one-day sponsorship packages. In conjunction with such promotional day, Lee County may provide promotional giveaway items for game attendees subject to the approval of the Club, which approval shall not be unreasonably withheld or

delayed. Lee County shall be responsible for the cost of creating such items and staffing such item giveaway, but such items shall be subject to the prior approval of the Red Sox, which shall not be unreasonably withheld or delayed.

- (D) The County shall use reasonable efforts to promote the presence of the Red Sox baseball operations by all reasonable methods incidental to regular tourist promotional activities conducted by the County. In addition, the County shall use reasonable efforts to promote ticket sales for Red Sox events at the Major League Stadium.

15. **SERVICES AND PERSONNEL.**

- (A) The Red Sox shall hire and be responsible and pay for concession, ticketing, advertising and other personnel necessary to service patrons attending: (1) the major league spring training games (2) Red Sox baseball activities, and (3) Red Sox related events presented at the Major League Stadium. Such personnel shall include, but are not limited to, ushers, ticket takers, concession workers, first aid attendants, and other related personnel. The Red Sox personnel shall be responsible for maintaining their respective work areas in a neat and orderly fashion. Notwithstanding anything to the contrary contained herein, the staffing of parking operations shall be the responsibility of the County in accordance the Parking License Agreement.
- (B) The County shall provide adequate fire protection staff for the Leased Premises.
- (C) The Red Sox shall provide security within the Major League Stadium for any Red Sox related activities held therein. The Red Sox may hire off-duty members of the Fort Myers City Police Department or the Lee County Sheriff Department to provide such security services and shall pay such off-duty members the prevailing rate established by said police departments. In addition, at all times during spring training, the Red Sox shall be responsible for providing security personnel to staff for the Team's Exclusive Use Areas. The hiring of such security staff members shall be at the sole discretion of the Red Sox.

16. **VIOLATION OF LAWS.**

- (A) Except as provided in Section 22 below, the Red Sox shall pay all lawful taxes, assessments, licenses and charges on its operations, and on goods, merchandise, fixtures, appliances, equipment and property owned solely by the Red Sox and located on or about the Leased Premises (the "Red Sox Assets"). Should any improvements to the Red Sox Assets made by the Red Sox become subject to taxes, the Red Sox agrees to pay any and all lawful taxes, assessments or charges which at any time may be levied by any federal, state, county, city or any tax or assessment levying body (i) against the Red Sox, (ii) upon the Leased Premises; (iii) upon any interest in this Lease or any possessory right which the Red Sox may have in or to the Leased Premises, or (iv) in the improvements thereon by reason of the Red Sox use or occupancy thereof (but expressly excluding capital improvements made by the County pursuant to Section 12 herein). The County agrees that to the extent permitted by law, it will not support the levy of any new form of tax against Red Sox operations hereunder. Notwithstanding the foregoing provisions, the Red Sox shall have the right, in its own name or behalf or in the name and behalf of the County, after notifying the County of its intention to do so, to contest in good faith by all appropriate proceedings, the amount, applicability, or validity of any such tax or assessment. This provision shall in no way be construed as restricting the County from contesting the legality of such tax or assessment or assisting the Red Sox therein if it so desires.
- (B) The Red Sox shall not in any manner, directly or indirectly, violate the laws, ordinances, rules or regulations of any federal, state, county, city or other governmental authority or agency in connection with the use and occupancy of the Leased Premises under the terms of this Lease.

17. **RED SOX ALTERATIONS.**

- (A) The Red Sox shall not make any permanent alterations or permanent additions to the physical structure of the Leased Premises without first requesting and obtaining written approval from the County, which approval shall not be

unreasonably withheld. The Red Sox shall repair or cause to be repaired, any damage to the structures, water apparatus, electric lights, or any fixtures, appliances, furniture, lockers or other appurtenances of said premises, which damages result from any gross negligence or willful misconduct of any of the Red Sox, its assigns, agents or employees, and shall pay, or cause to be paid to the County, the costs of any reasonable and necessary repairs; provided, however, that, damage by the natural elements or ordinary wear and tear shall in no event be the responsibility of the Red Sox.

(B) Upon the termination of this Lease, the Red Sox shall return to the County all equipment and personal property of the County in the exclusive possession of the Red Sox, its assigns, agents or employees. All such equipment and property shall be in good condition, subject to ordinary wear and tear damage by the natural elements or damage caused by Parties other than the Red Sox, its agents, assigns or employees.

(C) Immediately prior to and following spring training during each year of the Term, the County and the Red Sox shall jointly perform an inspection of the Leased Premises that shall include an inventory of all equipment and personal property of the County and the Red Sox thereon. The Red Sox shall promptly pay to the County any monies owed for damage to the Leased Premises or County property thereon that was discovered as a result of such inspections, but only to the extent such damage was caused by the Red Sox or its assigns, agents or employees. The County shall promptly pay to the Red Sox any monies owed for damage to the Red Sox property on the Leased Premises that was discovered as a result of such inspections. Any damage not caused by the Red Sox shall be promptly repaired by the County.

18. **UTILITIES.** Except as otherwise provided herein, the County shall be responsible for the cost of all utilities in respect of the Leased Premises, including but not limited to, electricity, water, sewage, trash removal and telephone. Notwithstanding the foregoing, the Red Sox shall reimburse the County for electrical costs incurred to provide field

lighting for any evening games played by the Red Sox at the Major League Stadium during the Term, and shall be responsible for electricity charges related to the Team's Exclusive Areas. The County will provide separate electrical meters for all such locations.

19. **USE.**

- (A) During the Term, the Red Sox shall be entitled to peacefully have and enjoy the exclusive use of the Major League Stadium and Minor League Complex during spring training without unreasonable interruption or interference by the County or any person claiming by, through and under the County, except to the extent that concurrent rights to use the Leased Premises may be exercised or granted to others by the County hereunder in accordance with the provisions of this Section 19. At any time throughout the Term during Spring Training, the Red Sox use shall be exclusive and the County may not use the Leased Premises for any purpose. Outside of spring training, the County has the right to use, or permit third parties to use the Leased Premises for any event so long as (a) such use would not interfere with the Team's Exclusive Baseball Activities, and/or (b) such use would not materially impair the condition of a playing field on the Leased Premises such that the field condition would no longer meet professional baseball standards, and/or (c) such use would not interfere with the Team's Exclusive Use Areas. In any case, the County shall notify the Red Sox of any such use and the Red Sox shall have the right to object to any such use if the Red Sox determine that (a) such use would interfere with the Team's Exclusive Baseball Activities, and/or (b) such use would materially impair the condition of a playing field on the Leased Premises such that the field condition would no longer meet professional baseball standards, and/or (c) such use would interfere with the Team's Exclusive Use Areas.
- (B) The Red Sox shall advise the County of its intended spring training schedule as soon as practicable each year following the confirmation of such schedule to enable the County to schedule events on the Leased Premises but only in

accordance with the terms of this Section 19. No later than November 15 of any year during the Term, the Red Sox shall furnish the County with its final spring training exhibition game schedule and any extended use requirements, if any, for the upcoming year. In the event the Red Sox exercise the right of first refusal for minor league baseball in accordance with Section 1(C) hereof, the Red Sox shall provide the County with such Minor League game schedule no later than February 1 of any applicable year during the Term.

- (C) The County may use the Leased Premises for the following public purposes subject to and in accordance with the provisions of this Lease: (i) office space for sports development offices, (ii) the exhibition, presentation and broadcasting (or other transmission) of other amateur or professional sporting events, (iii) exhibitions and tournaments, (iv) musical performances, (v) theater performances and other forms of live entertainment, (vi) public ceremonies, (vii) fairs, markets, fireworks displays, shows, or other public or private exhibitions and activities related thereto.

The County shall be solely responsible for all costs and expenses resulting from the use of the Leased Premises for any non-Red Sox related events, including without limitation, the cost of utilities, staffing, and any costs required to repair any damage occurring during such events. The County shall retain all revenue derived from such non-Red Sox use of the Leased Premises except as provided in Section 5 with respect to concession and novelty operations.

- (D) In no event shall the County use any Red Sox property or equipment without the express written consent of the Red Sox. The County shall promptly repair or replace any damaged property or equipment owned by the Red Sox or its concessionaire if such damage resulted from the County's use or any other third party's use of the Leased Premises to the extent such third party use was authorized or permitted by the County or resulted from the County's negligence.
- (E) The Red Sox may not use the Leased Premises for any events or activities other than events or activities related to its professional baseball operations, associated

with spring training events or activities, including entertainment therefore, the Team's Exclusive Baseball Activities, or as otherwise reasonably contemplated under this Lease without the prior written consent of the County, which consent shall not be unreasonably withheld or delayed.

20. **OPERATIONS.** The parties hereby agree that the exclusive use of the Leased Premises by the Red Sox during spring training includes operational jurisdiction over the various service providers, subcontractors, and other persons or entities who may be involved or working at the Leased Premises, but shall not include operational jurisdiction over any County employees unless expressly agreed by the parties. Accordingly, the Red Sox shall manage the agreed upon operations for the spring training games, including ticket sales and distribution of tickets. The Red Sox shall endeavor in good faith to cooperate with other parties using the Leased Premises, including the County, when managing personnel on the Leased Premises during spring training or otherwise in accordance with this Lease.
21. **ASSIGNMENT/SUBLEASE.** The rights granted to the Red Sox pursuant to this Lease shall not be assigned, except with the prior written consent of the County; provided, however, that any assignment or transfer pursuant to the sale of all or substantially all of the assets and/or ownership interest of the Red Sox shall not require County's consent hereunder. The Red Sox shall have the right of first refusal to sublease the Leased Premises to a professional baseball minor league program as previously provided herein, provided such sublessee consents in writing to be bound by the provisions of this Lease. The County shall have the right to approve such sublessee and sublease agreement, provided that such approval shall not be unreasonably withheld.
22. **TAXES.** The County represents that (1) as of the date hereof, it has and shall continue to have throughout the Term, all ownership interests in the Leased Property, (2) as such, has the full authority to grant the Red Sox the rights provided hereunder, and (3) this Lease has been entered into for the public purpose of promoting tourism, gainful employment and economic growth in Lee County and the State of Florida. It is the intent and understanding of the parties that the leasehold interest held by the Red Sox pursuant to this Lease shall be exempt from ad valorem taxation pursuant to Chapter 196.199, Florida

Statutes. If, for any reason during the Term, all or any portion of its the leasehold interest or other rights or benefits held by the Red Sox under this Lease becomes subject to ad valorem taxation, such tax shall be paid by the County as provided by law.

23. **HOLD HARMLESS/INSURANCE.**

- (A) Subject to the limitations as set out in Florida Statutes §768.28 and §252.51, the County shall indemnify, defend, and hold harmless the Red Sox and the members, partners, officers, employees, affiliates, representatives and agents of the Red Sox (the "Red Sox Indemnified Parties"), from and against any and all claims, actions, damages, liability, costs and expenses, including reasonable attorneys' fees and court costs, arising out of the use, maintenance or operation of the Leased Premises by the County or any of its designees, lessees, agents, employees, or contractors, or arising out of the actions, omissions to act, or negligence of the County or any third party using the Leased Premises with permission from or the approval of the County in accordance with its rights hereunder, or the County's breach of any representation, warranty or agreement with the Red Sox including, but not limited to, bodily injury, death and/or property damage or any other lawful expense. The County agrees to defend all actions to which such indemnity applies and to conduct the defense thereof at the County's sole expense and by the County's counsel, which counsel shall be satisfactory to the Red Sox, but such approval shall not be unreasonably withheld or delayed. The County may not settle any suit, action or claim to which an indemnification obligation applies under this Section 23 without the prior written approval of the Red Sox, which approval shall not be unreasonably withheld or delayed.
- (B) The Red Sox shall indemnify, defend, hold harmless the County from and against any and all claims, actions, damages, liability, costs and expenses, including reasonable attorneys' fees and court costs, arising out of the use of the Leased Premises by the Red Sox or any of its agents, employees, or contractors (the "Red Sox Parties") or arising out of the actions, omissions to act, or negligence of the Red Sox Parties or any third party using the Leased Premises for professional

baseball activities or related events with permission from or the approval of the Red Sox in accordance with its rights hereunder, or the Red Sox Parties' breach of any representation, warranty or agreement with the County including, but not limited to, bodily injury, death and/or property damage or any other lawful expense. The Red Sox agree to defend all actions to which such indemnity applies and to conduct the defense thereof at the Red Sox sole expense and by the Red Sox counsel. The Red Sox may not settle any suit, action or claim to which an indemnification obligation applies under this Section 23 without the prior written approval of the County, which approval shall not be unreasonably withheld or delayed.

- (C) Each party shall maintain insurance with a company or companies reasonably acceptable to the other, which company or companies shall have at least an A-Best rating. Each party agrees to maintain insurance policies as follows:
- (1) Workers' compensation insurance in an amount not less than is required by Florida law;
 - (2) Property damage insurance in an amount not less than \$1,000,000;
 - (3) Commercial general liability insurance with a limit of \$5,000,000; and
 - (4) Each party shall name the other as an additional insured on all comprehensive general liability insurance policies as required herein and shall issue certificates evidencing such insurance policies to the other party no less than thirty (30) days prior to spring training each year.

24. **DISPUTES.** The parties agree to attempt to settle by mediation any controversy that may arise between the Red Sox and the County regarding operation, maintenance and the rights or duties hereunder of either party, as hereafter provided, and the mediator will determine the controversy in accordance with the laws of the State of Florida as applied to the facts as found. Notwithstanding the foregoing, any controversy arising between the parties with respect to any monetary sums due and owing including, but not limited to, lease payments and other monetary liabilities shall not be mediated and each party shall

have available to it all other remedies available at law or in equity.

- (A) In any case hereunder in which it shall become necessary to resort to mediation, such mediation by the parties shall be conducted as provided for in this Section 24.
- (B) The party desiring mediation shall give written notice thereof to the other party, specifying in such notice, the specific question or questions to be mediated.
- (C) Within fifteen (15) days after service of such notice each party shall provide the other with the names of at least three (3) persons to act as a mediator in the matter. The mediator will be selected by the parties within fifteen (15) days following the exchange of names by mutual agreement. The mediator shall meet with the parties at all participants' convenience and mediate the matter. If unsuccessful, the parties may then utilize all lawfully available means to resolve the issue.

25. **SUSPENSION OF PLAY.** If for any reason beyond the control of the parties, including without limitation, as a result of any act of nature or force majeure, national emergency, state of war, or because of a labor strike, lock-out, or other cause of similar nature, the Leased Premises are unavailable for spring training in any of the years covered under the terms of this Lease, this Lease shall be regarded as suspended for the period of unavailability without liability to either party, and the Term shall be extended for one (1) additional calendar year so long as the period of unavailability is no more than one (1) spring training period during the Term. If the Leased Premises shall be unavailable for more than one spring training period during the Term, the Red Sox shall have the right to terminate the Lease without any further liability to the County.

26. **PROMOTION.** The Parties hereto expressly recognize and agree that the County is undertaking substantial financial responsibility to induce the Red Sox to continue their use of the Leased Premises for spring training. Accordingly, the Red Sox agree to cooperate in good faith with the County in its effort to promote the development and success of major league baseball activities in the Lee County area. The Red Sox shall endeavor in good faith effort cause personnel and players to participate in a reasonable

number of cooperative activities involving the promotion and development of professional baseball in Lee County during spring training.

27. **NOTICES.** Any notice required to be given hereunder shall be in writing and shall be deemed received (i) upon actual receipt if sent by overnight delivery by a nationally recognized courier or by U.S. Postal Services Express Mail, postage prepaid, (ii) five (5) days after deposit if sent by U.S. certified mail, return receipt requested, or (iii) upon actual confirmed receipt if sent by facsimile copy:

For notices to the Red Sox:
Boston Red Sox Baseball Club, Limited Partnership
4 Yawkey Way
Boston, MA 02215
Attn: Executive Vice President, Business Affairs

With a copy to:
Boston Red Sox Baseball Club, Limited Partnership
4 Yawkey Way
Boston, MA 02215
Attn: Chief Legal Officer

For notices to the County:
Director of Lee County Parks and Recreation
Lee County Manager
Post Office Box 398
Fort Myers, Florida 33902-0398

With a copy to:
Lee County Attorney
P. O. Box 398
Fort Myers, Florida 33902-0398

In addition to the formal notices required by this Lease, the Red Sox shall coordinate in good faith its activities hereunder with the County through the County's Director of Parks and Recreation, or such other person as the County Manager may designate from time to time. Pursuant to the notice provision above, it is hereby agreed that the said Director or other designee is authorized to represent the County with respect to all matters covered by this Lease. In similar fashion, the Red Sox shall designate one person who shall be

authorized to represent the Red Sox in such matters. In the absence of the Red Sox making a specific designation to the contrary, this person shall be the person named above by the Red Sox to receive all notices.

28. **PERMITS.** The Red Sox, at its sole expense, shall comply with all laws, orders and regulations of federal, state and county authorities, and with any directions given by any public officer pursuant to law, which shall impose any duty upon the Red Sox with respect to the Leased Premises. The County shall provide permits or licenses or take necessary corrective action to ensure the acquisition of any permit directly related to the County's repair, renovation or maintenance of the Leased Premises and compliance with building codes. The Red Sox, at its sole expense, shall obtain all licenses or permits which may be required for the conduct of its business within the terms of this Lease and the County, when necessary, will join with the Red Sox in applying for all such permits or licenses. To the extent permitted by law, the County will assist and cooperate with the Red Sox in securing permits for the operation of the Leased Premises. The County shall also not act unreasonably to withhold its approval of any such permits or licenses required under its laws or regulations.

29. **TERMINATION.**

(A) The County may terminate this Lease upon thirty (30) days' written notice to the Red Sox of any of the following events (collectively hereinafter referred to as the "Red Sox Defaults"):

(1) If the Red Sox desert or vacate the Leased Premises;

(2) If, by order of a competent authority, a receiver, liquidator or trustee of the Red Sox or any of its property shall be appointed and such receiver, liquidator or trustee shall not have been discharged within thirty (30) days of the making of such order, or if by decree of such authority the Red Sox shall be adjudicated or determined to be bankrupt or insolvent, or if the Red Sox shall file a petition in voluntary bankruptcy, shall make an assignment for the benefit of or enter into a composition with its creditors, shall seek to terminate its existence or shall

otherwise seek to wind up its affairs;

(3) If the Red Sox fail to make any payments to the County pursuant to this Lease within one hundred and twenty (120) days following written notice of such payment default, or

(4) If the Red Sox breach any material provision, agreement or obligation hereunder that is not cured within sixty (60) days of notice of such breach; provided, however, that if such breach cannot be cured within such sixty (60) day period, but the breach is capable of cure within a reasonable period of time which is acceptable to the County, and the Red Sox diligently pursues such cure, the Red Sox shall be allowed such agreed upon time period to cure such default.

(B) Upon the County's election to terminate the Lease following a Red Sox Default:

(1) The County shall have the right to reenter or repossess the Leased Premises by force, summary proceedings, surrender or otherwise, and may dispossess and remove the Red Sox, or other occupants thereof, without being liable for any prosecution therefor, provided, however, that the County shall have no right to the Red Sox Assets and the Red Sox shall have the right to remove all Red Sox Assets from the Leased Premises.

(2) The County shall have the right to relet the Leased Premises. Notwithstanding anything to the contrary contained herein, the County shall take all reasonable actions to mitigate any losses or damages caused by a Red Sox Default. Should the County incur necessary and reasonable expenses in enforcing its rights hereunder, specifically including reasonable attorneys' fees and court costs, said reasonable expenses shall be borne by the Red Sox.

(C) The Red Sox may terminate the Lease upon any of the following events (collectively hereinafter referred to as the "County Defaults"):

(1) Upon written notice to the County no later than March 31, 2007 of the County's failure to complete all County Capital hnpvements specified in

Exhibit D, which County Capital improvements specified in the notice are not completed by January 31, 2008 unless the Red Sox (a) extend such cure period in writing and (b) the specified County Capital improvements are completed upon the conclusion of such extended cure period. If the County fails to complete such County Capital improvements within the cure period or any extended cure period that may be granted by the Red Sox, the Red Sox shall be relieved of all liabilities and obligations accruing after the effective date of termination;

(2) Upon thirty (30) days' written notice to the County of any breach by the County of any material provision, agreement or obligation hereunder that is not cured within sixty (60) days of notice of such breach; provided, however, that if such breach cannot be cured within such sixty (60) day period, but the breach is capable of cure within a reasonable period of time which is acceptable to the Red Sox, and the County diligently pursues such cure, the County shall be allowed such agreed upon time period to cure such default. If the County fails to cure such breach upon the agreed upon time period, the Red Sox shall be relieved of all liabilities and obligations accruing after the effective date of termination.

(D) The Red Sox shall have the right, at any time and at its sole option, to terminate this Lease and all of its obligations hereunder upon written notice to the County on or before March 31 of any year during the Term and the termination of the Lease shall be deemed effective as of December 31 of that calendar year. In the event of termination pursuant to this provision, the County will accept the following payments from the Red Sox as the County's sole remedy against the Red Sox and any other person or entity relating to such termination of this Lease:

(1) One lump-sum payment equal to the unamortized principal balance, as of the effective date of the termination of the Lease, of the County's outstanding debt on any bonds issued to generate the Capital improvements Fund. Such payment shall be due no later than five (5) business days following the effective date of the termination of this Lease; and

(2)

(a) Subject to subparagraph (2)(b) below, one lump-sum payment in the dollar amount equal to the full amount of the Premium (as defined below), which payment shall be due within five (5) business days following the effective date of the termination of the Lease. The "Premium" as used herein shall be based on the effective date of termination indicated as follows: (i) one million dollars (\$1,000,000.00) if such termination occurs before December 31, 2009, (ii) nine hundred thousand dollars (\$900,000.00) if such termination occurs before December 31, 2010, (iii) eight hundred thousand dollars (\$800,000.00) if such termination occurs before December 31, 2011, (iv) seven hundred thousand dollars (\$700,000.00) if such termination occurs before December 31, 2012, (v) six hundred thousand dollars (\$600,000.00) if such termination occurs before December 31, 2013, (vi) five hundred thousand (\$500,000.00) if such termination occurs before December 31, 2014, (vii) four hundred thousand dollars (\$400,000.00) if such termination occurs before December 31, 2015, (viii) three hundred thousand dollars (\$300,000.00) if such termination occurs before December 31, 2016, (ix) two hundred thousand dollars (\$200,000.00) if such termination occurs before December 31, 2017, (x) one hundred thousand dollars (\$100,000.00) if such termination occurs before December 31, 2018, and (xi) zero dollars (\$0) if such termination occurs after December 31, 2019.

(b) Notwithstanding the foregoing subparagraph (2)(a), if the County does not grant its approval to a proposed assignment of this Lease and rights and obligations of the Red Sox hereunder to an owner or operator of another major league baseball club, and the Red Sox then terminate this Lease pursuant to this Section 29(D), the Red Sox shall have the option to pay the Premium as and when set forth in subparagraph (2)(a) above or, in the alternative, to pay the Premium by making annual payments only in such years following the effective date of termination of this Lease, up to and including 2018, in which no major league baseball team plays spring training home games at the Major League Stadium. Each such annual payment (collectively, the "Annual

Premium Payments") shall be equal to a fraction the numerator of which is the Premium and the denominator of which is the total number of calendar years after termination of the Lease up to and including 2018, plus interest (with interest to be calculated at the prime rate plus 200 basis points, compounded and adjusted annually). Each Annual Premium Payment shall be paid, if and to the extent applicable, not later than March 31 of each calendar year during which such payment is to be made.

(3) The parties agree that the amounts specified in this Section 29(D) constitute reasonable and just compensation for the Red Sox exercise of the termination right provided for herein, and the Red Sox hereby promise to pay to County, and the County hereby agrees to accept, the appropriate payment amount described above as liquidated damages, and not as a penalty, and as its sole and exclusive remedy related to the termination of this Lease by the Red Sox, and the County waives all other rights and remedies in connection therewith.

(E) No more than thirty (30) days following the effective date of termination or expiration of the Lease, the County shall cause to be paid to the Red Sox one half of the amount remaining in the Capital Improvements Fund, provided however, the County shall have the right to withhold any amounts disputed in good faith until the settlement of any such dispute.

30. **FIRE OR OTHER CASUALTY**

(A) The County shall insure the Leased Premises against damage or destruction by fire or other casualty under the standard fire insurance policy with approved standard extended coverage applicable to the Leased Premises. The County shall ensure that the Leased Premises are covered for 100% replacement value. If any part of either of the Leased Premises is damaged or destroyed by fire or other casualty insured under the standard fire insurance policy including approved standard extended coverage endorsement applicable to the Leased Premises, and the Leased Premises are unavailable for more than one (1) spring training year ("Substantial futerference"), then the Red Sox may terminate this Lease by written

notice to the County within one hundred twenty (120) days after the later date of such damage or destruction or the date the duration of unavailability of the Leased Premises is known by the Red Sox. In the event the Red Sox elect to terminate the Lease, each party shall be entitled to the proceeds of any insurance it has procured, there shall be an abatement of all monies due hereunder, and the Red Sox shall be entitled to 50% of any Capital Improvements Funds available as of the date of such damage or destruction. Upon payment of any sums then owing by either party to the other, the parties shall be released from all future liability hereunder except for liability under the indemnity provisions hereof, which shall survive such termination.

- (B) If the Red Sox do not elect to terminate this Lease as a result of Substantial Interference of either of the Leased Premises, then at its expense, the County shall restore the Leased Premises to as good as condition as existed previously and the Red Sox shall not be released from any obligations hereunder except that there will be an abatement of all monies due hereunder for the period of unavailability.
- (C) If either of the Leased Premises is damaged or destroyed by fire or other casualty and the Leased Premises are unavailable for less than one spring training season during the Term, the County shall promptly repair and rebuild the Leased Premises. In such event, all Red Sox obligations hereunder shall be suspended during the time period for which the Leased Premises are unavailable.
- (D) If, during any period the Leased Premises are unavailable, the Red Sox must find an alternative location for spring training, the County shall make reasonable efforts, if requested by the Red Sox, to make a temporary spring training facility available to the Red Sox.
- (E) Except to the extent provided for in this paragraph or elsewhere in this Lease, neither the monies payable by the Red Sox nor any of the Red Sox other obligations under any provisions of the Lease shall be affected by any damage to or destruction of the Leased Premises by any cause whatsoever.

30. **GENERAL PROVISIONS.** This Lease shall be governed by, construed and enforced in accordance with the laws of the State of Florida.

- (A) The covenants, terms, conditions, provisions and undertakings in this Lease, or in any renewals thereof, shall extend to and be binding upon the heirs, personal representatives, executors, administrators, successors and assigns of the respective parties hereto as if they were in every case named and expressed and wherever reference is made to either of the parties hereto shall be held to include and apply also to the heirs, personal representatives, executors, administrators, successors and assigns of such party as if in each and every case so expressed.
- (B) The parties agree to execute and deliver any instruments in writing, which are necessary to carry out any agreement, term, condition or assurance in this Lease, whenever the occasion shall arise and request for such instrument shall be made.
- (C) The specified remedies to which the parties may resort under the terms of this Lease are cumulative and not intended to be exclusive of any other remedies or means of redress to which the parties may be lawfully entitled in case of any breach or threatened breach of any provision or provisions of this Lease.
- (D) This Lease and any exhibits attached hereto contain the entire agreement and understanding between the parties and is a complete and exclusive statement of the terms thereof. This Lease shall supercede all prior oral and written understandings or agreements, terms or conditions relating to the Leased Premises, including the Public Facility Use Agreement by and between the City of Fort Myers and the Red Sox, dated December 18, 1991, and neither party has relied on any representation, express or implied, not contained in this Lease or the simultaneous or prior writings heretofore. Any amendment or modification of this Lease may not be changed or supplemented orally, but shall be in writing and signed by the parties.
- (E) Each of the parties represents and warrants that as of the date hereof and throughout the Term (1) it has all requisite authority to enter into this Lease and to

perform its obligations hereunder, (2) that the execution and delivery of this Lease and the performance of its obligations hereunder have been duly authorized by all necessary action on the part of such party, and (3) upon due execution and delivery by such part, constitutes a legal, valid and binding obligation of the part, enforceable against such party in accordance with its terms.

- (F) If any term or other provision of this Lease is invalid, illegal or incapable of being enforced by any rule of law or public policy, all other terms and provisions of this Lease shall nevertheless remain in full force and effect so long as the economic or legal substance of the transactions contemplated hereby is not affected in any manner materially adverse to any party. Upon such determination that any term or other provision is invalid, illegal or incapable of being enforced, the parties hereto shall negotiate in good faith to modify the Lease so as to effect the original intent of the parties as closely as possible in an acceptable manner in order that the transactions contemplated hereby are consummated as originally contemplated to the greatest extent possible.

IN WITNESS WHEREOF, the parties hereto have executed this Lease on the
day of - / , 2000

ATTEST:
CHARLIE GREEN,
CLERK OF COURT

BOARD OF COUNTY COMMISSIONERS
OF LEE COUNTY, FLORIDA

By: Cindy Morrison
Deputy Clerk

By: [Signature]
Chairman



APPROVED AS TO FORM:

WITNESSES:

f- By: ---
4-trf: County Attorney

THE BOSTON RED SOX
4 Yawkey Way
Boston, MA 02215

By: rw
[Signature]

Bf - I <=
rExecutive Vice President .

EXHIBIT A

LEGAL DESCRIPTION OF MAJOR LEAGUE STADIUM LAND AREA AND
MINOR LEAGUE COMPLEX LAND AREA
MAJOR LEAGUE STADIUM LAND AREA

PARCEL A A tract of land located in Section 24, Township 44 South, Range 24 East, City of Fort Myers, Lee County, Florida, consisting of Lots 1-12 and 17-23, Block 10, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block B, Cosmos Realty Corporation Subdivision as recorded in Plat Book 5, at Page 73, of the Public Records of Lee County Florida. Said Block B being a resubdivision of Lots 13-16, Block 10, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Hoople Street, on the south by Crawford Street, on the east by Jackson Street, and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

PARCEL B A tract of land located in Section 24, Township 44 South, Range 24 East, City of Fort Myers, Lee County, Florida, consisting of Lots 1-12 and 17-23, Block 11, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block C, Cosmos Realty Corporation Subdivision as recorded in Plat Book 5, at Page 73, of the Public Records of Lee County, Florida. Said Block C being a resubdivision of Lots 13-16, Block 11, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Crawford Street, on the south by Lafayette Street, on the east by Jackson Street, and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

PARCEL C A tract of land located in Section 24, Township 44, South Range 24 East, City of Fort Myers, Lee County, Florida, consisting of Lots 1-12 and 17-23, Block 14, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block D, Cosmos Realty Corporation Subdivision as recorded in Plat Book 5, at Page 73, of the Public Records of Lee County, Florida. Said Block D being a resubdivision of Lots 13-16, Block 14, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Lafayette Street, on the south by Edison Avenue, on the east by Jackson Street, and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

MINOR LEAGUE COMPLEX LAND AREA

A tract of land located within the Northeast Quarter (NE 1/4) of Section 20, Township 44 South, Range 25 East, City of Fort Myers, Lee County, Florida, being also within the Fort Myers Estates Subdivision as recorded in Plat Book 6, at Page 44, of the Public Records of Lee County, Florida, and being more particularly described as follows:

BEGINNING at the southwest corner of Lot 13, Block 8, of Fort Myers Estates Subdivision, as recorded in Plat Book 6, at Page 44, of the Public Records of Lee County, Florida, said corner being located along the north right-of-way line of Edison Avenue (60 feet wide); thence run easterly along said north right-of-way line of Edison Avenue for 1,270 feet to the southeast corner of Lot 24, Block 24, of said subdivision; thence continue easterly for 25 feet to the east line of said Section 20; thence run northerly along the east line of Section 20 for 690 feet; thence run westerly for 25 feet to a point on the east line of Lot 24, Block 22, of said subdivision, said point being 50 feet northerly of the southeast corner of said Lot 24; thence continue westerly and parallel to the south line of Lot 24 for 53 feet to the east line of Lot 23, Block 22; thence run northerly along the east line of said Lot 23 for 80 feet to the northeast corner of Lot 23; thence run westerly along the north line of Lot 23 for 50 feet to the northeast corner of Lot 22, said corner also being the southeast corner of Lot 10, Block 22; thence run northerly along the east line of said Lot 10 for 80 feet; thence run westerly and parallel to the south line of Lots 6-10 for 250 feet to the east line of Lot 5, Block 22; thence run northerly along the east line of Lot 5 for 50 feet to the northeast corner of Lot 5; thence continue northerly across Sarasota Avenue (60 feet wide) to the southeast corner of Lot 17, Block 21, of said subdivision; thence continue northerly along the east line of Lot 17 and Lot 5 for 260 feet to the northeast corner of Lot 5; thence run westerly along the north line of Lot 5 and Lot 4 for 75 feet; thence run northerly across Palm Beach Avenue (60 feet wide) to a point on the south line of Lot 16, Block 20 of said subdivision, that is 25 feet westerly of the southeast corner of said Lot 16; thence continue northerly and parallel to the east line of Lot 16 for 90 feet; thence run westerly and parallel to the north right-of-way line of Palm Beach Avenue for 842 feet to the west line of Lot 13, Block 4 of said subdivision, said line also being the east right-of-way line of Jacksonville Street; thence run southerly along the east right-of-way line of Jacksonville Street for 1,370 feet to the Point of Beginning. Subject to easements, restrictions, reservations, and rights-of-way of record. Containing 35.58 acres, more or less, including platted rights-of-way.

EXHIBIT B

TEAM'S EXCLUSIVE USE AREAS

CITY OF FORT MYERS

PROPOSED SPRING TRAINING FACILITIES

FINAL SCHEMATIC PLAN

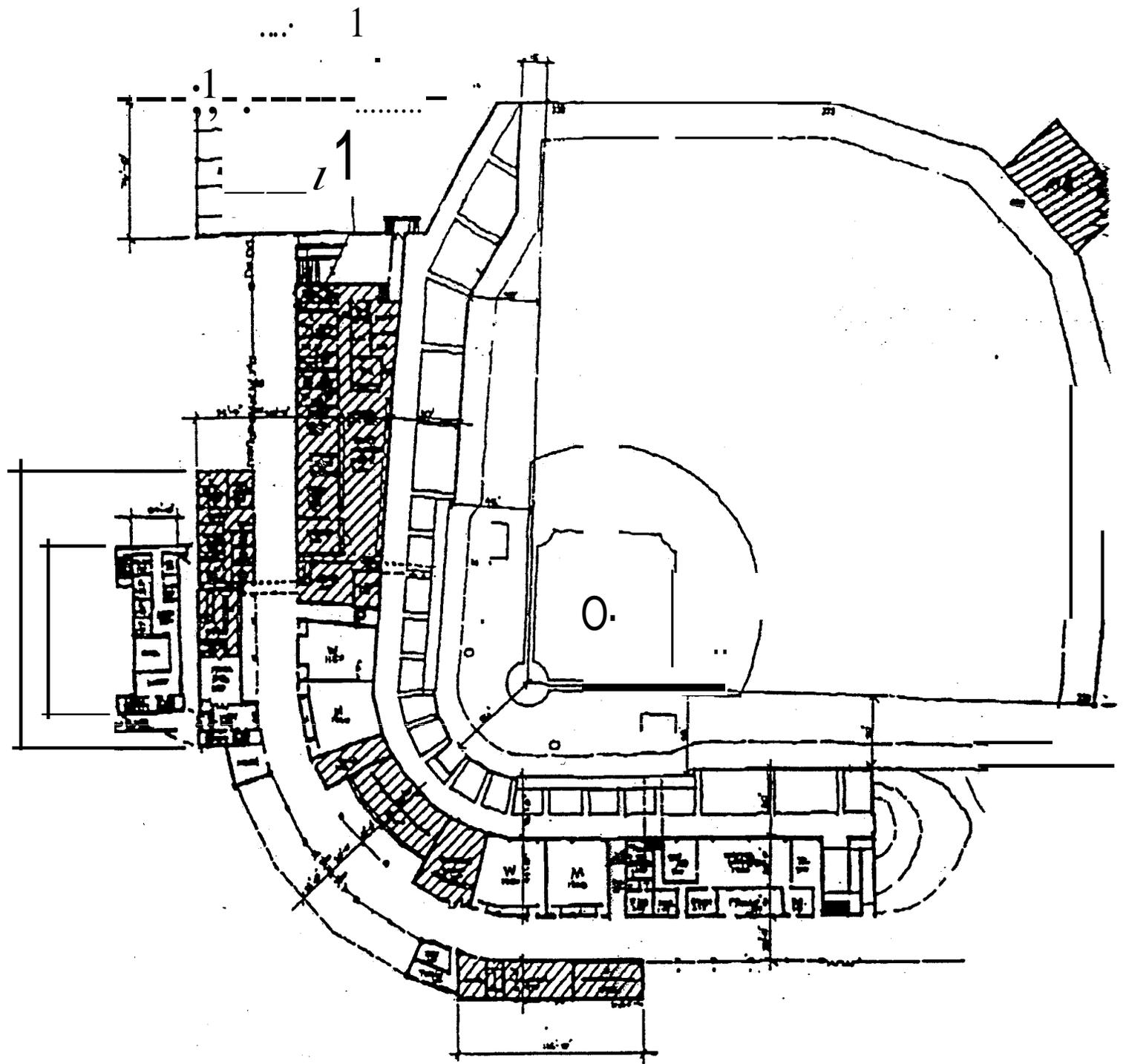
DR. MARTIN LUTHER KING JR BLVD

TEAM



IM

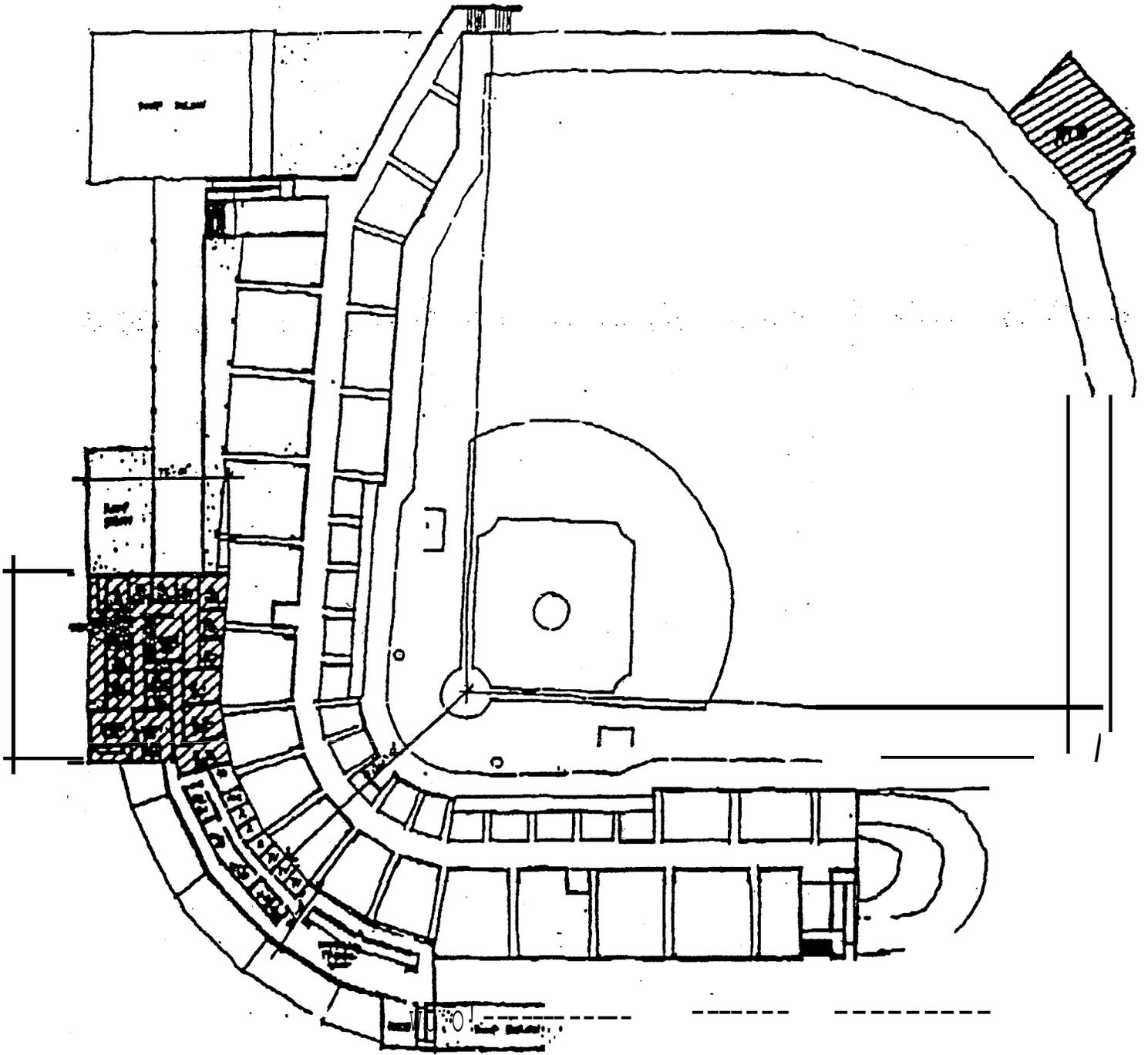
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MAIN CONCOURSE PLAN



TIAM EXCLUDED & UTI AREA •



PRESS/ADMINISTRATION PLAN

TIAM XCLUHVI UII AIII'S

LEGEND

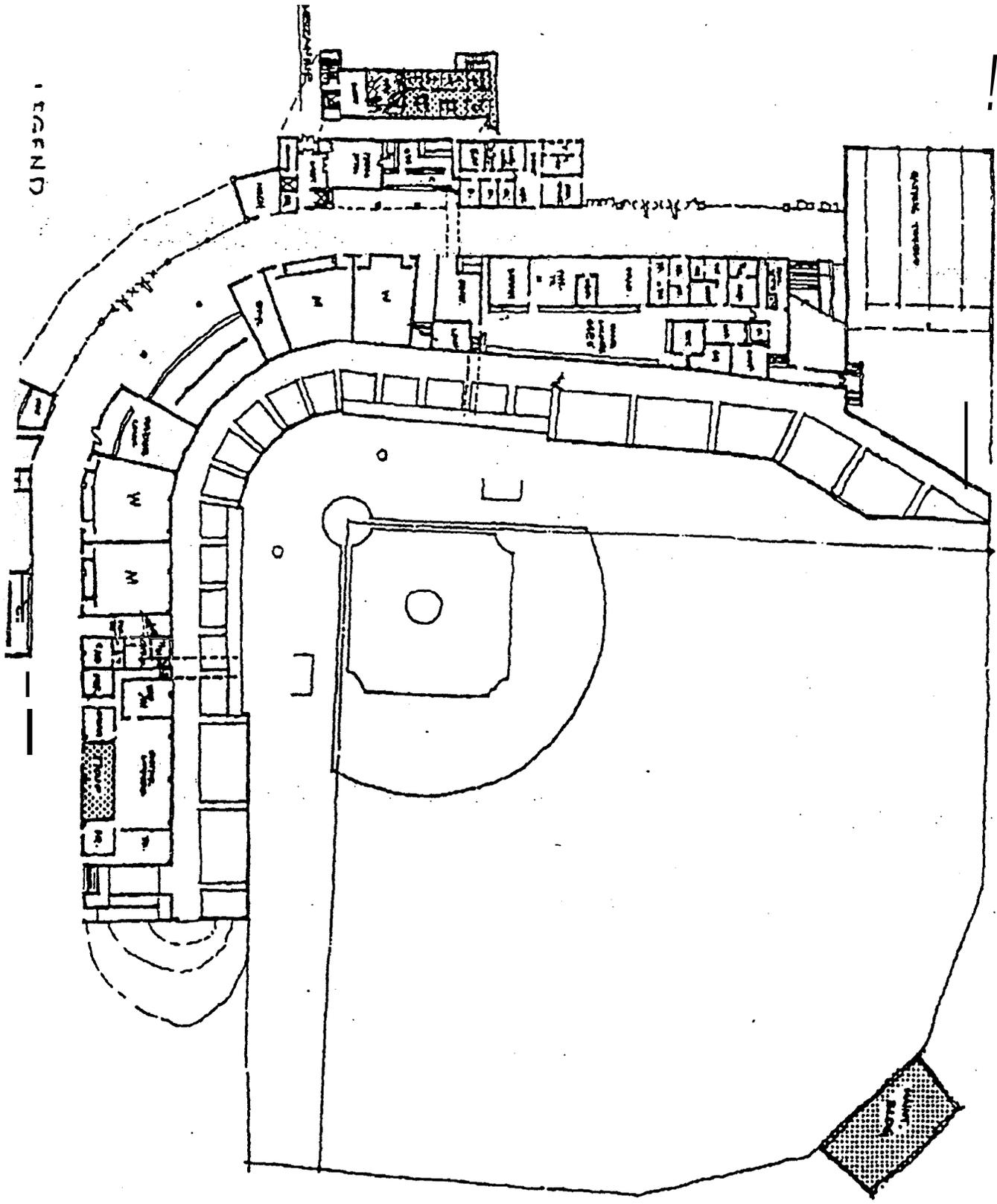


EXHIBIT C

PARKING LICENSE AGREEMENT

LICENSE BETWEEN LEE COUNTY AND THE CITY OF FORT MYERS
FOR THE USE OF CITY OWNED PARKING SPACES DURING
SPRING TRAINING AT CITY OF PALMS PARK

THIS LICENSE AGREEMENT made this ___ day of November, 2003,
by and between the City of Fort Myers, a municipal corporation of the State of Florida,
(City or "Licensor") and Lee County, a political subdivision and charter County of the
State of Florida, by and through its Board of County Commissioners, (County or
"Licensee") collectively called the "Parties", hereto.

WITNESSETH

The City, in consideration of the covenants and agreements made in that certain
Interlocal Agreement entered into by the Parties on 11/4/03 for the transfer,
operation and maintenance of the City of Palms Park ("Park"), and to be performed by
the County, does hereby grant to the County a non-exclusive license solely for the
purpose of utilizing vehicle parking spaces on City owned property during certain events
held at the Park. The City's property is described as follows, :

SEE EXHIBIT "A" ATTACHED HERETO AND MADE A PART HEREOF.

In further consideration of this Agreement, the parties agree as follows:

1. The City agrees to permit the County to utilize, for public benefit, the City owned parking spaces: 800 grass parking spaces across from the Park (also known as the "City of Palms Park" located at Broadway and Edison Avenue), for public parking, subject to the terms and conditions set forth herein and in the referenced Interlocal Agreement for the Transfer, Maintenance and Operation of the Park.

2. The City will provide the County with:
 - (A) Non-exclusive use and access to the 800 grass parking spaces adjacent to the Park during the period from approximately January 15 to approximately April 15 of each year, during Spring Training, at which time the Major League Clubs and the Minor League Clubs train. Spring training shall be deemed to include the time each year which is reasonably required for the preparation of the facility and for the planning for the start of spring training.
 - (B) Additional paved parking is available from the City and located at the Fort Myers Stadium and may be used, as available, for VIP ticket holders, season ticket holders and County or Red Sox employees. Parking passes, issued and monitored by the Red Sox, will be required to park in the paved area.
3. The City will provide personnel (from Rotary Club or other entity) for the purpose of supervising and managing the parking of motor vehicles at the parking area during Spring Training home games and other professional baseball events or gatherings where the attendance of the public at such events is expected to exceed 2400 people.
 - (A) Until December 31, 2007, the City will be responsible for collecting the parking fees from all vehicles entering the parking lots during Spring Training home games. After December 31, 2007 and until December 31, 2019, the Red Sox will be responsible for collecting and will retain all parking fees and spring training game revenues derived from the Red Sox training activities.

- (B) The City is responsible for providing an adequate number of personnel to direct the traffic flow of automobiles entering the parking area during games, where such games will exceed 2400 spectators in attendance, and supervising their parking locations within the parking area.
- (C) The City will require that the Rotary Club or other entity performing parking activities for the County have and maintain adequate liability insurance coverage.
- (D) The County is required to give the City at least 30 days advance notice of the dates that parking attendants will be required by the City.
4. The City (or the Rotary Club or other entity) will not charge a parking fee to County staff or employees assisting in baseball events, teams, player agents and team representatives, who are parking in the paved parking area. The City will charge a five dollar (\$5.00) parking fee for spectators or patrons attending baseball activities at the Park, unless previously notified by the County that the charging of such fee is prohibited for certain events under a contract for services between the County and a third party sponsor, bid document or request for proposal. The City will meet with the County and Boston Red Sox baseball team to discuss any increase in the fees for parking which may exceed 10% of the current fee of \$5.00. Any increase in parking fees must be by written mutual agreement of all the parties.
5. The City will provide the County with non-exclusive use and access, to the 800 parking spaces during the Full Season Minor League, Short Season Minor League, Extended Spring Training, Fantasy Camps, Cusick Classic and for other baseball or County sponsored uses.

- (A) The City reserves the right to exclusively use the parking area and park for the following events: (i) the Edison Festival of Lights, and (ii) Easter Sunrise Service.
- (B) The City reserves the right to use the parking areas when not in use by the County.
6. During the term of this license, the County will be responsible for maintaining and mowing the parking area, mowing the surrounding grassy areas, marking the grassy area with parking lines or parking stripes and the posting of any parking signs. The County **will** also be responsible for the utilities (water and electric) and contacting the appropriate utility companies to have them billed directly to the county.
7. The County agrees to keep the parking areas in a good state of repair at all times during the term of this License.
8. The County will allow the City to store its golf cart at the park-
9. This License shall be effective upon the date of execution by the City and will extend for an initial term of fifteen (15) years. Prior to the expiration of this License, it may be extended for an additional fifteen (15) year period upon the County giving the City not less than thirty (30) days prior written notice of the County's intention to so extend the license term. Such an extension is subject to City Council approval, which shall not be unreasonably withheld.
- (A) Within four (4) years from the date of this agreement, the City will enter into a written parking agreement or lease for the licensed property with the Boston Red Sox. Such agreement will permit the Red Sox to collect and retain all parking fees and spring training game revenues derived from Red Sox spring training games from

January 1, 2008 to December 31, 2019.

- (B) Any such agreement between the City of Fort Myers and the Boston Red Sox must have the written approval of the County and continue to provide the County with access to parking during the time frames set forth in paragraph 5 above (County sponsored events, Fantasy Camps, Cusic Classic, etc.)
10. This license may be revoked by the City only upon a showing of good cause and by giving the County six (6) months written notice, during which time the County may cure any defects or breach as acknowledged by the City.
 11. This License is not assignable to any other party.
 12. This City will not use the described lands for any purpose that interferes with the intent of the Interlocal Agreement.
 13. Without waiving its right of sovereign immunity and subject to the limitations as set out in Florida Statutes §768.28 and §252.51, the County shall defend, hold harmless and indemnify the Licensor from and against any and all claims, actions, damages, liability, cost and expense, including those arising from bodily injury, death and/or property damage or any other lawful expense, including but not limited to, attorney's fees and court costs, brought by third parties arising from the act or omission of the County, its agents, employee or contractors. Subject to the limitations as set forth in Florida Statutes §768.28 and §252.51, the Licensor shall defend, hold harmless and indemnify the Licensee from and against any and all claims, actions, damages, liability, cost and expense, including those arising from bodily injury, death and/or property damage or any other lawful expense, including, but not limited to attorney's fees and court costs.

brought by third parties arising from the act or omission of the City, its agents, employees or contractors.

IN WITNESS WHEREOF, the Parties have set their hands on the day, month and year first above written.

CITY CLERK
OFFICE OF FORT MYERS

Marie Adams, City Clerk

LICENSOR
CITY OF FORT MYERS

By: James Humphrey, Mayor

APPROVED AS TO FORM:

By: Grant Alley, City Attorney

ATTEST:
CHARLIE GREEN
CLERK OF COURTS

By: Deputy Clerk

LEE COUNTY
BOARD OF COUNTY COMMISSIONERS

By: Chair



Witness

Printed Name

Witness

Printed Name

APPROVED AS TO FORM:

By: Lee County Attorney's Office



State of Florida
Clerk of the Circuit Court

I, Charlie Green, Clerk of the Circuit Court for Lee County, Florida, do hereby certify that the foregoing is a true and correct copy of the original file and is true in all respects.

Given under my hand and official seal at Fort Myers, Florida, this 3 day of Dec, A.D. 2003

CHARLIE GREEN, CLERK
By: Deputy Clerk

STADIUMLAND AREA

PARCEL A A tract of land located in Section 24, Township 44 South.1 Range 24 East, City of Fort Myers, Lee County, Florida consisting of lots 1-12 and 17-23, Block 10, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block B, Cosmos Realty Corporation Subdivision as recorded in Plat Book 5, at Page 73, of the Public Records of Lee County Florida. Said Block B being a resubdivision of Lots 13-16, Block 10, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Hoople Street, on the south by Crawford Street, on the east by Jackson Street and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

-----PARCEL B A tract of land located in Section 24, Township 44 South) Range 24 East :: City of Fort Myers, Lee County, Florida, consisting of Lots 1 12 and 17-3, Block 11, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block C, Cosmos Realty Corporation Subdivision, as recorded in Plat Book 5, at Page 73, of the Public Records of Lee County, Florida. Said Block C being a resubdivision of Lots 13-16, Block 11, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Crawford Street, on the south by Lafayette Street, on the east by Jackson Street, and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

PARCEL C A tract of land located in Section 24, Township 44 South Range 24 East, City of Fort Myers, Lee County, Florida, consisting of Lots 1-12 and 17-23 Block 14, of the Stadler's Central Heights Subdivision as recorded in Plat Book 4, at Page 64 of the Public Records of Lee County, Florida; and all of Block D, Cosmos Realty Corporation Subdivision as recorded in Plat Book 5, at Page 73 of the Public Records of Lee County, Florida. Said Block D being a resubdivision of Lots 13-16, Block 14, of said Stadler's Central Heights Subdivision. Said tract is bounded on the north by Lafayette Street, on the south by Edison Avenue on the east by Jackson Street, and on the west by Broadway. Subject to easements, restrictions, and reservations of record.

EXHIBIT D

COUNTY CAPITAL IMPROVEMENTS

**County Capital Improvements
Major League Stadium**

Project	Complete by ST 2004	Complete by ST2005	Complete by ST2006
1 Paint and waterproof interior and exterior SPACES throughout Major League Stadium•			X
2 Construct no less than 1,000 permanent stadium seats in right field		X	
3 Replace existing field irrigation systems•			X
4 Repair all damaged roofs and all damaged gutters	X		
5 Repair water pressure problem in 3rd floor office and press area•			X
6 Install new dehumidifier system	X		
7 Purchase and install 3 industrial washers and 3 industrial dryers for Red Sox clubhouse	X		
8 Repair and/or replace awnings over openings in baning tunnels	X		
9 Replace all carpeting in Red Sox clubhouse•			X
10 Replace or repair damaged light towers and replace damaged light fixtures•			X
11 Replace all current locks throughout Major League Stadium	X		
12 Repair all damaged doors throughout Major League Stadium	X		
13 Create a picnic area in the right field concourse that includes tables and umbrellas		X	
14 Conduct diagnostic check of existing sound system and refurbish where necessary*			X
15 Replace existing ice machines•			X
16 Evaluate condition of all awnings and repair/replace where necessary•			X
17 Conduct structural inspections of Major League Stadium, including but not limited to the roof tension system	X		
18 Rebuild existing emergency generator	X		
19 Reolace damaged and cracked ceiling tiles	X		
20 Augment lighting in batting tunnels*			X
21 Repair damaged lockers in clubhouses•			X
22 Repair or replace damaged flag poles*			X
23 Repair damaged windows in press box and broadcast rooms	X		
24 Exoand designated concession and merchandising locations as mutually a•.....n upon by the parties as of the date herof	X		
25 Relocate existing ticket office facilities as mutually agreed uoon by the parties as of the date herof	X		
26 Replace anificial turf in batting tunnels where necessary		X	
27 Replace faded lower deck box seats			X
28 Conduct diagnostic check of existing security system and update where necessary	X		
29 Replace existing HVAC system		X	
30 Improve ventilation in baning tunnels		X	
31 Construct exnanded seating and concession area in left field			X
32 Cut down top railings in suitt. seting are•			X
33 Expand employee and soouse parking facilities		X	
34 Add temporary bleacher system in right field that includes no less than 400 seats	X		

* Designates projects that are scheduled to begin in 2004 and are scheduled to be completed by spring training 2006.

County Capital Improvements Minor League Complex

Project	Complete by ST 2004	Complete by ST 2005	Complete by ST 2006
1 Reolace existin2 field irrie:ation svstems*			X
2 Increase paved area of existin• narkin• lot	X		
3 Renair or renlace all dama•ed fencine throuhout Minor Lea•ue Comolex•			X
4 Install new fixtures where necessary in all restrm facilities	X		
5 Paint interior and exterior snaces throu2hout Minor Lea2ue Comnlex•			X
6 Refurbish existine battine tunnels*			X
7 Construct locker room for trainers	X		
8 Exoand existin2 trainers' room and office		X	
9 Exoand existin• coaches' locker room	X		
10 Renlace all •"tin• in administrative offices and clubhouse•			X
11 Renlace all current locks throuhout Minor Lea•ue Comnlex	X		
12 Reoair all dama•ed doors throu•hout Minor Lea•ue Comolex	X		
13 Pun:hase and install 3 crushed ice machines		X	
14 R•nair all dama•ed roofs and all dama•ed 2uwers	X		
15 Repair all kitchen cabinets and countertoos	X		
16 Construct door leadin• from whirlnool room into locker room		X	
17 Landscane narkine area	X		
18 Landscane complex 2rounds		X	
19 Lower windscreens behind home olates at all oractice fields	X		
20 Reolace all •L•screens	X		
21 Increase r:inacitv for phone lines and electrical strips at administrative offices	X		
22 Construct covered bleacher seatin2 areas for all practice fields*			X
23 Construct walkways that connect each oractice field		X	
24 Construct aolaza that includes facilities such as restrooms and concession stands		X	
25 Construct wei2ht room of no less than 5,000 souare feet		X	
26 Refurbish existine HVAC svstem		X	
27 Construct fover leadin• into clubhouse from oractice fields		X	
28 Construct covered walkwav from clubhouse to battin2 tunnels		X	
29 P•tch•d Install 4 Industrial washers and 4 industrial drrvers		X	
30 Increa •stin• stora•e space and existin• cabinetrv in trainin• room		X	
31 Consrn.....w maintenance facility		X	
32 Exoand •Itin• administrative office area includine but not limited to the addition of one laree and one small conference room		X	
33 Construct additional half-field		X	
34 Redesiinentrance to administrative offices		X	
35 ova" existin• field into Maior Lea2ue "Snee• field		X	

*Designates projects that are scheduled to begin in 2004 and are scheduled to be completed by spring training 2006.

National Association Agreement

LEASE AGREEMENT SCHANDLER HALL COMMUNITY PARK THE NATIONS ASSOCIATION CHARITIES, INC.

This Lease Agreement is entered into this 5 day of March, 2013, between **Lee County**, a political subdivision and charter county of the State of Florida, whose mailing address is Post Office Box 398, Fort Myers, Florida 33902 ("County"); and, **The Nations Association Charities, Inc.**, a Florida not-for-profit corporation, whose mailing address is Post Office Box 1060 Fort Myers, Florida 33902 ("Nations Association").

WHEREAS, the Nations Association is a not-for-profit organization providing a variety of programs that enrich and assist the community; and

WHEREAS, the County owns and maintains park facilities known as Schandler Hall Community Park, which are located at 419 Royal Palm Park Road, Fort Myers, Florida; and

WHEREAS, the Nations Association desires to Lease a portion of the County park facilities, as depicted on attached Exhibit A, which includes the Schandler Hall Community Center, the Suarez Hall, and the modular classroom building ("Lease Property") for purposes of continuing the established programs occurring within this portion of Schandler Hall Community Park.

NOW THEREFORE, in consideration of the covenants and agreements set forth herein, the County agrees to lease the Lease Property to Nations Association consistent with the following provisions.

1. **Recitals.** The above recitals are true and correct and incorporated herein as though fully set forth below.

2. **Term**

The term of this Lease Agreement begins on January 1, 2013 and ends on December 31, 2018. The Parties may renew this Lease Agreement for one additional term of five years, upon mutual written agreement of the Parties, provided Nations Association gives written notice to County of such intent at least 60 days prior to the expiration of the term.

3. **Lease Payment**

The Lease payment is \$1.00 per year.

4. **Programs On the Lease Property**

a. Nations Association is responsible for running, scheduling and maintaining the ongoing recreational and education programs occurring on the Lease Property. Funding for the programs and their continuation, including equipment and supplies necessary to facilitate the programs, will be the responsibility of the Nations Association. Nations Association is responsible to provide the personnel sufficient to run and maintain the programs.

- b. County recognizes that Nations Association desires to provide human services programs in the community in addition to the established recreational and educational programs.
- c. Nations Association will provide County with a quarterly written report detailing the programs offered and actual attendance. The report will also include a calendar of planned events and programs to be offered on the Lease Property. This calendar must encompass at least the quarter following the submittal of the report.
- d. County agrees to allow Nations Association the opportunity to hold annual Community events that will use a portion of Schandler Hall Community Park facilities beyond the Lease Property, provided, Nations Association:
 - (1) Provides an explanation of the planned event to the County and obtains the County's consent at least 60 days prior to the scheduled date of the event;
 - (2) Submits copies of the advertising and marketing materials to the County for review prior to circulation
 - (3) Complies with all permit requirements applicable to the proposed event, such as a special events permit.

5. **Utilities**

- a. Nations Association is responsible for the costs and equipment necessary to provide phone, cable, facsimile and computer services required for office and program use.
- b. Nations Association is responsible for the payment of the water, sewer, and electric bills incurred for operation of the Lease Property starting October 1, 2013. To this end, nations Association must transfer the utility services into their name prior to October 1, 2013.
- c. Nations Association is permitted to use the County park dumpster for waste disposal.

5. **Maintenance and Repairs**

- a. Nations Association is responsible to keep the interior of the Lease Property in a good state of repair during the term of this Lease. This includes provision of janitorial services, supplies and minor maintenance, such as a replacement of light bulbs. Nations Association is responsible to maintain the immediate area surrounding the Lease Property free of trash and debris.
- b. County will maintain the following:
 - (1) The interior and exterior of the buildings on the Lease Property, including the electrical, plumbing, ventilation, HVAC systems, roof, doors, locks etc. All repairs to the building, beyond minor repairs, will be the responsibility of County.

- (2) The exterior of the buildings, the parking area and grounds of the Lease Property.
 - (3) Water and sewer service lines.
 - (4) Interior and exterior painting of the buildings.
 - (5) Insect / Pest control.
- c. Nations Association will report the need for maintenance or repair of the Lease Property to Lee County Parks and Recreation in a timely fashion. Nations Association will allow County to enter upon the premises for inspection, repair or maintenance, without notice, at all reasonable times.
 - d. Nations Association may not change the locks on any doors within or to the Lease Property without the prior written approval of County.

6. **Alteration to Recreation Facilities**

- a. Nations Association may not make alterations, facility additions or construction modifications of any kind to the Lease Property without the prior written approval of County. Any alterations, additions or changes to the Lease Property will be required to comply with all applicable County regulations, including building codes and permitting provisions.
- b. County will consider capital improvement projects requested by Nations Association. Projects related to upkeep of the buildings and modifications intended to provide program benefits to the community will be given special consideration by County. However, County has full discretion to determine the approval and timing of all capital improvements for the Lease Property.

7. **Injury or Damage to Property On Premises**

- a. Any property belonging to Nations Association placed on the Lease Property during the continuance of this Lease Agreement will be at the sole risk of Nations Association. County is not liable to Nations Association or any other person for any injury, loss or damage to property or to any person on the Lease Property, except injury or damage resulting from the negligence of a County employee or agent acting within the scope of their employment.
- b. County has installed a security system within certain limited areas of the Recreation Facilities. Nations Association will be responsible for the monthly monitoring services and maintenance fees starting October 1, 2013. Nations Association will also be responsible for all charges associated with false alarms attributed to the Recreation Facilities.

8. **Fire and Other Hazards**

- a. If the Lease Property or a major part of the Lease Property is destroyed by fire, lighting, hurricane, storm or other casualty, this Lease Agreement will be deemed terminated.
- b. County will provide fire protection during the term of this Lease Agreement in accordance with the fire safety standards of the State Fire Marshal. County is responsible for the maintenance and repair of all fire protection equipment necessary to conform to the requirements of the State Fire Marshal. Nations Association will make the Lease Property available for inspection by the State Fire Marshal at all reasonable times.
- c. County will provide fire alarm services to the Lease Property. However, Nations Association will be responsible for all charges associated with false fire alarms attributed to the Lease Property.
- d. Nations Association is responsible for following Lee County policies and procedure for closing, preparation, assessment, clean-up and re-opening in the event of a hurricane, tropical storm or other natural disaster.

9. **Suitability for Use**

Nations Association agrees to lease the property "as-is".

10. **Term Expiration: Removal of Property**

At the expiration of the Lease term, Nations Association will peaceably vacate the Lease Property in good and reasonable repair unless the Lease Agreement is renewed for an additional term. It is understood and agreed between the Parties that Nations Association has the right to remove from the Lease Property, all personal property of the Nations Association and all fixtures of a temporary nature and appliances placed or installed on the Lease Property by Nations Association, provided Nations Association restores the Lease Property to as good a state of repair as it existed prior to the removal. Nations Association may not remove an item affixed to the Lease Property, if removal will cause damage to the structure.

11. **Subletting, Assignment and Rental**

- a. Nations Association does not have the right to rent, sublet, or assign any part of the Lease Property without the prior written consent of the County.
- b. Nations Association may rent rooms or space within the Lease property to other parties according to County guidelines and standards consistent with County policy.
- c. Rental fees may be retained by Nations Association for use in purchasing equipment and supplies to continue programs at the Lease Property.
- d. Nations Association must provide notice to County regarding all rental agreements by providing a copy of the written rental agreement.

- e. Nations Association may not rent spaces in the buildings to a party if the rental will cause the capacity of the buildings to be exceeded.
- f. Any entity renting space in the buildings must be required to comply with the attached Risk Management Insurance Requirements and the covenants of this agreement pertaining to use/maintenance of the buildings and grounds. Nations Association will be responsible for any default precipitated by a renter.

12. **Waiver of Defaults**

Waiver by County of a breach of this Lease Agreement may not be construed as a waiver of any subsequent breach of a duty or covenant imposed by the Lease Agreement.

13. **Breach of Covenant**

Except as otherwise provided, this Lease Agreement is made upon the condition that if Nations Association, or its assign, neglects or fails to perform or observe any covenant contained herein, which the Nations Association is required to perform, and such default continues for a period of 30 days after written notice thereof from County to Nations Association, then County may lawfully, immediately or thereafter, without further notice or demand, enter into or upon the Lease Property or any part thereof and repossess same, expel Nations Association or its assign, and remove its effects forcefully if necessary. Thereafter, the Lease Agreement will terminate without prejudice to any remedy that might otherwise be used by County for a breach of the covenants contained herein.

14. **Taxes, Insurance and Indemnification**

- a. County is responsible for fire insurance premiums on the Lease Property. Nations Association is not liable to carry fire insurance on the Lease Property.
- b. County will not be responsible or liable for damages or theft to the personal property or fixtures belonging to Nations Association that are located on the Lease Property. Nations Association is responsible to insure its own property.
- c. County will be liable for money damages in tort for any injuries to or losses of property, personal injury or death caused by the negligent or wrongful acts or omission of any official or employee of the County while acting within the scope of the official's or employee's office or employment under circumstances in which a private person would have been held liable in accordance with the general laws of the State of Florida, subject to the limitations set forth in FS s. 768.28.
- d. Nations Association will be liable and agrees to indemnify, defend and hold County harmless for any and all claims, suits, judgments, damages, losses and expenses, including court costs, expert witness fees, professional consultation services and attorney fees arising out of Nations Association errors, omissions or negligence relating to its operation.

- e. Nations Association must purchase and maintain insurance consistent with the requirements set forth in attached Exhibit B during all times this Lease Agreement is in effect.

15. **Use of Premises**

Nations Association will not make or suffer any unlawful, improper or offensive use of the premises, or make any use or occupancy thereof contrary to the laws of the State of Florida or County ordinances, rules and regulations.

16. **Right to Terminate**

Either Party may terminate this Lease Agreement upon 60 days written notice to the other party sent certified mail, return receipt requested.

17. **Notices**

All notices required to be served upon the Parties will be sent to the following addresses:

Lee County Board of County Commissioners
Attn: Parks and Recreation
3410 Palm Beach Boulevard
Fort Myers, Florida 33916

Nations Association
PO Box 1060
Fort Myers, Florida 33902

18. **Written Agreement**

This Agreement contains the entire agreement between the Parties and may only be modified or amended by a written agreement executed with the same formality.

19. **Applicability**

The provisions of this Lease Agreement, with the exception of the lease payment, apply to the Parties, their successors and assigns.

JN WITNESS WHEREOF, the parties execute the Lease Agreement effective the day and year first written above.

THE NATIONS ASSOCIATIONS
CHARITIES, INC

BY: _____

Print Name: *T.5r1Je/ Su.ore '2*

Title: *t'.hieFE ue. o(:tic r*

Witness: *Alise Flaxack*

Print Name: ALISE Flaxack

BOARD OF COUNTY COMMISSIONERS

LEE _____

Cecil Pendergrass, Chair

ATTEST: LINDA DOGGETT
CLERK OF COURTS

By *Marcia Wilson*
Deputy Clerk

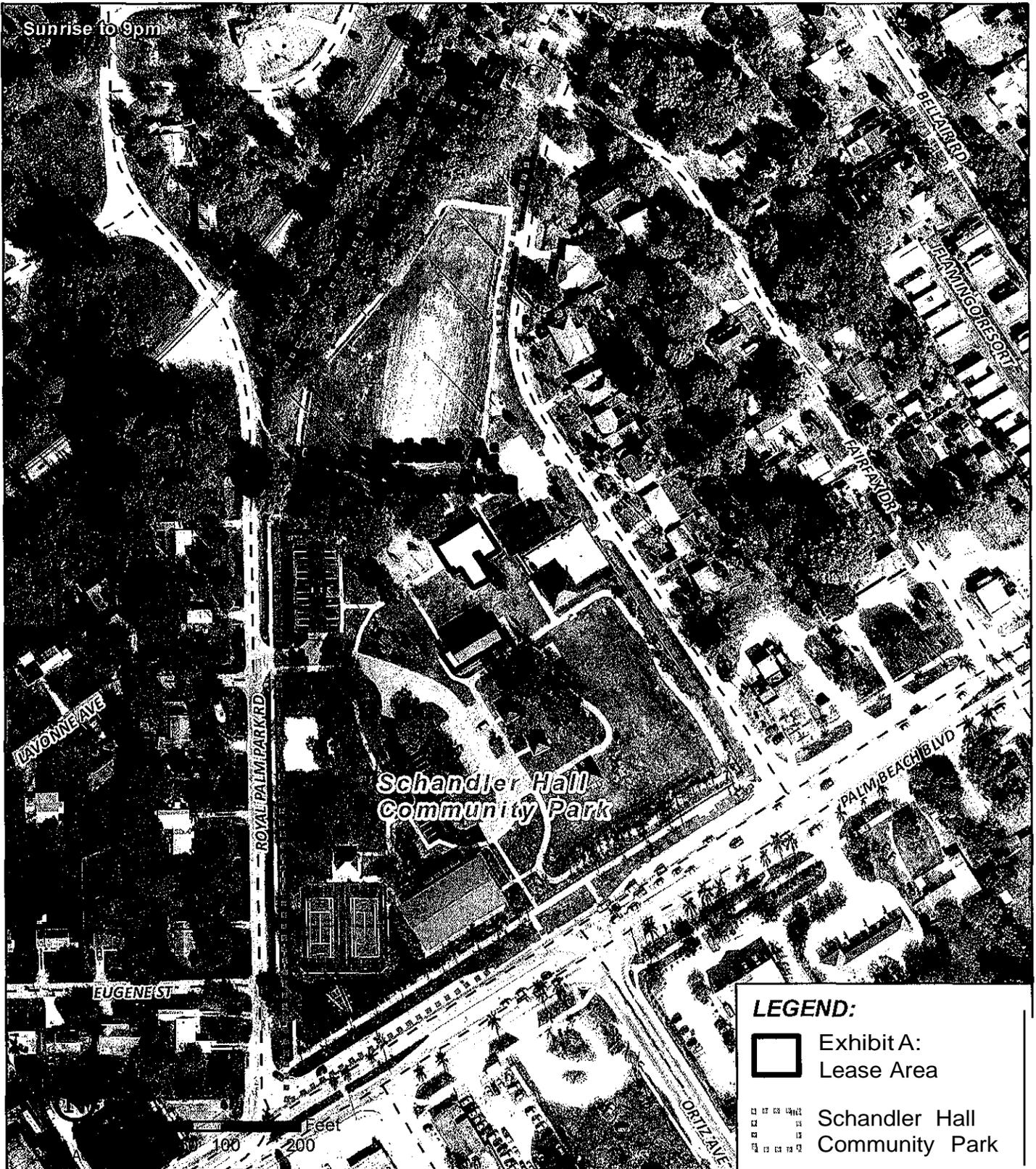


APPROVED AS TO FORM:

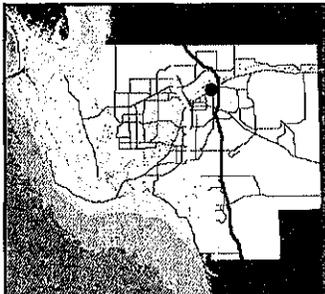
BY: *[Signature]*
Lee County Attorney's Office

- Exhibits:
A: Map of Park and Lease Property
B: Insurance Requirements

Exhibit A: Schandler Hall Community Park with Lease Area



2017 Parks Mapbook Page created by: dcalvert@leegov.com



Schandler Hall Community Park
419 Royal Palm Park Road

Fort Myers FL 33905
Phone: (239) 694-6467
Fax:
Jenniffer Velez - Ivory Scott
(239) 694-6467
almorris@leegov.com

THIS IS NOT A SURVEY. INFORMATIONAL PURPOSES ONLY.

Project Number: 0175 Cost Center:
Concurrency Acres Reported:
NA

Parcel: Lee County Community
Commissioner District: 5 Frank Mann
Park Impact Fee District:
41 East Fort Myers/Alva
Ranger Zone: Central

EXHIBIT B
Minimum Insurance Requirements

- a. **Workers' Compensation** - Statutory benefits as defined by FS 440 encompassing all operations contemplated by this contract or agreement to apply to all owners, officers, and employees regardless of the number of employees. Individual employees may be exempted per State Law. Employers' liability will have minimum limits of:

\$100,000 per accident
\$500,000 disease limit
\$100,000 disease limit per employee

- b. Commercial General Liability - Coverage must apply to premises and/or operations, products and/or completed operations, independent contractors, contractual liability exposures with minimum limits of:

\$1,000,000 bodily injury per person (BI)
\$1,000,000 bodily injury per occurrence (BI)
\$1,000,000 property damage (PD) or
\$1,000,000 combined single limit (CSL) of BI and PD

- c. Business Auto Liability - The following Automobile Liability will be required and coverage must apply to all owned, hired and non-owned vehicles use with minimum limits of:

\$1,000,000 bodily injury per person (BI)
\$1,000,000 bodily injury per occurrence (BI)
\$1,000,000 property damage (PD) or
\$1,000,000 combined single limit (CSL) of BI and PD

**The required limit of liability shown in Standard Contract: 1.a; 1.b; 1.c; may be provided in the form of "Excess Insurance" or "Commercial Umbrella Policies." In which case, a "Following Form Endorsement" will be required on the "Excess Insurance Policy" or "Commercial Umbrella Policy."*

Special Requirements:

- a. Ten (10) days prior to the commencement of any work under this contract a certificate of insurance will be provided to the Risk Manager for review and approval. The certificate shall provide for the following:

1. "Lee County, a political subdivision and Charter County of the State of Florida, its agents, employees, and public officials@ will be named as an "**Additional Insured**" on the General Liability policy.
2. Lee County will be given thirty (30) days notice prior to cancellation or modification of any stipulated insurance. Such notification will be in writing by registered mail, return receipt requested and addressed to the Risk Manager (P.O. BOX 398 Ft. Myers, FL 33902).

- b. An appropriate "**Indemnification**" clause must be made a provision of the contract.

GREAT FLA INS/FM-1
 4901 PALM BEACH #39
 FTMYERS, FL 33905
 1-239-694-2886

PROGRESSIVE

Policy number: 066555014

Underwritten by:
 PROGRESSIVE EXPRESS INS COMPANY
 December 18, 2012
 Page 1 of 2

Certificate of Insurance

Certificate Holder Insured Lee CNTY PARKS&REC PO BOX 398 FORT MYERS, FL 33902	Insured THE NATINS ASSOCIATION PO BOX 1060 FT MYERS, FL 33902	Agent GREAT.FI.A.INSFM 4901 PALMBEACH #39 FT MYERS, FL 33905
--	---	--

This document certifies that insurance policies identified below have been issued by the designated insurer to the insured named above for the period(s) indicated. This Certificate is issued for information purposes only. It confers no rights upon the certificate holder and does not change, alter, modify, or extend the coverages afforded by the policies listed below. The coverages afforded by the policies listed below are subject to all the terms, exclusions, limitations, endorsements, and conditions of these policies.

Policy Effective Date: Nov6, 2012

Policy Expiration Date: Nov6, 2013

BODILY INJURY/PROPERTY DAMAGE	\$1,000,000	Limit	CONCURRENT SINGLE LIMIT
UNINSURED MOTORIST	100,000	CSL	NONSTACKED
PERSONAL INJURY PROTECTION	\$10,000 W/\$0 DED		NAMED INSD & RELATIVE

Description of Location/Vehicles/Special Items

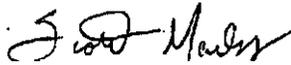
2004 TOYOTA 4RUNNER SR5/SPO JTEZU14R440030100	Stated Amount	\$30,000
COMPREHENSIVE	\$500 OED	
COLLISION	\$500 DED	
2004 ISUZU NPR JALB4B14647003703	Stated Amount	\$20,000
COMPREHENSIVE	\$500 DED	
COLLISION	\$500 DED	
ENI L. Elm1BU_RS.Ev1E_NT	FO.PER X (\$2,100.111)	
2012 TOYOTA HIGHANDER/SE 5TDZA3EH3CS021950	Stated Amount	\$20,000
COMPREHENSIVE	\$500 DED	
COLLISION	\$500 DED	
RENTAL REIMBURSEMENT	\$50 PER DAY (\$1,500 MAX)	

Policy number: 06655501-4

Page 2 of 2

Certificate number
35312NET501

Please be advised that additional insureds and loss payees will be notified in the event of a mid-term cancellation.

A handwritten signature in black ink, appearing to read "J. D. Madsen". The signature is written in a cursive style with a large initial "J" and "M".

Form 5241 (10/02)

BB&T OSWALD TRIPPE & COMPANY/PHS
PO BOX 29611
CHARLOTTE NC, 28229

Lee County Board of county Commissioner
Attn: Parks and Recreation
3410 PALM BEACH BLVD
FORT MYERS, FL 33916

Service Center
PO BOX 29611
CHARLOTTE NC 28229
(866) 467-8730
Fax: (877) 538-8526



01/14/13

004940
Lee County Board of County Commissioner
Attn Parks and Recreation
3410 PALM BEACH BLVD
FORT MYERS FL 33916

Insured Name: THE NATIONS ASSOCIATION CHARITIES INC
Policy Number: 21SBABM5449
Effective Date: 06/04/12
Expiration Date: 06/04/13

To whom it may concern:

Our records indicate that a certificate of Insurance was issued, providing proof of insurance, on behalf of the above named insured.

This is to inform you that effective 01/09/13 , all coverage shown on the certificate for the above policy number is cancelled.

Should you have any questions, please do not hesitate to contact our office.

Sincerely,

Your Customer Service Team
at The Hartford

2001021SBABM5449 04941



FLORIDA DEPARTMENT OF STATE DIVISION OF CORPORATIONS					
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Previous on List	Next on List	Return To List	Entity Name Search		
Name History			\ Submit \		
Detail by Entity Name					
Florida Non Profit Corporation					
THE NATIONS ASSOCIATION CHARITIES, INC.					
Filing Information					
Document Number	743423				
FEI/EIN Number	591840066				
Date Filed	06/29/1978				
State	FL				
Status	ACTIVE				
Last Event	AMENDMENT AND NAME CHANGE				
Event Date Filed	05/23/2002				
Event Effective Date	NONE				
Principal Address					
4625 PALM BEACH BLVD. FT. MYERS FL 33905 US					
Changed 03/22/2012					
Mailing Address					
P O BOX 1060 FT MYERS FL 33902 US					
Changed 01/09/2001					
Registered Agent Name & Address					
SUAREZ, ISRAEL 1745 EMERALD COVE CIR CAPE CORAL FL 33991 US					
Address Changed: 01/13/2003					
<u>Officer/Director Detail</u>					
Name & Address					
Title VD					
SGROI, RICHARD 929 S.W. 8TH PLACE UNIT 201 CAPE CORAL FL 33991					
Title T/D					
SHEPARD, LUCY 13881 RIVER FOREST DR FT MYERS FL 33905 US					
Title PD					

SUAREZ, ISRAEL
PO BOX 50495
FORT MYERS FL 33994 US

Title SID

GREENE, CAROLYN
P.O. BOX 983
ESTERO FL 33929 US

Title C/S

PEREZ, SUSAN
P.O. BOX 1060
FORT MYERS FL 33902 US

Annual Reports

Report Year Filed Date

2010	0111512010
2011	0110412011
2012	0312212012

Document Images

0312212012 -- ANNUAL REPORT	View image in PDF format
<u>0110412011 -- ANNUAL REPORT</u>	View image in PDF format
<u>0111512010 -- ANNUAL REPORT</u>	View image in PDF format
<u>0312712009 -- ANNUAL REPORT</u>	View image in PDF format
<u>0111112008 -- ANNUAL REPORT</u>	View image in PDF format
<u>0110912007 -- ANNUAL REPORT</u>	View image in PDF format
<u>0119/2006 -- ANNUAL REPORT</u>	View image in PDF format
<u>01/05/2005 -- ANNUAL REPORT</u>	View image in PDF format
<u>0210912004 -- ANNUAL REPORT</u>	
<u>0111312003 -- ANNUAL REPORT</u>	
<u>05123/2002 -- Amendment and Name Change</u>	View image in PDF format
<u>(0210512002 -- ANNUAL REPORT</u>	View image in PDF format
<u>0110912001 .ANNUAL REPORT</u>	View image in PDF format
<u>0112012000 .ANNUAL REPORT</u>	View image in PDF format
<u>0112111999 .ANNUAL REPORT</u>	View image in PDF format
<u>0210511998 -- ANNUAL REPORT</u>	View image in PDF format
<u>02105/1997 -- ANNUAL REPORT</u>	View image in PDF format
<u>01/31/1996 -- ANNUAL REPORT</u>	View image in PDF format
<u>0310211995 -- ANNUAL REPORT</u>	

Note: This is not official record. See documents if question or conflict.

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YOUTH LEAGUE AGREEMENT

THIS AGREEMENT, is made and entered into this **1st** day of **December**, **20**, by Southwest Florida Youth Lacrosse League, Inc., a Florida non-profit corporation whose mailing address is: 15880 Summerlin Rd. Suite 300, Box 232, Fort Myers, FL 33908 ("League") and Lee County, a political subdivision and charter county of the State of Florida, whose mailing address is: P.O. Box 398, Fort Myers, FL 33908 ("County").

WHEREAS, League and the County recognize the need for public recreational facilities that contribute to a better quality of life for all facility patrons; and

WHEREAS, the League and the County are mutually interested in promoting youth sports and are aware of the beneficial effect on the youth, their families and the community; and

WHEREAS, in the interest of providing the best possible youth sports program at the least cost to participants and users of County facilities, full cooperation between League and the County is necessary; and

WHEREAS, League agrees to assist County with respect to maintenance of a certain facility in exchange for the right to schedule league games at the designated facility; and

WHEREAS, it is in the best interest of the parties to outline the details of such cooperation.

NOW, THEREFORE, in consideration of these promises, the County does hereby agree to make certain improvements to County facilities, and League agrees to participate in the maintenance of the entire facility used as follows:

A. RECITALS

The above recitals are true and correct and incorporated herein as though fully set forth below.

B. COUNTY FACILITY; PROGRAM SEASONS

1. League agrees to participate in the maintenance of the following facility in exchange for the right to schedule league games at the following address: _____

Name of facility: Villas Elem School and 3 Oaks Community Park
Address/location of facility: 8595 Beacon Blvd Ft. Myers, FL 33906 and 18251 Three Oaks Pkwy Ft. Myers, FL 33912
League Sport: Mon - Fri 6 - 8 pm at Villas and Sat 8 - 4 at Villas and 3 Oaks

2. The length of each individual season is as follows:

Baseball/Softball:	January 10 to June 1
Football:	August 1 to November 15
Soccer:	August 15 to December 15
lacrosse:	January to June 1

Other tournaments and all-star games may be added with consent by County.

3. League understands the County facility that is the subject of this License Agreement may not meet the High School Athletic Association requirements, specifications or guidelines; and, the County is neither responsible for ensuring compliance with these requirements, nor liable for any claims in the event the facility does not meet the requirements, specifications.

C. COUNTY MAINTENANCE RESPONSIBILITIES

The County is responsible for the following maintenance activities:

1. Mowing of the athletic fields and common areas.
2. Coordinating the irrigation and lighting of the fields.
3. Coordinating the fertilization, herbicide treatment, pesticide treatment and fungicide treatment.
4. Public restroom maintenance.
5. Maintenance of building infrastructure.
6. Providing annual training of League volunteer staff as to recommended maintenance procedures and safety precautions. Training of new volunteers recruited during the season is the responsibility of the League. County will also provide League with a written outline of necessary maintenance and operational procedures for League use.
- ~~7. Removal of trash from receptacles and into dumpsters.~~
8. Initial painting or chalk lining of foul lines, football, soccer and lacrosse layouts prior to the season beginning. All other painting and chalking required during the season will be the League's responsibility. County will provide the equipment and materials required to chalk and paint fields. League is responsible for the maintenance

Phone: 239-989-2880

2. County will advise League of any outside requests for field usage during permitted dates and times. League will have priority for use of the facility during primary League season but will cooperate with other groups wishing to use the facility.

3. League will provide County the written season schedule at least 2 weeks **-----prior to the season starting.**

4. League will advise Lee County Parks and Recreation of changes in Presidency of League within two weeks of the new term. League will provide the name and telephone number of the new president. County site supervisor and new president will confirm existing contract.

5. Any necessary maintenance functions not performed in a timely fashion by League will be awarded at County's discretion to an outside vendor to be performed and billed directly to League. League agrees to pay bill within 30 days after receipt.

6. All League presidents must ensure that: (a) all coaches attend the Code of Conduct Clinic and sign the Coaches Code of Conduct form provided by Lee County; and, (b) all parents or guardians sign the Youth Sports Parent Code of Conduct. Both Code of Conduct forms are attached as Exhibit "A".

7. All League presidents are responsible to monitor and enforce Lee County's Code of Conduct policies in order to provide children using the County sports fields and facilities with a safe sports environment that is free from drugs, tobacco and alcohol. Smoking is prohibited on school district property and some sports facilities may have designated smoking areas.

8. All League presidents are responsible for verifying that the League coaches have had background screenings prior to the beginning of their respective seasons.

9. When Lee County Parks and Recreation and/or the Lee County Sports Authority sponsor events, all facilities, including concession stands, must be made available to the County prior to the event. Lee County Parks and Recreation will give the League at least 30 days notice prior to the event's beginning date.

10. If the League requires armed security for its event, the League may use **-----Only State** or local law enforcement. Use of armed security is allowed on County property. Violation of this provision may result in immediate termination of this Agreement by the County without the notice required in Section G.1.

11. If League is using a facility that is equipped with an early lightning alert system (Weatherbug), League must be aware of, and comply with, the following safety procedures.

-
- (a) Once the alert system is activated, all activity must be stopped and everyone at the facility must seek safe shelter.
 - (b) Coaches are required to use the mobile phone alert notifications to monitor storm information. Access to the notification system will be provided by County to Coaches.
 - (c) Prior to starting or resuming activity at the facility, League must ensure the visual alert strobe light has not been activated.
 - (d) If you are at a facility that does not have an alert system or the visual and audible alerts are not evident, please follow the National Weather Service 30/30 lightning rule.

F. CAPITAL IMPROVEMENTS PROJECTS

1. Currently budgeted or future project requests will only be considered for approval upon successful performance of this Agreement.
2. It is the policy of Lee County not to construct Capital Improvements that will negatively impact the limited resources of the Parks and Recreation Department.
3. Facility additions, structures or construction of any kind is not permitted on County property without the prior written approval of the Lee County Parks and Recreation Director. Any additions or changes to the County facility will be required to comply with all applicable County regulations, including building codes and permitting provisions.
4. The use of grills and other equipment on County property is not permitted unless specifically approved in writing by the Lee County Parks and Recreation area supervisor. Any use of this additional equipment on County property will be required to comply with County regulations, including those regarding fire safety, life safety and building codes. The County will not be liable for any damage or injury related to the use of this additional equipment, notwithstanding any approval granted allowing the use; and, League will be responsible for reimbursement to the County for any loss or damage associated with the use of the additional equipment.

G. TERM

The term of this Agreement begins on January 1st 2015 and ends on December 31st 2015 . County or League may terminate this Agreement at anytime upon 30 days written notice.

H. SPECIAL EVENTS

If the League desires to sponsor an event that the League anticipates will precipitate attendance by 1000 or more people, including players and coaches, the League must obtain a special events permit from Lee County, in accord with County requirements, at least two weeks before the event. Failure to obtain the necessary permits grounds for termination of this Agreement.

I. INSURANCE

1. Evidence of insurance, consistent with attached Exhibit "B" must be provided prior to the beginning of the season. Lee County must be named as an additional insured.

2. League hereby indemnifies and holds the County harmless from any and all claims, liability, losses, and causes of action that may arise out of the willful, negligent, or unlawful acts or omissions of League in its operations under this Agreement; will pay all claims and losses of any nature whatsoever arising from action under this Agreement; will defend all suits in the name of the County, when applicable, including appellate proceedings; and, pay all costs, judgments, and attorney's fees. Nothing herein may be construed to require League to indemnify County against liability resulting from the willful, negligent, or unlawful acts or omissions of the County, its employees or agents acting within the scope of their employment pursuant to the provisions of this Agreement. This provision survives the termination of this Agreement.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed on the day written above by their respective officers, therein duly authorized.

League

Witness: Paul Jacobelli
Print Name: Paul Jacobelli

Witness: _____
Print Name: &i>ev-C/1-tt-eH

By: Cheryl Thirtyacre
Name/Title: Cheryl Thirtyacre - President
Entity Name: SWFLYouth Lacrosse

LEE COUNTY PARKS AND RECREATION

Witness: Alise Flanjack
Print Name: Alise Flanjack

Witness: Katia Lewin
Print Name: Katia Lewin

By: [Signature]
[] vid W. Harner, II, Director
[t] Dana Kasler, Deputy Director

APPROVED AS TO FORM FOR THE RELIANCE OF LEE COUNTY ONLY

By: [Signature]
Office of the County Attorney

Attachments:

Exhibit A - Youth Sports - Coaches & Parent/Guardian Code of Conduct Forms

-----xbibit B-Insurance Re_quio" 1..US<LJJ'-----

Added April 26th (Sunday)

EXHIBIT A



Coaches Code of Conduct

This code of conduct has been developed to clarify and distinguish approved and accepted professional, ethical and moral behavior from that which is detrimental to the development of youth sports in Lee County

1. The coaches must be cleared by a Criminal Background History Check before the league starts.
2. The coach shall never place the value of winning over the safety and welfare of players.
3. Teach each player, especially through personal example, to be humble and generous in victory and proud and courteous in defeat. Teach and practice good sportsmanship.
4. Demands on players' time should never be so extensive as to interfere with academic goals or progress.
5. Coaches should direct players to seek proper medical attention for injuries and to follow the physician's instructions regarding treatment and recovery.
6. Coaches should be thoroughly acquainted with and demonstrate a working knowledge of the sport they are coaching.
7. Respect the coaches and players of the opposing team before, during, and after the game.
8. Lee County Parks and Recreation demands a sports environment that is free from Drugs, Tobacco and Alcohol. I will refrain from their use at all sporting events.
9. Ensure that fans of his or her team exhibit sportsmanship and maturity at all times. Coaches must assist league and game officials in maintaining control of spectators during games.
10. Before, during and after the game, be an example of dignity, patience and positive Spirit.

I understand that by signing below I can be held accountable for any violation of the codes of conduct and will accept any penalty which has been deemed necessary by a board consisting of our League President and Three Lee County Parks and Recreation Staff.

Coach Signature _____

Date _____

Print Name _____



YOUTH SPORTS
PARENT / GUARDIAN
CODE OF CONDUCT



Preamble:

The essential elements of character building and ethics in sports are embodied in the concept of sportsmanship and six core principals: trustworthiness, respect, responsibility, fairness, caring and good citizenship. The highest potential of sports is achieved when competition reflects these "six pillars of character"

I therefore agree:

- I will not force my child to participate in sports.
- I will remember that children participate to have fun and that the game is for youth, not adults.
- I will inform the coach of any physical disabilities or ailment that may affect the safety of my child or the safety of others.
- I will learn the rules of the game and the policies of the league.
- I (and my guests) will be a positive role model for my child and encourage sportsmanship by showing respect, courtesy and by demonstrating positive support for all players, coaches, officials and spectators at every game, practice or sporting event.
- I (and my guests) will not engage in any kind of unsportsmanlike conduct with any official, coach, player or parent such as booing or taunting, refusing to shake hands or using profane language or gestures.

~~will not~~ engage in any behaviors or practices that would endanger the

health and well-being of the athletes.

- I will teach my child to play by the rules and to resolve conflicts without resorting to hostility or violence.
-

- I will demand that my child treat other players, coaches, officials and spectators with respect regardless of race, creed, color, sex or ability.
- I will teach my child that doing one's best is more important than winning, so that my child will never feel defeated by the outcome of a game or his/her performance.
- I will praise my child for competing fairly, trying hard and make my _____ child feel like a winner every time.
- I will never ridicule or yell at my child or other participants for making a mistake or losing a competition.
- I will emphasize skill development and practices and how they benefit my child over winning. I will also de-emphasize games and competition in the lower age groups.
- I will provide the emotional and physical well-being of the athletes ahead of any personal desire I may have for my child to win.
- I will respect the officials and their authority during games and will never question, discuss or confront coaches at the game field and will take time to speak with coaches at an agreed upon time and place.
- I will demand a sports environment for my child that is free from drugs, tobacco and alcohol and I will refrain from their use at all sporting events.
- I will refrain from coaching my child or other players during games and practices, unless I am one of the official coaches of the team.

Lee County Parks & Recreation

I understand that by signing below I can be held accountable for any violation of the codes of conduct and will accept any penalty which has been deemed necessary by a board consisting of your League President and Three Lee County Parks and Recreation Staff.

Parent /Guardian Signature _____

Date _____

Print Name _____

EXHIBIT B

Insurance Requirements for Sports Events Held at Lee County Facilities

A. Commercial Genereroaomty

Coverage must apply to premises and/or operations, products and completed operations, independent contractors, contractual liability exposure with minimum limits of \$1,000,000 per occurrence for bodily injury and property damage.

B. Accident Medical

Coverage must apply to all participants in the Sports event providing a minimum:

Accidental death with a principal sum of \$2,500 (per person); accidental dismemberment with a principal sum of \$2,500 (per person); accidental medical expense with a principal sum of \$2,500 (per person); accident dental with a principal sum of \$500 (per person).

Said coverage is acceptable on an excess basis.

The organization will provide Lee County with evidence of the above referenced insurance by submission of a **Certificate of Insurance** to be on file with and approved by the Lee County Risk Management Department prior to onset of this agreement.

You should provide your insurance agent with a copy of this sheet. If you or your insurance agent/producer has any questions about these requirements contact Risk Management.

Please send or fax your certificates to:

**Lee County Risk Management
P.O. Box 398
Fort Myers, Florida 33902**

Phone: 239-533-2221

FAX: 239-485-2162



Detail by Entity Name

Florida Non Profit Corooration

SOUTHWEST FLORIDA YOUTH LACROSSE LEAGUE, INC.

Filina Information

Document Number N05000006525
 FEI/EIN Number 203073974
 Date Filed 06/23/2005
 State FL
 Status ACTIVE

Princioal Address

14650 Jonathan Harbour Drive
Fort Myers, FL 33908

Changed: 01/14/2014

Mailina Address

15880 SUMMERLIN ROAD., #300
BOX #232
FORT MYERS, FL 33908

Changed: 06/25/2014

Reaistered Aaent Name & Address

Thirtyacre, Cheryl
14650 Jonathan Harbour Drive
Fort Myers, FL 33908

Name Changed: 01/14/2014

\ddress Changed: 01/14/2014

Officer/Director Detail

Name & Address

itle President

hirtyacre, Cheryl
14650 Jonathan Harbour Drive
Fort Myers, FL 33908

ll.nnual Reoorts

Report Year	Filed Date
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2012	03/20/2012
2013	01/06/2013
2014	01/14/2014

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02/17/2011 -- ANNUAL REPORT	View image in PDF format
01/06/2010 -- ANNUAL REPORT	View image in PDF format
04/20/2009 -- ANNUAL REPORT	View image in PDF format
05/02/2008 -- ANNUAL REPORT	View image in PDF format
03/16/2006 -- ANNUAL REPORT	View image in PDF format
06/23/2005 -- Domestic Non-Profit	View image in PDF format

Appendix 6 - Master Program Plan with Current and Long Range plans

**Lee County Parks and Recreation Program Plan Including Long-Range and Short-Range plans
(2015-2020)**

Lee County Parks and Recreation sets its program goals in accordance with our established Core Level of Service, which is annually reviewed and revised by the Board of County Commissioners. Most program goals remain constant (as per our mission statement “To provide safe, clean and functional Parks and Recreation facilities; to provide programs and services that add to the Quality of Life for all Lee County residents and Visitors; and to enhance Tourism through Special Events and Attractions.”)

2015-2016	2016-2017	2017-2018	2018-2019	2019-2020
Infant/Toddler				
<ul style="list-style-type: none"> Maintain Infant/Toddler Aquatic Training to maximum saturation at year round pools. 				
<ul style="list-style-type: none"> Maintain full saturation aquatic training at all year round facilities for this age group. 				
<ul style="list-style-type: none"> Partner with local organizations to enhance the water safety awareness. 		<ul style="list-style-type: none"> Enhance water safety awareness by partnering with local organizations. 		
<ul style="list-style-type: none"> Maintain “Mom and Me” type programs (where under-utilized) in Center and Regional Park settings. 				
<ul style="list-style-type: none"> Offer a variety of classes and programs to enhance social and motor skills utilizing various contract instructors/volunteers/paid staff. 				
<ul style="list-style-type: none"> Continue to develop infant/toddler opportunities at the Regional Recreation Centers. 				
<ul style="list-style-type: none"> Maintain the established recreation centers using contract resources, volunteers, and staff as scheduling allows. 				
<ul style="list-style-type: none"> Provide avenue for parenting resources/classes. 				
<ul style="list-style-type: none"> Increase parent directed programs where staff provides opportunities, but parents take the lead in planning and implementation. 		<ul style="list-style-type: none"> Enhance parent lead programs. 		
<ul style="list-style-type: none"> Enhance and expand toddler programs at Regional Recreation Centers using contract resources, volunteers and staff as scheduling allows. 				
<ul style="list-style-type: none"> Explore intro into the environment programs at all Program Facilities. 				
Preschool				
<ul style="list-style-type: none"> Maintain Preschool Aquatic Training to maximum saturation at year round pools. 				
<ul style="list-style-type: none"> Maintain full saturation aquatic training at all year round facilities for this age group. 				
<ul style="list-style-type: none"> Enhance water safety awareness. 				
<ul style="list-style-type: none"> Explore finding user groups to provide outdoor preschool activities through partnerships/volunteer groups and home school organizations. 		<ul style="list-style-type: none"> Implement user groups to provide outdoor preschool activities through partnerships/volunteer groups and home school organizations. 		
<ul style="list-style-type: none"> Increase parent directed programs where staff provides opportunities, but parents take the lead in planning and implementation. 		<ul style="list-style-type: none"> Enhance parent lead programs. 		
<ul style="list-style-type: none"> Enhance age specific playground opportunities at existing playgrounds. 			<ul style="list-style-type: none"> Maintain playground opportunities for preschool. 	
<ul style="list-style-type: none"> Provide avenue for parenting resources/classes. 				
<ul style="list-style-type: none"> Continue to develop pre-school opportunities at the Regional Recreation Centers. 				
<ul style="list-style-type: none"> Maintain programs at the Regional Recreation Centers using contract resources, volunteers and staff as scheduling allows. 				

<ul style="list-style-type: none"> • Increase and/or maintain fitness/health lifestyle programs using contract resources, volunteers and staff as scheduling allows. 				
<ul style="list-style-type: none"> • Explore into the environment programs at all Program Facilities. 		<ul style="list-style-type: none"> • Expand the environmental programs at all Program Facilities. 		
2015-2016	2016-2017	2017-2018	2018-2019	2019-2020
Youth/Teens				
<ul style="list-style-type: none"> • Maintain aquatic Progressive Skill Levels 1-5 programs to full saturation at year round Pools. 				
<ul style="list-style-type: none"> • Expand and maintain collaboration with other youth serving agencies in programming seasonal pools. 		<ul style="list-style-type: none"> • Enhance the collaboration with other youth agencies in programming seasonal pools. 		
<ul style="list-style-type: none"> • Increase parent directed programs where staff provides opportunities, but parents take the lead in planning and implementation. 	<ul style="list-style-type: none"> • Enhance parent lead programs 			
<ul style="list-style-type: none"> • Increase family night opportunities at the small community centers as well as the Regional Recreation Centers. 				
<ul style="list-style-type: none"> • Explore feasibility and need for family night opportunities at the Regional Recreation Centers. 		<ul style="list-style-type: none"> • Implement if warranted family night activities at N. Ft Myers Recreation Ctr. 		
<ul style="list-style-type: none"> • Maintain programs taken in the class room (Environmental Ed, Rangers, Aquatic Safety, Benefits of Recreation, etc) 				
<ul style="list-style-type: none"> • Enhance teen night opportunities at the small community centers. 		<ul style="list-style-type: none"> • Maintain teen night opportunities where successful. 		
<ul style="list-style-type: none"> • Expand and maintain collaboration with other youth-serving agencies (YMCA, Big Brother/Big Sister, Nations Assoc., and Community Schools). 				
<ul style="list-style-type: none"> • Expand Sports Clinics/camps through collaboration with other agencies (i.e Lee County Community Tennis Assoc. LCCTA, Twins, Red Sox). 				
<ul style="list-style-type: none"> • Maintain Healthy Lifesyles philosophy at all community/recreation centers. 				
<ul style="list-style-type: none"> • Increase youth/teen fitness through self-directed utilization of outdoor trails and parks. 				
<ul style="list-style-type: none"> • Maintain programs at the Regional Recreation Centers and established smaller recreation centers using contract resources, volunteers, and staff as scheduling allows. 				
<ul style="list-style-type: none"> • Continue to develop Youth/Teen opportunities at the Regional Recreation Centers. 				
<ul style="list-style-type: none"> • Utilize Recreation/Community center quieter “school time” hours to offer “home school” activities/opportunities through partnerships with various groups and home school organizations. 				
<ul style="list-style-type: none"> • Maintain youth sport coaches’ code of conduct through the Departments coaches training program. 				
<ul style="list-style-type: none"> • Investigate and implement innovative playground equipment and challenges. 				
<ul style="list-style-type: none"> • Maintain teen/youth tennis opportunities through partnership with LCCTA. 				
<ul style="list-style-type: none"> • Explore and Develop more historical/Cultural education programs. 		<ul style="list-style-type: none"> • Continue historical/Cultural education programs. 		
<ul style="list-style-type: none"> • Maintain a Standardize Teen Camps where numbers warrant continuation. 				
<ul style="list-style-type: none"> • Continue to partner with Sheriffs Youth Activities League 		<ul style="list-style-type: none"> • Expand the partnership to add youth basketball a 		

to provide water activities at Tice Pool.		multiple recreation centers.		
<ul style="list-style-type: none"> • Maintain special needs participation at Karl Drews without increasing paid staff. 				
<ul style="list-style-type: none"> • Expand fitness classes, opportunities and activities using contract resources and volunteers as scheduling allows. 				
<ul style="list-style-type: none"> • Partnership with various groups such as SYAL (Sheriffs Youth Activities League) to provide teen leagues and activities. 		<ul style="list-style-type: none"> • Increase youth/teen leagues and activities. 		
2015-2016	2016-2017	2017-2018	2018-2019	2019-2020
Adults				
<ul style="list-style-type: none"> • Maintain and enhance outdoor education type programs at Lakes, Caloosahatchee, Manatee, Six Mile. 				
<ul style="list-style-type: none"> • Increase Fitness opportunities at all recreation facilities. 				
<ul style="list-style-type: none"> • Increase adult fitness through self-directed utilization of outdoor trails and parks. 				
<ul style="list-style-type: none"> • Maintain Adult Swim programs to saturation. • Continue Arthritis Foundation Classes at year round pools. • Maintain Aquatic exercise (adult) programs to saturation. 				
<ul style="list-style-type: none"> • Maintain outdoor & environmental education programs at Hickey Creek, Bunche Beach, Bowditch, Caloosahatchee Regional Park, Six Mile, Manatee. 			<ul style="list-style-type: none"> • Enhance outdoor & environmental education programs at Hickey Creek, Bunch Beach, Bowditch, Caloosahatchee Regional Park, Six Mile & Manatee. 	
<ul style="list-style-type: none"> • Investigate the feasibility of creating an Adult Soccer Facility. 		<ul style="list-style-type: none"> • Increase Adult Soccer League programs/ field availability with a new Adult Soccer Facility. 		
<ul style="list-style-type: none"> • Increase and maintain independent health and fitness offerings. 				
<ul style="list-style-type: none"> • Develop and implement a water safety/awareness certification program at all community pools. 				
<ul style="list-style-type: none"> • Explore and Develop Historical/Cultural education programs. 				
<ul style="list-style-type: none"> • Maintain & increase the leadership & environmental education role of volunteers to plan, steer and implement a variety of indoor and outdoor recreation opportunities. Volunteers can be used to train other volunteers, lifeguard, teach classes, and run programs. Volunteers should be an integral part of being Park Ambassadors. 				
Seniors				
<ul style="list-style-type: none"> • Maintain Adult Swim (senior) programs to saturation. • Maintain Aquatic exercise (senior) programs to saturation. • Arthritis Foundation Classes continue to saturation. 				
<ul style="list-style-type: none"> • Enhance the partner with Lee Memorial Health Systems Share Club Programs at Regional Recreation Centers. 				
<ul style="list-style-type: none"> • Increase independent health and fitness offerings. 		<ul style="list-style-type: none"> • Increase senior fitness through self-directed utilization of outdoor trails and parks. 		
<ul style="list-style-type: none"> • Explore and enhance senior volunteer mentoring. 				
<ul style="list-style-type: none"> • Explore and Develop more historical/Cultural education programs. 		<ul style="list-style-type: none"> • Increase the numbers of volunteers and continue to redirect volunteers into a leadership role. 		
General topics (all ages) plus Inclusion Special Needs Environmental Programs				
<ul style="list-style-type: none"> • Maintain inclusion opportunities (infant/toddler/youth/teen/adult/seniors). • Ensure that all programs- facilities are accessible. • Maintain Special Olympics opportunities and participant involvement. 				

<ul style="list-style-type: none"> Investigate the feasibility and potential location for a Challenger Baseball field. 	<ul style="list-style-type: none"> Design and construct a challenger baseball facility. 	<ul style="list-style-type: none"> Increase special needs program offerings without increasing paid staff.
<ul style="list-style-type: none"> Continue to incorporate environmental education aspects into existing programs. 		
<ul style="list-style-type: none"> Adapted Aquatics Program at all pools (re-evaluate previous success vs. current nonparticipation). 		
<ul style="list-style-type: none"> Increase public access to Conservation 20/20 preserves. 		
<ul style="list-style-type: none"> Continue to develop nature based programming at select Conservation 20/20 preserves where they can be supported. 		
<ul style="list-style-type: none"> Increase exposure and participation in the Great Calusa Blueway Paddling Trail. 		
<ul style="list-style-type: none"> Take an aggressive role in defining partnerships/contracts to assure programs/services are continued during decreasing budget years. All agreements must be cost effective for department in order to continue the service. More cost shifting to partner groups should be addressed. 		
<ul style="list-style-type: none"> Expand tennis opportunities through the partnership w/ Lee County CTA. 	<ul style="list-style-type: none"> Strive for a participant 90 % on-line self registration level. 	
<ul style="list-style-type: none"> Develop Family Based Aquatic Events at year round pools. 	<ul style="list-style-type: none"> Enhance family based aquatic events. 	

Lee County Parks and Recreation Master Program Plan Out Years (2020-2025)

2020-2025
Infant/Toddler
<ul style="list-style-type: none"> Increase opportunities through the University of Florida Extension Service program.
Preschool
<ul style="list-style-type: none"> Increase opportunities through the University of Florida Extension Service program.
Youth
<ul style="list-style-type: none"> Increase paddling awareness programs and opportunities.
Teens
<ul style="list-style-type: none"> Explore feasibility of competitive paddling teams Increase “service to community” programs
Adults
<ul style="list-style-type: none"> Increase fitness opportunities Continue to increase paddling programs and opportunities Increase wellness/nutrition/finance program opportunities through the University of Florida’s Extension Service.
Seniors
<ul style="list-style-type: none"> Increase the numbers of volunteers and continue to redirect volunteers into a leadership role.
General topics (all ages) plus Inclusion, Special Needs, Environmental Programs
<ul style="list-style-type: none"> Continue to evaluate and remedy programs/facility for ADA compliance and inclusion. Increase public access to Conservation 2020 preserves where they can be supported. Continue to increase tennis education and competitive play opportunities via partnership with LCCTA Build and have user groups in place for a Challenger Baseball field. Enhance and continue to promotion and education of usage of the entire greenway trail system, including bicycling, equestrian, pedestrian, and birding trails.

Updates: 2/02, 1/03, 4/04, 10/05, 10/06, 11/07, 11/12/08, 10/10, 6/17/10, 7/21/10, 10/03/12, 10/03/12, 10/03/13, 6/08/15

Appendix 7 - External Fees and Charges Manual

External Fees & Charges Manual



Lee County Board of County Commissioners
2115 Second Street
Fort Myers, FL 33901

Updated March 2015

**EX 18-0
PARKS & RECREATION
DEPARTMENT/**

DEPARTMENT: Parks & Recreation

EXTERNALFEEENUMBER: EX 18-1

DIVISION: Parks & Recreation

PURPOSE: Policies & Glossary of Terms

BASISFORFEE:

DATE APPROVED: 1-22-03;03-08-04;1-29-09;1-20-11;12-18-12

PARKSANDRECREATIONFEEWAIVERPOLICY

Lee County Parks and Recreation understands that non-profit organizations provide essential community services and as such, may approve up to a 50% fee waiver for those organizations holding and providing documentation of a 501C-3 non-profit status. Non-profit FUNDRAISING events will not qualify for a discount.

Fee Waivers are not automatic and must be requested in writing by the non-profit agency. Fee waivers are at the discretion of the department director, or his/her representative.

No Fee Waivers will be granted for the Lee County Sports Complex, Terry Park, or the Boston Red Sox Park.

TAXABLEFEES

Pursuant to Florida Statutes Chp.212, Lee County Parks and Recreation must charge sales tax where applicable. Charges that are considered taxable **already** have the sales tax figured into the fee.

SPECIAL EVENT FEES

Special Events that have a greater impact on our facilities and/or parking areas, other than what is allowed within the established fee, may have an additional fee accessed.

DIFFERENCE BETWEEN SHELTERS, PAVILIONS & LODGES

A Shelter – Accommodates 10 or less people. FIRST COME, FIRST SERVE! (No charge)

A Pavilion (available in small/med/lg) – Can accommodate over 10 people (depending on the facility).

A Lodge – Accommodates up to 80 people (with facilities).

TERMS

Per day-is defined as “during hours of operation”

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-2

DIVISION: Parks & Recreation

PURPOSE: Beach Fees

BASIS FOR FEE:

DATE APPROVED: 03-08-04; 10/10/05; 1-29-09; 1-20-11; 12-18-12

BEACH FEES

Lynn Hall Memorial Park Parking Fee	\$ 2.00 per hour
Bowditch Point Regional Park Parking Fee	\$ 2.00 per hour
Bonita Beach Parking Fee (Includes Access #1)	\$ 2.00 per hour
Bonita Beach Access #10 Parking Fee	\$ 2.00 per hour
Bunche Beach Parking Fee	\$ 2.00 per hour

Special event permits must be submitted 60 days prior to event, with site supervisors' approval. Final application must be completed 30 days prior to event.

Fees are based on facility impact, (loss of revenue from parking fees, if additional staff is required for event, etc.) or type, length or size of event and amount of impact on park or facility.

AMPHITHEATER RESERVATION FEE:

Bowditch Point	\$25.00 per day
----------------	-----------------

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-3

DIVISION: Parks & Recreation

PURPOSE: Manatee Park Fees

BASISFORFEE:

DATE APPROVED: 09-28-01; 03-08-04; 10-10-05; 1-29-09; 1-20-11; 12-18-12

MANATEEPARKFEES

Parking Fee \$1.00 per hour or maximum of \$5.00 per vehicle, per day
 \$2.00 per vehicle per hour
 \$5.00 per vehicle per day (IN SEASON Dec. 1- March 31
 \$20.00 per Tour Bus
 \$10.00 per Tour Van

Amphitheater/Chickee Hut/Pavilion/Picnic Area:*

\$50.00 each, per day

*** Pavilion Reservation Cancellation/Refund Policy**

A \$10.00 non-refundable processing fee will be applied for cancellations/changes of reservations. Cancellations will not be accepted less than 72 hours prior to date of reservation.

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-4

DIVISION: Parks & Recreation

PURPOSE: Preserve Fees

BASISFORFEE:

DATE APPROVED: 10-10-05; 1-29-09; 1-20-11; 12-18-12

PRESERVEFEES

PARKINGFEES:

Six Mile Cypress Slough Preserve \$ 1.00 per hour or \$5.00 Per Vehicle, per day

Caloosahatchee Creeks Preserve (West) \$ 1.00 per hour or \$5.00 Per Vehicle, per day

AMPHITHEATER RESERVATION FEE:*

Six Mile Cypress Preserve \$25.00 per day

*** Pavilion Reservation Cancellation/Refund Policy**

A \$10.00 non-refundable processing fee will be applied for cancellations/changes of reservations. Cancellations **will not** be accepted less than 72 hours prior to date of reservation.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-5

DIVISION: Parks & Recreation

PURPOSE: Caloosahatchee Regional Park Fees

BASIS FOR FEE:

DATE APPROVED: 9-28-01; 5-27-03; 03-08-04; 10-10-05; 1-29-09; 1-20-11; 12-18-12

CALOOSAHATCHEE REGIONAL PARK FEES

Parking Fee:

North/South Side of Park:

\$ 5.00 Per Vehicle, per day

\$ 1.00 Per Hour Option

Tent Camping as designated:**

\$ 15.00 per site, per night

\$ 30.00 per group site, per night

\$ 30.00 per equestrian site, per night

Pavilion Reservation Fee:*

\$ 25.00 per day

Kayak Rental:**

\$ 15.00 per hour

\$ 40.00 per day

Lodge Reservation Fee:*

\$250.00 Deposit fee cleaning/damage (Refundable)

\$150.00 Reservation fee (8am-1 hour prior to sunset)

Amphitheater Reservation Fee:

\$25.00 per day

Event Rental Fee:

\$400.00 per day – North Side of Park (Includes shelter, pre-agreed upon trails)

\$600.00 per day – South Side of Park (Includes lodge, all group campsites (G1-G4, E1 & E2, as available)

and open field.

*** Camping Pavilion Reservation Cancellation/Refund Policy:**

A \$10.00 non-refundable processing fee will be applied for cancellations/changes of reservations. Cancellations **will not** be accepted less than 72 hours prior to date of reservation.

****Refundable Deposit Policy**

A refundable deposit of \$100.00 will be required of any group consisting of ten (10) or more people per group site and 5+ kayaks.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-6

DIVISION: Parks & Recreation

PURPOSE: Annual Parking Stickers

BASIS FOR FEE:

DATE APPROVED: 5-27-03; 3-8-04; 10-10-05; 1-29-09; 1-20-11;

ANNUAL PARKING STICKERS

Annual Parking Stickers \$60.00

An annual parking sticker may be purchased that will provide parking for the following parks and boat ramps:

Little Hickory Island Park -includes Bonita Access #1 & Access #10

Bowmans Beach

Lakes Park

Manatee Park

Six Mile Cypress Slough Preserve

Matlacha Boat Ramp

Punta Rassa Boat Ramp

Imperial River Boat Ramp

Davis Boat Ramp

Caloosahatchee Regional Park

Caloosahatchee Creeks Preserve (West)

Turner Beach (Captiva)

Hickey's Creek

Bowditch Point

Alva Boat Ramp

Bunche Beach

Pine Island Commercial Marina (Accepted only from 3pm Friday through Sunday and all Lee County recognized Holidays)

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-7

DIVISION: Parks & Recreation

PURPOSE: Concession Stand Utility Reimbursement

BASISFORFEE:

DATE APPROVED: 1-22-03;3-08-04;1-20-11;12-18-12

CONCESSIONSTANDUTILITYREIMBURSEMENT

There will be a concession stand utility charge of \$300.00 per month or \$50.00 per day to those organizations operating the concession stands at County Parks where the account is in the name of Lee County Parks and Recreation. This fee may be adjusted at the Department's discretion due to abnormal usage.

DEPARTMENT: Parks & Recreation

EXTERNAL FEE NUMBER: EX 18-8

DIVISION: Parks & Recreation

PURPOSE: Swimming Pools Fees

BASIS FOR FEE:

DATE APPROVED: 5-27-03; 03-08-04; 1-29-09; 1-20-11; 12-18-12

SWIMMING POOL FEES

DAILY FEES

Adult per day	\$ 3.00
Child per day	\$ 2.00
Senior Citizens over 55	\$ 2.00
Water Exercise class "Drop-in" Fee	\$ 5.00

POOL PASSES (A Pool Pass entitles the holder to free pool entrance and water exercise classes)

1 Year Family Pass (2 Adults & dependent children under 18 in household)	\$ 100.00
1 Year Single Pass	\$ 75.00
6 Month Family Pass	\$ 70.00
6 Month Single Pass	\$ 55.00

LESSONS AND PROGRAMS*

Swim Lessons (group)	\$ 50.00 (per 8 class session)
Private Lessons	\$ 20.00 (per half hr)
Junior Lifeguard Program	\$125.00 (per 2 week session)

PAVILION RESERVATIONS:*

\$25.00 per day

POOL RENTAL: Exclusive use of pools or for keeping facility open during normally closed hours:

Profit	\$ 35.00 (per hour)
Non-profit (proof of valid 501c3 certificate)	\$ 25.00 (per hour)
**Lifeguard Salary	@ 1.5 of employee hourly rate

*Other Aquatic programs will be added as organized to meet the needs of the community.

**PREDETERMINED (needs to be included in Contract)

EX 18-8 Continued

RECREATION/AQUATIC PROGRAMS REFUND POLICY

A non-refundable \$10.00 cancellation fee, per request for each child attending will be applied to transfers or cancellations received 3 days or more prior to the beginning of the program date. Any cancellation made less than 3 days before or on the first day of the beginning of the program date **will not** be entitled to a refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation and may require a doctor's note.

No refund will be issued for suspension or withdrawal from the program resulting from a behavior management circumstance.

SUMMER CAMP REFUND POLICY:

A non-refundable \$10.00 processing fee, per request for each child will be applied to transfers/cancellations received 14 days or more prior to the beginning of that session/week. Any cancellation made less than 14 days prior to that session/week of camp starting will be refunded on 50% of the session fee. Any cancellations made on or after the session/week has started **will not** be entitled to a refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation, and may require a doctor's note.

No refund will be issued for suspension or withdrawal from camp resulting from a behavior management circumstance.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-9

DIVISION: Parks & Recreation

PURPOSE: Reservation and Use of Athletic Fields and Lights

BASIS FOR FEE:

DATE APPROVED: 1-22-03; 5-27-03; 03-08-04; 1-29-09; 1-20-11; 12-18-12

RESERVATION AND USE OF ATHLETIC FIELDS AND LIGHTS

NOTE: Lee County Special Events Permit required for any event generating 1,000 or more people per day.

Athletic Field Reservation for Non-Athletic Events \$ 20.00 per hour

Adult Recreation League (In addition to the following Field Use charges there is a team fee based on the number of players based on the team)

Team fee \$ 50.00 (1-8 players)
\$ 70.00 (9+ players)

Baseball Fees

Field fee \$ 20.00 per hour
Setup and lining \$ 15.00 per field/lining

Softball Fees

Field fee \$ 20.00 per hour
Setup and lining \$ 15.00 per field/lining

Soccer, Cricket, Lacrosse, Flag Football, Rugby, Ultimate Frisbee Fees, Volleyball and Pickleball

Field fee: \$20.00 per hour
Setup and lining \$60.00 per field/lining

Volleyball Courts (sand)

Court fee \$20.00 per hour

RENTAL AND USE OF ATHLETIC FIELDS AND LIGHTS (continued)

Football

Field Fee	\$ 20.00 per hour
Setup and lining	\$ 100.00 per field/per lining

Tournaments

Field rental fee	\$ 100.00 per day
Additional fee for lights	\$ 30.00 per hour

Roller Hockey

Rink	\$ 20.00 per hour
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**THE ABOVE FEES ARE FOR RECREATIONAL LEAGUES.
ALL OTHER TEAMS AND LEAGUES WILL BE NEGOTIATED ACCORDING TO DEMANDS**

County Staff Fees for Facility Rentals & Park Events

**Additional staff required.....@1.5 of employees hourly rate.

REFUNDS:

County policy is to refund when the County has been responsible for the cancellation of games or tournaments; i.e. lights not coming on. In the event of rain, the County will reschedule. If rescheduling is not possible, the County will issue partial refunds for incomplete games or tournaments. The following also applies: 100% refund if tournament is canceled, in writing, seven (7) days prior to tournament date. 50% refund if canceled within four (4) working days prior to start date. **(NO REFUNDS AFTER START DATE)**

NOTE: Adjustment will be made if fewer or additional fields are used.

Special event games to be negotiated on per event basis.

**PREDETERMINED (needs to be included in Contract)

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-10

DIVISION: Parks & Recreation

PURPOSE: Recreation/Community/Interpretive Center Rental Fees

BASIS FOR FEE:

DATE APPROVED: 1-22-03; 03-08-04; 10-10-05; 1-29-09; 1-20-11; 12-18-12

RECREATION/COMMUNITY/INTERPRETIVE CENTER RENTAL FEES

NOTE: Lee County Special Events Permit required for any event generating 1,000 or more people per day.

Organizations applying for use permits shall be classified into categories for purposes of use priority and charges for facilities. The categories listed in descending order of priority use are as follows:

Category I: Recreational activities directly sponsored and governed by the division of Parks & Recreation, or other activities sponsored and governed by other Lee County Government departments.
No charge

Category II: Any non-profit group/organization that holds a Consumers Certificate of Exemption (501C-3 Status). Groups must show a valid certificate for consideration into Category II.
Or
Any social club or special interest group who will further the Recreation program and that is self-governed by a constitution and by-laws. By-laws must be submitted at the time of rental request and must be kept current.

Classroom (small enclosed room)	\$ 10.00 per hour
Auditorium/Community Center	\$ 20.00 per hour \$125.00 per 12 consecutive hrs
Basketball Single Court Rental	\$20.00 per hour

Category III: Any private group, private organization and/or individual using the facilities for meetings, parties, dinners and receptions, during which alcoholic beverages will not be served

Classroom	\$ 20.00 per hour
Auditorium/Community Center	\$ 40.00 per hour or \$250.00 per 12 consecutive hrs
Basketball Single Court Rental	\$ 40.00 per hour

Rental of facilities when not normally staffed and if staff presence is required by the Department, the rental rate is increased by the salary of the staff at current overtime rate.

COMMUNITY CENTER RENTAL FEES (continued)

Category IV: Private and not for profit groups using facilities for the purpose of fund raising, special events open to the public,

or ANY function which alcoholic beverages will be served. Must have approved alcohol permit and show liability insurance.

Classroom	\$ 50.00 per hour
Auditorium/Community Center	\$ 70.00 per hour
Basketball Single Court Rental	\$ 60.00 per hour

Basketball Court Rental is limited to no more than 3 times per year for non County/non-athletic sponsored events.

Refundable Damage/Cleanup Deposit \$250.00

The damage/cleaning deposit will be forfeited by the renter for:

- 1 – Failure to clean up center satisfactorily
- 2 – Any stolen or broken equipment
- 3 – Any damage to property

Recreation Center Membership

Large recreation centers have a multitude of open recreation opportunities. As such, these multipurpose centers require a membership in order to use the facilities. One pass is good at all LCPR Recreation Centers facilities. Recreation Center Membership does not include use of the weight/training fitness rooms.

One Time Family Membership (2 adults and dependent children under 18)	\$ 25.00
One Time Individual Membership	\$ 10.00
Replacement cards & Daily Walk –in Fee w/signed waiver	\$ 5.00
(This includes members that have forgotten cards. We will not re-issue or void old card.)	

Everyone 5 years and older must have a membership to utilize the facility. Unless they are part of a registered program, children under 5 using the facility must be registered under the parent's/Guardian's card, but will not receive a separate card.) No child under the age of 13 is permitted in the center without a parent/guardian.

Weight Room Membership

(For ages over 14 years)In addition to the Recreation Center Membership, those wishing to use the weight/training fitness rooms must also have a Weight Room Membership. Doors to the weight/training fitness rooms are opened by swipe card entry Only. Those 14-16 must be accompanied in weight room by an adult.

INDIVIDUAL MEMBERSHIPS ONLY	
Per Month	\$ 20.00
Semi-Annual	\$ 80.00
Annual	\$120.00

County Staff Fees for Facility Rentals & Park Events:

Additional staff required.....@1.5 of employee's hourly rate.
PREDETERMINED (needs to be included in Contract)

EX 18-10 Continued

Facility Refund Policy

Facility

A non-refundable \$10.00 cancellation fee will be applied to facility rental transfers or cancellations received at least 72 hours prior to the facility rental date. Any cancellation made less than 72 hours prior to the facility rental date **will not** be entitled to any refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation.

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-11

DIVISION: Parks & Recreation

PURPOSE: School Breaks and Summer Recreation Fees

BASISFORFEE: Blue Sheet #20091296 12-15-09

DATE APPROVED: 1-22-03; 5-27-03; 03-08-04; 10-10-05; 1-29-09; 12-15-09; 1-20-11; 12-18-12

SCHOOL BREAKS AND SUMMER RECREATION FEES

Fun Day (Reduced day, school aged program during scheduled public school teacher in-service days) \$ 15.00 (1 Day)

Spring Break Camp \$ 75.00 (5 Day)

\$ 90.00 (6 Day)

\$105.00 (7 Day)

TRADITIONAL SUMMER DAY CAMP AND TEEN CAMP

One week sessions, cost per session \$ 75.00

Online or Early Registration discount two weeks before start of session \$ 70.00

OUTDOOR EDUCATION SPECIALTY CAMPS

Reduced day, one week session \$ 75.00

SPECIALTY CAMPS AT BOCA GRANDE

One week sessions, cost per session \$ 100.00

SPECIAL NEEDS/THERAPEUTIC RECREATION PROGRAM

Fun Day (Reduced day, school aged program during scheduled public school teacher in-service days)	\$ 20.00 (1 Day)
Special Needs Camps One Week Sessions to target individuals with various disabilities	\$ 75.00 Per Session
Spring Break Camp	\$ 75.00 (5 Day)
	\$ 90.00 (6 Day)
	\$105.00 (7 Day)

RECREATION/AQUATIC PROGRAMS REFUND POLICY

A non-refundable \$10.00 cancellation fee, per request for each child attending will be applied to transfers or cancellations received 3 days or more prior to the beginning of the program date. Any cancellation made less than 3 days before or on the first day of the beginning of the program date **will not** be entitled to a refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation and may require a doctor's note.

No refund will be issued for suspension or withdrawal from the program resulting from a behavior management circumstance.

SUMMER CAMP REFUND POLICY

A non-refundable \$10.00 processing fee, per request for each child will be applied to transfers/cancellations received 14 days or more prior to the beginning of that session/week. Any cancellation made less than 14 days prior to that session/week of camp starting will be refunded only 50% of the session fee. Any cancellations made on or after the session/week has started **will not** be entitled to a refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation, and may require a doctor's note.

No refund will be issued for suspension or withdrawal from camp resulting from a behavior management circumstance.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-12

DIVISION: Parks & Recreation

PURPOSE: Lakes Parks Parking Fees

BASIS FOR FEE:

DATE APPROVED: 1-22-03; 03-08-04; 10-10-05; 1-29-09; 1-20-11; 12-18-12

LAKES PARK PARKING FEES

PARKING FEE

Parking, per vehicle \$ 1.00 per hour or
Maximum of \$ 5.00 per day

PAVILION RESERVATIONS

“A” Pavilion (accommodates up to 36 people) \$ 25.00 per day
“B, C” Pavilions (accommodates up to 90 people) \$ 50.00 per day
“D” Pavilion (accommodates up to 100 people) \$ 50.00 per day

Tahini-Hatchee Lodge
Deposit for cleaning, damage \$ 250.00 refundable
Reservation Fee (8:00am to 1 hr prior to sunset) \$150.00 per day

EVENT GROUNDS INCLUDE:

Lodge
Pavilion A-8, B-4, C-1
Amphitheater
4-5 acre turf field
\$500 daily (weekdays – 8am to half hour prior to sunset)
\$750 daily (weekends or holiday)
\$500 damage/cleaning deposit
NOTE: Parking not included

AMPHITHEATER RESERVATION FEE: \$ 25.00 per day

GAZEBO (Fragrance Garden) Reservation Fee \$ 25.00 /per day

Pavilion Reservation Cancellation/Refund Policy

A \$10.00 non-refundable processing fee will be applied for cancellations/changes of reservations. Cancellations **will not** be accepted less than 72 hours prior to date of reservation.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-13

DIVISION: Parks & Recreation

PURPOSE: Senior Citizens Program Fees

BASIS FOR FEE:

DATE APPROVED:

SENIOR CITIZENS PROGRAM FEES

ALL COUNTY OPERATED SENIOR PROGRAMS

Membership valid from date paid for either six months or 12 months.

Six Months	\$24.00
Twelve Months	\$40.00

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-14

DIVISION: Parks & Recreation

PURPOSE: Park Fees

BASIS FOR FEE:

DATE APPROVED: 03-08-04; 1-29-09; 1-20-11; 12-18-12

VETERANS COMMUNITY PARK FEES

LODGERESERVATION FEES:

Refundable Deposit for cleaning, damage	\$ 250.00 per day
General Property Fee (includes upon non athletic space)	\$ 300.00 per day
Full day rental (8:00am to 1 hour prior to sunset)	\$ 150.00 per day
Pavilion	\$ 50.00 per day

Park:

Central Lawn, including bandshell (parking –first come, first serve)	\$ 500.00 per day
Refundable deposit for cleaning, damage	\$ 500.00 per day

BUCKINGHAM COMMUNITY PARK FEES:

Park Commons Areas:

Exclusive use of Pavilion A and non-exclusive use of parking lots and Barkingham Dog Park for various special events.

(Athletic fields extra*) 7:00 am -½ hour prior to sunset.	\$ 300.00 per day
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Exclusive use of Pavilion A and B and non-exclusive use of parking lots and Barkingham Dog Park for various special events.

(Athletic fields extra*) 7:00 am – ½ hour prior to sunset.	\$ 500.00 per day
Concession Building Fee	\$ 50.00 per day

*See Athletic Field Charges: External Fees 18-9

ESTERO COMMUNITY PARK FEES:

Stage/Lawn	\$500.00 per day
Refundable Stage/Lawn deposit	\$500.00
(This is in case there are irrigation, electrical, or other maintenance damages)	
Pavilions	\$ 25.00 Small-\$50.00 Large per day
Gazebo	\$50.00 per day

MATLACHA COMMUNITY PARK FEES:

Pavilion	\$25.00 per day
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EX 18-14 Continued

PHILLIPS COMMUNITY PARK FEES:

Pavilion \$25.00 per day

WA-KA HATCHEE COMMUNITY PARK FEES

Pavilion \$ 50.00 per day

GENERAL PROPERTY FEE

Beach Special Events \$500.00 per day

NOTE: PARKING NOT INCLUDED

FACILITY REFUND POLICY

Facility

A non-refundable \$10.00 cancellation fee will be applied to facility rental transfers or cancellations received less than 72 hours prior to the facility rental date. Any cancellation made less than 72 hours prior to the facility rental date **will not** be entitled to any refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-15

DIVISION: Parks & Recreation

PURPOSE: Athletic Fees

BASIS FOR FEE:

DATE APPROVED: 5-27-03; 03-08-04; 1-20-11; 12-18-12

COUNTY OPERATED ATHLETIC FEES

COLLEGIATE:

Women's Softball	\$50.00 per game
Men's Baseball	\$80.00 per game

FLAG FOOTBALL:

Adult League Fee	\$300.00 per team plus \$50.00 Team Fee (1-8 players) \$70.00 Team Fee (9+ players)
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VOLLEY (INDOOR):

Adult League Fee	\$120.00 per team plus \$ 50.00 Team Fee (1-8 players) \$ 70.00 Team Fee (9+ players)
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VOLLEYBALL (SAND/BEACH):

Adult League Fee	\$ 50.00 per team plus \$ 50.00 Team Fee (1-8 players) \$ 70.00 Team Fee (9+ players)
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ATHLETIC FEES (continued)

VOLLEYBALL (INDOOR) (continued):

Adult Team Fee	\$ 50.00 (1-8 Player Team)
	\$ 70.00 (9+ Player Team)

VOLLEYBALL TOURNAMENTS:

Pre-registration Fee for 2-Sand	\$ 30.00
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Pre-registration Fee for 4-Sand	\$ 44.00
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Day of Tournament Fee for 2-Sand	\$ 40.00
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Day of Tournament Fee for 4-Sand	\$ 56.00
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BASKETBALL 5 ON 5:

Adult League Fee (Indoor)	\$400.00 per team
	\$ 50.00 (1-8 players (includes officials fees and jerseys)

BASKETBALL 3 ON 3:

Adult League Fee	\$ 75.00 per team
Adult Team Fee	\$ 50.00 (1-8 Players)

SOCCER:

Adult Team Fee	\$50.00 (1-8 Player Team)
	\$70.00 (9+ Players Team)
Game Fee	\$20.00 per game

SOFTBALL:

Adult Team Fee	\$50.00 (1-8 Player Team)
	\$70.00 (9+ Players Team)
Game Fee	\$20.00 per game

FEES MAY VARY DUE TO LEAGUE ADMINISTRATION COSTS

The above athletic team sports are the more commonly played sports. Other sports will be charged based upon Participants, supplies, impact to facilities, etc.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-16

DIVISION: Parks & Recreation

PURPOSE: Recreation Center Classes, Programs and Special Event Fees

BASIS FOR FEE:

DATE APPROVED: 03-08-04; 1-29-09

RECREATION CLASSES, PROGRAMS AND SPECIAL EVENT FEES

Varying recreation classes, programs and special events are offered throughout the Department based upon Community needs, requests and special occasions. The fees, if any, for the individual classes, programs and events will be determined based on the costs to implement the class, program or event. Costs may include, but are not limited to, supplies, staff, contractors, etc. Discounts may be offered for online registration.

RECREATION/AQUATIC PROGRAMS REFUND POLICY

A non-refundable \$10.00 cancellation fee, per request for each child attending will be applied to transfers or cancellations received 3 days or more prior to the beginning of the program date. Any cancellation made less than 3 days before or on the first day of the beginning of the program date **will not** be entitled to a refund.

Exception to this policy will be made at the discretion of the Parks and Recreation administration staff based on circumstances surrounding the cancellation and may require a doctor's note.

No refund will be issued for suspension or withdrawal from the program resulting from a behavior management circumstance.

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 18-17

DIVISION: Parks & Recreation

PURPOSE: Boat Ramp Parking Fees

BASIS FOR FEE:

DATE APPROVED: 03-08-04; 10-10-05; 1-29-09; 1-20-11

BOAT RAMP PARKING FEES

For Boat Ramps at: **Imperial River, Davis Boat Ramp, Alva Boat Ramp**
\$5.00 per day

For Boat Ramps at: **Punta Rassa and Matlacha**
\$10.00 per day

PICM PARKING DECAL (Required to park Monday-Friday) \$200.00 per year
(Regular business hours 6am-6pm)

PICM PARKING DECAL II (Required to park Monday-Friday) \$400.00 per year
(24 hours)

NOTE: \$60.00 Lee County Parks & Recreation annual parking decal will be honored at these boat ramps
EXCEPT Bokeelia Boat Ramp and PICM (Monday – Friday).

PINE ISLAND COMMERCIAL MARINA RATES

Wet Slip Rental with an annual lease (includes one PICM PD II per slip)	\$400.00 monthly
Wet Slip Rental on a monthly basis	\$500.00 monthly
Barge rate with an annual lease (includes two PICM PD II)	\$5,000.00 monthly
Bump fee for barges to load and/or unload (not to exceed 24 hours)	\$400.00 daily
Bump fee for boats to load and/or unload (not to exceed 24 hours)	\$50.00 daily
Parking	\$10.00 daily
Water Taxi Units of Service (to be paid monthly by service provider)	\$1.00 per person

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-18

DIVISION: Parks & Recreation

PURPOSE: Novelties

BASISFORFEE:

DATE APPROVED: 1-22-03;5-27-03;03-08-04

NOVELTIES

Parks and Recreation sell novelty items at various facilities and events. Items may include but are not limited to T-shirts, hats, shorts, sun care products, jewelry, magnets postcards and pictures. The sale price of the items will be determined by the cost of the item plus profit and sales tax.

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 18-19

DIVISION: Parks & Recreation

PURPOSE: Hickey's Creek Mitigation Park

BASIS FOR FEE:

DATEAPPROVED: 3-8-04; 10-10-05; 1-29-09; 1-20-11

HICKEY'S CREEK MITIGATION PARK FEES

Hickey's Creek Mitigation Park Parking

\$1.00 per hour
\$5.00 per vehicle per day

Amphitheater Reservation Fee:

\$25.00 per day

EX 19-0
PARKS & RECREATION
DEPARTMENT/
Pro-Am Recreation Facilities

DEPARTMENT: Parks & Recreation

EXTERNAL FEENUMBER: EX 19-1

DIVISION: Special Recreation Facilities

PURPOSE: City of Palms Stadium, Hammond Stadium, Boston Red Sox Training Facility and Lee County Sports Complex Special Events Fees

BASIS FOR FEE:

DATE APPROVED: 1-22-03; 03-08-04; 10-10-05; 1-29-09; 1-20-11; 12-18-12

TERRY PARK, RED SOX STADIUM, HAMMOND STADIUM, JET BLUE PARK AND LEE COUNTY SPORTS COMPLEX SPECIAL EVENTS FEES

	PER DAY NON-PROFIT	PER DAY FOR-PROFIT	FEE FOR BOTH N/P & PROFIT
TERRY PARK STADIUM FEE	\$ 750.00	\$1500.00	
<u>STADIUM FEES*</u>	\$1500.00	\$3000.00	
Base Rental			

Television Broadcast	\$ 900.00 per hookup
Commercial Filming	\$ 120.00 per hour

*Refundable deposit of \$5,000 for cleanup and damages on Stadium rental

STADIUM FIELD LIGHTS

Demand Fee (depending upon use)	\$3000.00
Utilities	\$ 60.00 per hour

SUITE RENTAL (# OF PERSONS)**

1-5	\$ 120.00
6-15	\$ 150.00
15-30	\$ 180.00
30-100 (Not available at TP)	\$ 250.00

PAVILION RESERVATION (Sports Complex)
(Terry Park)**

	\$ 250.00
	\$ 25.00

COVERED CONCESSION AREA (Terry Park)**

Note: Area measures 50' x 70'

\$ 100.00 per day

**Refundable deposit of \$250 for cleanup and damages on suites, pavilion and covered concession area rented directly through Lee County.

SPECIAL FEES

Other services and amenities, i.e. scoreboard, batting cages, locker rooms, message boards, may be utilized dependent upon use and staffing needs. Additional fees may be assessed for these services, including but not limited to dumpster, trash pulls and clean up.

NOTE: Fees for Lee County Sports Authority, Major League & Minor League Baseball are NEGOTIABLE

EX 19-1 Continued

GENERAL PROPERTY FEE***

Field Parking (Lee County Sports Complex)		
Parking Lot A	\$ 300.00 NP*	\$ 600.00 per day
Parking Lot B	\$ 300.00 NP*	\$ 600.00 per day
Parking Lot C	\$ 300.00 NP*	\$ 600.00 per day
Field Parking (Terry Park)	\$ 600.00 NP*	\$1200.00 per day
Field Parking (Jet Blue Park)		
Parking Lot East	\$300.00 NP*	\$ 600.00 per day
Parking Lot West	\$300.00 NP*	\$ 600.00 per day
Special event setup and teardown days are ½ price		

***Refundable deposit of \$1,000 for cleanup and damages

Baseball Fees

Field Fee:	\$ 20.00 per hour
Setup and lining	\$ 15.00 per field/lining
Additional preparation and relining	\$ 15.00 per field/lining

Softball Fees

Field Fee:	\$ 20.00 per hour
Setup and lining	\$ 15.00 per field/lining
Additional preparation and relining	\$ 15.00 per field/lining

Softball Tournaments

Field rental fee per day:	\$ 100.00 per field
Additional fee for lights	\$ 30.00 per field

Baseball Tournaments

Field rental fee per day:	\$ 125.00 per field
Additional fee for lights	\$ 30.00 per field

**ATHLETIC FIELD RENTAL (LEE CO. SPORTS COMPLEX)
SOFTBALL FIELDS (FOR CONCERTS, FESTIVALS, ETC.)**

\$ 1500.00

*****REFUNDABLE DEPOSITS*****

\$ 2000.00

OVERAGE FEES

Depending on condition of Field/Facility, overtime and maintenance material overages may be charged to the customer.

DEPOSIT/REFUND POLICY:

Half of the deposit maybe required at time of reservation; if canceled prior to 120 days, ½ of deposit will be refunded; if canceled prior to 90 days, entire deposit will be forfeited.

***Not for Profit**

EX 20-0
PARKS & RECREATION
DEPARTMENT/
Extension Services Division

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 20-1

DIVISION: ExtensionServices

PURPOSE: Extension Building Rental Fees

BASISFORFEE:

DATE APPROVED: 1-22-03; 03-08-04; 1-29-09; 1-20-11; 12-18-12

EXTENSIONBUILDINGRENTALFEES

Description of Class Rooms

Gator Room-Seating capacity without tables-70 With tables-50

Room has access to dry erase board and screen.

Sabal Palm Room-Seating capacity without tables-50 With tables-30

Room has access to dry erase board, screen, laptop* and LCD Projector*.

* Rental Required

CATEGORYI:

Extension activities directly sponsored and governed by any State/Lee County department.

NO CHARGE

CATEGORYII:

Any non-profit group or organization that holds a consumers certificate of exemption (501c3 status). Groups must show a valid certificate for consideration into Category II. Any social club or special interest group who will further the Extension program and that is self-governed by a constitution and by-laws. By-laws must be submitted at the time of rental request and must be kept current. Groups are not to make more money than required to keep the group in existence.

Classroom (Small enclosed room) \$ 25.00 per hour

Auditorium (Both meeting rooms) \$ 40.00 per hour

CATEGORYIII:

Private groups, private organizations and individuals using the facilities for meetings, parties, dinners and receptions, during which alcoholic beverages will not be served. Also includes non-profit groups/organizations using facilities for purposes of fundraising.

Classroom (Small enclosed room) \$ 40.00 per hour

Auditorium (Both meeting rooms) \$ 60.00 per hour

CATEGORYIV:

Groups using the facilities for the purpose of fundraising or special events open to the public and who meet the requirements of Category II.

Classroom (Small enclosed room) \$ 40.00 per hour or
\$ 160.00 per day
(8 hours flat rate)

EXTENSION BUILDING RENTAL FEES (continued)

CATEGORY IV (continued):

Auditorium (Both meeting rooms)	\$ 50.00 per hour or \$190.00 per day (8 hours flat rate)
---------------------------------	---

CATEGORY V:

Private groups using facilities for the purpose of fundraising, special events open to the public.

Classroom	\$ 75.00 per hour
-----------	-------------------

Auditorium (Both meeting rooms)	\$ 100.00 per hour
---------------------------------	--------------------

CHECKS SHOULD BE PAYABLE TO: LEE COUNTY BOARD OF COUNTY COMMISSIONERS

*****PRICES DO NOT INCLUDE USE OF KITCHEN*****

<u>REFUNDABLE DAMAGE/CLEANUP DEPOSIT</u>	\$150.00
---	----------

Refunds of Extension Center rental fees will be made if notification of cancellation is made at least 7 days before the scheduled use. Any cancellation made less than 7 days prior to the center rental will be refunded at only 50%. Any cancellation on/or after the scheduled rental will not be entitled to a refund. A refund request must be signed by the renter and the rental permit returned to obtain the refund.

A \$10.00 fee will be added for garbage disposal. If garbage is not disposed of properly, Extension Service will not refund the \$10.00.

***PAVILION RESERVATION/CANCELLATION REFUND POLICY:**

A \$10.00 non-refundable processing fee will be applied for cancellation/changes of reservations.

Cancellations will not be accepted less than 72 hours prior to reservation.

DEPARTMENT: Parks & Recreation

EXTERNAL FEE NUMBER: EX 20-2

DIVISION: Extension Services

PURPOSE: Equipment Fee

BASIS FOR FEE:

DATE APPROVED: 03-08-04;01-29-09

EQUIPMENT FEE

Equipment:

VCR/DVD	\$15.00
Microphone	\$15.00
Overhead/Slide Projector	\$15.00
LDC Projector	\$25.00
Laptop**	\$25.00
Polycom**	\$35.00

**Laptop and Polycom only available from 8am to 5pm daily. A \$50.00 deposit fee is required when using laptop or Polycom.

Other:

Copy Machine, per copy	\$.10
------------------------	--------

DEPARTMENT: Parks & Recreation

EXTERNALFEENUMBER: EX 20-3

DIVISION: ExtensionServices

PURPOSE: Refund Policy for Fees & Charges

BASISFORFEE:

DATE APPROVED: 03-08-04;1-29-09

REFUND POLICY FOR FEES & CHARGES

Unless otherwise indicated on previous pages, to receive a refund, a refund request form must be signed by the user/renter and the rental permit/agreement returned to obtain the refund.

A copy of either your cash receipt, canceled check or credit card statement must be attached. A processing fee of \$30.00 will be deducted from your refund. Allow 4-6 weeks from the date the request for refund is received for processing of your refund check.

PLEASENOTE:

Not all program/rental/user fees are refundable.

Parks and Recreation/Extension Services reserves the right to determine which fees and the amount of the requested refund.

Appendix 8 - Lee County Concurrency Report (Community Inventory)

Lee County

Concurrency Report





Concurrency Report

Inventory and Projections 2013/2014 – 2014/2015

Prepared for Board of County Commissioners

*by Department of Community Development
with assistance from*

County Attorney's Office
Construction and Design Division
Lee County Department of Transportation
Natural Resources Division
Parks and Recreation Department
Solid Waste Division
Utilities Division
School District of Lee County
Florida Department of Environmental Health
Florida Department of Environmental Protection
Bonita Springs Utilities
Florida Governmental Utility Authority

December, 2014

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PARKS AND RECREATION

Regional Parks

Existing County Regional Park Facilities

The Lee County Regional Parks Inventory provides information on existing Regional Park facilities, as well as Regional Parks planned over the next several years as illustrated in Table 7. The table and accompanying charts include actual data from 2010 through 2013 and projections to year 2019. The inventory of Existing County Regional Park Facilities has been changed in recent years due to updated information provided by the Parks and Recreation Department. Since the last report, the Lee County Sports Complex acreage was updated based on the expansion of the site (65-acres up from 50-acres). The resultant Existing County Regional Park inventory totals 3,149-acres, up from the 3,134-acres reported last year. Lee County operates forty-four (44) percent of the existing Regional Park acreage.



Existing City Regional Parks

The City Regional Park inventory did not change in 2013. The existing City Park inventory totals 556-acres. Cities currently operate eight (8) percent of the existing Regional Park acreage.

Existing State Regional Parks

The State Regional Parks inventory did not change in 2013. The current Existing State Park inventory totals 2,776-acres. The State currently operates thirty-eight (38) percent of the existing Regional Park acreage.

Existing Federal Regional Parks

The Federal Regional Park inventory did not change in 2013. The Federal Government operates 743-acres of Regional Parks in Lee County, which is ten (10) percent of the existing Regional Park acreage.

Regional Parks Planned in FY 2014/2015

There are no new Regional Park facilities planned in the next fiscal year. As a result, there is no new Regional Park acreage to be added to the inventory for next year.

Planned Future Regional Parks

Based on updates from the Parks and Recreation Department, five (5) additional future Regional Parks will be added to the inventory. The planned 75-acre Able Canal Greenway and the 560-acre Harnes Marsh Park & Preserve are located in Lehigh Acres. The 13-acre Idalia Regional Park is a planned future Regional Park facility located in Olga. The Seafarer's Park (1-acre) is a planned future park located in the Town of Fort Myers Beach. Finally, a planned

future park in the City of Cape Coral named Yellow Fever Creek Park and Preserve is listed as a future Regional Park with an acreage of 195-acres. These changes result in a planned future Regional Parks inventory totaling 844-acres.

Population Figures

During the preparation of this Concurrency Report, the total seasonal resident population figures were updated utilizing: (1) new 2010 Census data; (2) the University of Florida Bureau of Economic and Business Research (BEBR) mid-range permanent population estimates; and (3) a seasonal component of eighteen (18) percent of the permanent population. This report makes projections to year 2019 for analysis of forecasted Regional Park concurrency minimum levels of service. These population figures will be reviewed and updated as necessary to reflect current trends and new census data.

Regional Park Level of Service

The 7,235 acres of existing Regional Parks currently operated by the County, City, State and Federal governments is sufficient to meet the non-regulatory “Level of Service Standard” of six (6) acres per 1,000 total seasonal population in the County for the year 2013 and will continue to do so at least through the year 2019 as currently projected. The Regional Park acreage also met the non-regulatory “Desired Level of Service Standard” of eight (8) acres per 1,000 total seasonal County population in 2013 and will continue to do so at least through the year 2019 as currently projected.

Community Parks

The non-regulatory Level of Service Standard for Community Parks is currently eight-tenths (0.8) acres of developed standard Community Parks open for public use per 1,000 permanent population in the unincorporated area of each district. The non-regulatory Desired Future Level of Service is two (2) acres per 1,000 permanent population and has been in effect since September 30, 1998.

In July 2005, Community Park Impact Fee Districts were revised and renamed. These districts have been further modified over the past five (5) years due to annexations by the City of Cape Coral, the City of Fort Myers and the City of Bonita Springs. Exhibit I is a map of the County showing the Community Park Impact Fee Benefit Districts as they existed on December 31, 2013.

Table 8 identifies all of the Community Parks in unincorporated Lee County by individual district. Table 8 also breaks down which Community Parks are owned and operated by Lee County and those which are jointly operated with the Lee County School District. The table reflects 907-acres of existing Community Parks within unincorporated Lee County. Of the existing Community Parks, 823-acres (91%) are owned and operated by Lee County and 84-acres (9%) are jointly operated with the Lee County School District. The Pine Island Park is a 30-acre Community Park that is planned in the Pine Island/Matlacha district in the 2014/2015 fiscal year. Additionally, future plans include the Alva Wayside Park (1-acre) and Lehigh Park-Joel Site (30-acre) in the East Fort Myers/Alva district, Bat House Park (1-acre) and the St. James Kayak Launch Site (2-acres) in the Pine Island/Matlacha district, and the Jerry Brooks Park Expansion (3-acres) in the South Fort Myers district.

TABLE 7

LEE COUNTY REGIONAL PARK INVENTORY

PARK NAME	LOCATION	ACRES
- EXISTING COUNTY PARKS FY 13/14 -		
Alva Boat Ramp	Alva	1
Beach Accesses (multiple)	Multiple locations	6
Big Hickory Island Preserve	Bonita Beach	290
Lavender's Landing/Bokeelia Boat Ramp & Cottages	Pine Island	2
Bowditch Point Park	Ft. Myers Beach	18
Bonita Beach Access #1	Bonita Beach	1
Bonita Beach Park	Bonita Beach	3
Bowman's Beach Park	Sanibel Island	187
Caloosahatchee Regional Park	E. Ft. Myers	765 (1)
Crescent Beach Family Park	Ft. Myers Beach	2
Davis Boat Ramp	Alva	1
Dog Beach	Ft. Myers Beach	28
Florida Gulf Coast University Pool	Estero	2 (3)
Hickey Creek Mitigation Park	Alva	780
Imperial River Boat Ramp	Bonita Springs	8
JetBlue Park	S. Ft. Myers	92
Lakes Regional Park	S. Ft. Myers	331
Lee County Civic Center	N. Ft. Myers	97
Lee County Sports Complex	S. Ft. Myers	65
Little Hickory Island Park	Bonita Beach	2
Lynn Hall Memorial Park	Ft. Myers Beach	5
Manatee Park	E. Ft. Myers	21 (2)
Matanzas Pass Preserve	Ft. Myers Beach	59
Matlacha Regional Park	Matlacha	1
Nalle Grade Regional Park	N. Ft. Myers	25
Newton Beach Park Beach Access	Ft. Myers Beach	1
North Shore Park	N. Ft. Myers	4
Pine Island Commercial Marina Boat Ramp	Pine Island	10
Punta Rassa (Frizzell Kontinos) Boat Ramp	Iona	11
Red Sox Minor League Complex (5 Plex)	Ft. Myers	58
Red Sox City of Palms Stadium	Ft. Myers	13
Royal Palm Park	Ft. Myers	1
Russell Boat Ramp	E. Ft. Myers	1
San Carlos Bay Bunche Beach Preserve	Iona	2
Sanibel Causeway Park	Sanibel Island	20
Six Mile Cypress Slough Preserve	S. Ft. Myers	91
Terry Park	Ft. Myers	36
Tropical Point Park	Pine Island	1
Turner Beach Park	Captiva Island	1
John Yarbrough Linear Park	S. Ft. Myers	107
	Subtotal	3,149
- EXISTING COUNTY (ECWCD OPERATED) PARKS FY 13/14 -		
Jim Fleming Ecological Park	Lehigh Acres	3
Lake Camille/Charley Matheny Park & Lake Denise	Lehigh Acres	3
Williams Greenway Park	Lehigh Acres	5
	Subtotal	11
- EXISTING CITY PARKS FY 13/14 -		
Calusa Nature Center	Ft. Myers	105
Centennial Park	Ft. Myers	10
ECO Park	Cape Coral	365
Mound House	Ft. Myers Beach	3
Newton Park	Ft. Myers Beach	1
North Colonial Linear Park	Ft. Myers	63
Riverside Park	Ft. Myers	4
Trailhead Regional Park	Ft. Myers	5
	Subtotal	556

TABLE 7 (Cont'd)
LEE COUNTY REGIONAL PARK INVENTORY

- EXISTING STATE PARKS FY 13/14 -

Cayo Costa State Park	Cayo Costa Island	850
Gasparilla State Recreation Area	Boca Grande	135
Koreshan State Historic Site	Estero	175
Lover's Key Carl E. Johnson State Park	S. of Ft. Myers Beach	<u>1,616</u>
	Subtotal	2,776

- EXISTING FEDERAL PARKS FY 13/14 -

Ding Darling National Wildlife Refuge	Sanibel Island	650
Franklin Locks Recreation Area	E. Ft. Myers	63
Sanibel Lighthouse (operated by City of Sanibel)	Sanibel Island	<u>30</u>
	Subtotal	743
	Cumulative Total	7,235

PLANNED REGIONAL PARKS

PARK NAME	LOCATION	ACRES
- Parks Planned FY 14/15-		
None		<u>0</u>
	Subtotal	0
	Cumulative Total	7,235
- Future Parks -		
Able Canal Greenway	Lehigh Acres	75
Harnes Marsh Park & Preserve	Lehigh Acres	560
Idalia Regional Park	Olga	13
Seafarer's Park	Ft. Myers Beach	1
Yellow Fever Creek Park & Preserve	Cape Coral	<u>195</u>
	Subtotal	844
	Cumulative Total	8,079

- (1) The County has a lease on the property from the State of Florida
- (2) The County has a lease on the property from Florida Power & Light
- (3) Joint use acreage with Florida Gulf Coast University

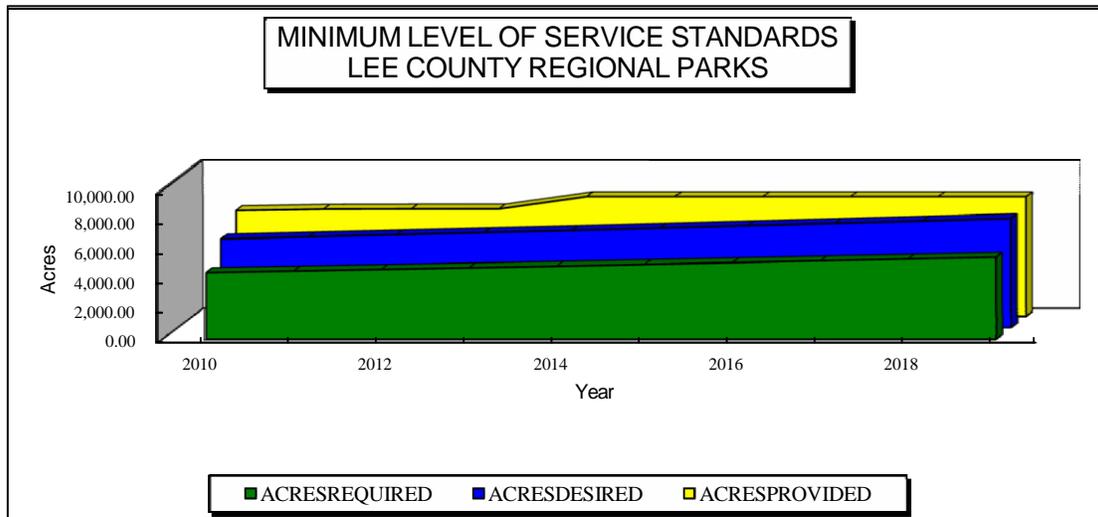
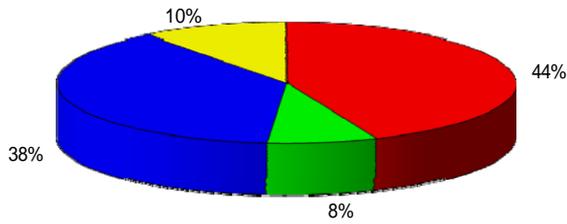


TABLE 7 (Cont'd)

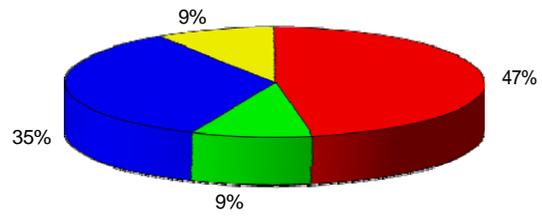
LEE COUNTY REGIONAL PARK INVENTORY

SHARE BY JURISDICTION

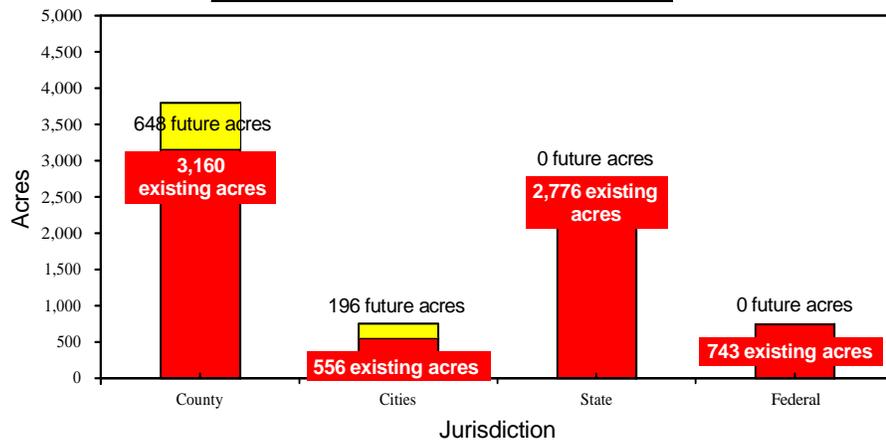
Existing December 2013



Proposed Future



EXISTING(2013) vs PROPOSED(Future)



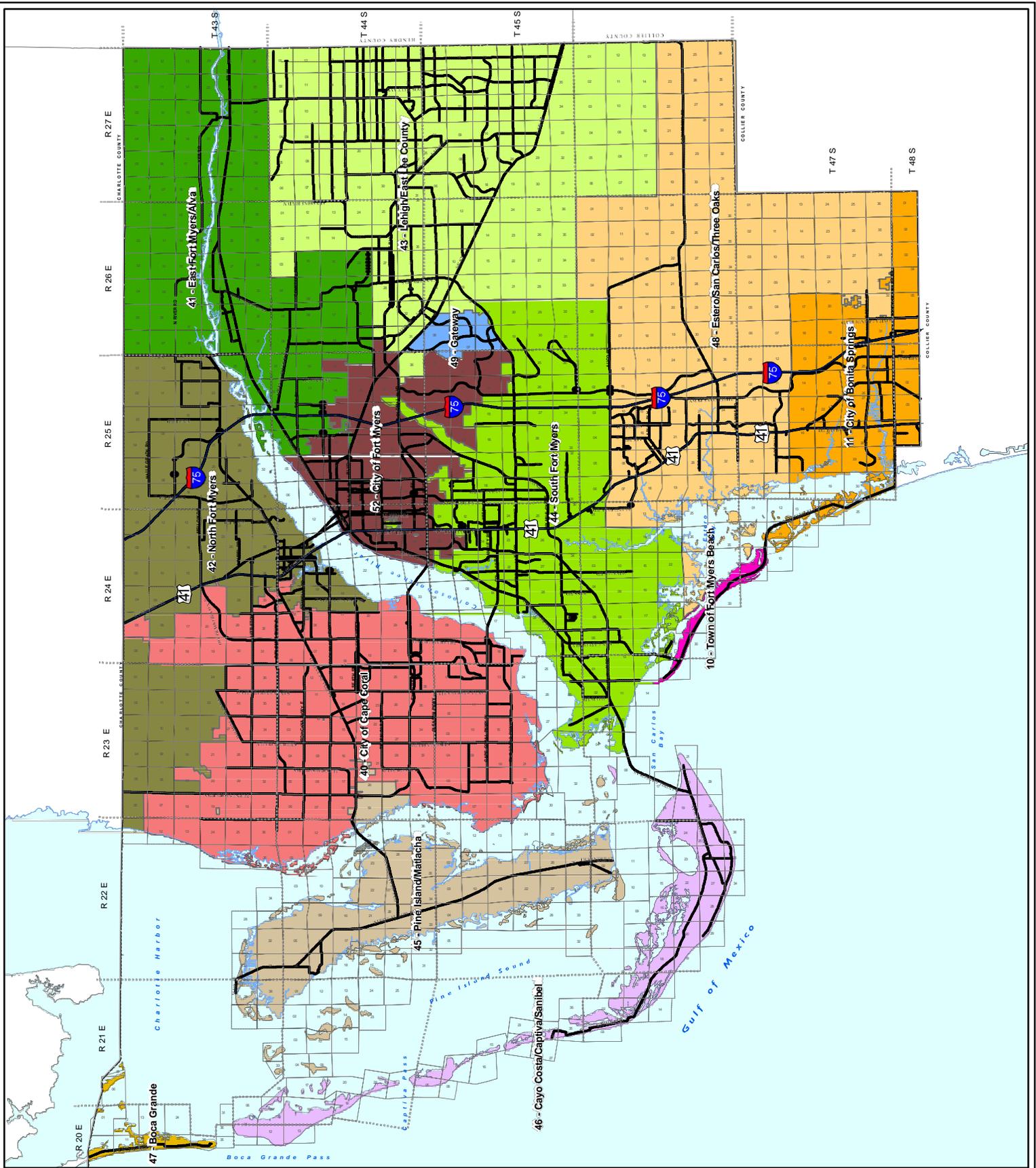
In addition to the Community Parks Inventory reflected in Table 8, a separate table is provided for each Community Park Benefit District. As part of the preparation of the tables, the permanent population figures for each Community Park Benefit District were updated based upon the 2010 US Census data and the BEBR mid-range population figures. These figures are adjusted annually by use of building permit Certificates of Occupancy, permanent occupancy rate, and population by household for each District as well as for changes in the District boundaries. Tables 9 through 17 list the acreage of existing and proposed Community Parks in nine (9) of the thirteen (13) Districts.

The Districts for the cities of Cape Coral, Fort Myers, Bonita Springs and the Town of Fort Myers Beach are not included in this report and the population in the City of Sanibel has not been included in the Cayo Costa/Captiva/Sanibel District to remain consistent with the reports of prior years. The charts accompanying the tables depict the following information for each District: 1) the “Acres Required” to satisfy the non-regulatory Level of Service Standard; 2) the “Acres Required” to meet the non-regulatory Desired Future Levels of Service; and 3) the “Acres Provided.” In any instance where a future Community Park is planned in a district, the graph shows “Future Acres” in relation to the required, desired, and provided Community Park acreage. The “Future Acres” depicts the total acres in the Community Park district if the parks planned in that district are developed. The tables and charts include actual data from 2010 through 2013 and projections to year 2019. The tables also reflect park facilities that are subject to “joint use” with the Lee County School District.

The status of each Community Park Benefit District is as follows:

- Boca Grande, District # 47 (Table 9) - No changes have been made since the 2006 report. The Community Park District inventory of fourteen (14) acres provided meets the non-regulatory Level of Service standard (1.1-acre in 2013). The non-regulatory “Desired” Level of Service was met in 2013 (2.8-acres) and will be met through the year 2019.
- Cayo Costa/Captiva/Sanibel, District #46 (Table 10) - No changes have been made since the 2006 report. The Community Park District inventory of six (6) acres provided meets the non-regulatory Level of Service standard (0.6-acre in 2013). The non-regulatory “Desired” Level of Service was met in 2013 (1.5-acres) and will be met through the year 2019. It is important to note that the Sanibel Elementary School/Community Recreation Center and park has been deemed adequate to meet the community park demands of the Captiva Residents.
- Gateway, District #49 (Table 11) – No changes have been made since the 2010 report. The Community Park District inventory of forty-seven (47) acres provided meets the non-regulatory Level of Service standard (6.8-acres in 2013). The non-regulatory “Desired” Level of Service was also met in 2013 (17.1-acres) and will be met through the year 2019.
- Lehigh/East Lee County, District #43 (Table 12) – The eleven (11) acre Lehigh Acres Trailhead Park (fka Admiral Lehigh Park) has been added to the inventory of this district this year. The Community Park District inventory of one-hundred-thirty-one (131) acres provided meets the non-regulatory Level of Service standard (67.8-acres in 2013). The non-regulatory “Desired” Level of Service was not met in 2013 (169.5-acres in 2013) and will not be met through the year 2019.

- North Fort Myers District #42 (Table 13) – The one (1) acre North Fort Myers Senior Center has been removed from the inventory of this District since it has been relocated to the the new North Fort Myers Recreation Center facility. The Community Park District inventory of one-hundred-seventy-one (171) acres provided meets the non-regulatory Level of Service standard (41-acres in 2013). The non-regulatory “Desired” Level of Service was also met in 2013 (103-acres) and will continue to be met through the year 2019.
- East Fort Myers/Alva, District #41 (Table 14) – No changes have been made since the 2011 report. The Community Park District inventory of one-hundred-seventy-five (175) acres provided meets the non-regulatory Level of Service standard (24.5-acres in 2013). The non-regulatory “Desired” Level of Service was also met in 2013 (61.2-acres) and will continue to be met through the year 2019.
- Pine Island/Matlacha, District #45 (Table 15) -No changes have been made since the 2009 report. The Community Park District inventory of twenty (20) acres provided meets the non-regulatory Level of Service standard (7.7 acres in 2013). The non-regulatory “Desired” Level of Service was also met in 2013 (19.4 acres), but it will not be met through the year 2019 unless the planned future Pine Island Community Park (30-acres) or the planned future St. James Kayak Launch Site (2-acres) are developed.
- South Fort Myers, District #44 (Table 16) – Based on updated information from the Parks and Recreation Department, the Villas Elementary School Park has been listed at 4-acres. This change brings the Community Park District inventory to two-hundred-eleven (211) acres provided, and this meets the non-regulatory Level of Service standard (81-acres in 2013). The non-regulatory “Desired” Level of Service was also met in 2013 (202.5-acres), but it will not be met through the year 2019 unless the planned future Jerry Brooks Park Expansion is developed.
- Estero/San Carlos/Three Oaks, District #48 (Table 17) – No changes have been made since the 2013 report. The Community Park District inventory of one-hundred-thirty-two (132) acres provided meets the non-regulatory Level of Service standard (47.5 acres in 2013). The non-regulatory “Desired” Level of Service was met in 2013 (118.8 acres) and will continue to be met through the year 2019.



LEE COUNTY COMMUNITY PARK BENEFIT DISTRICTS

Park Impact Fee Benefit District

- | | | |
|--|--|--|
| 40 - City of Cape Coral | 45 - Pine Island/Matlacha | 50 - Town of Fort Myers Beach |
| 41 - East Fort Myers/Alva | 46 - Cayo Costa/Captiva/Sanibel | 51 - City of Bonita Springs |
| 42 - North Fort Myers | 47 - Boca Grande | 52 - City of Fort Myers |
| 43 - Lehigh/East Lee County | 48 - Estero/San Carlos/Three Oaks | |
| 44 - South Fort Myers | 49 - Gateway | |

Map Generated: March 2009
Map self amends with annexations

Adopted: May 24, 2005
Affective: June 1, 2005
By Ordinance: 05-07



TABLE 8

LEE COUNTY COMMUNITY PARK INVENTORY

PARK NAME	COMMUNITY PARK BENEFIT DISTRICT	ACRES
- EXISTING COMMUNITY PARKS OPERATED BY LEE COUNTY		
Boca Grande Community Center	Boca Grande	4
Boca Grande Community Park	Boca Grande	10
Gateway Community Park	Gateway	31 (1)
Gateway Community Pool	Gateway	16 (1)
Lehigh Acres Senior Center	Lehigh/East Lee County	3
Lehigh Acres Community Park	Lehigh/East Lee County	20
Lehigh Acres Trailhead Park	Lehigh/East Lee County	11
Veterans Park/Recreation Center	Lehigh/East Lee County	82
Bayshore Soccer Complex	North Fort Myers	6
Judd Park	North Fort Myers	8
Mary Moody Park	North Fort Myers	3
Nalle Grade Park	North Fort Myers	50
N. Ft. Myers Community Park/Recreation Center	North Fort Myers	84
N. Ft. Myers Swimming Pool	North Fort Myers	1
Waterway Estates Park	North Fort Myers	6
Alva Community Park	East Fort Myers/Alva	10
Buckingham Community Center	East Fort Myers/Alva	1
Buckingham Community Park	East Fort Myers/Alva	135
Charleston Park Community Park	East Fort Myers/Alva	4
Olga Community Center	East Fort Myers/Alva	3
Schandler Park	East Fort Myers/Alva	10
Matlacha Community Park	Pine Island/Matlacha	10
Phillips Park and Pine Island Pool	Pine Island/Matlacha	8
Harlem Heights Community Park	South Fort Myers	5
Hunter Park	South Fort Myers	8
Jerry Brooks Park	South Fort Myers	10
JetBlue Park Community Soccer Fields	South Fort Myers	14
Kelly Road Community Park	South Fort Myers	42
Rutenberg Park	South Fort Myers	40
Lee County Sports Complex (Softball)	South Fort Myers	30
Wa-Ke Hatchee Park	South Fort Myers	44
Wa-Ke Hatchee Recreation Center	South Fort Myers	1
Estero Community Park & Rec Center	Estero/San Carlos/Three Oaks	65
Karl Drews Community Center and Park	Estero/San Carlos/Three Oaks	3
San Carlos Pool	Estero/San Carlos/Three Oaks	1
Three Oaks Community Park	Estero/San Carlos/Three Oaks	44
	Subtotal	823
- EXISTING COMMUNITY PARKS JOINT USE WITH SCHOOL DISTRICT		
Sanibel Elementary School/Comm. Ctr.	Cayo Costa, Captiva, Sanibel	6
Lehigh Acres Middle School	Lehigh/East Lee County	10
Veterans Park Middle School	Lehigh/East Lee County	5
Bayshore Elementary School	North Fort Myers	5
J. Colin English Elementary School	North Fort Myers	1
N. Ft. Myers Academy for the Arts	North Fort Myers	4
N. Ft. Myers High School & Pool	North Fort Myers	2
N. Ft. Myers Community Pool	North Fort Myers	1
Riverdale High School & Pool	East Fort Myers/Alva	10
Tice Elementary	East Fort Myers/Alva	1
Tice Pool	East Fort Myers/Alva	1
Pine Island Elementary School	Pine Island/Matlacha	2
Cypress Lake High School	South Fort Myers	4
Cypress Lake Community Pool	South Fort Myers	1
Lexington Middle School	South Fort Myers	4
Tanglewood Elementary School	South Fort Myers	4
Villas Elementary School	South Fort Myers	4
Estero High School	Estero/San Carlos/Three Oaks	15
San Carlos Elementary School	Estero/San Carlos/Three Oaks	4
	Subtotal	84
	Cumulative Total	907

TABLE 8 (Cont'd)

PLANNED COMMUNITY PARKS

PARK NAME	LOCATION	ACRES	
- Parks Planned FY 14/15-			
Pine Island Park	Pine Island/Matlacha	30	
		Subtotal	
		30	
		Cumulative Total	937
- Future Parks -			
Alva Wayside Park	East Fort Myers/Alva	1	
Bat House Park	Pine Island/Matlacha	1	
Jerry Brooks Park Expansion	South Fort Myers	3	
Lehigh Park-Joel Site	East Fort Myers/Alva	30	
St. James Kayak Launch Site	Pine Island/Matlacha	2	
		Subtotal	
		37	
		Cumulative Total	974

(1) Gateway Services District

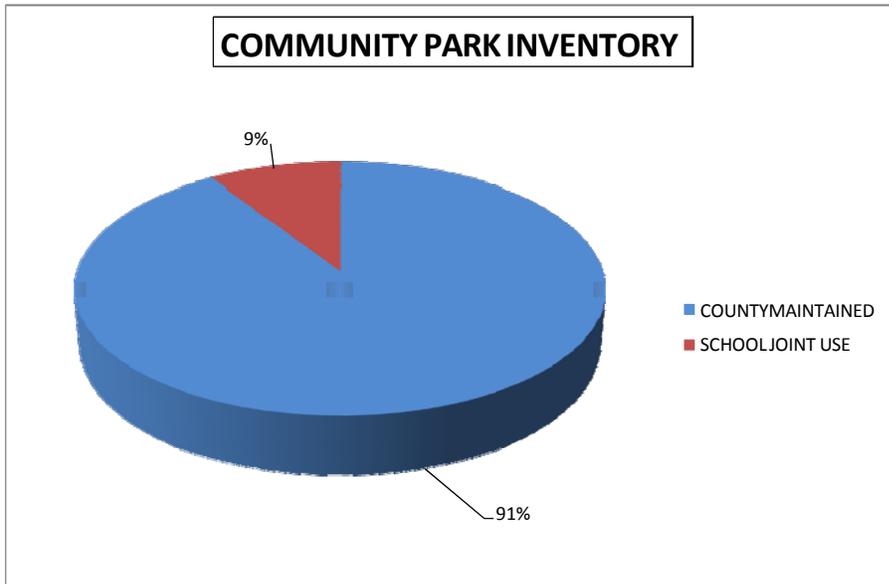


TABLE 9
 District # 47
 Boca Grande Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Boca Grande Community Center	Boca Grande	4
Boca Grande Community Park	Boca Grande	<u>10</u>
	Subtotal	14
- No Future Parks Planned -		
	Cumulative Total	14

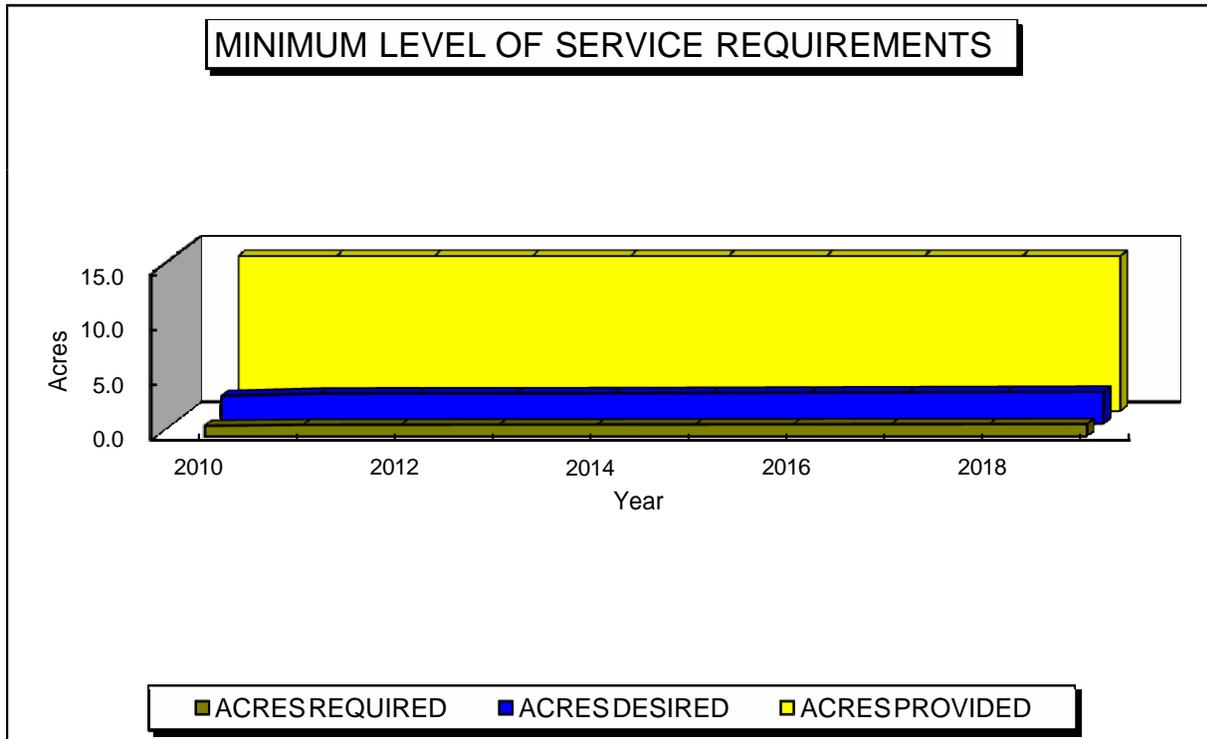


TABLE 10
 District # 46
 Cayo Costa, Captiva, Sanibel Community Park Benefit District
 (UNINCORPORATED AREA ONLY)

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Sanibel Elem. School/Comm. Rec Ctr.	Sanibel	<u>6</u> *
	Subtotal	6
- No Future Parks Planned -		
	Cumulative Total	6

* Joint use acreage with the Lee County School District

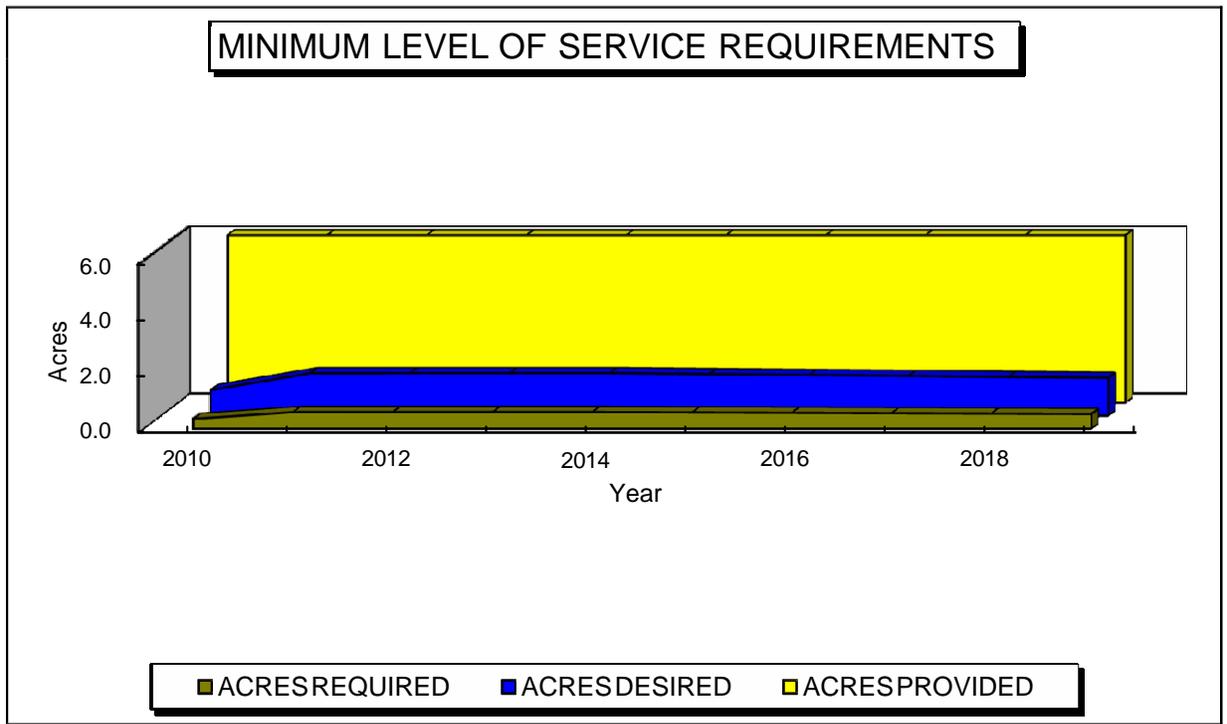


TABLE 11
 District # 49
 Gateway Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Gateway Community Park	Gateway	31 *
Gateway Community Pool	Gateway	<u>16 *</u>
	Subtotal	47
- No Future Parks Planned -		
	Cumulative Total	47

* Gateway Services District

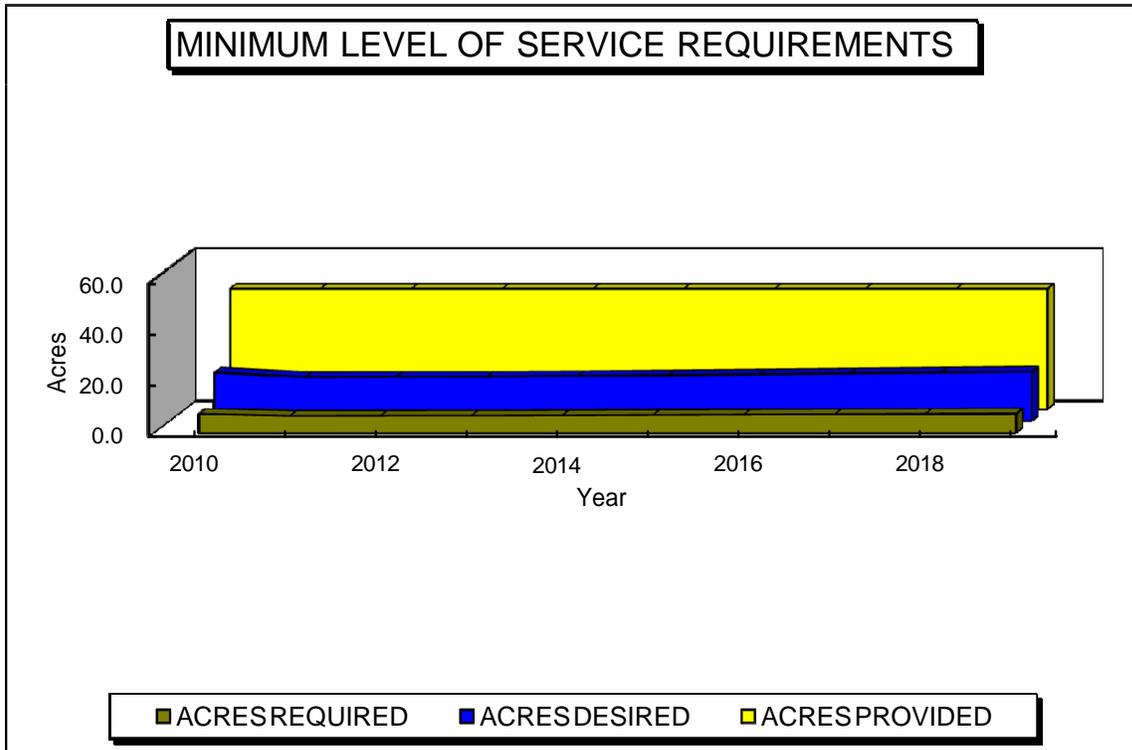


TABLE 12
 District # 43
 Lehigh/East Lee County Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Lehigh Acres Senior Center	Lehigh Acres	3
Lehigh Acres Community Park	Lehigh Acres	20
Lehigh Acres Middle School	Lehigh Acres	10 *
Lehigh Acres Trailhead Park	Lehigh Acres	11
Veterans Park Middle School	Lehigh Acres	5 *
Veterans Park/Recreation Center	Lehigh Acres	<u>82</u>
	Subtotal	131
- No Future Parks Planned -		
	Cumulative Total	131

* Joint use acreage with the Lee County School District

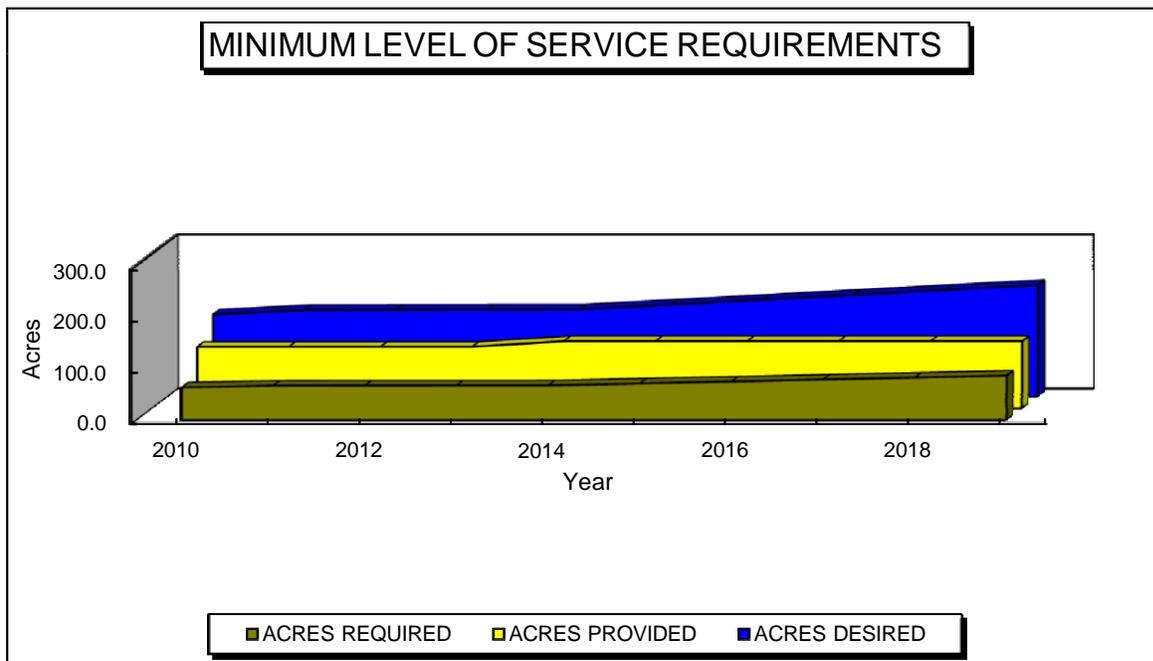


TABLE 13
 District # 42
 North Fort Myers Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Bayshore Elementary School	N. Ft. Myers	5 *
Bayshore Soccer Complex	N. Ft. Myers	6
J. Colin English Elementary School	N. Ft. Myers	1 *
Judd Park	N. Ft. Myers	8
Mary Moody Park	N. Ft. Myers	3
Nalle Grade Park	N. Ft. Myers	50
N. Ft. Myers Community Park/Recreation Center	N. Ft. Myers	84
N. Ft. Myers Swimming Pool	N. Ft. Myers	1
N. Ft. Myers Academy for the Arts	N. Ft. Myers	4 *
N. Ft. Myers High School & Pool	N. Ft. Myers	2 *
N. Ft. Myers Community Pool	N. Ft. Myers	1 *
Waterway Estates Park	N. Ft. Myers	6
	Subtotal	171
- No Future Parks Planned -		
	Cumulative Total	171

* Joint use acreage with the Lee County School District

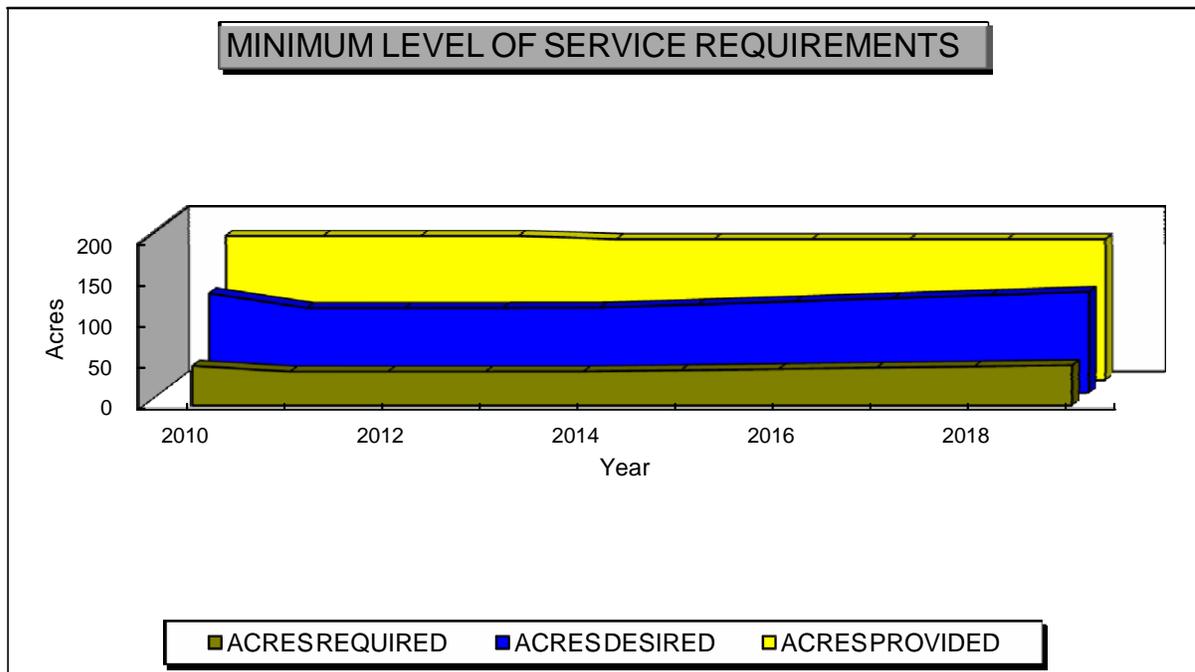


TABLE 14
 District # 41
 East Fort Myers/Alva Community Park Benefit District

PARKNAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Alva Community Park	Alva	10
Buckingham Community Center	Buckingham	1
Buckingham Community Park	Buckingham	135
Charleston Park Community Park	Alva	4
Olga Community Center & Park	Olga	3
Riverdale High School & Pool	Olga	10 *
Schandler Park	Tice	10
Tice Elementary	Tice	1 *
Tice Pool	Tice	<u>1 *</u>
	Subtotal	175
- Future Parks Planned -		
Alva Wayside Park	Alva	1
Lehigh Park-Joel Site	Lehigh Acres	<u>30</u>
	Subtotal	31
	Cumulative Total	206

* Joint use acreage with the Lee County School District

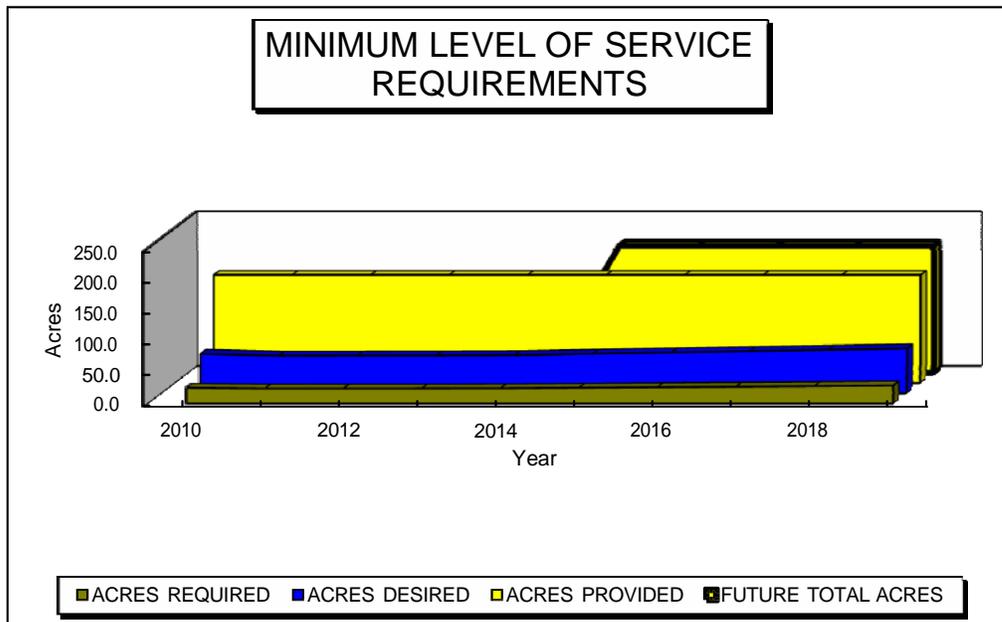


TABLE 15
 District # 45
 Pine Island/Matlacha Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Matlacha Community Park	Matlacha	10
Phillips Park and Pine Island Pool	Pine Island	8
Pine Island Elementary School	Pine Island	<u>2</u> *
	Subtotal	20
- Future Parks Planned -		
Bat House Park	Matlacha	1
St. James Kayak Launch Site	Pine Island	2
Pine Island Community Park	Pine Island	<u>30</u>
	Subtotal	33
	Cumulative Total	53

* Joint use acreage with the Lee County School District

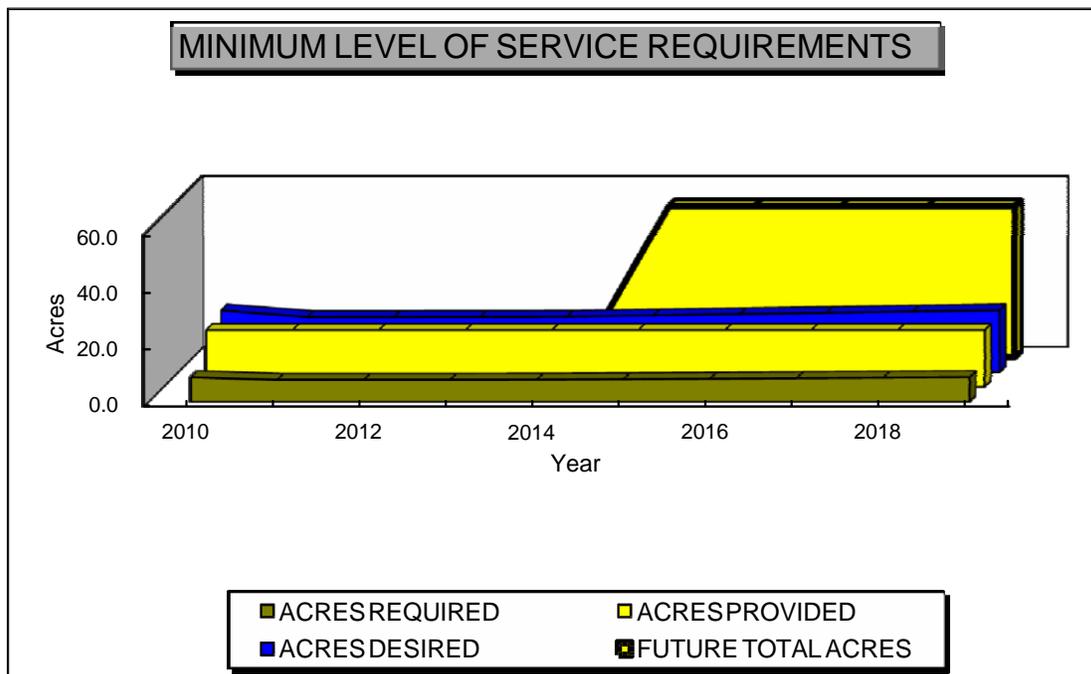


TABLE 16
 District # 44
 South Fort Myers Community Park Benefit District

PARK NAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Cypress Lake Community Pool	S. Ft. Myers	1 *
Cypress Lake High School	S. Ft. Myers	4 *
Harlem Heights Community Park	S. Ft. Myers	5
Hunter Park	S. Ft. Myers	8
Jerry Brooks Park	S. Ft. Myers	10
JetBlue Park Community Soccer Fields	S. Ft. Myers	14
Kelly Road Community Park	S. Ft. Myers	42
Lexington Middle School	S. Ft. Myers	4 *
Rutenberg Park	S. Ft. Myers	40
Lee County Sports Complex (Softball)	S. Ft. Myers	30
Tanglewood Elementary School	S. Ft. Myers	4 *
Villas Elementary School	S. Ft. Myers	4 *
Wa-Ke Hatchee Park	S. Ft. Myers	44
Wa-Ke Hatchee Recreation Center	S. Ft. Myers	1
	Subtotal	211
- Future Parks Planned -		
Jerry Brooks Park Expansion	S. Ft. Myers	3
	Cumulative Total	214

* Joint use acreage with the Lee County School District

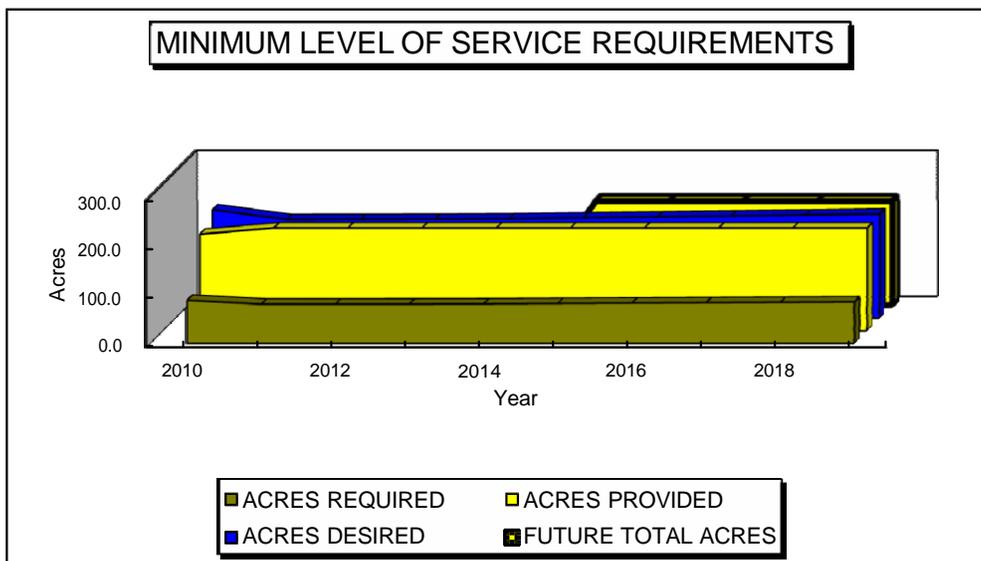
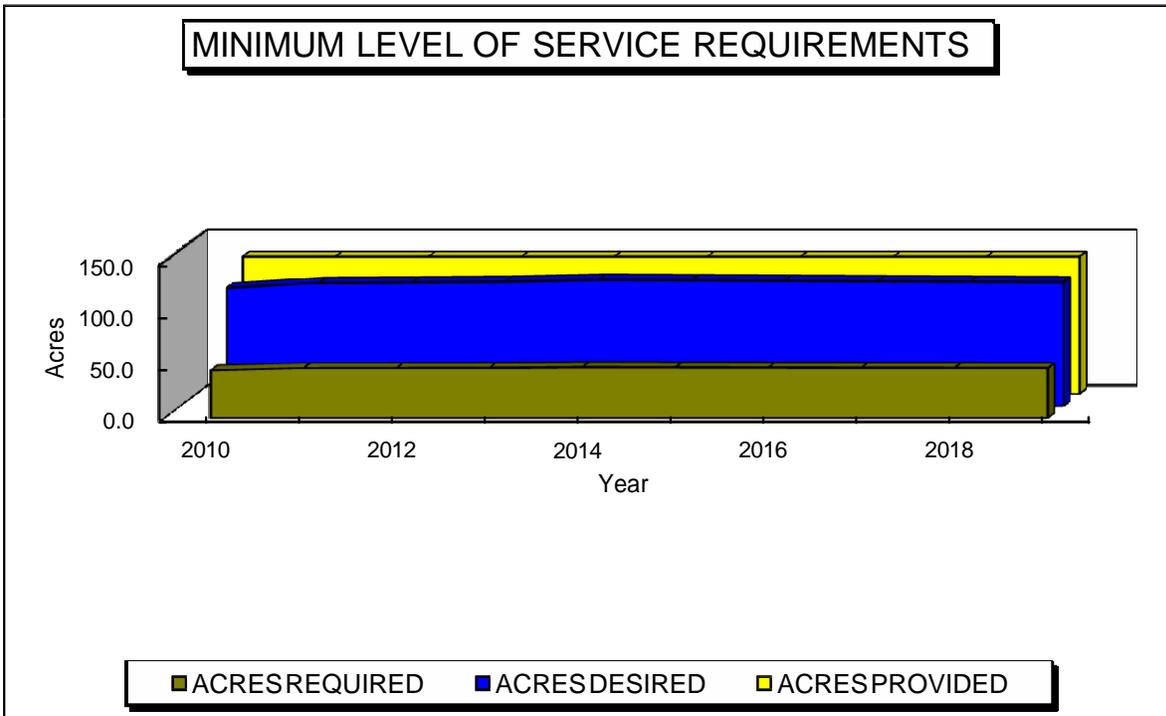


TABLE 17
 District # 48
 Estero/San Carlos/Three Oaks Community Park Benefit District

PARKNAME	LOCATION	ACRES
- EXISTING PARKS FY 13/14 -		
Estero Community Park & Rec Center	Estero	65
Estero High School	Estero	15 *
Karl Drews Community Center and Park	San Carlos Park	3
San Carlos Elementary School	San Carlos Park	4 *
San Carlos Pool	San Carlos Park	1
Three Oaks Community Park	San Carlos Park	<u>44</u>
	Subtotal	132
- No Future Parks Planned -		
	Cumulative Total	132

* Joint use acreage with the Lee County School District



Recreational Facilities

The Board adopted Recreational Facilities standards in June of 2011 through a Comprehensive Plan Amendment (CPA2010-00019). This amendment established three (3) non-regulatory standards for recreational facilities including Community Recreation Centers, Boat Ramps, and Water/ Beach Access. Table 18 was created to indicate the inventory of the Recreational Facilities.

Community Recreation Centers

For Community Recreation Centers, the non-regulatory standard is four (4) recreation centers of 25,000 square feet or more within unincorporated Lee County. As can be seen in Table 18, with the opening of the North Fort Myers Recreation Center, there are now four (4) recreation centers that meet the non-regulatory Level of Service criteria set forth in THE LEE PLAN.

Boat Ramps

For Boat Ramps, the non-regulatory standard is one (1) boat ramp lane with adequate parking per 12,500 people based on seasonal population. Table 18 indicates the inventory for the boat ramp lanes in Lee County. Based on the information indicated within Table 18, there are presently 41 boat ramp lanes in Lee County. This includes boat ramps owned and operated by Lee County, incorporated Cities, the State, the Federal government, and commercial ventures.

In order to assess whether the Level of Service standard for boat ramp lanes has been met, the seasonal population data utilized in the Regional Parks inventory was reviewed. The population in Lee County (including seasonal residents) in 2013 was 801,351. Based on a standard of one (1) boat ramp lane per 12,500 people, the non-regulatory Level of Service standard for boat ramps is 62 boat ramp lanes with adequate parking. The inventory indicated within Table 18 reflects a total of 41 boat ramp lanes, so the non-regulatory Level of Service standard for boat ramps was not met in 2013.

Water/Beach Access

For Water/Beach Access, the non-regulatory Level of Service standard is to retain the current inventory, and develop or redevelop these facilities through the County. This Level of Service standard was met in 2013.

TABLE 18

LEE COUNTY RECREATIONAL FACILITIES INVENTORY

COMMUNITY RECREATION CENTER INVENTORY

FACILITY NAME	SIZE OF FACILITY
- EXISTING COMMUNITY RECREATION CENTERS	
Estero Recreation Center	37,000 sq. ft.
Veteran's Recreation Center	30,000 sq. ft.
Wa-Ke Hatchee Recreation Center	30,000 sq. ft.
North Fort Myers Recreation Center	33,000 sq. ft.

- PLANNED COMMUNITY RECREATION CENTERS

None

BOAT RAMP INVENTORY

FACILITY NAME	TYPE OF FACILITY	BOAT RAMP LANES
- EXISTING COUNTY BOAT RAMPS		
Alva Boat Ramp	Freshwater	1
Davis Blvd Boat Ramp	Freshwater	1
Imperial River Boat Ramp	Saltwater	4
Lavender's Landing	Saltwater	1
Matlacha Boat Ramp	Saltwater	1
Pine Island Commercial Marine (PICM)	Saltwater	1
Punta Rassa Boat Ramp	Saltwater	4
		Subtotal
		13
- EXISTING CITY BOAT RAMPS		
Burnt Store - City of Cape Coral	Freshwater	2
BMX Boat Ramp - City of Cape Coral	Freshwater	1
Cape Coral Yacht Club - City of Cape Coral	Saltwater	2
Herman Horton - City of Cape Coral	Saltwater	2
Rosen Park - City of Cape Coral	Saltwater	2
Centennial Park - City of Fort Myers	Freshwater	2
Sanibel Marina - City of Sanibel	Saltwater	2
		Subtotal
		13
- EXISTING STATE BOAT RAMPS		
Koreshan	Freshwater	1
Lover's Key	Saltwater	4
		Subtotal
		5
- EXISTING FEDERAL BOAT RAMPS		
Franklin Lock & Dam	Freshwater	3
		Subtotal
		3
- EXISTING COMMERCIAL BOAT RAMPS		
Big Hickory Bait & Tackle	Saltwater	1
Jug Creek Cottages	Saltwater	1
Monroe Canal Marina	Saltwater	1
Mullock Creek Marina	Freshwater	1
Pineland Marina	Saltwater	2
St. James City Marina	Saltwater	1
		Subtotal
		7
	Cumulative Total	41

Population Served (12,500 population * Total) =512,500

Appendix 9 - Recreation and leisure trends analysis (10.5.1 whatever we get from that group)