

INTRODUCING THE FIRST EVER

AQUATICS INSTITUTE

PRESENTED BY



&

FRPA
FLORIDA RECREATION
& PARK ASSOCIATION

AUGUST 29-31, 2020

VISION POSSIBLE

OMNI CHAMPIONSGATE

FRPA 2020

1500 MASTERS BOULEVARD | CHAMPIONSGATE, FL 33896

HOTEL & HOUSING INFORMATION



**CLICK HERE FOR
ONLINE
HOTEL RESERVATIONS**

OMNI  HOTELS & RESORTS®
championsgate | orlando

ROOM RATES

\$139 - single/double |

\$309 - 2 BR villa **\$409** - 3 BR villa

(Villas are limited in supply)

Rates are available until **August 7, 2020**. Self

Parking is complimentary for those staying at the

Omni or \$18 for the day. Valet is \$32 per day.

INCLUDES RESORT FEE, PARKING AND AMENITY FEES.

RESERVATIONS

All attendees will be responsible for making their own reservations by calling the Omni Resorts Reservations Team at 1-800-THE-OMNI (1-800-843-6664 code: 17200706816) or online at: <http://www.omnihotels.com/hotels/orlando-championsgate/meetings/florida-recreation-and-park-association-foundation-2020>

Please beware of housing scams. Only book your hotel through the number or website that have been provided. These rates include all fees.

VOLUNTEER WITH US!

Dates to Remember

AUG 7*

Last day for FRPA
room block rates at
host hotel
*or until block is full

AUG 10

Last day to mail in
registration paperwork
Final day to request
refund (minus \$75
admin fee)

AUG 18-SEP 1

Online Facebook
Auction to benefit
the FRPA
Foundation

Education Sessions

CEU POLICY: To earn Continuing Education Units (CEUs), delegates must attend the entire session. There is no exception for late arrivals. Plan your travel to arrive at the session at least 10 minutes prior to the beginning of class. FRPA maintains records for members who participate in FRPA CEU courses.

- CEUs that will be accepted for Group A-AFO RENEWAL
 - CEUs that will be accepted for Group B-AFO RENEWAL
- You are responsible for your AFO Renewal process. [Here is a link to the form.](#)

SATURDAY



1:00 PM - 2:00 PM

Opening Keynote with Rowdy Gaines, Three-time Olympic Gold Medalist

Known as the voice of swimming, Rowdy Gaines has worked with CBS, TNT and ESPN as a regular announcer for swimming and other events, and called his seventh Olympic telecast for NBC at the 2016 Games in Rio. He will again be part of the NBC broadcast team for the Tokyo Olympic Games. Rowdy is a highly sought after motivational speaker and shares his inspiring story of perseverance. He also offers amazing insight to the behind the scenes of the Olympic Games as a competitor and commentator.



2:15 PM - 3:15 PM

Emergencies are Stressful; Will the Lifeguard Freeze? •

0.1 CEUs

Kelly Martinez

Aquatic Coordinator, City of Phoenix

We hope our lifeguards never have to give care in a critical emergency; however, if they do, how well are we preparing them? In this session, participants will evaluate the steps associated with a drowning incident and the standard of care that should be provided. Not only will we discuss agonal breathing and the presence of foam, but we will also question the methods of training manikins versus real. Although manikins provide an opportunity for skill practice, is it enough to ensure lifeguards will not freeze?

Learning Objectives:

- Gain specific knowledge related to the factors that may negatively impact standard of care provided by lifeguards in critical emergency situations. These

factors can ultimately lead to freezing.

- Analyze video footage of lifeguard audits to identify transfer of skill sets from in-service training to actual simulated emergencies.
- Discuss the benefits of integrating live victim practice in training and drills to better prepare lifeguards for a critical incident



2:15 PM - 4:15 PM

Aquatics Management and Programming Round Table •

0.2 CEUs

Mark Abdo

*Community Outreach Liaison,
Largo Recreation Parks and Arts*

This session was highly attended the past two years in a row but participants wanted it to be longer. Discussions will include: management, programming, limitations and impacts on aquatic operations. There will be time for questions and deeper discussion as well as solutions offered by other professionals. Bring business cards for networking.

Learning Objectives:

- Recognize three management tools that can be incorporated into any aquatic operation.
- Discuss why community events are important program elements.
- Identify two individuals with similar facilities, backgrounds, or situations to follow-up with during or post conference.



3:30 PM - 4:30 PM

Understanding Aquatic Staff Engagement and Performance •

0.1 CEUs

Marc Solomon

*Recreation Superintendent, Charlotte County
Community Services*

Have you ever wondered why some staff members,

supervisors or work groups seem more engaged and more productive than others, even within the same organization? Have you ever asked yourself “what do they know that I don’t know”? This session will explore the answers to those questions!

Learning Objectives:

- Explore several leading theories on staff engagement and motivation.
- List the common obstacles to staff engagement and peak performance.
- Identify ways to increase staff engagement, morale and performance in your organization.

4:45 PM - 5:45 PM

Every Second Counts: Analyzing Aquatic EAPs for Best Outcome ●

0.1 CEUs

Kelly Martinez

Aquatic Coordinator, City of Phoenix

This session will breakdown Aquatic Facilities’ Emergency Action Plans and evaluate your ability to quickly interrupt the drowning process and provide the best chance for the victim. We will analyze video footage of two different Emergency Action Plans and identify delays. With “4-6 minutes until brain damage” as the timeline, we will find that most Emergency Action Plans are operating in the danger zone by the time the victim begins to receive the care they need.

Learning Objectives:

- Breakdown a typical Emergency Action Plan and associate a time to complete each step.
- Analyze several EAP videos and evaluate their sense of urgency and effectiveness.
- Collaborate in small groups to discuss methods to eliminate delays that naturally occur in EAPs.



4:45 PM - 5:45 PM

Sign Language: VISUAL COMMUNICATIONS For Non – Graphic Designers

0.1 CEUs

Tina Dittmar

Aquatic Supervisor, City of Laguna Niguel

Sign, sign, everywhere a sign, Blockin’ out the scenery, breakin’ my mind, Do this, don’t do that, can’t you read the sign? - ‘Signs’, Five Man Electrical Band. We are all guilty of putting up a sign to correct behaviors of our guests. Do they work? Let’s discuss!

Learning Objectives:

- Identify the use of signs as a form of communication at public facilities.
- Understand mistakes which are made when trying to communicate with the general population.

- Through humor, recognize epic failures to communicate through signs.

SUNDAY

8:30 AM - 9:30 AM

Breaking News! 3rd Edition of the MAHC is out! ●

0.1 CEUs

Tina Dittmar

Aquatic Supervisor, City of Laguna Niguel

The Model Aquatic Health Code is one of the most important documents being developed for the Aquatic industry. We will discuss the latest updates, interesting tidbits, and the future of the MAHC.

Learning Objectives:

- Recognize the importance of the Model Aquatic Health Code as an aquatic operational tool.
- Identify the sections of the MAHC which most apply to the aquatic professionals.
- Be introduced to future changes that could impact the future of aquatic operations.



8:30 AM - 10:30 AM

Exploding Revenues! Renovation Options for Your Outdated Pool ●

0.2 CEUs

Philip Schilffarth, AIA, AFO

Aquatics Design Architect, Brandstetter Carroll Inc.



Charles Schneider, PE, CPO

Aquatics Engineer, Brandstetter Carroll Inc.

Communities are experiencing decreased revenues from their old, outdated municipal pools. See case studies illustrating how several communities have turned their operating deficits into break even or positive cash flow through reconstruction, renovation, and rebranding of old pools into family oriented aquatic centers and community pools.

Learning Objectives:

- Understand the methods used in several communities to renovate and turn fiscal operating deficits into break-even or positive cash flow.
- Understand the varying options to renovation or replacement and their financial impacts.
- Understand the methods used in these communities to fund aquatics renovations in a tight economy.

8:30 AM - 11:45 AM

Renovating Your Lifeguard In-service/ Land

0.3 CEUs

Pete DeQuincy

Aquatics Manager, East Bay Regional Park District

This workshop focuses on strengthening your skills as an in-service trainer. We will do a hands-on land skills practical session, which will cover primary assessment through patient care: ventilations, CPR and AED. This workshop is ideal for pool managers, senior lifeguard staff, and lifeguard training instructors.

Learning Objectives:

- Receive a strong knowledge of in-service training and skill objectives, building and developing natural progressions for in-service.
- Be effective in time management for small groups to fulfilling a global perspective.
- Better understanding of troubleshooting and overcoming challenges during in-service.

9:45 AM - 11:45 AM

Splash Pads: Understanding Risks & Creating Best Practices

0.2 CEUs

Lauren Broom

Owner, Space Coast Pool School, LLC

The popularity of splash pads have gained traction over the last decade. These facilities have inherent risks since the water is recirculated. The objective of this presentation is to identify the public health risks and create best practices to best manage these risks.

Learning Objectives:

- Recognize public health risks in splash pads.
- Identify best practices to control public health risks in splash pads.
- List examples of recreational water illness outbreaks specific to splash pads.

11:00 AM - 12:00 PM

Test Kit Alternatives and New Technologies

0.1 CEUs

Alvaro Mendoza

President, Commercial Energy Specialists

For decades, the Department of Health guidelines have required that all pools be manually tested daily. But, many sites don't comply. The Department of Health has renewed their enforcement of this code and in some areas has put pool owners and service companies on notice. Learn what the alternatives and solutions are to water testing 7 days a week.

Learning Objectives:

- Recognize the short and long term benefits of water testing.
- Identify newer Department of Health code requirements.
- Review the newer and innovative test kit technologies.



1:15 PM - 2:15 PM

Revisiting Sexual Harassment During the Me Too Era

0.1 CEUs

Shawn DeRosa

Owner, DeRosa Aquatic Consulting

The "Me Too" movement has renewed awareness of sexual harassment at workplaces across the nation. Those in the recreation and aquatic fields often receive little, if any, training on how to identify and manage harassment in a public setting. This session will review the laws surrounding sexual harassment and will highlight the less obvious or less "planned for" incidents of sexual harassment, including third party and same-sex harassment. Tips for avoiding or minimizing the effects of retaliation claims will also be discussed.

Learning Objectives:

- Define sexual harassment: quid pro quo, hostile work environment.
- Discuss "touching policies" for staff and the important role pre-service training plays in establishing a harassment-free workplace.
- Identify what actions to take to minimize the risk of a retaliation claim.

1:15 PM - 2:15 PM

Sink or Swim-Strategies for Budgeting and Maintenance

0.1 CEUs

Marc Solomon

*Recreation Superintendent, Charlotte County
Community Services*

Have you ever wished you had a way to prepare your facility budget accurately and make it easy to defend? Are repair and maintenance costs keeping you up at night as you approach the end of the fiscal year? Have you ever experienced the "joy" of an equipment failure on a Friday afternoon at 4:00PM resulting in a weekend facility closure? If you answered yes to any of these questions, this session might be just what you are looking for!

Learning Objectives:

- Explore three ways to better plan future expenditures relating to the care, repair and replacement of swimming pool facility equipment.
- Learn the fundamentals of developing a periodic

maintenance plan to extend equipment longevity and reduce facility down time resulting from equipment failure.

- Gain an appreciation of the importance of being prepared to perform basic maintenance and repairs with the proper tools, materials and equipment.

2:30 PM - 3:30 PM

Aquatic Risk Management Basics ●

0.1 CEUs

Shawn DeRosa

Owner, DeRosa Aquatic Consulting

Managing an aquatic facility, whether a pool or beach, requires special knowledge and an attention to issues that do not arise in other recreational programming arenas.

Whether you are a seasoned risk manager or have been assigned the responsibility of overseeing a pool or beach, this session will highlight a practical approach to key concepts designed to minimize risks at your facility.

Learning Objectives:

- Discuss risk management strategies vital to the safe operation of beaches and pools.
- Identify strategies used to manage operations at aquatic facilities in today's dynamic environment.
- Summarize key safety standards often cited in litigation.

2:30 PM - 3:30 PM

Finding Success with the Five Types of Aquatic Employees ●

0.1 CEUs

George Deines

Studio Director, Counsilman-Hunsaker

Waterpark operators are in a unique position to deal with a variety of team member types from high performers to low performers to everything in between! This session will seek to define the five types of aquatic team members and develop tangible ways to interact with and supervise them in order for you to offer the best waterpark experience for your guests.

Learning Objectives:

- Discuss and describe the five types of aquatic employees.
- Develop principles regarding a supervisor's interaction and coaching of each employee type.
- Describe the best way to integrate these principles to get the most out of your employees.

3:45 PM - 4:45 PM

Stellar Aquatic Safety, Supervision and Service ●

0.1 CEUs

George Deines

Studio Director, Counsilman-Hunsaker

Effective safety, supervision and service are the cornerstones of any quality aquatics operation. This workshop will give aquatic operators tips for increasing their facility's safety, training better supervisors and analyzing why aquatic facility guests complain and how to be proactive about providing exemplary service.

Learning Objectives:

- Discuss and describe seven keys to effective aquatic risk management.
- Identify the four pillars of quality supervisors.
- Summarize the four primary causes of aquatic user complaints and develop a plan to mitigate them.

3:45PM - 4:45 PM

Surviving the Dreaded Deposition

0.1 CEUs

Shawn DeRosa

Owner, DeRosa Aquatic Consulting

An injury occurs at your facility. You've interviewed staff, provided counseling, and completed all necessary records and reports. Within a few weeks, you receive a Freedom of Information Act Request. What should you do now? Do you know what to expect as you prepare this case for trial? Are you ready to be a witness for your department? Have you prepared yourself for the deposition? While most cases will settle out of court, you must prepare yourself for trial.

Learning Objectives:

- Identify the purpose of depositions and their importance in trial preparation.
- Review the format of a deposition and discuss tips for deponents/witnesses.
- Discuss the Golden Rules of Depositions.

MONDAY

8:30 AM - 9:30 AM

Are You Prepared for Litigation? ●

0.1 CEUs

Shawn DeRosa

Owner, DeRosa Aquatic Consulting

The litigation process is an intimidating one, both for professional staff and for part-time or seasonal staff. Understanding the process and how common records will be used in the course of litigation will help you better prepare yourself, your staff and your employer for the inevitable lawsuit following a catastrophic injury or death.

Learning Objectives:

- Discuss the stages of a lawsuit. What happens at each stage of the process?
- Identify the types of records that you will be asked to produce and review how these records will be used by both attorneys and experts alike.
- Discuss pros and cons of witness statements v. witness interviews.

10:30 AM - 12:00 PM

FRPA Conference Opening General Session

Registration Form

PAGE 1 OF 2

Register at the FRPA website with your credit card. Be sure to select which sessions to attend!

REGISTER NOW

ONLINE

Mail complete payment and forms: 411 Office Plaza Drive Tallahassee, FL 32301 Registrations will not be processed without full payment. Purchase orders and cash are not accepted.

MAIL

Fax complete forms: (850)942-0712 Credit Card information must accompany the faxed form.

FAX

AQUATICS INSTITUTE

Your Information (print legibly)

LAST NAME	FIRST NAME	FIRST NAME FOR CONFERENCE BADGE	
JOB TITLE		AGENCY/EMPLOYER	
MAILING ADDRESS			
CITY	STATE	ZIP	COUNTY
OFFICE PHONE	FAX	CELL PHONE	
EMAIL			
IS THIS YOUR FIRST TIME ATTENDING? <input type="radio"/> YES <input type="radio"/> NO			

CHECK WHICH SESSIONS YOU WILL ATTEND BELOW

SATURDAY

- ☐ 2:15-3:15 | Emergencies are Stressful; Will the Lifeguard Freeze?
- ☐ 2:15-3:15 | Aquatics Management & Programming Round Table
- ☐ 3:30-4:30 | Understanding Aquatic Staff Engagement and Performance
- ☐ 4:45-5:45 | Every Second Counts: Analyzing Aquatic EAPs for Best Outcome
- ☐ 4:45-5:45 | Sign Language: VISUAL COMMUNICATIONS For Non – Graphic Designers

SUNDAY

- ☐ 8:30-9:30 | Breaking News! 3rd Edition of the MAHC is out!
- ☐ 8:30-10:30 | Exploding Revenues! Renovation Options for Your Outdated Pool
- ☐ 8:30-11:45 | Renovating Your Lifeguard In-service/ Land
- ☐ 9:30-11:45 | Splash Pads: Understanding Risks & Creating Best Practices
- ☐ 11:00-12:00 | Test Kit Alternatives and New Technologies
- ☐ 1:15-2:15 | Revisiting Sexual Harassment During the Me Too Era
- ☐ 1:15-2:15 | Sink or Swim-Strategies for Budgeting and Maintenance
- ☐ 1:15-3:15 | Equitable Aquatics
- ☐ 2:30-3:30 | Aquatic Risk Management Basics
- ☐ 2:30-3:30 | Finding Success with the Five Types of Aquatic Employees
- ☐ 3:45-4:45 | Building a Bridge Between Aquatics and Administration
- ☐ 3:45-4:45 | Stellar Aquatic Safety, Supervision and Service
- ☐ 3:45-4:45 | Surviving the Dreaded Deposition

MONDAY

- ☐ 8:30-9:30 | Are You Prepared for Litigation?
- ☐ 10:30-12:00 | Opening General Session

No Registrations will be accepted via fax or mail after August 10, 2020.

Registration Policy- A Registration form must be completed for each individual registrant. A Meeting Receipt will be emailed to each individual registrant. Please print the receipt for your records and return to your finance department if required to do so. FRPA Members can log onto www.frpa.org and generate receipts under their profile. We are unable to generate receipts after the meeting has occurred.

Cancellation Policy: Cancellation Policy- All requests for refunds must be submitted in writing to the FRPA Executive Office and must be received no later than July 31, 2020 in order to receive a refund less a \$50 administrative fee. All refund requests received between August 1 and August 10 will be assessed a \$75 administrative fee. No refunds will be made after August 11, 2020. No exceptions include but not limited to: no shows, traffic delays, weather, other natural disasters, last minute changes in agency travel policies, and budget restrictions resulting in limitations on travel.

CEU Transcripts: CEU Transcripts will be available by October 1, 2020.

Photographs: By registering for this event/activity/workshop, I give permission and consent to allow photographs and video to be taken during activities sponsored by the Florida Recreation and Park Association (FRPA). I further give permission and consent that any such media may be published and used by FRPA and its agents, to illustrate and promote the association and its programs. I understand that it is my responsibility to communicate with FRPA if I do not wish to be photographed or videoed. (Continued on next page)

Registration Form

PAGE 2 OF 2

CHECK YOUR REGISTRATION TYPE

FULL REGISTRATION

_____ \$200 (ON OR BEFORE JUNE 30)

_____ \$250 (ON OR AFTER JULY 1)

DAILY REGISTRATION

_____ \$90 (ON OR BEFORE JUNE 30)

_____ \$115 (ON OR AFTER JULY 1)

IF YOU ARE DOING DAILY REGISTRATION, WHICH DAY(S) WILL YOU BE ATTENDING?

☐ SATURDAY ☐ SUNDAY ☐ MONDAY

STUDENT REGISTRATION (MUST BE FULL TIME)

_____ \$100 (ON OR BEFORE JUNE 30)

_____ \$125 (ON OR AFTER JULY 1)

FULL REGISTRATION + FRPA CONFERENCE

FRPA Member

_____ \$450 (ON OR BEFORE JUNE 30)

_____ \$500 (ON OR AFTER JULY 1)

Non-Member

_____ \$500 (ON OR BEFORE JUNE 30)

_____ \$550 (ON OR AFTER JULY 1)

Method of Payment

MAKE CHECKS PAYABLE TO FRPA

☐ MASTERCARD ☐ VISA ☐ DISCOVER ☐ AMEX ☐ CHECK

CREDIT CARD NUMBER

SECURITY NUMBER (3 OR 4 DIGITS)

EXPIRATION DATE

PRINTED NAME ON CARD

SIGNATURE OF CARDHOLDER

FULL BILLING ADDRESS

EMERGENCY CONTACT NAME

EMERGENCY CONTACT NUMBER

The Florida Recreation and Park Association recognizes the diversity that exists within our profession, our membership, and those attending FRPA events. As a participant, we want you to enjoy your time at this event. We ask that you join us in encouraging and maintaining the highest professional standards possible at all functions within this event. Attendees, presenters, vendors, and staff at FRPA events are expected to conduct themselves at all times in a courteous, professional, and respectful manner. Attendees are required to abstain from behavior that reflects poorly on their agency, the Florida Recreation and Park Association, and the membership. Such conduct includes, but is not limited to, actions disrupting the businesslike atmosphere, harassment, discrimination, inappropriate language, failing to comply with all local, state, and federal laws, and activities that endanger self and others. While we do not anticipate these challenges, we do want to be transparent regarding our commitment to assuring a safe and enjoyable environment for all event participants and let you know that misconduct will be addressed with you individually and/or with your employer. Attendees, presenters, vendors, and staff who do not comply with this code of conduct at any event may be removed from said event and barred from attending all future FRPA sponsored or co-sponsored events.

I have read and agree to the policies regarding the 2020 FRPA Annual Conference and Institutes.

SIGNATURE

DATE