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WELCOME TO THE 2021 FRPA CONFERENCE!

AUGUST 30 - SEPTEMBER 2

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WELCOME!

CONFERENCE REMINDERS

- CEU attendance will be taken by the collection of Evaluations at the end of class. You MUST fill out an evaluation if you would like CEU credit
- The Evaluations help FRPA gather feedback for speakers and future education. Everyone is encouraged to complete one.
- Please leave seating in all classrooms and General Sessions as it is upon entry as these are in place per safety protocols.
- Follow current Conference mask, safety, and physical distance protocols at all times.
- Keep your personal pen handy to cut down on sharing writing devices (and germs!).
- Respect the comfort of others by judging your interactions based on what color wristband they have chosen.

CAPRA – PUBLIC SAFETY, LAW ENFORCEMENT AND SECURITY

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LEARNING OBJECTIVES

1. REVIEW THE STANDARDS FOR CHAPTER 8 OF AGENCY ACCREDITATION PROCESS.
2. UNDERSTAND THOROUGHLY THE SUGGESTED EVIDENCE OF COMPLIANCE FOR CAPRA ACCREDITATION.
3. IDENTIFY YOUR AGENCY'S POTENTIAL WEAKNESSES IN THIS CAPRA STANDARD.
4. REVIEW RESOURCES AVAILABLE TO ASSIST YOU IN ACHIEVING COMPLIANCE OR IN IMPLEMENTING BEST PRACTICES IN YOUR AGENCY.

Public Safety, Law Enforcement and Security

- 8.1 Codes, Laws and Ordinances
- 8.1.1 Staff Liaison to Law Enforcement Officers
- 8.2 Authority to Enforce Laws by Law Enforcement
- 8.3 Law Enforcement Officer Training
- 8.4 Public information on Laws, Ordinances, Rules, Regulations and Policies
- 8.4.1 In-Service Training for Staff on Public Safety and Law Enforcement
- 8.4.2 Handling of Disruptive Behavior Procedures
- 8.4.3 Traffic Control, Parking Plans and Crowd Control
- 8.4.4 Handling of Evidentiary Items Procedures
- 8.5 General Security Plan
- 8.6 Emergency Management Planning
- 8.6.1 In-Service Training for Staff on General Security and Emergency Management
- 8.6.2 Emergency Risk Communications Plan
- 8.6.3 Care and Shelter Procedures

8.1 Codes, Laws and Ordinances

- Public safety and law enforcement within parks and recreation facilities shall be governed by laws and ordinances enacted specifically for control and management of parks. These should be readily available to patrons.
- EOC: documentation of codes, laws and ordinances pertaining specifically to areas and facilities under jurisdiction of agency. Describe how they are posted or available.
- Potential weakness – not having the specifically tailored to your areas. General laws may help but you need specific park rules and laws.
- Available resources - check neighboring agencies for ordinances. Municodes for agencies in Florida are available online.

8.1.1 Liaison to Law Enforcement Officers

- There shall be established liaison assignments for agency staff to the official law enforcement officers providing public safety.
- EOC: provide current documentation of staff liaison assignments with Law enforcement personnel and their direct liaison functions should be noted.
- Potential Weakness – Not having identified actual personnel and their assignments. Each area of public safety should have a designated personnel assignment.
- Resource – utilize law enforcement or agency staff to delineate assignments. Utilize other accredited agencies for formats used.

8.2 Authority to Enforce Laws by Law Enforcement Officers

- The authority of law enforcement officers to enforce laws and ordinances must be clearly established to ensure that enforcement actions are upheld. Authority must be established by assignment, contract, or policy of government jurisdiction.
- EOC: Provide documentation that establishes authority.
- Potential weakness: if documentation is policy then the proper approvals are needed. Assignment needs to be officially vetted by law enforcement head. Documentation also has to show practical use of authority.
- Resources available: existing laws within jurisdiction, policies of accredited agencies

8.3 Law Enforcement Officer Training

- Law Enforcement officers with authority to enforce must have proper training in order to carry out their roles and responsibilities.
- EOC: provide a summary of current training program including provision for refreshers and updates.
- Potential Weakness: if law enforcement is not accredited there may not be standard training. Training may need to be created and buy-in may be difficult. The refreshers and updates can also be problematic for buy-in.
- Resources - Examples of proper training can be: training according to national police accreditation CALEA standards, ordinance and park regulations reviews, training sessions with agency heads.

8.4 Public Information on Laws, Ordinances, Rules, Regulations and Policies

- Agency staff shall participate in educating and informing the public on laws, ordinances, rules that apply to parks and facilities. Role should be established though policy directive.
- EOC – provide documentation that defines the role of agency staff in providing public information and education. Provide examples of the education and provision.
- Potential weakness – signs aren't enough!! There needs to public information within community relations approach, include tangible marketing items, social media etc. Need to have policy or plan.
- Resources and examples – awareness campaigns, community booths, initiatives (anti-drugs, anti-crime). Police relations plans.

8.4.1 In-Service Training for Staff on Public Safety and Law Enforcement

- Agency staff shall understand their role in safety and law enforcement and relationships with law enforcement officers. Purpose of training is to ensure staff when their authority ends and when to refer to law enforcement. In-service should be extended to front-line staff.
- EOC: provide documentation of most recent in-service training for staff, include agendas and attendance rosters.
- Potential Weakness – not having defined training. Actual training programs and records of them carried out are required. Important to utilize police to establish how staff should be trained.
- Resources – police agencies to assist in defining training parameters, accredited agencies for examples of how training is carried out.

8.4.2 Handling of Disruptive Behavior Procedures

- Agency should have established procedures for staff to respond to disruptive behavior at parks and facilities. Procedures shall identify the role of staff in intervention, documentation and delineation of law enforcement roles.
- EOC: provide current procedures regarding handling of disruptive behavior.
- Potential weakness – incomplete policy or procedures – The procedures should identify staff's role in terms of education of the patrons, intervention when an incident occurs, documentation of behavior and delineation of law enforcement roles.
- Resources/ Info: other agencies, but best to consult with local law enforcement and tailor procedures to your jurisdiction.

8.4.3 Traffic Control, Parking Plans and Crowd Control

- Agency shall coordinate with the official law enforcement agency having jurisdiction on large-scale events hosted or facilitated by the agency that require facilitating or planning of traffic, parking and crown control. Plan specifically defines roles of event sponsor, agency staff and law enforcement agency regarding traffic layouts and routes.
- EOC: provide a recent example of coordination on traffic control, parking plans and crowd control.
- Potential Weakness – you may run events in-house. Its' important to utilize law enforcement or private company to provide traffic, parking and crowd plans.
- Resources/Info: look at larger venues and events near you. They will either have event plans or contacts that can provide them.

8.4.4 Handling of Evidentiary Items Procedures

- Procedures shall be established that guide agency staff in the preservation and handling of evidence until transferred to appropriate authority. These procedures should be established in coordination with authority.
- Eoc: provide procedures defining the role and responsibility of agency staff in the discovery.
- Potential Weakness – not having law enforcement work with you on this standard. Eoc has to cover all three – discovery, preservation and handling
- Resources – many sources available online regarding evidence. Also look towards larger agencies and enforcement authorities.

8.5 General Security Plan

- Agency should have a comprehensive general security plan addressing all major areas, buildings and facilities. Plans should include key systems and assignments, alarm systems, opening and closing procedures, fire alarms systems, evacuation procedures, incident response procedures, AED location and training, open carry procedures, training and plan on active shooter, Access protocol.
- EOC: provide the plan with most recent review or update.
- Potential weakness: it is comprehensive, requires many different documentations of items that usually are just assed forward or in written policy. Other possible pitfall is the annual review.
- Resources: Accredited Agencies can provide guidance, if not the plan.

8.6 Emergency Management Planning

- Agencies , having roles in emergency management systems within their local jurisdiction, should be aware of the applicable operation plan.
- EOC: Provide the applicable emergency management plan with the most recent date of approval. If due to safety concerns, the emergency management plan is not available for public review, provide the emergency management plan table of contents.
- Potential weakness: most agencies are part of emergency plan, the connection to staff must be made. There has to be tangible proof or documentation that staff is aware and has participated in planning. Have to illustrate role.
- Resources: in addition to plan, provide correspondence or documentation that makes connection with staff.

8.6.1 In-Service for Staff on General Security and Emergency Management

- Through in-service training, agency personnel shall understand their role in ongoing security and emergency management. In-service training should inform staff of their role in response to critical incidents and emergencies and provide specific procedures for routine operations.
- EOC: Provide documentation of in-service training programs on general security and emergency management , including a dated outline of the presentation topics and a roster of participants.
- Potential Weakness – extensive training topics. Best to look at grouping in with other training requirements for Capra. Topics and outline not enough, need documentation of participation.
- Resources – Law Enforcement agency to look potential topics. Fire Department for emergency plans. Accredited agencies can provide rosters.

8.6.2 Emergency Communications Plan

- There shall be a communications plan that is reviewed and updated periodically, to accurately and effectively communicate with public during catastrophic events. The plan shall delineate individuals responsible for communicating with the press and proper chain of command on notifying people of incident and communicating status updates.
- EOC: provide a copy of Emergency Risk Communications Plan and most recent review.
- Potential Weakness: need a strong EOC team that has written communication in place. Agency can do it but only the status updates for their staff . Public information needs officials. Also recent review.
- Resources – An EOC team within larger structure is necessary. If needed, calling on accredited agencies can provide templates or formats.

8.6.3 Care and Shelter Procedures

- There shall be procedures to coordinate with agencies designated to provide care and shelter to those in need during disasters or emergencies.
- EOC: provide procedures to coordinate with agencies designated provide care and shelter during emergencies
- Potential weakness - many communities don’t provide shelter care.
- Resources – look at larger regional agencies such as counties and work with them to coordinate getting their info to their public.

Questions and Answers

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