

Welcome to the 2018 FRPA Conference!

Success Secrets of Facebook, AirBnb, and Baby Carrots

Learning Objectives

- •
- •
- •
- •



What do these have in common?





- Small carrots were taken out of the trash in 1986 and consumption of carrots increased by 117% in ten years
- Facebook has 1.86 billion active users.
 Every Facebook use averages 20 minutes

Airbnb – earning increased 3,400% and made more money than 85% of the Fortune 500 companies



Idea for product or service that people didn't know they needed

But recognized how much it improved their lives

Some examples

- Retail Stores Adding Fitness/Wellness to their Stores
- Subway Library: Transit Authority in NYC downloadable books
- Malls are adding climbing wall/gocarts/glow in dark indoor golf



•Credit this Photo

Some Recreation Examples

• The TOUGH MUDDER

More than a fitness challenge, it's a set of values, lived out on the course, and in everyday life

The Mudder Pledge:

- $\checkmark\quad\text{I understand that Tough Mudder is not a race but a challenge.}$
- $\checkmark \quad \textbf{I put teamwork and camaraderie} \text{ before my course time}.$
- ✓ I do not whine kids whine.
- ✓ I help my fellow mudders compl**ete the course.**
- ✓ I overcome all fears.



• Escape Rooms – empty space

Critical and Creative Thinking Team Building Adapted to Various Age Groups



And...



Tentrr

rr

What could we make happen that people don't even realize they might need/want

Park and Recreation People are some of the most innovative and tuned in that we know



Our Ongoing Possibilities



Could we have done?

Version of

Tough Mudder
Escape Room
tentrr
Blue Star Lite Drive-In

What was their change

- It's not too late to "incorporate" these aspects into our offerings.
- Not wholesale change do a 180
- What are you doing/What can we be doing?

What can we learn from

Food Trucks?

Food Trucks

- Reduce Operating Expenses
- Low Risk Test Investments
- Local, Mobile, and Social

Common Activities/Offerings

Activity Change

Ellen O'Sullivan, Ph.D. Ellenosull@aol.com
941-544-1457







For more information about the Florida Recreation and Park Association visit www.frpa.org.