



# CENTRAL FL EDUCATION MEETING

*Hosted by Clermont Parks and Recreation*

## Location information

### Clermont Arts & Recreation Center

3700 S Hwy 27  
Clermont FL 34711

## OUR SPEAKERS

**Andrew Landis**, Recreation Manager Conservation & Strategic Initiatives Division Manager, City of Groveland

**Matt Suedmeyer**, Division Manager, Orange County Parks and Recreation

**Alicia Baxter**, Program Manager, Orange County Parks and Recreation

**Amanda Brooks**, Recreation Supervisor, Villages Community Development District

**Christopher Iannello**, Recreation Facilities Manager, Villages Community Development District

**Andy Palmer**, Parks Planning & Strategic Initiatives Manager, City of Winter Haven

## Various Topics

# February 26, 2024

## 9:00 a.m. – 3:00 p.m. (.5 CEUs)

8:30-9am: Check in

9-10a: City of Groveland - Florida's first Dark Sky Community DarkSky, formerly known as the International Dark-Sky Association (IDA), is the worldwide recognized authority on light pollution and is dedicated to combating light pollution to protect the night sky and the benefits to all living things. The workshop discussions will include the benefits of dark sky preservation, dark sky tourism, the City's current light pollution conditions, the International Dark-Sky Association's role in limiting light pollution, and the steps needed to achieve the Dark Sky Community designation

10-11am: How to Develop Your Customer Service Program  
Learn about the Orange County Parks and Recreation Division's Customer Service Program and how it was developed and improved. Discuss the value of a quality customer service program and what your department can do to create an environment of good customer service to both internal and external customers.

11-12pm: S.T.A.R's Programing & Activities in The Villages Recreation & Park Dept.

We will be discussing The Villages' S.T.A.R's (Special Talented Adult Residents) program and a popular activity that is growing throughout the community called Bean Bag Baseball.

12-1p: Lunch & Roundtable Discussion

1-3p: Funding Parks & Recreation Projects Through Internal & External Funds

Funding Parks & Recreation Projects can be tricky. Being familiar with internal and external funds is a first step in putting together funding plans. Funds can range from CRA, Transportation, General Fund, Stormwater and grants & others. Learn the ins and outs of some of these funds and planning out your projects to qualify to use differing funding sources.

# Registration Form

## February 26, 2024 | Clermont Arts & Recreation Center

<b>Name</b>		
<b>Title</b>		
<b>Agency</b>		
<b>Email</b>		
<b>Address</b>		
<b>Phone</b>		
Special Diet Needs:		

<b>Registration Fee:</b> *Gold & Silver Agency Members may register non-member individuals at the member rate by using this form and returning to <a href="mailto:charla@frpa.org">charla@frpa.org</a> .*		
<b>Is this your First Time Attending an FRPA Meeting?</b>	Yes	No
<b>Send in registration on or before February 20, 2024 and receive a \$15 discount!</b>		
<b>Member</b> \$45	<b>Non-Member</b> \$60	
<b>Regular registration on or after February 21, 2024</b>		
<b>Member</b> \$60	<b>Non-Member</b> \$75	

<b>Method of Payment:</b>			
Visa	Mastercard	Check	<b>Florida Recreation and Park Association</b>  <b><a href="mailto:charla@frpa.org">charla@frpa.org</a></b>  <b><a href="http://www.frpa.org">www.frpa.org</a></b>
Discover	American Express		
Credit Card #			
Expiration Date		CVV#	
Name as appears on card			
Signature			

**Registration Policy** - A Registration form must be completed for each individual registrant. A Meeting Receipt will be emailed to each individual registrant. Please print the receipt for your records and return to your finance department if required to do so. You can also log onto [www.frpa.org](http://www.frpa.org) and generate receipts under your profile. We are unable to generate receipts after the meeting has occurred. **Cancellation Policy** - All refund requests must be made in writing. Full refunds will be made for Requests received prior to the early rate cutoff date. Requests received between the regular rate date and one week prior to the workshop date will be eligible for a 50% refund. No refunds will be available for requests made within one week of the workshop or after the workshop occurs. Refunds will not be available for weather related cancellation. **Other Policies** - The Florida Recreation and Park Association recognizes the diversity that exists within our profession, our membership, and those attending FRPA events. As a participant, we want you to enjoy your time at this event. We ask that you join us in encouraging and maintaining the highest professional standards possible at all functions within this event. Attendees, presenters, vendors, and staff at FRPA events are expected to conduct themselves at all times in a courteous, professional, and respectful manner. Attendees are required to abstain from behavior that reflects poorly on their agency, the Florida Recreation and Park Association, and the membership. Such conduct includes, but is not limited to, actions disrupting the businesslike atmosphere, harassment, discrimination, inappropriate language, failing to comply with all local, state, and federal laws, and activities that endanger self and others. While we do not anticipate these challenges, we do want to be transparent regarding our commitment to assuring a safe and enjoyable environment for all event participants and let you know that misconduct will be addressed with you individually and/or with your employer. Attendees, presenters, vendors, and staff who do not comply with this code of conduct at any event may be removed from said event and barred from attending all future FRPA sponsored or co-sponsored events. For more information please review the following webpage: [frpa.org/conduct](http://frpa.org/conduct). By registering for this event/activity/workshop, I give permission and consent to allow photographs and video to be taken during activities sponsored by the Florida Recreation and Park Association (FRPA). I further give permission and consent that any such media may be published and used by FRPA and its agents, to illustrate and promote the association and its programs. I understand that it is my responsibility to communicate with FRPA if I do not wish to be photographed or videoed.