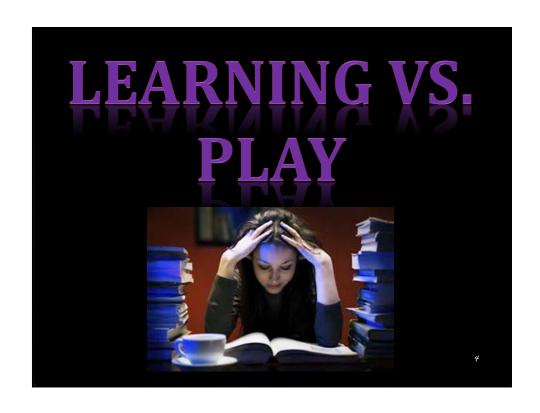


# Session Objectives

- Explain the power of play.
- •Identify three benefits of play in the workplace.
- Create a "Plan for Play" in the workplace that can be implemented in your organization.









#### PLAY...

- Allows us to create something new out of what exists
- Allows us to go beyond ourselves
- Helps create social connections
- Decreases feelings of alienation
- Offers the opportunity to form new relationships
- Boosts creativity and innovation
- Builds trust
- Decreases stress levels

Osolitary

Parallel

Associative

Spectator

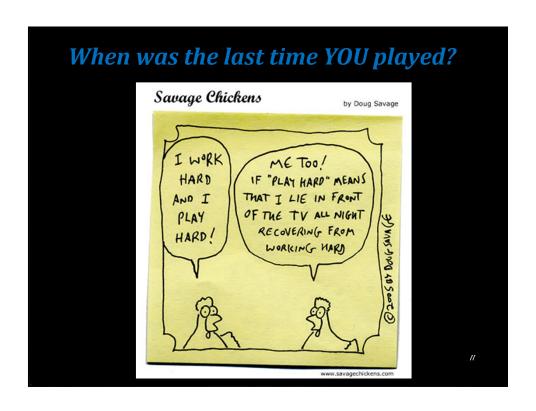
# Stages of Complexity of Play

- - Manipulation of the play material (scribbling with crayons, pouring water and sand, or ringing a bell)
- *o* 2<sup>nd</sup> Stage: Symbolic Play
  - Crossing two blocks to make the letter "T" or offering play dough "tortillas" to another child
- 3<sup>rd</sup> Stage: Substituting Words for Actions and Materials
  - Language proficiency increases, cooperative play begins

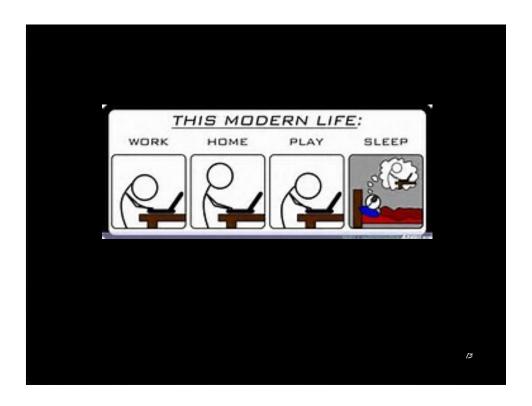
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"You can discover more about a person in an hour of play than in a year of conversation."

- Plato









- High turnover
- Absenteeism
- Disgruntled/complaining/whining employees
- Time off-task resolving employee problems
- Employees and managers blaming others
- Lack of teamwork
- Lack of performance feedback
- Lack of learning
- Difficulty attracting and retaining talent
- Difficulty developing talent, especially leadership talent

- Poor product and service quality
- Customer dissatisfaction
- Vendor dissatisfaction
- Low compliance with rules, regulations, and processes
- Theft, shrinkage, and waste
- High injury rate and poor safety
- Lack of innovation and creativity
- Lack of initiative
- Lack of trust
- Lack of recognition and celebration

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- According to Gallup's "State of The Global Workplace" report, only 13% employees around the world are actively engaged in their jobs, finding satisfaction in their work and focused on creating value for their employer.
- Actively disengaged employees outnumber engaged employees by 2-1.

March 25, 2014 - Forbes

# Real Quotes from Real Employees

- "It would be great if I had more time to play; I can't in the demanding climate of real work!"
- "Play is good. That's obvious. So what? I'm here to work"
- O "Of course I need to play more. Tell me something I don't know.
- Tell the stockholders and my CEO, then maybe I'll be able to play."
- "Play is for people who are retired or have trust funds. Or both."
- "Play is for kids."

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# If Play Matters, Why Don't More Leaders Implement It?

- Many leaders in charge of organizations do not have the information to understand the true nature of play.
- Most see work and play as being separate
- Many believe play is the opposite of work
- BUT... science has already produced data to show that playful ways of work lead to more creative, adaptable workers and teams!
  - Marian Diamond "Response of the Brain to Enrichment Work"
    - Describes how "enriched" environments powerfully shape the cerebral cortex – the area of the brain where the highest cognitive processing takes place
    - She concludes "there are measurable benefits to enriching an individual's environment in whatever terms that individual perceives his immediate environment as enriched [i.e., discover practical ways for people to do whatever is playful, joyful to them]

"There is good evidence that if you allow employees to engage in something they want to do, (which) is playful, there are better outcomes in terms of productivity and motivation."

- Dr. Stuart Brown, founder of the National Institute for Play



### PLAY in the Workplace...

- Attracts young talent
- Boosts productivity
- Lowers stress levels
- Encourages teamwork
- Boosts optimism
- Increases motivation to move up within the company
- Improves concentration and perseverance
- O Engages the creative side of the brain
  - When fully engaged in play psychological barriers are removed and thoughts stop being censored or edited...allowing for Creativity!

2

# Qualities of top organizations

- Re-defining the workplace through PLAYFULNESS
- Many allow "play time" every week
  - Intuit (Turbo Tax) Allows 4 hours per week to play with new ideas
  - Banfield Allows pets at work
  - Google Allows the pursuit of independent activities during the day to reduce stress - Similar to recess
    - play beach volleyball, go bowling or scale a climbing wall; activities that take place at the search engine's main campus in California
  - LinkedIn employees can play foosball or ping-pong when they tire of answering emails
  - Zynga (Farmville) arcade games in the hallways

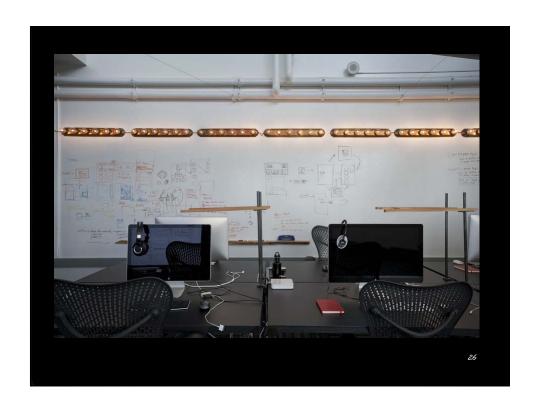
If you want to re-engage your unengaged employees...

CREATE A PLAN FOR PLAY!

\*\*All Recreation Staff in Gainesville, FL Play Facilitators











#### 1. Policies and Procedures

- Activity: Scavenger Hunt
- Individuals or small teams
- Hand out a list of items and answers that each team needs to find.
  - Must be work related

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# 2. Building Relationships

- Activity: Get to Know Me!
- Choose a partner who you do not know or do not know very well.
- Each of you answer these 3 questions:
  - 1) name a moment in your work or personal life of which you are very proud
  - 2) name something that most people do not know about you
  - 3) name one item from your "bucket list"

# 3. Communication & Teamwork

- Activity: Big Foot
- Have everyone line up in a straight line
- Ask participants to close their eyes
- The goal is for the participants to re-organize themselves according to shoe size <u>without</u> <u>stating their shoe size to each other</u>

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#### 4. Team Connections

- Activity: Spider Web
- Form a circle
- Hand a ball of twine to one person
- Ask that person to share something embarrassing or something they are proud of
- After they answer hold the end of the twine and toss the ball to someone across the circle
- Continue until everyone has had a chance to share

# 5. Just for Fun

- Activity: Kid's Stuff
  - Place poster board, markers, etc. in the center of the table
  - Create a board game based on the work your organization conducts
  - Make cards that are chosen with job-based questions that must be answered in order to move forward
  - Dice can be used to determine how many spaces to move

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# 6. Value Sharing

- Activity: Someone You Admire
- OHave everyone share the name of someone they admire (current or historical figure) and WHY they believe this person is admirable.

# 7. Communication Styles & Approaches

- Activity: See What I mean?
- Oraw a picture on a piece of paper and hand it to a volunteer
- Have the volunteer stand with their back to the group
- The volunteer must explain how to draw the picture on their paper to the rest of the group using only verbal instructions to describe the shapes
  - Each person needs paper and something to write with
- Ask a second volunteer to do the same thing with a different picture
  - Discuss the differences in communication styles and approaches





