

Welcome to the 2018 FRPA Conference!

Emerging Target Markets

Who Are They

Learning Objectives

- Recall the critical nature of target markets.
- Recognize 7 different target markets.
- Discuss strategies for attracting these emerging markets.



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Past Success

What and Who Are Some Successful Target Markets Meet Product, Program and Service

7 Emerging Target Markets

Really Needs to be Expanded

Traditional Demographics

Generational

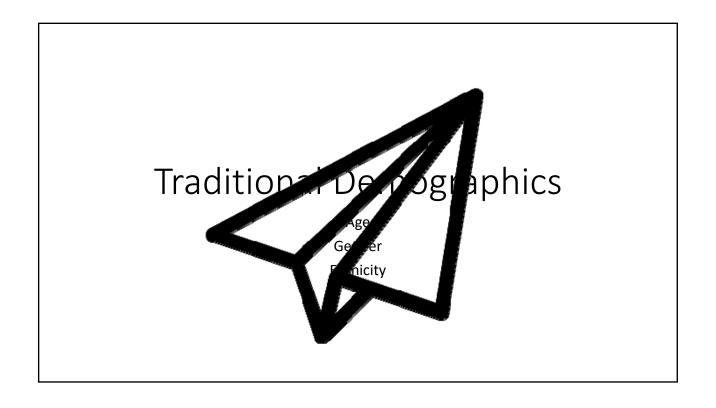
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PRE and POST Millennials Febru

- Millennials now working their way into adulthood and beyond will pave the way for new generation Older sibling helping the
 younger family members
- Generalization Cultural Gap
- While the majority of both the pre and post millennials were majority white in 2015 at 51.4% and 68.4% respectively. Both groups
 will likely decrease their proportion of whites as time goes by. B
- by 2035, pre-millennials are projected to be come 46% white (compared to 51.4% in 2015) and the post-millennials will lessen somewhat to 64.8%. This reinforces the Millennials role as bridging the cultural gap.

#1Pre and #2 Post

iphones Social media



Older Adults Is there a difference among the terms:

Older, mature, senior, and elderly

Older Adults

- Perennials Active and Involved
- Elderly Orphans At risk
- Home Bound Isolated
- Wild Ones to Mild Ones

- 70 is the new 50
- Connected Grannies
- All Alone Am I
- · Working Forever



Generational Impact

- •GEN Z
- Millennials
- Gen X
- Baby Boomers (late)
- Baby Boomers (early)
- Silents

- 21 and under
- 22 37
- 38 53
- 54 **–** 72
- Youngest 90

Generational American Dream

Seeking a difference

BABY BOOMERS (AGES 54-72)

- Responsible for building of schools, suburbia, and Little League
- Lots of them used to competing
- Defined themselves by what they did
- Social/Political Upheaval
- American Dream
 - Influenced by relationship with children and parents
 - Think they get out before the

GEN X (AGES 38-53)

- First Generation of Latch Key Kids
- Independent and Resourceful
- Shaped by Challenger Disaster, Fall of Bering Wall, Lockerbie disaster
- Still paying off debt while focusing on happiness and flexibility.
- American Dream is dead
- Work to Live

MILLENNIALS (AGES 24-37)

- Pursuing fulfillment, paying off debt, and putting off home buying and having kids
- I don't want to have children or get married soon. We're in like \$70,000 of student loan debt total. How are we supposed to save up for a ceremony, a down payment on a house, all that stuff? I feel people my age haven't been given the economic opportunities our parents have.
- Work for Love and Money
- Recession was BIG deal for them Just bad timing

$\begin{array}{l} \text{Gen Z-1}^{\text{st Digitally Born Generation}-\text{Give them a unique}} \\ \text{perspective} \end{array}$

- First Generation to Live "on and off line" at the same time.
- 88% feel that technology helps them understand others in the real world
- 60% say that online friendships can be just as powerful as face to face friendships
- 31% exclusively go online using their smartphones

- Refuse to see the world through traditional labels
- Identifies with Purpose
- Prefer to Share, Borrow, or Remix Ideas.
- Work involves Passion and Purpose

7 Plus Emerging Markets

Based upon previous discussions

7 Emerging Target Markets

- #1 and #2: PRE and POST
- #3 Elderly Orphans
- #4 Generation Columbine
- #5New Mothers
- #6Perennials
- #7Disconnected Youth

Mature Adults (boomers)

- Perennials Active and Involved
- Elderly Orphans At risk
- · Wild Ones to Mild Ones
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New Mothers

- reveals 86% of women at the end of their child bearing years has had a baby; a 7.5% increase since 2006.
- median age of a first-time mother being 26 which is an increase from 23 and are less likely to be married.
- She is now in the majority

FebTS

- Most are well educated with twice as many having bachelor's degree and five times as many with post graduate degrees.
- Likely to be white as the percentage of unmarried white mothers has gone from 13% to 37%
- The number of unmarried black mothers in this age group has increased by two-thirds

The oldest of this group was born during the early years of the 21st century. They are among the very youngest of our citizens who have never known a world without school shootings. While their grandparents' generation feared polio and their parents' generation feared nuclear war, this generation faces the fear of going to school every day. (USA Today)

Generation Columbineor 9/11

1999 and 9/11 2001

Disconnected Youth

- US children are less like to survive and transition into adulthood than in the other countries
- Ongoing high poverty rates, poor educational outcomes, and a relatively weak social safety net have made the US the most dangerous of wealthy nations for a child to be born into."
- Health Affairs Study of 20 wealthiest countries FebTS

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